

Feb 26, 2014

Milwaukee City Clerk

200 East Wells Street Room #205

Milwaukee, WI 53202

CITY OF MILWAUKEE

2014 FEB 27 PM 1:20

CITY CLERK'S OFFICE

RECEIVED

FEB 28 2014

OFFICE OF  
CITY ATTORNEY

I am writing this letter to request that the City of Milwaukee either allow me to have a hearing regarding my case or appeal the previous decision made regarding the damage to my personal property which was located at 906 South 26<sup>th</sup> Street Milwaukee, WI 53204 from September 2011. C.I File #11-S-279.

I find myself at a total loss in this situation and request that a closer look be taken into the liability of the City in this matter. If possible I wish to have brought before the City Council or Board for further review.

As I have previously indicated my vehicle was damaged when either they attached the towing truck to my car or when it was inside the lot or as it was towed perhaps as the driver was making a turn and hitting a curb. I am unsure of where exactly the damage occurred however West Bend Mutual Claim # claim AD75511 Policy # CPW1241499 states my claim was denied because the video footage shows no damage to my car when it was brought into the city lot. West Bend Mutual can be reached through Richard Erich 1-800-236-5010 x5125

Steven M. Carinin Investigative Adjuster indicates the damage most likely happened during the towing process and City Wide Towing whom towed my car (tow # 1509400) claims they saw no damage on my car when the car was brought into the lot. Their insurance broker is Robertson Ryan Associates Inc whom can be reached at 414-271-3575

When my car was released to me and was brought to the front gate, I walked up to my car I could see the lower intake cowl was bent inward and slightly twisted. Upon further examination I saw the whole lower bumper bracket was cracked and I filed my complaint. That crack has now fully traveled up my bumper since the photographs were taken by the City Towing Lot and still requires total replacement.

Regardless where this damage occurred, either inside the towing lot or during the towing processes it was the City of Milwaukee who hired these individuals whom caused the damage to my car. Logic dictates that if it wasn't damaged going into the lot, it happened while inside the lot. I therefore request the City of Milwaukee sort out who did what and repair the damage to my car or allow me to take this situation before which ever board is best suited to handle this situation. I am the victim in this situation and I would like my property repaired. I worked very hard for my vehicle and I do not believe it should be my job to sort out who is exactly at fault when I believe this to be an internal issue between the City of Milwaukee, City Wide Towing and the City of Milwaukee Towing/Storage lot.

Sincerely,

  
Todd Thiemer

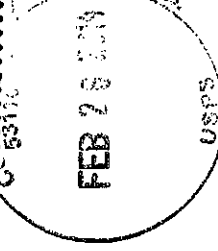
*City Atty denial mailed  
2-24-14  
- City Atty responded to  
Open Record Request &  
now forwards appeal  
3-25-14  
(INCLUDE)*

P.S. Please note Date on letter was not mailed till

Mr. Todd Thieme  
3773 E Pulaski Ave. Apt. 1  
Cudahy, WI 53110-1926

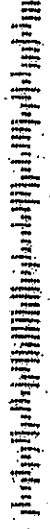
MILWAUKEE WI 53110

26 FEB 2014 PM 8



City of Milwaukee  
c/o City Clerks office  
200 East Wells Street # 205  
Milwaukee, WI 53202

53202357099



City of Milwaukee TOW LOG

## COMPLAINT AND INVESTIGATION FORM

-CITY USE ONLY-	-CUSTOMER INFORMATION-
TOW #: <u>150 9400</u>	NAME: <u>Todd Thiemer</u>
DATE: <u>9-16-11</u>	ADDRESS: <u>906 C S. 26th St</u>
CLERK ID: <u>75</u>	PHONE #: <u>414-378-3872</u>

PHOTOS TAKEN ☒ YES ☐ NODATE FILED: 9/16/11PHOTOS ATTACHED ☐ YES ☒ NOALL FORMS COMPLETED ☐ YES ☒ NO

\*\*\*Complaint must be signed by citizen completing form.

## CITIZEN'S STATEMENT

Front bumper clip has been cracked and twisted  
the lower air scoop. It appears to go almost all the way  
to the end of of the nose cone

CITY OF MILWAUKEE  
2011 SEP 30 PM 1:18  
RONALD D. LEONHARDT  
CITY CLERK

Local  
\*\*\*SIGNATURE  
2011 SEP 30 PM 3:41

9/16/11  
DATE

-OVER-

RECEIVED  
CITY OF MILWAUKEE

## City of Milwaukee Tow Lot

286-3456

## COMPLAINT AND INVESTIGATION FORM

-CITY USE ONLY-	-CUSTOMER INFORMATION-
TOW #: 150 9400	NAME: Todd Thiemer
DATE: 9-16-11	ADDRESS: 906 C S. 26th St
CLERK ID: 75	PHONE #: 414-378-3872 414-418-0808

PHOTOS TAKEN ☒ YES ☐ NOPHOTOS ATTACHED ☐ YES ☒ NOALL FORMS COMPLETED ☐ YES ☒ NO

DATE FILED: 9/16/11

\*\*\*Complaint must be signed by citizen completing form.

