May 20, 2003

Maldoris G. Phillips 5909 North 40th Street Milwaukee, WI 53209

RE: C.I. File No: 03-S-196

Dear Ms. Phillips:

This office is in receipt of your claim in the amount of \$1,022.52, relating to damage sustained to your property on January 5, 2003 due to a clogged sewer and backwater at 5909 North 40th Street.

Our investigation reveals that the Infrastructure Services Division records indicate that this matter was investigated by them on January 5, 2003. The City sanitary sewer was clogged. The City main was cleaned and restored to proper working condition. They have no record of a previous clogged sewer. The sewer is on a normal three year cleaning schedule and was last cleaned on January 16, 2001. Because the sewer was on a regular cleaning schedule and the City did not have any notice of problems with the sewer, the City cannot be held liable. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Well Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

GRANT F. LANGLEY City Attorney

STEVEN M. CARINI Investigator Adjuster

SMC:beg 1029-2003-1459:67919