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September 26, 2014

Mr. Robert Schutz
6428 West Melvina Street
Milwaukee, WI 53216

RE: C.I. File No. 1048-2014-2203
Communication from ROBERT SCHUTZ

Dear Mr. Schutz:

We have received your claim for the amount of \$112.00 in relation to the extra cart fee you received from July 13, 2011 to January 8, 2014 for the residence at 6428 West Melvina Street.

The Sanitation Department reports they were first notified of the billing issue on March 20, 2014. An investigation determined the property had two garbage carts as charged. A request was entered to remove the second cart from the property, and the cart was removed on April 23, 2014. The Sanitation Department then requested a quarterly credit of \$15 be applied to the water account. That credit was issued to your water account on April 30, 2014.

When the City of Milwaukee is contacted concerning extra fees, we will review the information and take the necessary action. In this instance, we determined the credit of \$15 to the water account was appropriate. The city will not be issuing a credit for the remaining \$97.00.

*Mailed
10/3/14*



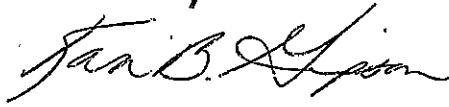
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If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,



GRANT E. ZANGLEY
City Attorney



KARI GIPSON
Investigator Adjuster

KBG:cdr

1048-2014-2203/208006