

Milwaukee, WI 53222
Cheryl Kinlow
4130-D North 104th Street
414-350-8434

kinlowclk@aol.com

August 23, 2013

State of Wisconsin Department of Transportation
District 2, 141 N.W. Barrow Street
PO Box 798
Waukesha, WI 53225

RECEIVED

AUG 26 2013

OFFICE OF
CITY ATTORNEY

Re: State of Wisconsin Paving Project
State ID #2025-11-71
C.I. File No. 1029-2013-1315

To Whom It May Concern:

This letter is with regard to the denial regarding the aforementioned file number. A copy of the original claim letter and denial letter is enclosed for your convenience.

Specifically, I do not care what entity or company is responsible for my vehicle, as long as the damages are paid. If that requires an appeal to city, consider this an appeal, if it requires contact to the State of Wisconsin Dept. of Transportation; a letter has been mailed; if it requires contact to Stark Construction, I have faxed copies. I am also faxing copies to Alderman Bohl. Together, all entities should be able to figure out who or what is at fault.

Why should a tax paying citizen be required to tangle through a web of confusion the city or state has created? Ironically, there are so many contractors working on a state project, the city didn't know they were not responsible in the first place.

I feel the city is most unfair, in that, you should have forwarded my request to the correct company and secured damages on my behalf; instead of keeping me on hold over 90 days, only to deny my request, and then requiring me to resend information, and/or file another letter, that will take additional months more to get a response. Although, I was told this was a process, with no specific timeframe rendered by the investigator, I heard nothing for over 90 days. I gave the investor the time needed to research the matter, with no interference or calls by me. Ironically, no sooner than I call to inquire, regarding the city's progress with my claim; I'm denied shortly thereafter. And, surprisingly, the city is not responsible.

Citizens have no knowledge of the various persons or companies that are contracted; rather working, appear to work under the same umbrella, and all involved know this to be true. I believe the process to investigate and pay claims for damages, is purposefully designed to be confusing, in an effort to "pass the buck," so you can put off payment as long as possible, or simply keep from paying altogether. Ultimately, the city is hoping the citizen will be confused and frustrated enough; thus, they will give up, in terms of their request for damages.

Again, I want my claim paid for pothole damages I sustained to my vehicle. Thank you.

Sincerely,

Cheryl Kinlow

CC: Stark Construction Milwaukee, WI

Fax

CITY OF MILWAUKEE
2013 AUG 26 AM 11:53
CITY CLERK'S OFFICE

Date: August 24, 2013
Pages: 5 (Includes fax cover sheet)
To: Alderman Bohl
Fax Number: 414-286-3456
From: Cheryl Kinlow
Phone Number: 414-350-8434

RECEIVED

AUG 26 2013

OFFICE OF
CITY ATTORNEY

Comments: Copies of original complaint letter, city denial letter,
letter to state and Stark Construction

Milwaukee, WI 53222
Cheryl Kinlow
4130-D North 104th Street
414-350-8434

kinlowclk@aol.com

April 30, 2013

City Clerk
Attn: Claims
200 East Wells, Room 205
Milwaukee, WI 53202-3567

To Whom It May Concern:

This letter is with regard to my desire to file a claim against the city because of damages I sustained to my vehicle. I am requesting damages in the amount of \$498.69, the amount it cost to repair my vehicle.

On April 27, 2013, at approximately 4:45 PM, I was driving south on 100th Street. Prior to crossing the intersection at 100th & Capital, I hit a pothole, damaging my two front tires. I crossed Lisbon, with two damaged tires; in single lane traffic, pulled up to the next block and waited for AAA to come and assist, additionally I called the police.

Because of this makeshift single lane, I had no ability to divert or swerve my vehicle to avoid the pothole; there were cars in front and behind me. The right lane had cones and barriers, covering the entrance to Capital Gyros Restaurant and I could not turn onto West Capital Drive because it was closed. Construction workers bombard the right lane and restaurant entrance with cones and barriers, and left the lane with the gaping pothole open for drivers to roll over. Construction workers covered the traffic lights with bags, so drivers continued driving even though lights at the intersection of Lisbon and Capital were red. I did notice the very next day after my incident, the area I sustained damaged was closed off to all traffic and the pothole I hit was demolished.

Obviously the city had prior knowledge of street damage; however, this does not give construction workers the right to create chaos. The planning and process of this work was poor. There was no warning to the residents or neighboring businesses, and alternative routes offered are hazardous to drivers. West Capital Drive has been reduced to single lanes and as I write this letter, alternative routes have changed daily, with no warning. Signs state Capital Drive is opened for business, but there is no access to them on West Capital Drive, and residential back streets are closed or offer limited access/exit.

