Date: 9/11/00

CITY OF MILWAUKEE

'00 SEP 14 AM 8: 25

RONALD D. LEONHARDT CITY CLERK

To: Office of the City Clerk
Milwaukee, Wisconsin

9/11/00

From: Dr. and Mrs. CE Grim 2203 E. Newberry Blvd

Subject: Basement flooding caused by damage of sewer inlet during city repair of ruptured water main.

Mid April, 2000 I had just finished moving my home office into our previously dry basement.

May 8 or 9?: Water main broke on Maryland and repaired by city-date not certain.

Wed, May 10 am, Mr. Chris Schaaf and Mr. Gohr (electrician) came into house at 9 am to plan some work in basement and found water and mud (1 inch deep) in basement and in the laundry room where the floor drain exits. They noted a volcano like pile of mud about 8-10 inches tall around the floor drain. Mr. Schaaf tracked down my State Farm Agent Mr. Tom Poelzer, who then called Service Master (Mr. Mark Previn). He arrived on 5/11/00. They tried to Roto-root out the drain but were unsuccessful. They did move some watered damaged materials outside and placed furniture up on blocks.

I was notified by telephone on Friday (12th) that the basement was flooded and I should come home immediately. I canceled a vacation in Bangkok and flew home arriving on Saturday 13th, late pm. We suspected the problem was somehow related to the heavy rains experienced over the last week.

On entering the basement there was still about 2 inches of water and mud through out the basement.

I called Service Master but they could not come out and I got another plumber (Kenway) out to Roto the drain again and he put out 100 feet of cable and only got back clean gravel and clay. He stated that the problem must be at the sewer junction in the street. I showed him the recent repair in the street, which was then bulging up, and I called the city water repair to tell they of the problem. He stated he would have to come back with his video-camera apparatus to locate the exact source of the problem. Within about an hour the repair crew had arrived (midnight?) and dug out the recent repair fill but could not locate the

problem. On Sunday (14th) the next crew came in and dug more and finally located the absence of a tile connect from my house to the master sewer. They had to dig east toward the edge of my lawn to locate the drain from my house. The plumber's video scope had determined the same thing. Thus by the 14th we felt certain we had the cause of the flooding.

The city crews working on the project were very efficient and offered several possible diagnoses of the cause of the problem as we discussed what was going on. I was watching carefully as they worked to determine the nature of the problem.

- 1. The ruptured water main next to our water intake had torn away our sewer connection and the water blasted down and disrupted our sewer drain and forced the mud and (fortunately clean city) water into our basement until it plugged up with mud and gravel.
- 2. The last repair has dislodged the drain and the big rainstorm then flooded my basement. This seems unlikely to have given us the volcano effect noted above.
- 3. The previous repairs had progressively weakened our drainage tile connection, which was then displaced by the most recent break and water flooding.

As they were digging clear ground water continued to run back into the hole and had to be pumped out for hours. We conjectured if there was another water leak somewhere up the line.

I continued to work getting wet stuff sorted out and intermittently going to the digging to see the progress. Finally they found the tile leading back to my house. This whole area of excavation had been back-filled with recent small clean gravel similar to what the roto-rooter guy was getting from my basement drain.

I requested the information needed to file a claim with the city for my damages and received this about two weeks later.

I and my wife have spent spare time since that time (we both travel extensively) to sort out the damaged materials, to supervise the cleaning out of the rotted walls in the basement and estimating the losses we suffered and the costs of restoring the basement to a livable condition.

Since I have lived at this residence from Oct 1994 to the present ruptures in the water main on Maryland have been very frequent at least once a year, increasing in frequency. It seems to me that the high rupture rate of this main should have

been a warning that the whole main line should have been replaced before this disaster occurred.

By the way on returning home on Monday night (May 28th) from the airport with my wife we were depressed to again see water gushing from the most recent repair and on going to my basement I again found some water seeping in under the back stairs. In a panic I called the city water who again quickly responded and shut off the main water supply to the area and again dug and repaired the apparent new rupture of the line. Again I was without water until this was repaired.

We now lay awake every night wondering when the next break will occur and what damage will ensue. I have the number of the Water Company pasted by the phone for the next emergency. You can imagine our concern even about the property value of our home as it sits on this time bomb.

Finally, the disaster had now made us wonder the basement should not be abandoned as a usable space because of the risk of future disasters. This is despite the fact that our basement is taller than most in the area and should be very livable space. The square footage of our basement is approximately 1,900 square feet and we now believe it is unusable.

