



**Attorneys at Law**  
Michael S. Maistelman  
Court Commissioner  
Also licensed in Massachusetts  
Michael Rud  
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Of Counsel

8989 N. Port Washington Rd., Suite 221  
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(phone) 414-908-4254  
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### FAX COVER SHEET

**To:** Milwaukee City Clerk Jim Owczarski

**Telephone No:** Facsimile (414-286-2902)

**From:** Attorney Michael S. Maistelman

**Date:** January 30, 2015

**Re:** Ryan Antczak, 2910 S. Herman St. Milwaukee,  
WI 53207.  
Address of Property Damage: 3746 West Sarnow  
Street, Milwaukee, WI 53208

**Pages:** 2, including cover page.

**RECEIVED**

**FEB 2 - 2015**

**OFFICE OF  
CITY ATTORNEY**

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(fax) 414-447-0232

January 30, 2015

Via facsimile and email  
Milwaukee City Clerk Jim Owczarski  
200 East Wells Street, Room 205  
Milwaukee, WI 53202

Re: Ryan Antczak, 2910 S. Herman St. Milwaukee, WI 53207.  
Address of Property Damage: 3746 West Sarnow Street, Milwaukee, WI 53208

Dear City Clerk,

Please be advised that I represent the above referenced individual in his appeal regarding the attached denial letter.

Kindly confirm receipt of this appeal and let me know if you need any additional information.

Thank you very much,

Attorney Michael S. Maistelman

Enclosure

MSM/cmk

Ryan Antczak (via email w/out encl.)

**RECEIVED**

**FEB 2 2015**

**OFFICE OF  
CITY ATTORNEY**

CITY CLERK'S OFFICE  
MAY 20 2015  
CITY OF MILWAUKEE



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**CITY ATTORNEY**

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CITY OF MILWAUKEE  
2015 JAN 30 A 11:08  
CITY CLERK'S OFFICE

## Report Needed

Gipson, Kari

Fri 11/21/2014 10:48 AM

Inbox

To: Field, Brian <bfield@milwaukee.gov>;

📎 2 attachments

241099.pdf, 241448.pdf;

Hi Brian,

Are you able to determine if a report is available for this incident? Can we get a copy? Thanks!

Kari B. Gipson  
Claims Investigator/ Adjuster  
Office of the City Attorney  
E-mail: kgipso@milwaukee.gov  
Phone: 414-286-5032  
Fax: 414-286-8550  
200 E. Wells Street  
Milwaukee, WI 53202

**RECEIVED**

NOV 24 2014

OFFICE OF  
CITY ATTORNEY

**RECEIVED**

NOV 25 2014

OFFICE OF  
CITY ATTORNEY

@10:38 AM  
JF





Maistelman & Associates, LLC

**Attorneys at Law**

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Court Commissioner  
Also Licensed in Massachusetts

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Of Counsel

8989 N. Port Washington Rd., Suite 221  
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(fax) 414-447-0232

May 12, 2014

Via Electronic Email [jowcza@milwaukee.gov](mailto:jowcza@milwaukee.gov)

Jim Owczarski - City Clerk

City of Milwaukee

ATTN: CLAIMS

200 E. Wells St., Room 205

Milwaukee, WI 53202-3567

Re: *Notice of Claim/Notice of Injury against City of Milwaukee for property damage.*

Ryan Antczak, 2910 S. Herman St. Milwaukee, WI 53207.

Address of Property Damage: 3746 W. Sarnow St, Milwaukee, WI

Dear City Clerk Owczarski:

Pursuant to Section 893.80(1), Wis. Stats., please be advised that I have been retained by Ryan Antczak regarding the damage to his property caused by a City of Milwaukee snow plow - truck id # 61031 on or about February 18, 2014.

(TRUCKS55 SALTOR #)

Attached please find two estimates one from LHI Contracting Services for \$3,820.00 and the other from MyInstallers.com LLC in the amount of \$4650.00

Please confirm receipt of this Notice of Claim/Notice of Injury.

Please send all future communications to my attention.

Thank you.

Michael S. Maistelman

Enclosures

C: Ryan Antczak (via email)

OFFICE  
CITY ATTORNEY

2014 NOV -4 AM 10:16

CITY OF MILWAUKEE  
PROPERTY

LHI Contracting Services  
4410 W Abbott Ave  
Greenfield WI 53220  
414-231-1270

## PROPOSAL

PROPOSAL SUBMITTED TO:

WORK TO BE PERFORMED AT:

NAME Sarnow	ADDRESS
ADDRESS 3801 W. Lisbon Ave.	CITY, STATE
CITY, STATE	DATE OF PLANS
PHONE NO.	ARCHITECT

We hereby propose to furnish the materials and perform the labor necessary for the completion of

Fence & landscaping repair. Remove existing cedar fence, gate and landscaping. Install new cedar posts 4ft below frost line. Install new cedar 2 by 4 runners with new cedar 1 by 4 fence boards. Build new cedar gate w/ appropriate hardware. Grade and landscape perimeter of fence.

Remove Landscaping - \$1200.00

Remove Traffic Bond - \$250.00

Remove Concrete - \$250.00

New Wood post 1/2 x 4 x 2 Cedar - \$150.00

Reinstall post (cedar) 2x4 - \$550.00

1 Yrd traffic bond \$70.00

Re Install traffic bond - \$150.00

Re landscape - \$1200.00

All material is guaranteed to be as specified, and the above work to be performed in accordance with the drawings and specifications submitted for above work and completed in a substantial workmanlike manner for the sum of:

Three thousand eight hundred twenty Dollars (\$3820.00)

with payments to be as follows

Any alteration or deviation from above specifications involving extra costs will be executed only upon written order, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents, or delays beyond our control.

