

**CHERYL LYNN SALAS**

CITY OF MILWAUKEE

2700 E. Bel Aire Dr.

Apt. #204

Phone 847.259.2923

2003 NOV 24 PM 3: 51

Arlington Heights, Illinois 60004

November 19, 2003

RONALD J. LEONHARDT  
CITY CLERK

Milwaukee City Clerk  
200 East Wells Street, Room 205  
Milwaukee, WI 53202

Re: C. I. File No. 03-S-227

To Whom It May Concern:

I am responding to your letter dated October 21, 2003. I was told by Mr. Carini that he would send it directly to me and it was erroneously sent to my niece, Iris Gonzalez, in Milwaukee instead. My niece believed she was receiving a copy of the letter so she did not inform me that it was sent to her. I assumed it was caught up in red tape in your offices since it has been a slow process in getting this matter resolved to date. As per the instructions on the letter, I am responding within 21 days of receipt of this letter.

I am appealing this decision because, according to Rich's Auto Body, \$586.28 will not cover the cost of the damage done to my car by the City of Milwaukee on May 8, 2003. In the enclosed estimate, it clearly indicates that all of the estimated repairs are for new, not previous damage. Although there was some minimal prior damage to the auto body above the right front tire, nowhere on this estimate does it imply that previous damage is included for repair (UP stands for "unrelated prior" damage and is not referenced on any item). I do not expect the City of Milwaukee to repair any pre-existing damage to my car. I just want the car to be repaired to the condition it was before the City of Milwaukee vehicle hit it. I am asking that the amount of \$1,601.71 be paid directly to Rich's Auto Body for the repairs.

I believe I have been quite patient with this situation given the time it has taken to resolve it. I planned on selling my car when it was returned to me at the end of May. Since then, I have paid insurance and soon will have to pay for a city sticker. It has depreciated in the past six months as well. I am not requesting compensation for these costs and inconveniences; I am only asking for my car to be repaired and returned to me in the condition it was prior to this incident on May 8, 2003. I do not wish to be further inconvenienced by having to come to Milwaukee for a hearing, however, if this is the only avenue I have to state my case, I am requesting a hearing.

Sincerely,



Cheryl Lynn Salas

Enclosures:

Copy of letter from Mr. Carini addressed to my niece  
Estimate from Rich's

CITY OF MILWAUKEE  
RECEIVED  
03 NOV 25 PM 3:33  
OFFICE OF  
CITY ATTORNEY

RICH'S AUTO BODY  
5020 SOUTH NICHOLSON AVENUE  
CUDAHY, WI 53110  
PHONE: (414) 483-5050 FAX: (414) 483-6868

CD LOG NO 673-1 DATE 10/10/03

SHOP:

INSP DATE: 06/11/03  
CONTACT: RICH GRAMS

OWNER: GONZALEZ, DELIA

HOME PHONE: (414) 294-3325

POINT OF IMPACT: 12

LIC#:

STATE:

VIN: 1G1JF12T0V7194729

BODY COLOR:

MILEAGE:

CONDITION:

ACCTNG CTL#:

\*=USER-ENTERED VALUE

E=REPLACE OEM

NG=REPLACE NAGS

EC=REPLACE ECONOMY

UC=RECONDITIONED PRT

UM=REMAN/REBUILT PRT

EU=REPLACE SALVAGE

EP=REPLACE PXN

PC=PXN RECONDITIONED

PM=PXN REMAN/REBUILT

TE=PARTL REPL PRICE

ET=PARTL REPL LABOR

IT=PARTIAL REPAIR

I=REPAIR

L=REFINISH

BR=BLEND REFINISH

TT=TWO-TONE

CG=CHIPGUARD

SB=SUBLET

N=ADDITIONAL LABOR

RI=R&I ASSEMBLY

P=CHECK

AA=APPEAR ALLOWANCE

RP=RELATED PRIOR

UP=UNRELATED PRIOR

1997 CHEVROLET CAVALIER Z24 2DOOR COUPE 4CYL GASOLINE 2.4  
CODE: U2342C/C OPTNS E/24GVHI

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES

REAR SPOILER

TILT STEERING WHEEL

TWO-STAGE - INTERIOR SURFACES

ANTI-LOCK BRAKE SYSTEM

AIR CONDITIONING

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
I	0006		COVER, FRONT BUMPER	REPAIR				0.5	1
L	0006	13	COVER, FRONT BUMPER	REFINISH				3.7	4
				2.6 SURFACE					
				0.6 TWO STAGE SETUP					
				0.5 TWO STAGE					
N	0973		HEADLAMPS AIM	ADDNL LABOR OPERA				0.5	1
E	0048		PANEL, HEADLAMP MTG	RT 16518386 GM PART	55.00			0.6	1
E	0056		LAMP, SIDE MARKER	RT 5978064 GM PART	34.10			INC	1
BR	0083		PANEL, HOOD	BLEND REFINISH				1.7	4
				1.1 BLEND					
				0.6 TWO STAGE					
E	0104	01	FENDER, FRONT	RT 22606232 GM PART	195.54			2.4	1
L	0104		FENDER, FRONT	RT REFINISH				2.9	4
				1.9 SURFACE					
				0.5 EDGE					