## CITIZEN'S STATEMENT

Front bumper clip has been cracked and twisted the lower air scoop. It appears to go almost all the way to the end of of the nosecone.

My bumper now rattles from the damage that the tow truck did. Also when the bumper was squished and twisted it must have put pressure on the fog lamp because it too is also cracked.

This must be repaired ASAP please.

P.S. I also mailed in <sup>both</sup> parking tickets when I moved here because I was unaware of overnight parking. It was not posted anywhere, I never got a letter for cannot park, The city just let them tow my car.

Doel  
\*\*\*SIGNATURE

9/16/11  
DATE

-OVER-

FOREST HOME AUTO BODY  
3135 W. FOREST HOME AVENUE  
MILWAUKEE, WISCONSIN 53215  
OFFICE: 414-384-6360 FAX: 414-384-6354  
FEDERAL ID # 39-1897933

## \*\*\* PRELIMINARY ESTIMATE \*\*\*

09/20/2011 09:22 AM

## Owner

Owner: TODD THIEMER  
Address: 908C S. 26TH ST  
City State Zip: Milwaukee, WI 53204

Work/Day: (414)378-3872  
FAX:

## Inspection

Inspection Date: 09/20/2011 09:22 AM  
Primary Impact: Left Front Corner

Inspection Type:  
Secondary Impact:

Appraiser Name: MARTY/DEBBIE ZABEL  
Address: 3135 W. FOREST HOME AVE.  
City State Zip: Milwaukee, WI 53215

Appraiser License # :  
Work/Day: (414)384-6360  
FAX: (414)384-6354

## Repairer

Repairer: FOREST HOME AUTO BODY  
Address: 3135 W. FOREST HOME  
AVENUE

Contact: MARTY &amp; DEBBIE ZABEL

Work/Day: (414)384-6360

FAX: (414)384-6354

City State Zip: Milwaukee, WI 53215  
Email: FORESTAB@SBCGLOBAL.NET

Work/Day:

## Vehicle

2000 Chrysler Sebring JXi 2 DR Convertible  
6cyl Gasoline 2.5  
4 Speed Automatic

Lic.Plates: 741-JTN  
Lic Expire:  
Prod Date:  
Veh Insp# :  
Condition:  
Ext. Color: WHITE  
Ext. Refinish: Two-Stage

Lic State: WI  
VIN: 3C3EL55HXYT264483  
Mileage: 128,000  
Mileage Type: Actual  
Code: M2533B  
Int. Color:  
Int. Refinish: Two-Stage

## Options

AM/FM Stereo Tape  
Aluminum/Alloy Wheels  
Cruise Control  
Heated Power Mirrors  
Keyless Entry System  
Lighted Entry System  
Power Convertible Top  
Power Steering  
Rem Trunk-L/Gate Release

Air Conditioning  
Anti-lock Brakes  
Dual Airbags  
Infinity Sound System  
Leather Seats  
Power Antenna  
Power Door Locks  
Power Windows  
Tachometer

Alarm System  
Center Console  
Fog Lights  
Intermittent Wipers  
Leather Steering Wheel  
Power Brakes  
Power Drivers Seat  
Rear Window Defroster  
Tilt Steering Wheel

2000 Chrysler Sebring JXi 2 DR Convertible  
Claim #:

09/20/2011 09:22 AM

Tinted Glass

Trip Computer

**Damages**

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
1	EP	6		Cover,Front Bumper	Replace PXN	\$352.00		2.1	SM
2	L	6	13	Cover,Front Bumper	Refinish			3.7	RF
					2.6 Surface				
					0.6 Two-stage setup				
					0.5 Two-stage				
3	E	55		Lamp Assembly,Fog RT	5288078	\$115.00		INC	SM
				>> LAMPS ARE NOT FUNCTIONING SINCE LOSS					
4	E	38	01	Bulb,Front Fog Lamp RT	L0009006	\$14.95		INC	SM
5	EC	M03		Flex Additive	Replace Economy	\$5.00*			RF
6	EC	M60		Hazardous Waste Removal	Replace Economy	\$3.00*			SM
6	Items								

**MC Message**

01 CALL DEALER FOR EXACT PART # / PRICE  
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

**Estimate Total & Entries**

Gross Parts \$129.95  
Other Parts \$360.00  
Paint Materials \$125.80  
Parts & Material Total \$615.75  
Tax on Parts & Material @ 5.600% \$34.48

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$54.00	2.1		2.1	\$113.40
Mech/Elec (ME)	\$64.00				
Frame (FR)	\$58.00				
Refinish (RF)	\$54.00	3.7		3.7	\$199.80
Paint Materials	\$34.00				

Labor Total 5.8 Hours \$313.20  
Tax on Labor @ 5.600% \$17.54  
Gross Total \$980.97  
Net Total \$980.97

