Rose McClain 3202 North 33rd Street Milwaukee, Wisconsin 53216 Phone:(414) 449-9096 RECEIVED

AUG 14 2013

OFFICE OF CITY ATTORNEY

file Bad

Milwaukee City Clerk

200 East Wells Street

Milwaukee, WI 53202

August 9, 2013

Dear Milwaukee City Clerk:

After viewing your letter of rejection to my claim that City of Milwaukee was not liable for the damage suffer when my vehicle hit a pothole. It is not my responsibility to make sure the roads are fixed and if it is not your job to see to the maintainence of the streets than whose job is it.

I don't have \$2100 to 2400 hundred dollars to repair my car, I have other responsibilities. I feel that I should be compensated because of the hole in the street. I am therefore requesting appeal of your latest decision. I'm very much looking forward in solving this matter and we can reach a peaceful negotitation. I thanjk you for taking the time in reading this letter.

Sincerely yours,

hase McClain

Rose McClain

2013 AUG 13 PM 1:34

Rose McClain
3202 North 33rd Street
Milwaukee, Wisconsin 53216013 JUN - 6 PM 2: 00
Phone (414)-449-9096
May 28, 2013
CITY CLERK'S OFFICE

City Clerk ATTN CLAIMS 200 E Wells St. Room 205 Milwaukee, Wisconsin 53202-3567

Dear City Clerk:

I am writing you concerning an incidence that happen on April 13, 2013. I was leaving my north 33rd street residence on Saturday night to travel down 27th street. My destination is my place of employment at St Luke's Medical Center. I work the 10:30pm to 6:am shift. As I was approaching the 1900 block of north of 27th street my right passenger side of my car fell into this large hole. It took me few minutes to exact myself out this hole. I got the right side of the vehicle out of the hole but my tire was wreck be on repair. I to had to purchase a used tire for \$40.00 dollars. And there was some damage to the right side of my vehicle. This also made me late for my place of employment. I am sending two estimates one with undercarriage looked at; one with was not looked at. I am also enclosing pictures of the hole in the street. I woud like to let you know that I hope this matter can be resolved as quick as possible. I thank you for taking the time in reading this letter.

Sincerely Yours

Rose McClain

ase McClair

Enclosure

RECEIVED

JUN 6 2013

OFFICE OF CITY ATTORNEY

SCHLOSSMANN'S IMPORTS INC 3450 S 108TH ST MILWAUKEE, WI 53227-4026

PHN: 414 328 3500 FAX: 414 328 3515

*** PRELIMINARY ESTIMATE ***

04/22/2013 12:06 PM

Owner

Owner: ROSE MCCLAIN Address: 3202. N33RD ST City State Zip: Milwaukee, WI 53216

Work/Day: (414)982-0609

FAX:

Inspection

Inspection Date: 04/22/2013 12:06 PM Primary Impact: Right Front Corner

Inspection Type: Secondary Impact:

Appraiser Name: SCOTT WILSON

Email: 3scottw@schlossmannauto.com

Appraiser License #:

Repairer

Repairer: Schlossmann's Honda City Address: 3450 S 108Th St City State Zip: Milwaukee, WI 53227

Email: 3kenp@schlossmannauto.com

Contact: Ken Peterson Work/Day: (414)328-3500x163

Work/Day:

Vehicle

2008 Honda Civic EX 4 DR Sedan 4cyl Gasoline 1.8 VTEC 5 Speed Automatic

> Lic Expire: Veh Insp#: Condition: Ext. Refinish: Two-Stage

VIN: 1HGFA168X8L053987

Mileage Type: Actual Code: H0303E Int. Refinish: Two-Stage

Options

AM/FM CD Player Aluminum/Alloy Wheels Center Console Floor Mats Keyless Entry System Power Brakes Power Moonroof Rear Window Defroster

Split Folding Rear Seat Telescopic Steering Whl Tinted Glass

Air Conditioning Anti-Lock Brakes Cruise Control Head Airbags Lighted Entry System Power Door Locks Power Steering Strg Wheel Radio Control