Respectfully submitted,

Per

Note - This proposal may be withdrawn by us if not accepted within \_\_\_\_\_ days.

### ACCEPTANCE OF PROPOSAL

The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payments will be made as outlined above.

SIGNATURE

SIGNATURE

DATE



D.P.W.

61031



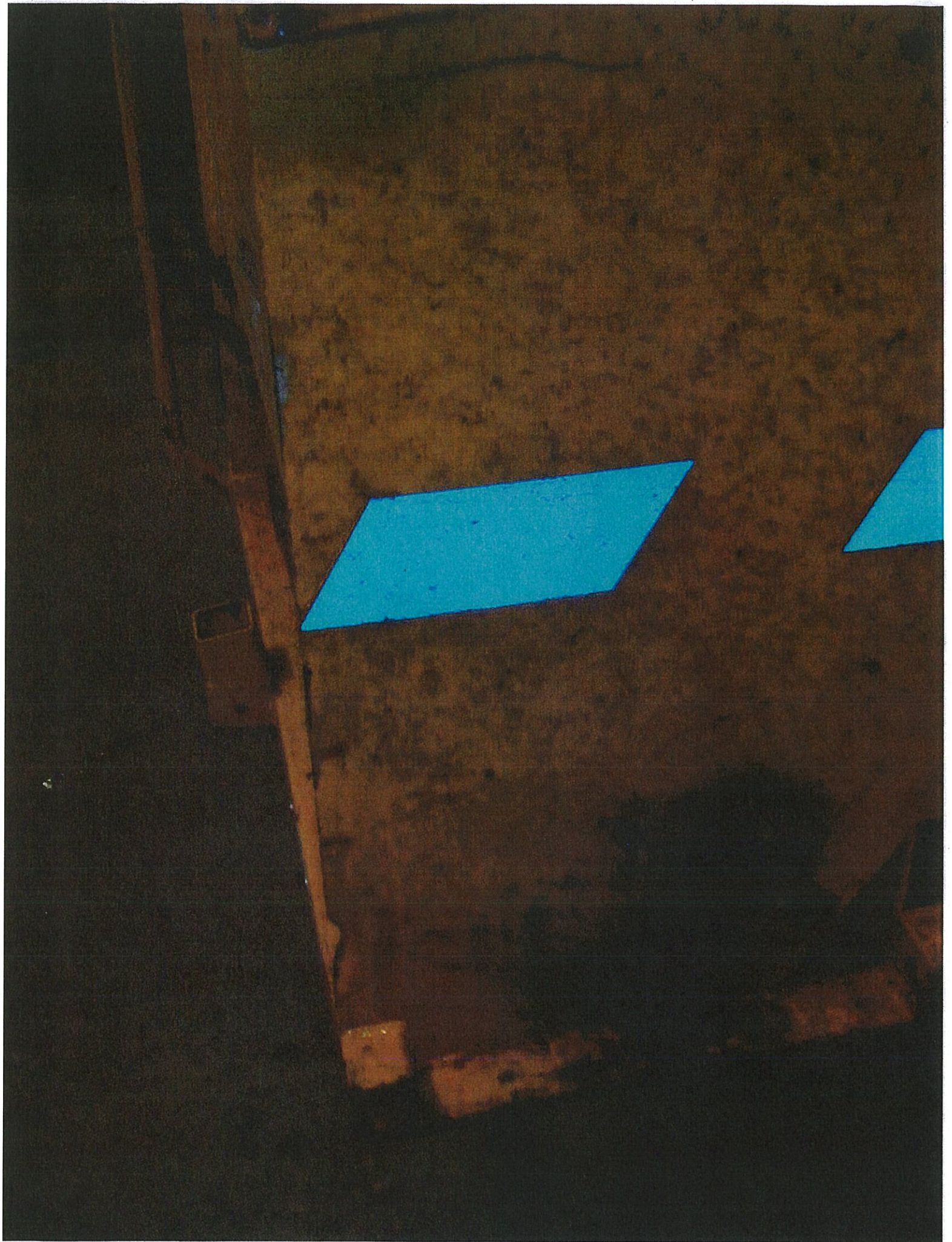


























**D.P.W.**













TRACKLESS TRACTOR  
SALTER FOR TRACKLESS

CITY OF MILWAUKEE  
FLEET ACCIDENT REPORT

ME-4

Equip No. 50247 / #61031	<input checked="" type="checkbox"/> Investigative <input type="checkbox"/> Fleet Accident	Claim No
Mileage/Hours	<input type="checkbox"/> Equipment Damage Only	Operator's 1b. Dept. SAU
Ro No	<input type="checkbox"/> Vandalism or Theft	Operator's License No 1c W630-9306-0379-00
Rept No		Supervisor & Phone 1d

1a Name-Address City Operator Bill Ward 3332 S 55th St	2b Location of Accident 3801 W Lisbon	2c Police Dept Notified? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
--	---------------------------------------	--

3. Description of Accident Owner of unit #2 claims that unit #1 was plowing snow on sidewalk area and struck unit #2 fence at 3801 W Lisbon. operator of unit #1 stated that he did not strike unit #2

4a City Vehicle 2006 Trackless Tractor	Description	VIN MT5T-3399	License No N/A
--	-------------	---------------	----------------

4b Damage Description none	5a Occupants of City Vehicle Samp	Name AS ABOVE	Address	Injury none	Phone 543-1706
5b Passenger none	5b Passenger	Name	Address	Injury	Phone

6a Unit No 2	6b Description Fence at 3801 W Lisbon	6c License No N/A	6d Ins Co YES
--------------	---------------------------------------	-------------------	---------------

7. Owner Amy S. Captain	Name	Address 3746 W Sarrows	Injury (414)	Phone 378-2089
8a Driver none	Name	Address	Injury	Phone 628-2224

