Milwaukee City Clerk 200 E. Wells St., Room 205 Milwaukee, WI 53202-3567

To whom it may concern,

My name is Tonya L. Moton. I'm writing to make an appeal for the damages done to my car on Tuesday April 8, 2014 at around 3 or 3:15 pm heading south on address 2775-2851 North 60th Street between Appleton and Hadley. Later on that evening I called the city to report the potholes in that area.

It's a well-known fact that Milwaukee has an extensive pot hole problem. My car had sustained a great amount of damage and I feel that the city should reimburse me. In my first letter to the city I sent along an explanation of what happened and the receipts and estimates of damage done to my car. Being that I'm a tax paying responsible resident on a fixed income this came with great hardship not only did I have to agonize the thought of paying my rent and other household bills. I also have to borrow extensive amount of money from my family which they don't really have.

I am only asking the city to be fair and do as they would have me to do as a responsible citizen.

Very Truly Yours,

Tonya L. Moton

3435 North 60th Street, Apt. 212

Milwaukee, WI 53216 Phone: (414) 442-5753

Filone. (414) 442-3733

E-mail: tonyamoton1@earthlink.net

Denial Lettermailed toclot on 5-28-14 (INCLUDE)

CITY OF MILMAUKEE



5101 W. North Ave.Milwaukee, WI 53208 (414) 873 1111

> 3435 N 60TH ST APT 212 MOTON TONYA 414/239-8730 NED 414/442-5753 MILWAUKEE, WI 53210-

17201

LICENSE 05

P.O. NUMBER 424-MGV

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AMOUNT

TRANSMISSION A604

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QTY PART DESCRIPTION SHOP SUPPLIES QTS / UNIVERSAL SYNTHETIC ATF RADIATOR - RADIATOR EXCHANGE VISIT US ON THE WEB AT WWW.DUNHAMTRANSMISSION.COM 133.46 51.12 9.99 LABOR SCAN VEHICLE & ROADCHECK CUSTOMER CONCERNS P0949 LOSS OF PUMP PRIME VEHICLE HAS TROUBLE CODES: SCAN THE ELECTRONIC TRANSMISSION\ENGINE SYSTEM! P0846 2-4 PRESSURE SWITCH GEAR RATIOR ERROR THE PROPERTY.

LABOR

ROADTEST, CHECK FOR PROPER OPERATION AND CHECK FOR SHROUD, REMOVE FAN SHROUD AND FAN ASSEMBLY, REMOVE AND CLEARD CODES, PERFORM QUICKLEARN PROCEDURE. REPLACE RADIATOR ASSEMBLY, INSTALL FAN BLADES AND ADD TRANSMISSOIN FLUID AND COOLANT.

mess for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability coressly disclaims all warranties, either express or implied, including any implied warranty of merchantability on ny warraniles on the products sold hereby are those made by the manufacturer. The seller above named) hereby part new unless specified U-USED R-REBUILT SAFETY OR SERVICE RECOMMENDATIONS

to you want the replaced parts you are entitled to? (Yes) (No)

our vehible repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer stection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 9911, Madison, Wisconsin 63708-9911.

JU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE AY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. OUR SIGNATURE WILL INDICATE YOUR SELECTION.

. I request an estimate in writing before you begin repairs

Please proceed with repairs,

... I do not want an estimate

but call me before continuing if the price will exceed \$

Shop Representative Signature This vehicle received without face to face customer contact

> DATE AND TIME 04/22/2014 03:23P the date of completion will be charged \$35.00 per day storage. All payments are due within 30 days from billing date. If payment in full is not made by then, I HEREBY AGREE to pay simple interest at the rate of shipments by the supplier or transporter. I understand that all vehicles not picked up within two days from employees may operate above vehicle for the purposes of testing, inspection or delivery at my risk. An I HEREBY AUTHORIZE the above repair work to be done along with necessary materials. You and your 1.5% per month on the declining unpaid balance until paid in full. I ACKNOWLEDGE RECEIPT OF A COPY OF THIS AGREEMENT. any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts express mechanic's lien is acknowledged on will not be held responsible for loss or damage to vehicle or ADDITIONAL WORK AUTHORIZED BY: NEW ESTIMATE NO, CALLED 414/442-5753 SUB TOTAL: Misc. PARTS LABOR: 5.6 %TAX: \$362.24 343.04 133.46 61.11 148.47 19.20



ACCOUNTS **BILL PAYMENT** TRANSFERS **SERVICES**

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Preferences

MOBILE

Balances

Activity

Statements

Secure Messages

Search

REWARDS

Activity

For checking and savings accounts, transactions are updated during TCF's nightly processing. Therefore, all your transactions may not be shown and the balance shown may not be fully available for immediate withdrawal. Debit card authorizations and pending withdrawals and transfers reduce the amount available for immediate withdrawal. Check deposits and other pending deposits may not all be included in the amount available for immediate withdrawal. All pending transactions may not be shown. Transactions may not be posted to your account in the order shown. Go to "Help" and then "Glossary" for a further explanation of terms.