We believe we should request a reduction in property tax as this area in now unusable due to our fear of flooding.

Finally we were harassed by the city with a violation notice that the full plastic garbage bags (many containing our family treasures) were to be removed immediately or we would be fined \$50-\$500 per day for this. We request that the City of Milwaukee, Department of Water Works do the following:

- 1. Reimburse us for the cost of the flooding above what our insurance covers.
- 2. Pay for the installation of an emergency sump pump system to protect our basement in the case of future ruptures and disasters.
- 3. Replace the water main all along Maryland by our house. This would markedly reduce our worries about future disasters from water main breaks.
- 4. Notify all house owners along Maryland of the problem and urge them to install emergency sump pumps until the main has been replaced.
- 5. Reimburse us for the cost of cleaning out the basement including the rotting walls.
- 6. Reimburse us for replacing all walls in the basement as they were before the flood.
- 7. Reimburse us for the cost of the plumbing diagnostics to find the source of the flooding.



- 8. Reimburse us for lost and damaged furniture and appliances lost in the flood.
- 9. Reimburse us for the time we spent in finishing the clean up rather than pay for an outside firm to do it.
- 10. Reimburse us for materials we purchased to clean up and dry out the damaged goods in the flood.

We have detailed photographs of the damage for your review if you would like to see them.

Thanks for you help in this disaster caused by damage to our sewer connection by the city repair of a ruptured water main right at our water supply takeoff on Maryland Ave.

CE Grim Carlene Grim

Carles M. Sin 2203 E. Newberry Blvd.

Milwaukee, WI

Tel 414-967-9891

CFL by

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Basement flooding by city 5/00					Brand Name Serial number	and Gourmet; recipe collection		ISBN 0-300-3107-U	2535-7510-7					Heavy wood, with file drawers	Matches Desk	Wood	Sears 600	White Wood (bottom sections)		y Dining Table														knits, cottons, woolen, suede	dehumidfiers for 2 months.					
Personal Property Inventory form: Grim Base					y Description	50 Back issures of Food and Wine	1 Wooden Work Bench	Therapy		1 Handbook of Sexual Therapy	3 Storage foot lockers	4 Bookshelves	10 Rolls of Knitting thread	1 Long office desk with drawers	1 Credenza (5') with file drawers Matches Desk	1 Side lateral file 2 drawer		4 Tall Stacking Book cases		1 Antique leaf for Round Mahogany Dining Table	2 Antique cabinets	4 0 Medical Nursing Books	1 Bathroom sink and cab	1 Bar sink and cabinet	6 Boxes of clothes/linens	1 Antique travel trunk	2 Packing cases/modular display	1 Gun Cabinet-large	1 Gun Cabinet-small	20 MAD Magazine Collection	30 Needle work magazines	40 Life Magazines	0 collectible comics	Sewing fabric pieces	bills, fans,					•
Personal F		•	-	Item	No Qnty	1 5	2	3	4	2	9	7	8 1	6	10		11	12	13	14	15	16 4	17	18	19	20	21	22	23		25 3		27 2	28	29	30	31	32	33	34

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Milwuakee city V	Nater Dept Grim's Basement Flo	oor by disru	Milwuakee city Water Dept Grim's Basement Floor by disrupted sewer by damaged water connector by city		
Date	Item	Cost	Explanation		
Cleanup expenses	S				
1-May-00	1-May-00 Moved Home office to basement	.			
5/10/00			City repairs broken main-date uncertain (NOTE: main requires freq. Repair)		
1	-		is Schaaf		
5/11/00	5/11/00 Flooded basement discovered.		- 1		
5/11/-5/25/00	5/11/-5/25/00 Service Master Clean up	\$ 3,794	Try to rototouter out basement no luck. Begin Clean up	Water receeds some	
14-May	14-May Kneway Service Called		Three inces of water in basement again.	They suspect sewer disloged at street	9.
			sewer		
5/14/00	5/14/00 Dr. Grim returns from Bankock		Emergency return from vacation		T
5/14/00	5/14/00 Kodak camera	\$ 17			
-			1		
5/14/00	5/14/00 Crates from Office Depot	\$ 155	damaged goods from boxes.		
5/14/00	Crates from Office Depot	\$ 44	\neg		
5/14/00		\$ 155	Pail and shelving to dry out damaged goods.		
5/14/00	Rubber boots	\$ 15			
1					_
5/15/00	larps	\$ 70			
			Purchase hose, pump and fans to help dry out		
5/15/00	5/15/00 Pump and fans to dry out	\$ 180	basement, Service master not coming till next week.		
			4 each at 7.99 each to store washed and dryed		T
5/29/00	5/29/00 Storage tubs for dryed goods	\$ 32	_	416	
6/1/00	6/1/00 Storage tubs for dryed goods	\$ 49		395	
6/4/00	6/4/00 Storage tubs for dryed goods	\$ 71	_	374	
6/11/15	6/11/15 Iear out rotting walls.	\$ 1,800	_	320	
			Replace destroyed Clothes Washer	226	
			Replacement for damaged Dehumidifier	78	
			Increased Electrical Bill during pump and dryout	50	
			Fans to dry out area	42	
	Subtotal Clean up	\$ 7,218		33	
Estimate to repla-	Estimate to replace walls, insulation, redo electric	ပ	Square ft area	1934	
8/15/00	8/15/00 Custom Ceramics and Flooring	\$ 10,500	1. Replace office walls, electrical, shelving and woodwork 416 sq ft	416	
	Custom Ceramics and Flooring	\$ 6,500		395	

