CITY OF MILWAUKEE

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September 5, 2001

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Assistant City Attorneys

Cynthia Heyden 1362 North 63rd Street Wauwatosa, WI 53213

> RE: C.I. File No.: 01-S-261

Dear Ms. Heyden:

This office is receipt of your claim in the amount of \$564.00, relating to damage sustained to your vehicle on April 16, 2001 when a gate arm allegedly crashed through the window while exiting the parking structure at MacArthur Square.

Our investigation reveals that the Parking Operations records indicate that you did not observe the signs and direction provided by garage personnel for proper exit from the garage. You were too close to the gate arm, which was already fully extended, and your vehicle struck it. The liability for this accident is upon you. As such, the City cannot accept liability for your damages. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 day of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

GRANTA **GLEY**

City Attorney

stan M. Cami

STEVEN M. CARINI Investigator Adjuster

SMC:beg