TCF Free Checking - 3732349276

TONYA L MOTON

Change Account View

View Account:

Choose one:

3435 N 60TH ST

APT 212

MILWAUKEEWI 53216-2866

Account Balance:

\$241.93

\$-2.00

View From 04/01/2014

TCF Free Checking - 3732349276

Current Balance Including Pending Transactions:

\$239.93

O Display the last -

days of transactions

Balance As Of:

06/17/2014 07:25 PM CDT

Change View \$.00 \$.00

Year-To-Date Interest: Last Year's Interest:

Total Pending Items:

Transactions pending...

Date ₹ **Transaction** Description **Status** <u>Amount</u> Image **No Pending Transactions** Transactions between 04/01/2014 and 04/13/2014

Date ♥	Transaction	<u>Description</u>	<u>Status</u>	Amount	lmage
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04/08/2014	Card [®] Transaction	TRANSFORMATION TEM	Posted	\$-39.00	
04/07/2014	ACH Withdrawal	TIME WARNER CABLE BILL	Posted	\$-60.57	
04/07/2014	POS Purchase	POS ALDI 64076 06232750076	Posted	\$-35.31	
04/07/2014	Card Transaction	APPLEBEES 96726369	Posted	\$-23.02	
04/07/2014	Card Transaction	FACEBK *VQ73W5N7Z2	Posted	\$-5.00	
04/07/2014	Card Transaction	QUIK RACE	Posted	\$-14. 99	
04/07/2014	POS Purchase	POS PICK N SAVE	Posted	\$-35.64	
04/07/2014	Card Transaction	AMAZON MKTPLACE PM	Posted	\$-5.95	
04/07/2014	Card Transaction	FACEBK *DEUYT5N8Z2	Posted	\$-3.00	
04/07/2014	Card Transaction	FACEBK *BEUYT5N8Z2	Posted	\$-2.00	
04/07/2014	Card Transaction	FACEBK *4EUYT5N8Z2	Posted	\$-5.00	
04/07/2014	POS Purchase	POS FAMILY DOLLAR #6832	Posted	\$-26.39	
04/07/2014	Card Transaction	MATC FOOD SERVICE	Posted	\$-5.56	
04/04/2014	Card Transaction	CHINATOWN	Posted	\$-14.54	
04/04/2014	Card Transaction	MATC FOOD SERVICE	Posted	\$-4.21	
04/04/2014	Other Withdrawal	WITHDRAWAL	Posted	\$-80.00	•
04/03/2014	ACH Deposit	SSA TREAS 310 XXSOC SEC	Posted	\$780.00	
04/02/2014	Other Deposit	HSN*COM1095863951	Posted	\$13.95	
04/02/2014	Other Deposit	HSN*COM1095863951	Posted	\$28.60	
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NO CASH REFUNDS ALL MERCHANDISE SOLD "AS IS" MR. P'S TIRES 76TH INC.

6005 N. 76TH ST. MILWAUKEE, WI 53218 TEL. 462-7800

RECEIVED

MAY 1.4 2014

OFFICE OF CITY ATTORNEY

Office of the City Clerk 200 E. Wells St., Room 205 Milwaukee, WI 53202-3567 Attn: Claims

To whom it may concern,

On Tuesday April 8, 2014, I was heading south on address 2775-2851 North 60th Street between Appleton and Hadley. I drove into a pothole causing my front driver side tire to be damaged and flattened. At this time I pulled over and changed my tire. The next day I took my car to Pops and Sons on West Lisbon Ave. They informed me my tire was ruined, and I had to purchase another one. The next day when I drove my car it felt like my transmission was missing. I noticed my transmission was dragging and my car felt as though it had front-end damage.

On April 17, I went and had the front end inspected. They informed me that it was possible damage and at some point in time these repairs will have to be made. They also told me that it appeared to be some possible transmission damage.