8b. Passenger none	Name	Address	Injury	Phone
8c. Passenger none	Name	Address	Injury	Phone

9a Unit No	9b Description	6c License No	9d Ins Co
------------	----------------	---------------	-----------

7. Owner	Name	Address	Injury	Phone
8a Driver	Name	Address	Injury	Phone

8b. Passenger	Name	Address	Injury	Phone
8c. Passenger	Name	Address	Injury	Phone

12a Witness Unknown	Name	Address	Phone
12b Witness Unknown	Name	Address	Phone

**SAFETY EQUIPMENT**

1-Shoulder Belt  
2-Lap Belt  
3-Child Res  
4-Air Bag  
5-Helmet  
6-Eye Protect  
7-Helmet & Eye  
8-None

ENTER ONE NUMBER FOR EACH OCCUPANT PER UNIT

UNIT 1	UNIT 2
1 2 3	1 2 3
4 5 6	4 5 6
Other 7	Other 7

CYCLE OR

**MANNER OF COLLISION**

1 Head On  
2 Rear End  
3 Side Swipe Same  
4 Side Swipe Opposite  
5 Off Rd Left  
6 Off Rd Right  
7 Angle  
8 Left Turn  
9 Other

9

**DRIVER CONDITION (OR PEDESTRIAN)**

1 Had been drinking  
2 Use of drugs  
3 Physical disability  
4 Other

**DRIVER FACTOR (OR PEDESTRIAN)**

1 Appeared normal  
2 Reduced alertness  
3 Ability impaired

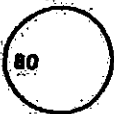
UNIT 1	UNIT 1	UNIT 1
UNIT 2	UNIT 2	UNIT 2

UNIT 1  
UNIT 2

Draw diagram of accident  
Indicate north with an arrow in the circle

# 81 PICTORIAL REPRESENTATION OF NARRATIVE

Skidmarks to Impact  
Unit 1 Unit 2  
FT FT



N/A

SECTION 20

Narrative: all information taken from driver statement and Sanitation Reports

## WEATHER CONDITION

- 1. Clear
- 2. Cloudy
- 3. Rain
- 4. Snow or ice
- 5. Fog or Mist
- 6. Sleet

89 2

Circle Area Of Vehicle Damage				
UNIT	9	10	11	12
88 1	N/A			
Front				
Overturn = 14    Mangle = 13    Underwrite = 10				
Damage Severity	1. Scratched	2. Dented	3. Structural	99
Driveable	Y/N			100
Vehicle Removed By: <u>N/A</u>				
101				

Circle Area Of Vehicle Damage				
UNIT	9	10	11	12
88 2	N/A			
Front				
Overturn = 14    Mangle = 13    Underwrite = 10				
Damage Severity	1. Scratched	2. Dented	3. Structural	99
Driveable	Y/N			100
Vehicle Removed By: <u>N/A</u>				
101				

## ROAD CONDITION

- 1. Dry
- 2. Snow or ice
- 3. Wet
- 4. Gravel
- 5. Slush
- 6. Muddy
- 7. Oily
- 8. Other

90 2

Damage  
4b. Description Cont'd.

Investigated by Brian Field Date 3/28/14

Driver's Signature see statement Date 3/28/14

Supervisor's Signature \_\_\_\_\_ Date \_\_\_\_\_

Drivers Accident Statement Form

Return this form to: Fax # 414-286-8514 ATTN: \_\_\_\_\_

Name of Driver (Please Print): Bill WardDate / Time (Of Accident): 2/18/14City Equipment #: 50247Location (Of Accident): 3801 W. LISBON / 3746 W. SANDOW

Drivers Statement: I was working the area  
clearing snow from the sidewalk  
and I did not hit this fence  
that this person is claiming I hit

Signature Wm. WardDate 3/13/14



**Blasiola, Jason**

---

**From:** Smith, Jeffery  
**Sent:** Thursday, March 13, 2014 9:05 AM  
**To:** Blasiola, Jason  
**Subject:** Fwd: Alleged Fence Damage reported at 3801 W. Lisbon belonging to address of 3746 W. Sarnow

Fyi

*Sent from my Verizon Wireless 4G LTE DROID*

----- Original Message -----

**Subject:** RE: Alleged Fence Damage reported at 3801 W. Lisbon belonging to address of 3746 W. Sarnow  
**From:** "Booker, Wanda" <wbooke@milwaukee.gov>  
**To:** "Smith, Jeffery" <jsmith@milwaukee.gov>  
**CC:**

I'm going into Division Heads at 8:30AM but based on the original number the guy gave, see if that number is on one of the tracklessoppers and identify who was driving it that day. This has spun way out of control and now we have to do damage control.

---

**From:** Korban, Ghassan  
**Sent:** Thursday, March 13, 2014 6:54 AM  
**To:** Smith, Jeffery  
**Cc:** Cole, Preston; Booker, Wanda; Rusch Walton, Sandra; Davis, Shannon; Poskocil, Thomas  
**Subject:** Re: Alleged Fence Damage reported at 3801 W. Lisbon belonging to address of 3746 W. Sarnow

All, See coverage and the video of the plow near the fence. I suspect that the driver did not realize that he may have hit the fence. I couldn't tell.

Preston, after viewing the piece and talking to the driver to confirm my assessment i need a recommendation from you,as to how to proceed. ( aside from the typical claim filing process)

<http://www.jrn.com/tmj4/news/you-ask-we-investigate/Plow-incident-raises-questions-of-liability-249993151.html?lc=Tablet>

Ghassan Korban

Commissioner of Public Works



City of Milwaukee

414-286-3301

On Mar 11, 2014, at 4:27 PM, "Smith, Jeffery" <[jsmith@milwaukee.gov](mailto:jsmith@milwaukee.gov)> wrote:

Here is the information on the investigation at this location. We talked with resident and tried to resolve but wasn't able to resolve as he wanted. No information supplied. We had no assigned work in the area for City equipment. He stated that he had video but wouldn't supply info to help us investigate further.