1997 CHEVROLET CAVALIER Z24 2DOOR COUPE  
CD LOG NO 673-1

				0.5 TWO STAGE		
I	0208	DOOR SHELL, FRONT	RT REPAIR			2.0*1
L	0208	DOOR SHELL, FRONT	RT REFINISH			2.2 4
				1.8 SURFACE		
				0.4 TWO STAGE		
E	0269 01	MLDG, FRONT DOOR SID	RT 22652296 GM PART		54.13	0.3 1
L	0269	MLDG, FRONT DOOR SID	RT REFINISH			0.6 4
				0.5 SURFACE		
				0.1 TWO STAGE		
BR	0390	PANEL, QUARTER	RT BLEND REFINISH			1.5 4
				1.1 BLEND		
				0.4 TWO STAGE		
E	M17	COVER CAR EXTERIOR	R&I ASSEMBLY			4
I		R/I FT. COVER	REPAIR			1.0*1*

15 ITEMS

MC MESSAGE(S)  
01 CALL DEALER FOR EXACT PART NUMBER / PRICE  
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS						338.77
PAINT MATERIAL						302.40
PARTS TOTAL						641.17
TAX ON PARTS & MATERIAL @				5.600%		35.91
LABOR						
1-SHEET METAL	44.00	REPLACE HRS	3.3	REPAIR HRS	4.0	321.20
2-MECH/ELEC	56.00					
3-FRAME	44.00					
4-REFINISH	44.00		12.6			554.40
5-PAINT MATERIAL	24.00					
LABOR TOTAL						875.60
TAX ON LABOR					5.600%	49.03
SUBLET REPAIRS						
TOWING						
STORAGE						
GROSS TOTAL						1,601.71
NET TOTAL						1,601.71

ADP SHOPLINK U1660 ES CD LOG 673-1 DATE 10/10/03 11:13:14AM R6.3 CD 09/03  
HOST LOG  
(C) 1998 - 2003 ADP CLAIMS SOLUTIONS GROUP, INC.

3.1 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.  
ADP TWO-STAGE EXTERIOR THRESHOLD OF 2.5 HOURS WAS CALCULATED IN THIS ESTIMATE.

1997 CHEVROLET CAVALIER Z24 2DOOR COUPE  
CD LOG NO 673-1

Delia Iris Gonzalez Salas  
368 East Bay Street  
Milwaukee, WI 53207-1236  
(414) 294-3325

CITY OF MILWAUKEE  
2003 MAY 20 PM 1:21  
RONALD W. LEBARDI  
CITY CLERK

May 19, 2003

City Clerk  
Room 205 City Hall  
200 East Wells Street  
Milwaukee, WI 53202

RE: May 8, 2003, damage to vehicle by City of Milwaukee

To Whom It May Concern:

I am writing this letter to file a claim against the City of Milwaukee for damages done to my aunt's (Cheryl Salas) vehicle. Ms. Salas is the owner of the red 1997 Chevy Cavalier that was damaged. Her contact information is as follows:

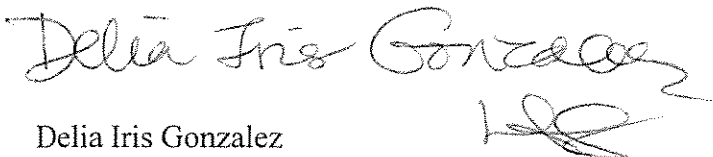
Cheryl Lynn Salas  
2700 E. Bel Aire Dr. #204  
Arlington Heights, IL 60004  
(847) 259-2923

The event happened on May 8, 2003 at approximately 11:00 a.m. across the street from my house on 368 East Bay Street after city employees were cutting the grass. Although no one was home during the time of the incident, my stepmother found a note on the windshield of the car explaining the instructions for filing a claim against the City. I found a yellow streak and a small dent on the passenger's side of the vehicle.