On April 23, I took it to the transmission shop and I was told the pothole caused damage to my transmission, so I left it there and they repaired the damage. The transmission repairman told me that if you need verification feel free to call.

I'm enclosing estimates and cost of damages to my car.

Tonya L. Moton 3435 North 60th Street, Apt. 212

Milwaukee, WI 53216 Phone: (414) 442-5753

E-mail: tonyamoton1@earthlink.net

CITY CLERK'S OFFICE

CITY OF MILWAUKEE

Fransmissions MHNUL

5101 W. North Ave.Milwaukee, WI 53208 (414) 873 1111

SHITAINS GOHS

VISIT US ON THE WEB AT

WWW.DUNHAMTRANSMISSION: COM

QTS / UNIVERSAL SYNTHETIC, ATF

51.12 133.46

RADIATOR - RADIATOR EXCHANGE

PART DESCRIPTION

414/239-8730 NED 414/442-5753 MILWAUKEE, WI 53210-3435 N 60TH ST APT 212

MOTON TONYA

YEAR ACCNT# 17201

NAKEMODEL

04/23/2014 46693

LICENSE

YB3NS56C55D105133

THUOME

LABOR SCAN VEHICLE & ROADCHECK

SCAN THE ELECTRONIC TRANSMISSION\ENGINE

WILLSARS

VEHICLE HAS TROUBLE CODES:

TRANSMISSION A604

P.O. NUMBER 424-MGV

46297

TINCE

GEAR RATIOR ERROR 2-4 PRESSURE SWITCH

P0949 LOSS OF PUMP PRIME

ROADTEST, CHECK FOR PROPER OPERATION AND CHECK FOR CLEARD CODES, PERFORM QUICKLEARN PROCEDURE, SHROUD, REPLACE RADIATOR ASSEMBLY, INSTALL FAN BLADES AND REMOVE FAN SHROUD AND FAN ASSEMBLY, REMOVE AND ADD TRANSMISSOIN FLUID AND COOLANT,

Any warranties on the products sold figraby are those made by the manufacturer. The sellar above named hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or illness for a particular purpose, and neither assumes nor suthorizes any other person to assume for it any liability l part new unless specified SAFETY OR SERVICE RECOMMENDATIONS:

Do you want the replaced parts you are entitled to? (U-USED R-REBUIL Yes) (No)

MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. "Motor volticle rapair practices are regulated by charter ATCP 122, Wis. Adm. Gods, administrated by the Bureau of Consumer Protection, Wisconsch Dept. of Agricultura, Trade and Consumer Protection, P.O. Box 8511, Madison, Wisconsin 6370s-8511, YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHONIZED. THE REPJ THE REPAIR PRICE

NAME

ADDITIONAL WORK AUTHORIZED BY:

DATE AND TIME

04/22/2014 03:23P

NEW ESTIMATE NO. CALLED

414/442-5753

SUB TOTAL:

5.6 %TAX:

19.20

: : :::

\$362.24

YOUR SIGNATURE WILL INDICATE YOUR SELECTION. 1, I request an estimate in writing before you begin <u>repairs.</u>

Please proceed with repairs,

but call me before continuing if the price will exceed \$

any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I understand that all vehicles not picked up within two days from employees may operate above vehicle for the purposes of testing, inspection or delivery at my risk. An I HEREBY AUTHORIZE the above repair work to be done along with necessary materials. You and your

the date of completion will be charged \$35.00 per day storage. All payments are due within 30 days from

billing date. If payment in full is not made by then, I HEREBY AGREE to

Customer Signature

3. I do not want an estimate.

Shop Representative Signature This vehicle received without face to face customer contact

OPFICE OF CITY ATTORNEY

LABOR:

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PARTS:

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4/9/2014 3:18 PM

Sales Receipt #43318

POPS & SONS TIRES 5301 W LISBON AV MILWAUKEE WI 53210 414-449-5810

10 DAY WARRANTY ON PASSENGER USED TIRES NO GUARANTY ON RIM SEAL OF ANY SIZE Cashier-

Item # Price 1 Ext Price USED 15 IN TIRE \$30 00 T 25

\$0.00. URIVER FRONT \$6 00 T

> Subtotal: \$30 00 Local Sales Tax 56% Tax * \$1.68 RECEIPT TOTAL: \$31.68

Debit Card: \$31.68 DEBIT

Thanks for shopping with us!



TOTAL

RECEIVED

MAY 1.4 2014

OFFICE OF CITY ATTORNEY