At this time; we do not have any evidence that City equipment damaged his fence. We supplied a claim form as we do with all residents to get their case heard in the appeal process. See info below on interaction with resident.

Jeffery L. Smith Jr.

Dept of Public Works  
Operations Division - Sanitation Section  
Central Area Manager  
phone: 414-286-2333  
fax: 414-286-3344  
email: [jeffery.smith@milwaukee.gov](mailto:jeffery.smith@milwaukee.gov)

---

From: Poskocil, Thomas  
Sent: Mon 2/24/2014 10:46 AM  
To: Smith, Jeffery; Davis, Shannon; Booker, Wanda  
Cc: Cole, Raphael  
Subject: Fence Damage reported at 3801 W. Lisbon belonging to address of 3746 W. Sarnow

All,

I recently tried to speak with Ryan the resident of this property about damage that has occurred to residents fence at approximately 3801 W. Lisbon. The residents address is actually 3746 W. Sarnow.

In the preliminary investigation (Thursday 2/20) I noticed damage to the fence post and attached are the pictures of such. I then left a message with the owner and he called me back on Friday 2/21 and left a message that he has video proof of our equipment creating the damage and the driver not stopping to report the damage to owner. He then suggested we could meet at 9:00 am Monday morning to discuss the disciplinary measures to be taken with the employee.

On Monday morning at approximately 8:20 am I again called Ryan to share that I could not make 9:00 am but would like to meet with him later in the day. Ryan then proceeded to explain

the fence damage, city induced sidewalk damage which was separate from the initial complaint and the loss of a driveway for a city pedestrian walk/path also separate from original complaint. I assured him that I would like to drop off the appropriate paperwork and asked for a copy of his video and then he became irate. He accused me of not doing my job and asked if I took pictures which he claims to have seen me do. He then told me I was trying to give him the run around and he would then sue me personally as well as the city.

He continued for a few minutes with threats and verbal intimidation, as I recognized that the conversation was no longer under control I walked to Shannon's office to attempt to corral the situation with my immediate supervisor. I told Ryan that I was putting him on speakerphone, and asked Shannon to enter into the conversation with Ryan on speakerphone. Ryan promptly hung up then on both Shannon and I. Ryan then called back and began an uninterruptible tirade with Shannon loud enough that I could hear Ryan's voice without speakerphone as Shannon attempted to address his concern. He continued in an irate manner and would not allow Shannon to speak. Shannon then politely asked the resident to allow him to speak and if not then it would be the end of the conversation. Shannon repeated this to the resident at least three times and after the last time calmly dismissed himself from the conversation and hung up.

There is not assessable/non-assessable work on that block. There are no identifying marks from city equipment that our equipment did damage at that location.

I will send the property owner a claim form to fulfill our duty of informing the property owner of their right to file a claim.

Thomas C. Poskocil  
Central Area  
Sanitation Supervisor

<3801 w lisbon a.jpg.jpg>

<3801 w lisbon b.jpg.jpg>

<3801 w lisbon c.jpg.jpg>

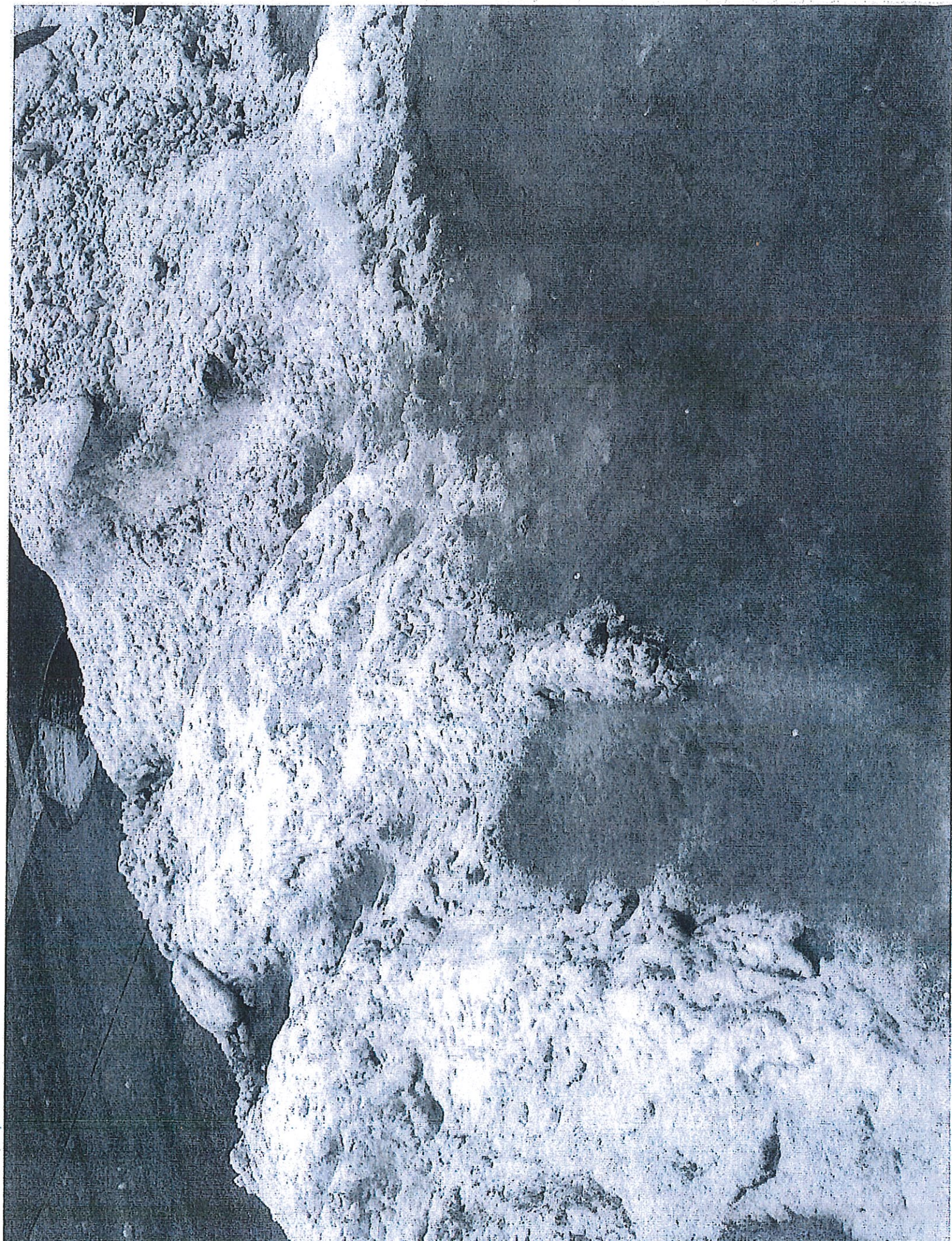
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<3801 w lisbon e.jpg.jpg>