Alternate Parts Y/01/01/00/00/00 CUM 01/01/00/00/00 Zip Code: 53215 milwaukee

Audatex Estimating 6.0.626 ES 09/20/2011 09:23 AM REL 6.0.626 DT 09/01/2011 DB 09/15/2011  
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1.1 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

Date: 9/29/2011 10:10 AM  
 Estimate ID: 18503  
 Estimate Version: 0  
 Preliminary  
 Profile ID: \* Mitchell

## Brownell Quality Collision Center

10414 W. Greenfield Ave., West Allis, WI 53214-3930

(414) 774-0610

Fax: (414) 774-0760

Email: brownellqcc@aol.com

Damage Assessed By: DON GUTH

Condition Code: Good  
 Payer: Insurance  
 Claim Number: 18503

Deductible: 250.00

Owner: TODD THIEMER  
 Address: 906 C.S. 26TH ST, MILWAUKEE, WI 53204  
 Telephone: Home Phone: (414) 418-0828

Mitchell Service: 911528

Description: 2000 Chrysler Sebring JXi

Body Style: 2D Conv

VIN: 3C3EL55HXYT264483

OEM/ALT: O

Color: WHITE

Options: POWER DRIVER SEAT, POWER LOCK, POWER WINDOW, MANUAL AIR CONDITION

CRUISE CONTROL, TILT STEERING COLUMN, PREMIUM SOUND SYSTEM, ANTI-LOCK BRAKE SYS.

ALUM/ALLOY WHEELS, LEATHER STEERING WHEEL, V6 ENGINE, AUTOMATIC TRANSMISSION

FRONT AIR DAM, TINTED GLASS, TRIP COMPUTER, ANTI-THEFT SYSTEM

AUTOMATIC HEADLIGHTS, AM/FM STEREO CASSETTE, FRONT BUCKET SEATS

KEYLESS ENTRY SYSTEM, POWER DISC BRAKES, POWER HEATED EXTERIOR MIRRORS

POWER LIFTGATE/TRUNK, STEERING WHEEL MOUNTED CONTROLS

Drive Train: 2.6L Inj 6 Cyl 4A

License: 741JTN WI

Search Code: None

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	100017	BDY	REMOVE/REPLACE	Frt Bumper Cover	** QUAL REPL PART	349.00 *	1.6
2	AUTO	REF	REFINISH	Frt Bumper Cover			C 2.3
3	100051	BDY	REMOVE/REPLACE	R Fog Lamp Assembly	** QUAL REPL PART	92.00 *	INC #
4	AUTO	REF	ADD'L OPR	Clear Coat			0.9*
5	900500	BDY *	REMOVE/REPLACE	FLEX ADDITIVE	New	12.00 *	0.0*
6	AUTO		ADD'L COST	Paint/Materials		108.80 *	
7	AUTO		ADD'L COST	Hazardous Waste Disposal		5.00 *	

\* - Judgment Item

# - Labor Note Applies

C - Included in Clear Coat Calc

ESTIMATE RECALL NUMBER: 09/29/2011 10:10:37 18503

Mitchell Data Version: OEM: JUL\_11\_V

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Date: 9/29/2011 10:10 AM  
 Estimate ID: 18503  
 Estimate Version: 0  
 Preliminary  
 Profile ID: \* Mitchell

## Estimate Totals

I. Labor Subtotals						II. Part Replacement Summary			
	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals				Amount
Body	1.6	54.00	0.00	0.00	86.40 T	Taxable Parts			453.00
Refinish	3.2	54.00	0.00	0.00	172.80 T	Sales Tax	@ 5.600%		25.37
Taxable Labor					259.20	Total Replacement Parts Amount			
Labor Tax @ 5.600 %					14.52				
Labor Summary	4.8				273.72				
III. Additional Costs					Amount	IV. Adjustments			
Taxable Costs					113.80	Insurance Deductible			
Sales Tax @ 5.600%					6.37	Customer Responsibility			
Total Additional Costs					120.17				
Paint Material Method: Rates									
Init Rate = 34.00 , Init Max Hours = 99.9, Addl Rate = 0.00									
						I. Total Labor:			273.72
						II. Total Replacement Parts:			478.37
						III. Total Additional Costs:			120.17
						Gross Total:			872.26
						IV. Total Adjustments:			250.00-
						Net Total:			622.26

**This is a preliminary estimate.**

**Additional changes to the estimate may be required for the actual repair.**

Insurance Co: American Family Insurance  
 440 S. Executive Dr.  
 Brookfield, WI 53005  
 Telephone: (800) 692-6326  
 Fax Phone: (800) 977-9029

Body Shop: Brownell Quality Collision Center  
 Address: 10414 W. Greenfield Ave.  
 West Allis, WI 53214-3930  
 Telephone: (414) 774-0610  
 Fax Phone: (414) 774-0760

ESTIMATE RECALL NUMBER: 09/29/2011 10:10:37 18503

Mitchell Data Version: OEM: JUL\_11\_V

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