THE COUNTY

		- 1			
	Custom Ceramics and Flooring	\$ 3,700	3. Laundry area	374	Γ.
	Custom Ceramics and Flooring	\$ 3,100	4. Back Store room	320	1
	Custom Ceramics and Flooring	\$ 4,700		226	Γ
	Custom Ceramics and Flooring	\$ 3,500	6.	78	<u> </u>
	Custom Ceramics and Flooring	\$ 4,500	7. Bar area	50	Γ
	Custom Ceramics and Flooring	\$ 1,300	8. Basement hall	42	Γ
	Custom Ceramics and Flooring	\$ 5,500		33	Ι
	Subtotal Repair Bsement	\$ 43,300	Square feet total	1934	<u> </u>
0		1			Γ
3/13/00	9/13/00 Est Furniture and books etc	\$ 9,170	books, ciotnes, wood office furn etc.		Т
			Collection of Needlework magazines dating from 50's; Collection of Life Magazines 50s 60s, 70s,		
			Collection of Gourmet, Food and Wine Cooking		Τ-
			magazines & Recipes; Madd Magazines and	-	
			Comics		
-			Antique steamer trunk; Assorted antique		
			furniture, picture frames etc. stored for		
			refinishing		
•		Ŧ	Family pictures; Assorted Hardware from		
			workshop (packages of screws, nails, etc.)		
			Repair for repairable items includes, but not		Γ
Labor for clean up	d		limited, to rust removal and wood refinishing.		
	CE Grim @ \$20 per hour	\$ 1,200	60 bags of items removed from basement sorted		_
	Mrs Grim @ 20	₩	Of hans of items removed from basement sorted		
					Т
	Subtotal nomeowner time	009,1			7
			1、1、1、1、1、1、1、1、1、1、1、1、1、1、1、1、1、1、1、		-
	Sub total loss	\$ 61,288			
	State Farm Payment	\$ 3,794	Damage loss for rising water out of sewer-maximum to be paid \$5000-250 deductible	paid \$5000-250 deductible.	
	Grand total flooding	\$ 57,494			

MAKA LER

OFFICE OF THE CITY CLERK

Milwaukee, Wisconsin

INSTRUCTIONS FOR FILING A CLAIM AGAINST THE CITY OF MILWAUKEE

To file a claim against the City of Milwaukee which complies with sec. 893.80, Stats., the following information must be submitted in writing to the City Clerk, Room 205, City Hall, 200 East Wells Street, 53202 (Attention: CLAIMS).

- 1. A document stating the circumstances of the claim which must be signed by the claimant, or his/her agent or attorney. This document should be filed within 120 days of the event.
- A document stating the address of the claimant and a statement of the relief sought. If money damages are sought, a specific sum must be stated.

The above information may be combined in a single document.

In order to allow the City to thoroughly and promptly act on your claim, the following information should also be submitted.

- Proof of the amount of the claim by means of either two itemized estimates or itemized receipted bills.
- Your phone number where you can be reached during business hours.
- As detailed a description of the incident as possible including the date, time and place.

Remirater l'Interdit

kmm

claim-info

Ronald D. Leonhardt RONALD D. LEONHARDT City Clerk

Servicemaster

SERVICEMASTER NORTH SHORE

4141 N. Richards St., Milwaukee, WI 53212 Phone: (414) 962-9910 • (414) 242-2280

> DR. & MRS. CLARENCE GRIM 2203 East Newberry Blvd. Milwaukee, Wisconsin 5321

> > June 26, 2000
> >
> > Date
> > 3,794.25

Return this stub with your remittance.

