May 5, 2002

GITY OF MILWAUKEE

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RONALD D. LEONHARDT CITY CLERK

Milwaukee City Clerk 200 E. Wells Street Room 205 Milwaukee, WI 53202

Louisa Gilpin-Morgan 8023 W. Villard Ave. Milwaukee, WI 53218

I'm writing to appeal my Fleet Accident Report from February 1, 2002 in the amount of \$947. I'm very disappointed to have learned it was denied due to no evidence to support my claim.

At the time of the appeal, I will be prepared to provide the City with the proper evidence showing the paint transfer from the city vehicle to my 1994 Blue Dodge Caravan.

When the City decides to accept liability for my claim, I hope the accident procedures of City truck drivers and the fact -finding skills of your Field Adjusters/Investigators will be closely evaluated.

Again, if there are any further questions or concerns, please feel free to contact me at (414) 466-5561 or (414) 699-4906.

Sincerely,

Louisa Gilpin-Morgan

C. I. File No: 02-V-51

March 19, 2002

City Clerks Attn: Claims 200 E. Wells St. Room 205 Milwaukee, WI 53202-3567

Louisa Gilpin-Morgan 8023 W. Villard Ave. Milwaukee, WI 53218

On Thursday, January 31, 2002 at approximately 2:10 a.m. I heard a loud noise that sounded like an accident. I then ran to the window to look at my vehicle for physical damage, but didn't see any.

My 1994 Blue Dodge Caravan was facing northbound located at 2472 N. 33rd Street, Milwaukee, WI. On Friday, February 1, 2002 at noon, I approached my van to notice the following:

- The driver side mirror was folded in.
- There was a dent above the driver wheel on the front fender along with yellow scrapes.
- The driver side back panel also had a dent and numerous yellow scrapes.
- The driver side door was sticking and very hard to open due to the panel being pushed in.

All of the damage above is physical evidence of a salt truck damaging my vehicle. I'm very upset to know that the county salt truck driver at fault didn't take a moment out to leave a note on my vehicle stating the damage that was done.

I contacted the county to notify someone of the damage to my van. Mr. Jean Gibson came out to my home a few days later to take pictures of the damage and left instructions on how to file a claim. Please complete your investigation a.s.a.p. as climbing in my van thru the passenger seat has become an extreme inconvenience.

Itemized estimates from Reflections Auto Body Inc. and Milwaukee Auto Body II are enclosed. My vehicle identification number is 2B4GH2534RR684525 and license plate number is WMX 795.

If there are any other questions or concerns, please feel free to contact me daily at (414) 466-5561 or (414) 699-4906.

Sincerely

Louisa Gilpin-Morgan Claimant

Enclosures