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May 9, 2002

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James and Sara Harris 3741 South 68th Street Milwaukee, WI 53220

RE: C.I. File No.: 02S-128

Dear Mr. and Mrs. Harris:

This office is in receipt of your claim in the amount of \$1,807.98, relating to damage to your property on April 2, 2002 when sewage backed up into your basement at 3741 South 68th Street.

Our investigation reveals that the sewer in question was on a three year cleaning schedule. The last time the sewer was cleaned was on February 21, 2001. Because the sewer was on a regular cleaning schedule and the City of Milwaukee did not have any notice of any problems with the sewer, the City cannot be held liable. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may so do by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

FRANTA LANGLEY

City Attorney

ROBERT M. OVERHOLT

Investigator Adjuster

RMO:beg