December 1, 2003

To the Honorable, the Common Council of the City of Milwaukee

Honorable Members of the Common Council:

I am pleased to appoint Mr. Steven Hentzen, Hentzen Coatings Company, 6937 W. Mill Road, Milwaukee, Wisconsin, 53218, to the Business Improvement District Board No. 31 (Havenwoods). This appointment is pursuant to Section 66.1109(2) of the Wisconsin State Statutes. This term will commence upon the taking of the oath of office.

I trust this appointment will have the approval of your Honorable Body.

Sincerely,

JOHN O. NORQUIST