Date	Invoice No.	Check No.	Name	Charges	Credits	Balance
-			Balance B	rought Forward		
05–25–00	4331736		Disaster Restoration:water damages loss	3756.68		\$3,756.68
06-26-00			Claim #49-Y000-005 Service Charge	37.57		\$3,794.25
					P A S T PLEASE	

Invoices on each item included in the above charge have already been sent to you with terms of payment. This statement is our ledger record of your account to date. All charges and payments entered after this date will appear on next month's statement. A 11/2% late charge will be applied to all accounts 30 days past due. If a question exists, advise us without delay. We are always pleased to be at your service.

Pay Last Amount In This Column

CUSTOM CERAMICS & FLOORING 727 W. Cleveland Ave., Bldg. 9-2 Milwaukee, WI 53215

Proposal No.

Sheet No.

Milwaukee, WI 53215	Street No.
1-414-643-919	Date 6 0()
Proposal Submitted To	Work To Be Performed At
Name Claning Som	Street SAME
Street 2703 E. NOWHATTH BAND	CityState_
City W.J.	Date of Plans
State	Architect
We hereby propose to furnish the materials and perform to the waterials are the waterials and the waterials are the waterials are the waterials are the waterials and the waterials are the	the labor necessary for the completion of the walls of the basement
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All material is guaranteed to be as specified, and the abo	ve work to be performed in accordance with the drawings
and specifications submitted for the above work and com	pleted in a substantial workmanlike manner for the sum of
with payments to be made as follows: \(\int_{\text{in}} \text{\$\psi} \)	Dollars (\$\ 1800, \(\)),
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Any changes from above specifications will Respectfully alter this proposal accordingly.	submitted
alter tins proposal accordingly.	Per Custon Coramus of Floring
	Note - This proposal may be withdrawn
	by us if not accepted within days.
ACCEPTANCE	OF PROPOSAL
The above prices specifications and conditions are estimated	ory and are hereby accepted. You are authorized to do the
work as specified. Payment will be made as outlined above.	ory and are nereby accepted. Tou are authorized to do the
	CCO
	Signature
Date 6/1/50	Signature

CUSTOM CERAMICS & FLOORING	Proposal No. 4
P.O. Box 26711	Sheet No.
Wauwatosa, WI 53226-0711	Sneet No.
1-414-643-919)	Date 8 15 00
Proposal Submitted To	Work To Be Performed At
Name Clansica Itim	Street SAME
Street 2203 E. Nowheren Blood	CityState
City 0	Date of Plans
State WI 53211 Telephone Number 414-967-9891	Architect
We hereby propose to furnish the materials and perform t	he labor necessary for the completion of
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with payments to be made as follows:	10,500,000
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alter this proposal accordingly.	submitted 7000 Signature
	Per Custom Consumbs of Flooring
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ACCEPTANCE	OF PROPOSAL
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work as specified. Payment will be made as outlined above.	ny and are nereby accepted. You are authorized to do the
	Signature
Date	01

Proposal No. 7 **CUSTOM CERAMICS & FLOORING** P.O. Box 26711 Sheet No. Wauwatosa, WI 53226-0711 Date 1-414-643-9191 Proposal Submitted To Work To Be Performed At Name Street Street WOUNTHIDDAY City_ City Date of Plans State Architect Telephone Number We hereby propose to furnish the materials and perform the labor necessary for the completion of All material is guaranteed to be as specified, and the above work to be performed in accordance with the drawings and specifications submitted for the above work and completed in a substantial workmanlike manner for the sum of Dollars (\$ 6500,00 with payments to be made as follows: Any changes from above specifications will Respectfully submitted alter this proposal accordingly. Note - This proposal may be withdrawn by us if not accepted within days. ACCEPTANCE OF PROPOSAL The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above. Signature Date Signature