Rem Trunk-L/Gate Release Theft Deterrent System Velour/Cloth Seats

Alarm System **Bucket Seats** Dual Airbags Intermittent Wipers MP3 Player Power Mirrors Power Windows Side Airbags Tachometer Tilt Steering Wheel

Damages

14/22/2013 12:06 PM	4	122	120	13	12:0	រត	PM
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Claim # :									04/22/20	13 12:06
Line Op	Guide	МС	Description		MFR.Par	t No.	Price	ADJ% B%	Hours	R
1 EP	6		Cover, Front Bu	ımper	Replace I	PXN	\$203.00		1.5	SM
2 L	6	13	Cover, Front Bu		Refinish				3.6	RF
	-		,	•	2.5 S	urface				
					0.6 Tv	wo-stage setur)			
						wo-stage				
3 E	13		Dam,Air		71110SN	AA90	\$72.38		INC	SM
4 E	24		Brace, Front Bu		71193SN	IAA02	\$1.28		INC	SM
5 RI	9		Frame,License	Plate	R & I Ass				0.2	SM
6 E	594		Cradle, Engine		50200SN	AA82	\$699.83		7.1	ME
7 1	104		Fender, Front F		Repair				1.0*	SN
			>> ADJUST FE		******		T40 44		0.4	SM
8 E	111		Skirt,Inner Fen		74101SN		\$49.14 \$61.25		0.4	ME
9 E	765		Shield, Engine		74111SN		\$69.95*		0.0*	ME
10 N	974		Suspension Ali	gn,Fπ	Additiona		\$8.00*		0.0	RF
11 EC	M03		Flex Additive Tire-Right Fron	t Palanca		Economy Economy	Ψ0.00		0.5*	SM
12 EC	M22		Hazardous Wa		•	Economy	\$10.00*		0.0	SN
13 EC 13	M60 Items		mazaidous vva	Ste Kelliovai	replace:	Economy	Ψ10.00			٠,,
13	items									
			MC	Message						
			***	INCLUDES 0	.6 HOURS F	FIRST PANEL	TWO-STAGE ALL	OWANCE	<u> </u>	<u></u>
Estimate 1	Total & E	ntries				*****				
Gross Parts	3						\$883.88			
Other Parts							\$290.95			
Paint Mater	ials						\$122.40	04.007.00		
Parts & Mat								\$1,297.23		
Tax on Part	s & Mate	rial			@ 5.600	%		\$72.64		
Labor			Rate	Replace I Hrs	Repair Hrs	Total Hrs				
Sheet Meta	L(SM)		\$54.00	2.6	1.0	3.6	\$194.40			
Mech/Elec (\$115.00	7.3		7.3	\$839.50			
rame (FR)	,— ,		\$54.00							
Refinish (R	F)		\$54.00	3.6		3.6	\$194.40			
Paint Mater	. * .		\$34.00							
abor Total	.,					14.5 H	ours	\$1,228.30		
Tax on Lab				@	5.600%		\$68.78			
Gross Total				J				\$2,666.95		
J-6 T-4-1	•							\$2,666,95		

Alternate Parts Y/01/01/00/00/00 CUM 01/01/00/00/00 Zip Code: 53227 Default

Audatex Estimating 6.0.925 ES 04/22/2013 12:10 PM REL 6.0.925 DT 04/01/2013 DB 04/15/2013 Copyright (C) 2011 Audatex North America, Inc.

1.1 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

\$2,666.95

Net Total

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

Op Codes

E = Replace OEM NG = Replace NAGS = User-Entered Value UE = Replace OE Surplus OE = Replace PXN OE Srpls EC = Replace Economy EU = Replace Recycled EP = Replace PXN ET = Partial Replace Labor UM = Replace Reman/Rebuilt PM = Replace PXN Reman/Rebit TE = Partial Replace Price PC = Replace PXN Reconditioned UC = Replace Reconditioned L = Refinish SB = Sublet Repair N = Additional Labor TT = Two-Tone IT = Partial Repair I = Repair BR = Blend Refinish P = Check RI = R & I Assembly CG = Chipguard RP = Related Prior Damage AA = Appearance Allowance



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PRESTIGE AUTO WORKS AND FINISHES INC 6301 W DOUGLAS AVENUE MILWAUKEE, WI. 53218 PHONE 414-466-2111 FAX 414-466-9992 FEDERAL ID# 39-1661-727