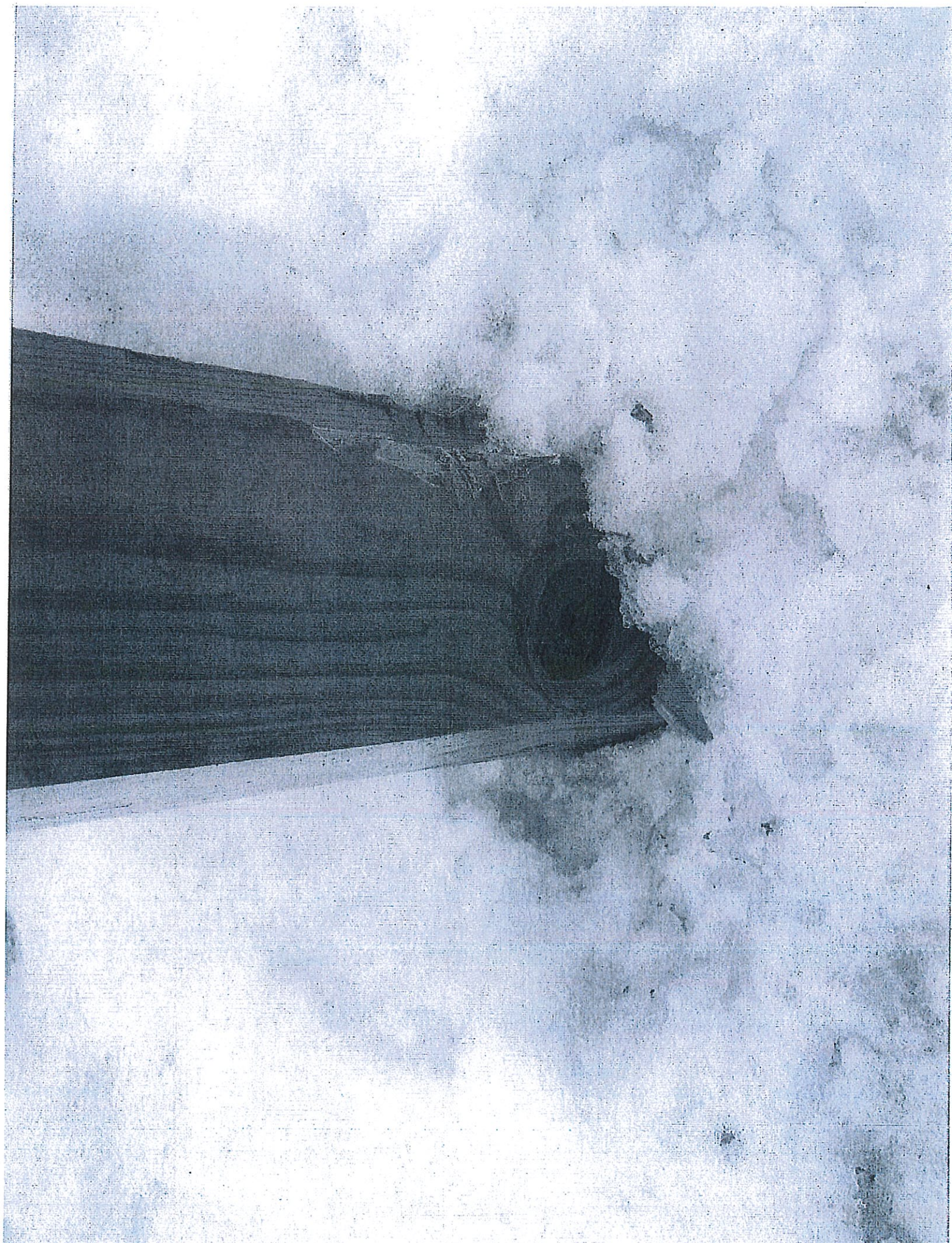




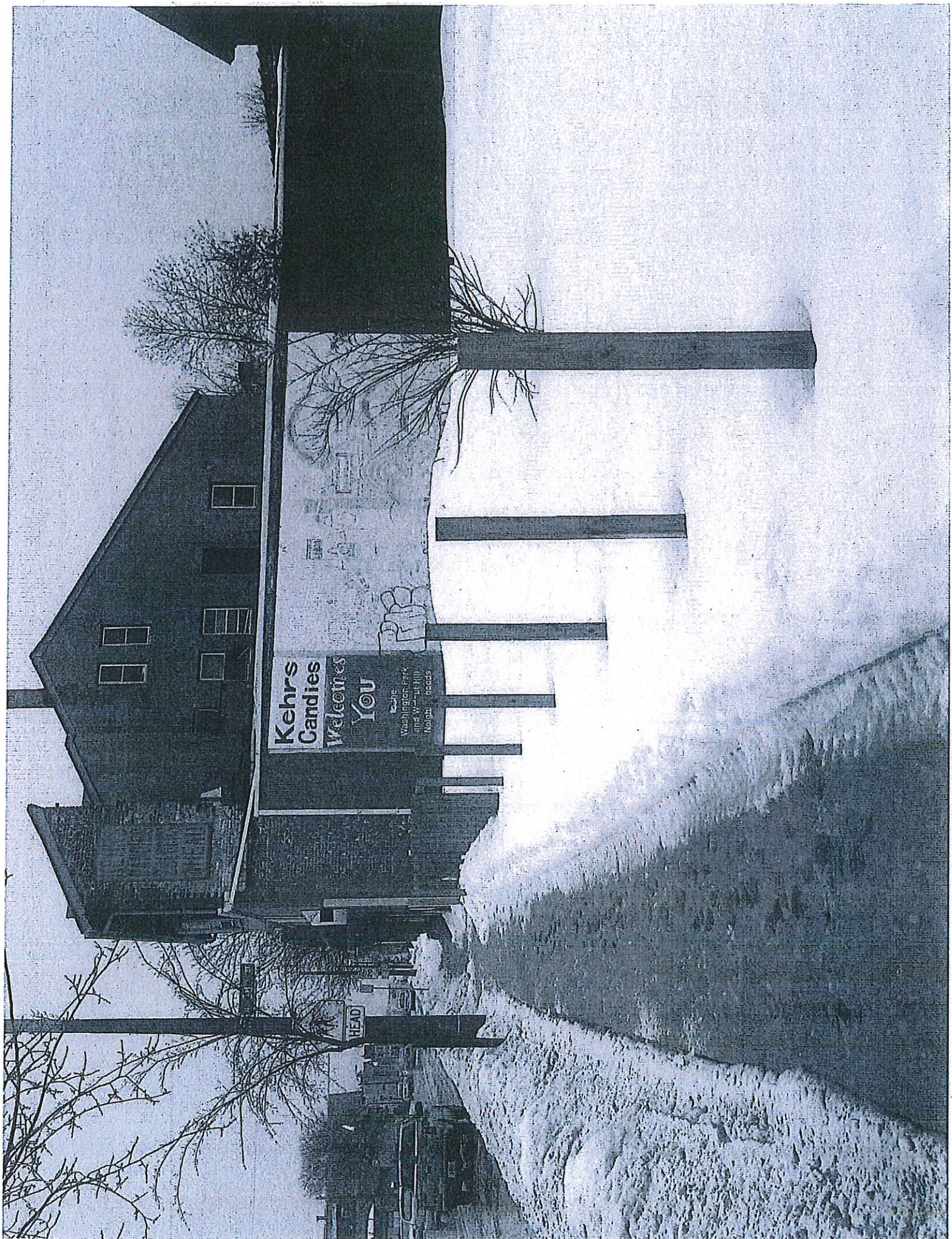




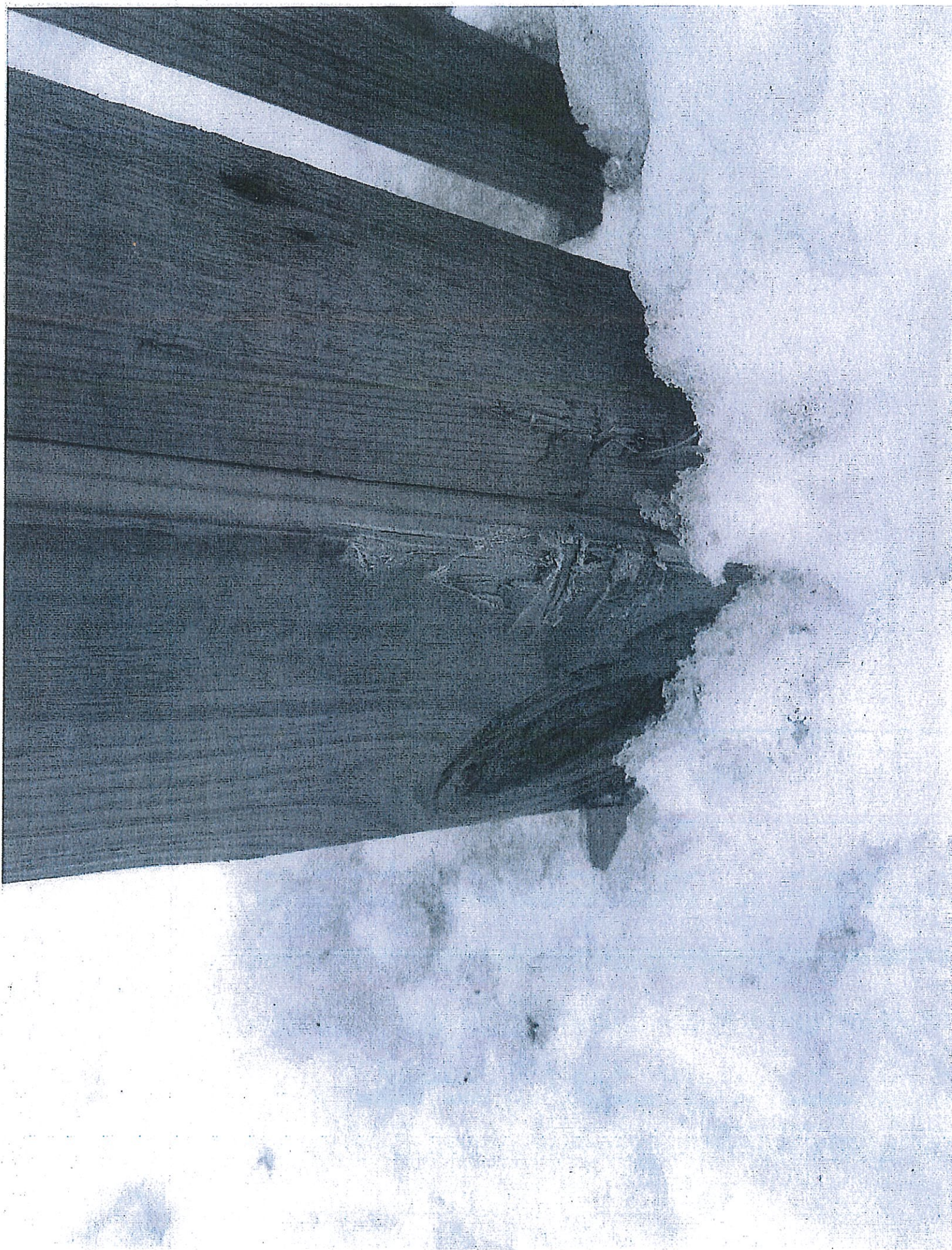














**CENTRAL AREA  
NON-ASSESSABLE ROUTE 11  
SIDEWALK HARDSHIPS**

17. ISLAND BLVD ON LLOYD / EAST OF 46<sup>TH</sup> ST

18. 2235 N 48<sup>TH</sup> ST / CITY PARK LOT

19. SOUTHEAST CORNER 39<sup>TH</sup> & LISBON

20. WESTSIDE OF 36<sup>TH</sup> & LISBON / PARK LOT SOUTH OF NORTH AVE – 180 FEET

21. WESTSIDE OF 37<sup>TH</sup> / PARK LOT SOUTH OF NORTH AVE – 180 FEET

22. WESTSIDE OF 35<sup>TH</sup> / PARK LOT SOUTH OF NORTH AVE – 180 FEET

23. SHERMAN BLVD – LISBON TO LLOYD / TRIANGLE – 160 FEET

24. 40<sup>TH</sup> ST AT SOUTHSIDE OF LISBON (1 SIDE ONLY ON LISBON) SOUTHSIDE OF LISBON / RIGHT CUT OFF – 75 FEET



47348678910A

# CENTRAL AREA WINTER EQUIPMENT

DATE: 2/12/14

Equipment Number	Type	Straight Blade	Articulated Blade	Operator	Assignment	Time	B/D	Comments
50263	Trackless		X	M. JENSEN	RT 7	5:00		Complete 11:45 AM
50261	Trackless		X	T. JENSEN	CORNER RT 1 NON ASSESS RT 142	5:00		Complete 2:30 PM
50259	Trackless	603 -	2774	ZECHERT	RT 5	5:00		Complete 1:00 PM
50229	Trackless		X	C. ANDERSON	CORNER RT 4	5:00		Complete 8:30 AM
50251	Trackless		X	J. BELLAMY	CORNER RT 6	5:00		Complete 9:15 AM
50233	Trackless		X	R. FLORES	CORNER RT 3	5:00		Complete 8:00 AM