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	Wauwatosa, WI 53226-0711		5.1.501	- 1 .1	
	1-414-643-919\		Date	8/15/00	
	Proposal Submitted To		Work	To Be Performed A	t
Name Clark	marke ex	Street	SAME		
Street 2203	E. NOWHERM BROW			*	State
City MTL	W	Date of P	lans		
State WIT	5341	Architect_			
Telephone Number_	414-967-9891				
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with payments to	be made as follows:				
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			by ι	us if not accepted v	within days.
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work as specified.	Payment will be made as outline	ed above.	increby acce	pied. Tou are autr	iorized to do the
•		Signature			
Date		Signature			
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CUSTOM CERAMICS & FLOORING	
	Proposal No.
P.O. Box 26711	Sheet No.
Wauwatosa, WI 53226-0711	71100
1-414-643-919\	Date 8115100
Proposal Submitted To	Work To Be Performed At
Name Clanenco Hum Street 2203 E. NEW BERRY BLVD	StreetSAME
Street 2203 E. NEWBERKY BLVD City MITC	CityState
State Wt 53211 Telephone Number 414967-9891	Architect_
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Any changes from above specifications will Respectfully a	Dollars (\$ 3100.00).
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Any changes from above specifications will Respectfully a	Dollars (\$ 3100,00), submitted Charles & Annual Floring Per Custom Consider & Floring
Any changes from above specifications will Respectfully salter this proposal accordingly.	Per Why Common Flory Note - This proposal may be withdrawn by us if not accepted within days.
Any changes from above specifications will Respectfully salter this proposal accordingly. ACCEPTANCE C	Per Whom Warman Florence Note - This proposal may be withdrawn by us if not accepted within days. DE PROPOSAL
Any changes from above specifications will Respectfully salter this proposal accordingly.	Per Whom Whom the Floring Note - This proposal may be withdrawn by us if not accepted within days. DE PROPOSAL
Any changes from above specifications will Respectfully salter this proposal accordingly. ACCEPTANCE Of The above prices, specifications and conditions are satisfactor work as specified. Payment will be made as outlined above.	Per What Was Flat Well Note - This proposal may be withdrawn by us if not accepted within days. OF PROPOSAL ny and are hereby accepted. You are authorized to do the
Any changes from above specifications will Respectfully salter this proposal accordingly. ACCEPTANCE Control of the Above prices, specifications and conditions are satisfactor work as specified. Payment will be made as outlined above.	Per Whom Whom the Floring Note - This proposal may be withdrawn by us if not accepted within days. DE PROPOSAL

CUSTOM CERAMICS & FLOORING	Proposal No. 5
P.O. Box 26711	Sheet No.
Wauwatosa, WI 53226-0711	-1100
1-414-643-9191	Date 8/15/00
Proposal Submitted To	Work To Be Performed At
Name Clanunce Sum Street 7703 E: NEWBERRY BLVD City MIT	Street SAME City State Date of Plans
State NT 53211 Telephone Number 414-967-9891	Architect
We hereby propose to furnish the materials and perform t	he labor necessary for the completion of
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All material is gueronteed to be as a positive and the other	
and specifications submitted for the above work and com	ve work to be performed in accordance with the drawings pleted in a substantial workmanlike manner for the sum of
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	Note - This proposal may be withdrawn by us if not accepted within days.
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ACCEPTANCE	OF PROPOSAL
The above prices, specifications and conditions are satisfacto work as specified. Payment will be made as outlined above.	bry and are hereby accepted. You are authorized to do the
	Signature
Date	Signature

Proposal No. **CUSTOM CERAMICS & FLOORING** P.O. Box 26711 Sheet No. Wauwatosa, WI 53226-0711 1-414-643-9191 Proposal Submitted To Work To Be Performed At SAMZ Name Street Street City City Date of Plans State Architect Telephone Number_ We hereby propose to furnish the materials and perform the labor necessary for the completion of All material is guaranteed to be as specified, and the above work to be performed in accordance with the drawings and specifications submitted for the above work and completed in a substantial workmanlike manner for the sum of Dollars (\$ 3500.00). with payments to be made as follows: Any changes from above specifications will Respectfully submitted alter this proposal accordingly. Note - This proposal may be withdrawn by us if not accepted within days. ACCEPTANCE OF PROPOSAL The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above. Signature_ Date Signature

CUSTOM CERAMICS & FLOORING	Proposal No. 7							
P.O. Box 26711	Sheet No.							
Wauwatosa, WI 53226-0711 1-414-643-919	Date 8/15/00							
Proposal Submitted To	Work To Be Performed At							
Name Clanence Driver	Street SAME							
Street 2703 E. NEWBERRY BLD.	CityState_							
City MTL State WT 53211	Date of PlansArchitect							
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CUSTOM CERAMICS & FLOORING		Proposal No. 🧲					
P.O. Box 26711		Sheet No.					
Wauwatosa, WI 53226-0711		alielan					
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Proposal Submitted To		Work To Be Performed At					
Name Clarence Dum	Street						
Street 2203 NEWBERRY BLVD City MTL	City Date of Plans	State					
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Street 7203 E NEWBERRY BLVD City State City 911 L Date of Plans State 111 53211 Architect	Proposal Submitted To	
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