Per my conversation on May 9, 2003 at 10:40 a.m. with South District Forestry Technician Gael Wostycski, the damage was caused by a Hustler lawnmower. I was told that the employee was new and the incident was accidental.

I will be out of town until the 27<sup>th</sup> day of this month but will obtain two itemized estimates of repair costs by early June.

Thank you for your cooperation.

  
Delia Iris Gonzalez

CITY OF MILWAUKEE  
2003 MAY 20 PM 3:15  
RONALD W. LEBARDI  
CITY CLERK

PLEASE CALL ME AT 286-3593 RE: DAMAGE TO  
YOUR CAR. GAEL WOITYRSKI, TECHNICIAN, SOUTH  
OFFICE OF THE CITY CLERK DISTRICT FORESTRY  
Milwaukee, Wisconsin

INSTRUCTIONS FOR FILING A CLAIM AGAINST THE CITY OF MILWAUKEE

To file a claim against the City of Milwaukee which complies with sec. 893.80, Stats., the following information must be submitted in writing to the City Clerk, Room 205, City Hall, 200 East Wells Street, 53202.

*if needed  
Mary Ann*

1. A document stating the circumstances of the claim which must be signed by the claimant, or his/her agent or attorney. This document should be filed within 120 days of the event.
2. A document stating the address of the claimant and a statement of the relief sought. If money damages are sought, a specific sum must be stated.

The above information may be combined in a single document.

In order to allow the City to thoroughly and promptly act on your claim, the following information should also be submitted.

1. Proof of the amount of the claim by means of either two itemized estimates or itemized receipted bills.
2. Your phone number where you can be reached during business hours.
3. As detailed a description of the incident as possible including the date, time and place.

286-3781

*Ronald D. Leonhardt*

RONALD D. LEONHARDT  
City Clerk

kmm

claim-info

03-5-227(?)

Delia Iris Gonzalez Salas  
368 East Bay Street  
Milwaukee, WI 53207-1236  
(414) 294-3325

CITY OF MILWAUKEE  
2003 SEP 19 PM 3:24  
RONALD L. LEBLANC  
CITY CLERK

September 17, 2003

City Clerk  
Room 205 City Hall  
200 East Wells Street  
Milwaukee, WI 53202

Dear Clerk:

I am writing this letter as a follow-up on the claim filed with the City of Milwaukee on May 9, 2003 (approximately; see attached).

Forgive my tardiness in providing the two required estimates for damages done on my aunt's car on May 8, 2003. I needed the car as transportation to and from work during the summer but now that school has started, I have free time in which to take it to be repaired.

I enclose two estimates of damages along with a self-addressed stamped envelope in which you may forward a response after reviewing the documents.

I was informed that the money for damages incurred could be forwarded before the car itself was actually repaired. I would greatly prefer that a check be issued for the full amount specified in the estimate before I take the car for repairs since I am a student and lack the necessary funds to pay first and then be refunded by you later.

Thank you for your cooperation.

Please contact me with any questions or concerns.



Delia Iris Gonzalez  
Encl.

CITY OF MILWAUKEE  
2003 SEP 19 PM 3:53  
RONALD L. LEBLANC  
CITY CLERK

REFLECTIONS AUTO BODY, INC.  
 1804 EAST LAYTON AVENUE  
 ST. FRANCIS WI 53235  
 OFFICE: (414) 482-2110 FAX: (414) 482-0025  
 THE OUTSTANDING SERVICE PEOPLE - WE GUARANTEE OUR WORK IN WRITING

CD LOG NO 2391-1 DATE 06/12/03

SHOP: REFLECTIONS AUTO BODY INC. INSP DATE: 06/11/03  
 ADDRESS: 1804 E. LAYTON AVE. CONTACT: MIKE KRUEGER  
 CITY STATE: ST. FRANCIS, WI PHONE 1: (414) 482-2110  
 ZIP: 53235- FAX: (414) 482-0025

OWNER: GONZALEZ, DELIA HOME PHONE: (414) 294-3325  
 ADDRESS: 368 E BAY ST  
 CITY STATE: MIL, WI  
 ZIP: 53207-

POINT OF IMPACT: 12

LIC#: STATE: VIN: 1G1JF12T0V7194729  
 BODY COLOR: MILEAGE:  
 CONDITION: ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UC=RECONDITIONED PRT	UM=REMAN/REBUILT PRT
EU=REPLACE SALVAGE	EP=REPLACE PXN	PC=PXN RECONDITIONED
PM=PXN REMAN/REBUILT	TE=PARTL REPL PRICE	ET=PARTL REPL LABOR
IT=PARTIAL REPAIR	I=REPAIR	L=REFINISH
BR=BLEND REFINISH	TT=TWO-TONE	CG=CHIPGUARD
SB=SUBLET	N=ADDITIONAL LABOR	RI=R&I ASSEMBLY
P=CHECK	AA=APPEAR ALLOWANCE	RP=RELATED PRIOR
UP=UNRELATED PRIOR		