50234	Trackless		X	D. JENSEN	CORNER 5	5:00		Complete 9:05 AM
50232	Trackless		X	B. REVELS	CORNER RT 2 NON ASSESS RT 9	5:00		Complete 2:30 PM
50236	Trackless		X	V. STEWART	N-A RT 8	5:00		Complete 2:30 PM
50233	End Loader			Flores, B	RT 10			Complete 1:30 PM
50247	End Loader			Ward, W	RT 11			Complete 2:00 PM
50229	End Loader			Anderson, C	RT 3			Complete 2:30 PM
50234	End Loader			Jensen, D	RT 6	NOT COMPLETE		
50251	End Loader			Bellamy, J	RT 4			Complete 2:15 PM

**Attachments can contain viruses that may harm your computer. Attachments may not display correctly.**

**Poskocil, Thomas**

**From:** Smith, Jeffery **Sent:** Tue 11-Mar-14 4:27 PM  
**To:** Cole, Preston; Booker, Wanda; Korban, Ghassan; Rusch Walton, Sandra  
**Cc:** Davis, Shannon; Poskocil, Thomas; Tabak, Jodie; Tabak, Jodie  
**Subject:** Alleged Fence Damage reported at 3801 W. Lisbon belonging to address of 3746 W. Sarnow  
**Attachments:** [3801 w lisbon a.jpg.jpg\(1MB\)](#) [3801 W lisbon b.jpg.jpg\(1MB\)](#) [3801 w lisbon c.jpg.jpg\(1MB\)](#) [3801 w lisbon d.jpg.jpg\(1MB\)](#) [3801 w lisbon e.jpg.jpg\(1MB\)](#)

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At this time, we do not have any evidence that City equipment damaged his fence. We supplied a claim form as we do with all residents to get their case heard in the appeal process. See info below on interaction with resident.

**Jeffery L. Smith Jr.**

**Dept of Public Works  
Operations Division - Sanitation Section  
Central Area Manager  
phone: 414-286-2333  
fax: 414-286-3344  
email: jeffery.smith@milwaukee.gov**

**From:** Poskocil, Thomas  
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**To:** Smith, Jeffery; Davis, Shannon; Booker, Wanda  
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All,

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On Monday morning at approximately 8:20 am I again called Ryan to share that I could not make 9:00 am but would like to meet with him later in the day. Ryan then proceeded to explain the fence damage, city induced sidewalk damage which was separate from the initial complaint and the loss of a driveway for a city pedestrian walk/path also separate from original complaint. I assured him that I would like to drop off the appropriate paperwork and asked for a copy of his video and then he became irate. He accused me of not doing my job and asked if I took pictures which he claims to have seen me do. He then told me I was trying to give him the run around and he would then sue me personally as well as the city.