I called Alderman Jim Bohl (414-286-3870) and spoke with him directly to complain. He asked the claims adjuster you assign to my case call him prior to your decision to pay my claim, as Alderman Bohl has received numerous complaints regarding the planning and process of this construction work. I will forward a copy of this letter to Alderman Bohl's attention.

Your immediate and favorable response is greatly appreciated. Thank you.

Sincerely,

Cheryl Kinlow

Lee, Chris

From: Peterson, Todd
Sent: Monday, August 26, 2013 11:33 AM
To: kinlowclk@aol.com
Cc: Lee, Chris
Subject: RE: claim against the city

Hi Cheryl Joanna is out this week.....hopefully Mr. Lee will be able to give us some direction

Thanks

From: Peterson, Todd
Sent: Monday, August 26, 2013 11:29 AM
To: 'kinlowclk@aol.com'
Cc: Polanco, Joanna
Subject: claim against the city

Dear Mr. Kinlow I see your faxed information but I am uncertain as to how to proceed on this matter. It appears that you have taken the necessary steps although you may be over the 21 day period to appeal this.

Joanna has Ms. Kinlow made application to have this matter heard b4 the JL Committee?

If not has she lost her right to do so?

If she has when might be her hearing date?

Many thanks

Todd Peterson
Legislative Assistant
5th Aldermanic District
City of Milwaukee
200 E Wells
Milwaukee WI 53202
414 286 3870

Milwaukee, WI 53222

Cheryl Kinlow
4130-D North 104th Street
414-350-8434
CITY OF MILWAUKEE
Kinlow@milwaukee.gov
Kinlow@milwaukee@aol.com

2013 MAY -2 PM 2:12

CITY CLERK'S OFFICE

RECEIVED

MAY 2 2013

OFFICE OF
CITY ATTORNEY

April 30, 2013

City Clerk
Attn: Claims
200 East Wells, Room 205
Milwaukee, WI 53202-3567

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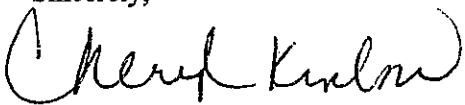
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Your immediate and favorable response is greatly appreciated. Thank you.

Sincerely,



Cheryl Kinlow

Customer Invoice
009884
04/29/2013

**TIRES PLUS
PEWAUKEE
387 PEWAUKEE RD
PEWAUKEE, WI. 53072-5788**

Service Advisor
11 JOSEPH
262.691.2608

KINLOW, CHEREYL
4130D. N.104TH.
MILWAUKEE, WI 53222
414.350.8434

2006 ACURA TL
V6-3210 3.2L SOHC
Lic #: GET WI Vin #:
In: 04/29/13 8:01AM Mileage: 43,707
Out: 04/29/13 9:38AM

Store # 355120

RETAIL SALE

Description	Rev Hist /Article #	ID	Qty	Unit Price	Extended Price	Total
COURTESY CHECK		11				
COURTESY CHECK	7046930	06TS	1	N/C	N/C	
BRIDGESTONE TIRE PACKAGE	1	01				387.99
011238 POTENZA RE97AS BL 235/45R17 XL97W	011238	06TN	2	156.99	313.98	
40,000 Mile Limited Warranty						
DOT# RB8PPR23912						
DOT# RB8PPR23912						
LIFETIME NEW TIRE WHEEL BAL-PARTS	7025194	06TN	2	2.99	5.98	
LIFETIME NEW TIRE WHEEL BAL - LABOR	7001725	06TS	2	12.00	24.00	
TPMS VALVE SERVICE KIT LABOR	7008190	06TS	2	2.99	5.98	
2000K TPMS KIT 6-109	7007582	06TN	2	3.99	7.98	
SCRAP TIRE RECYCLING CHARGE (1)	7075078	06TN	2	2.99	5.98	
TIRE INSTALLATION	7015016	06TS	2	N/C	N/C	
7040215 ROAD HAZARD WARRANTY	7040215	06TN	2	12.00	24.00	
STANDARD ALIGNMENT SERVICE	1	01				79.99
Symptom:-						
ALIGNMENT SERVICE	7004578	06TS	1	79.99	79.99	

Technician(s):
06 TYLER MILLER

Payment History:

Visa	6081	498.69	094106
Total Tendered		498.69	

Summary:

Parts	351.94
Labor	115.95
Shop Supplies	6.60
Sub-Total	474.49
Tax (5.10%)	24.20
Total	\$498.69

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Revision History:	Rev Amt	By
1) 04/29/2013 08:42AM	493.44	KINLOW, CHEREYL IN PERSON

Customer Signature

Initial here to indicate you have received the Tire Limited Warranty Book.

All parts are new unless otherwise specified.

I acknowledge notice and oral approval of an increase in the original estimated price.

Signature or Initials



Acura 2004-08 TL