1997 CHEVROLET CAVALIER Z24 2DOOR COUPE 4CYL GASOLINE 2.4  
 CODE: U2342C/C OPTNS E/24GVHI

OPTIONS:  
 TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES  
 REAR SPOILER ANTI-LOCK BRAKE SYSTEM  
 TILT STEERING WHEEL AIR CONDITIONING

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
N	0010		FRONT BUMPER COVER R&I	ADDNL LABOR OPERA				0.8	1
I	0006		COVER, FRONT BUMPER	REPAIR				3.0*	1
L	0006	13	COVER, FRONT BUMPER	REFINISH				3.7	4
				2.6 SURFACE					
				0.6 TWO STAGE SETUP					
				0.5 TWO STAGE					
RI	0009		FRAME, LICENSE PLATE	R&I ASSEMBLY				0.2	1
I	0042		HEADLAMP ASSY, HALOG RT	REPAIR				0.5*	1
N	0973		HEADLAMPS AIM	ADDNL LABOR OPERA				0.5	1
E	0056		LAMP, SIDE MARKER	RT 5978064 GM PART	34.10			0.4	1
E	0104	01	FENDER, FRONT	RT 22606232 GM PART	195.54			2.4	1



1997 CHEVROLET CAVALIER Z24 2DOOR COUPE  
CD LOG NO 2391-1

L	0104	FENDER, FRONT	RT REFINISH			3.4	4
			2.3 SURFACE				
			0.5 EDGE				
			0.6 TWO STAGE				
I	0210	PNL, FRONT DOOR OUTE	RT REPAIR			3.5	*1
L	0210	PNL, FRONT DOOR OUTE	RT REFINISH			2.2	4
			1.8 SURFACE				
			0.4 TWO STAGE				
E	0269	01 MLDG, FRONT DOOR	SID RT 22652296 GM PART	54.13		0.3	1
L	0269	MLDG, FRONT DOOR	SID RT REFINISH			0.6	4
			0.5 SURFACE				
			0.1 TWO STAGE				
L	M16	COLOR BLEND	REFINISH			1.5	*4*

14 ITEMS

MC MESSAGE(S)  
01 CALL DEALER FOR EXACT PART NUMBER / PRICE  
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS						283.77
PAINT MATERIAL						262.20
PARTS TOTAL						545.97
TAX ON PARTS & MATERIAL @				5.600%		30.57
LABOR	RATE	REPLACE HRS	REPAIR HRS			
1-SHEET METAL	44.00	3.3	8.3			510.40
2-MECH/ELEC	52.00					
3-FRAME	44.00					
4-REFINISH	44.00	11.4				501.60
5-PAINT MATERIAL	23.00					
LABOR TOTAL						1,012.00
TAX ON LABOR				5.600%		56.67
SUBLET REPAIRS						
TOWING						
STORAGE						

GROSS TOTAL	1,645.21
NET TOTAL	1,645.21

ADP SHOPLINK U1805 ES CD LOG 2391-1 DATE 06/12/03 10:09:48AM R6.3 CD 05/03  
PXN: Y/00/00/00/00/00 CUM 00/00/00/00/00 GEOCODE 53235  
HOST LOG  
(C) 1998 - 2002 ADP CLAIMS SOLUTIONS GROUP, INC.

2.2 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE.

1997 CHEVROLET CAVALIER Z24 2DOOR COUPE  
CD LOG NO 2391-1

WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

NOTICE: WHEN SELECTING A REPAIR FACILITY, THE VEHICLE OWNER SHOULD CONSIDER THAT REPAIRS TO THIS VEHICLE MAY REQUIRE SPECIFIC WELDING EQUIPMENT AND THE RESTORATION OF CORROSION RESISTANT COATINGS AS RECOMMENDED BY THE MANUFACTURER. FAILURE TO HAVE THE VEHICLE PROPRLY REPAIRED COULD RESULT IN A SAFETY HAZARD.  
AFTERMARKET OR REPLACEMENT PARTS ARE IDENTIFIED ON THE ESTIMATE BY THE WORDS "QUALITY REPLACEMENT PART", "PXN" OR "ECONOMY PART".  
YOUR CLAIM REPRESENTATIVE CAN EXPLAIN FURTHER.