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conversation. Shannon repeated this to the resident at least three times and after the last time calmly dismissed himself from the conversation and hung up.

There is not assessable/non-assessable work on that block. There are no identifying marks from city equipment that our equipment did damage at that location.

I will send the property owner a claim form to fulfill our duty of informing the property owner of their right to file a claim.

**Thomas C. Poskocil**  
**Central Area**  
**Sanitation Supervisor**



## CLAIM INVESTIGATION FORM

Claim Investigation Number: \_\_\_\_\_

Date Investigated: 2/20/14

Name: RYAN

Address: 3746 W. SARNOV

Phone: 4147 378-2089

### INVESTIGATION

Route Number: N/A

Truck Number: N/A

Crew Names:

N/A

#### **COMPLETE DETAILS AND GIVE ALL INFORMATION PERTINENT TO THE CLAIM**

RESIDENT CLAIMS VIDEO PROOF OF SIDEWALK EQ DOING DAMAGE TO CEDAR FENCE POST ON PROPERTY AT SIDEWALK.

THERE IS EVIDENCE OF SOME TYPE OF EQUIPMENT ON SIDEWALK BUT NO IDENTIFYING MARKS OF CITY EQUIPMENT CREATING DAMAGE. THE OWNER ALSO WILL NOT COPY OR SURRENDER VIDEO PROOF OF DAMAGE DONE. THE RESIDENT WAS ALSO BELIBRENT AND RUDE UPON CONTACT AND ATTEMPTED EXPLANATION OF PROPER PROPERTY DAMAGE FILE PROTOCOL. HE WOULD NOT ALLOW EITHER MYSELF OR MY IMMEDIATE SUPERVISOR THE OPPORTUNITY TO TALK HIM THROUGH PROCESS.

Claim Justified: \_\_\_\_\_

Claim Not Justified: X

**WHY?**

**WHY NOT?**

CANNOT PROVIDE PROOF THAT DAMAGE WAS ACTUALLY COMMITTED BY CITY EMPLOYEE.

Was Employee Negligent? \_\_\_\_\_

What has been done to prevent reoccurrence?

**Recommendation**

**SUPERVISOR**

TO:

AMY S. CAPTAIN

ATTN: RYAN @ MYINSTALLERS

2910 S. HERMAN ST.

MILW. WI. 53207

Ryan

(888) 628-2224

X 2224

3801 W. Lisbon

Fence Damage

@ 3746 W. Sarnow

My Installers, Com LLC

- ① Ours ?
- ② FORESTAY ?
- ③ PICTURE DAMAGE
- ④ MISSING PLANTS

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**Poskocil, Thomas**

**From:** Poskocil, Thomas. **Sent:** Mon 24-Feb-14 10:46 AM  
**To:** Smith, Jeffery; Davis, Shannon; Booker, Wanda  
**Cc:** Cole, Raphael  
**Subject:** Fence Damage reported at 3801 W. Lisbon belonging to address of 3746 W. Sarnow  
**Attachments:** 3801 w Lisbon a.jpg.jpg(1MB) 3801 w Lisbon b.jpg.jpg(1MB) 3801 w Lisbon c.jpg.jpg(1MB) 3801 w Lisbon d.jpg.jpg(1MB) 3801 w Lisbon e.jpg.jpg(1MB)

All,

I recently tried to speak with Ryan the resident of this property about damage that has occurred to residents fence at approximately 3801 W. Lisbon. The residents address is actually 3746 W. Sarnow.

In the preliminary investigation (Thursday 2/20) I noticed damage to the fence post and attached are the pictures of such. I then left a message with the owner and he called me back on Friday 2/21 and left a message that he has video proof of our equipment creating the damage and the driver not stopping to report the damage to owner. He then suggested we could meet at 9:00 am Monday morning to discuss the disciplinary measures to be taken with the employee.

On Monday morning at approximately 8:20 am I again called Ryan to share that I could not make 9:00 am but would like to meet with him later in the day. Ryan then proceeded to explain the fence damage, city induced sidewalk damage which was separate from the initial complaint and the loss of a driveway for a city pedestrian walk/path also separate from original complaint. I assured him that I would like to drop off the appropriate paperwork and asked for a copy of his video and then he became irate. He accused me of not doing my job and asked if I took pictures which he claims to have seen me do. He then told me I was trying to give him the run around and he would then sue me personally as well as the city.

He continued for a few minutes with threats and verbal intimidation, as I recognized that the conversation was no longer under control I walked to Shannon's office to attempt to corral the situation with my immediate supervisor. I told Ryan that I was putting him on speakerphone, and asked Shannon to enter into the conversation with Ryan on speakerphone. Ryan promptly hung up then on both Shannon and I, Ryan then called back and began an uninterruptible tirade with Shannon loud enough that I could hear Ryan's voice without speakerphone as Shannon attempted to address his concern. He continued in an irate manner and would not allow Shannon to speak. Shannon then politely asked the resident to allow him to speak and if not then it would be the end of the conversation. Shannon repeated this to the resident at least three times and after the last time calmly dismissed himself from the conversation and hung up.

There is not assessable/non-assessable work on that block. There are no identifying marks from city equipment that our equipment did damage at that location.

I will send the property owner a claim form to fulfill our duty of informing the property owner of their right to file a claim.

**Thomas C. Poskocil**  
**Central Area**  
**Sanitation Supervisor**



