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October 20, 2014

Ms. Lashunda Johnson 2464 North 34th Street Milwaukee, WI 53210

RE: C.I. File No. 1048-2014-991

Communication from LASHUNDA JOHNSON

Dear Ms. Johnson:

We have received your claim in the amount of \$1,000.00, relating to your deductible allegedly incurred when a water main broke on February 11, 2014 and water backed up into the basement of your residence located at 2464 North 34th Street.

The Milwaukee Water Works (MWW) records indicate that on February 11, 2014 at 9:13 p.m. they received a report of a leak in the street in the area of North 34th Street and West Wright Street. They dispatched a field investigator who confirmed a break on a 6 inch water main at 2464 North 34th Street and conducted an emergency shut off. Due to a busy workload and no available distribution crews, the MWW called out for a contractor to repair the water main. Mid-City Plumbing responded to the site and made the necessary repairs. There is no evidence that the MWW was negligent in this matter. As such the City would not be liable. Therefore, we are denying your claim.

Mailed 10/24/14

THOMAS O. GARTNER STUART S. MUKAMAL THOMAS J. BEAMISH MAURITA F. HOUREN JOHN J. HEINEN SUSAN E. LAPPEN JAN A. SMOKÖWICZ PATRICIA A. FRICKER HEIDI WICK SPOERL **KURT A. BEHLING GREGG C. HAGOPIAN ELLEN H. TANGEN** MELANIE RUTLEDGE JAY A. UNORA DONALD L. SCHRIEFER MARYNELL REGAN G. O'SULLIVAN-CROWLEY KATHRYN Z. BLOCK ADAM B. STEPHENS **KEVIN P. SULLIVAN** THOMAS D. MILLER JARELY M. RUIZ **ROBIN A. PEDERSON** MARGARET C. DAUN JEREMY R. MCKENZIE MARY L. SCHANNINS PETER J. BLOCK NICHOLAS P. DESIATO JOANNA GIBELEV JENNY YUAN T.C. MAKAYA KAIL J. DECKER ALLISON N. FLANAGAN Assistant City Attorneys

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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

GRANT LANGLEY

City Attorney

stevenm. Carini

STEVEN M. CARINI Investigator Adjuster

SMC:cdr

1048-2014-991/209010