CD LOG NO 32091-1 DATE 04/22/13

SHOP: PRESTIGE AUTO WORKS ADDRESS: 6301 W DOUGLAS AVE INSP DATE: 04/22/13

MIKE CONTACT:

PHONE 1: FAX: (414)466-2111 CITY STATE: MILWAUKEE, WI ZIP: 53218-(414)466-9992

OWNER: MCCLAIN, ROSE ADDRESS: 3202 N 33RD ST HOME PHONE: (414)449-9096 WORK PHONE: (414)649-6407

CITY STATE: MILWAUKEE, WI

ZIP: 53216

POINT OF IMPACT: 0

VIN: 1HGFA168X8L053987 MILEAGE: STATE: LIC#:

BODY COLOR: BLACK ACCTNG CTL#: CONDITION:

*=USER-ENTERED VALUE E=REPLACE OEM NG=REPLACE NAGS
EC=REPLACE ECONOMY UE=REPLACE OE SURPLUS UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT EU=REPLACE SALVAGE EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS PC=PXN RECONDITIONED PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE ET=PARTL REPL LABOR IT=PARTIAL REPAIR
I=REPAIR L=REFINISH BR=BLEND REFINISH
TT=TWO-TONE CG=CHIPGUARD SB=SUBLET
N=ADDITIONAL LABOR RI=R&I ASSEMBLY P=CHECK
AA=APPEAR ALLOWANCE RP=REIATED PRIOR

AA=APPEAR ALLOWANCE RP=RELATED PRIOR UP=UNRELATED PRIOR

MORE DAMAGE POSSIBLE TEAR DOWN AND INSPECT

2008 HONDA CIVIC EX 4DOOR SEDAN 4CYL GASOLINE 1.8 VTEC

CODE: H0303E/C OPTNS A/24CDGJFP

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES

ELEC REMOTE CONTROL MIRRORS POWER DOOR LOCKS MOONROOF AIR CONDITIONING STRG WHEEL MTD RADIO CONTROLS CRUISE CONTROL

OP GDE MC DESCRIPTION MFG.PART NO. PRICE AJ% B% HOURS R ____ E 0006 COVER, FRONT BUMPER 04711SNEA90ZZ 312.85 1.5 1 L 0006 13 COVER, FRONT BUMPER REFINISH 3.6 4

2.5 SURFACE

0.6 TWO STAGE SETUP

0.5 TWO STAGE

N 0973 HEADLAMPS AIM ADDNL LABOR OPERA 0.4 1

E 0055 E 0104 L 0104	LENS, HEADLAMP FENDER, FRONT FENDER, FRONT		2.3 SURFACE 0.5 EDGE	278.00 183.10	INC 1 2.2 1 3.4 4
E 0111	SKIRT, INNER FENDER	RТ	0.6 TWO STAGE	49.14	INC 1
SB0182	VENT GLS ASSEMBLY, F	RT	SUBLET REPAIR	77.00*+25.00	1110 1
BR0210	PNL, FRONT DOOR OUTE	RT			1.2 4
			0.8 BLEND 0.4 TWO STAGE		
RI0238	MLDG, FRONT DOOR BEL	RΤ			0.3 1
RI0053	MLDG, FRONT DOOR SID				0.7 1
RI0132	MIRROR, OUTER R/C				0.3 1
RI0431	HANDLE, FRONT DOOR O	RT	R&I ASSEMBLY		0.2 1
L M03	FLEX ADDITIVE		REFINISH	12.50*	4
L M17	COVER CAR EXTERIOR		REFINISH		0.2*4*
SBM60	HAZARD. WSTE. REM.		SUBLET REPAIR	5.00*	1*
EC	BUMPER RETAINERS		ECONOMY PART	12.50*	1*
L	MASK JAMS		REFINISH		0.3*4*

18 ITEMS

MC MESSAGE(S)

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES GROSS PARTS OTHER PARTS PAINT MATERIAL PARTS & MATERIAL TOTAL TAX ON PARTS & MATERIAL			5.600%	823.09 25.00 330.60 1,178.69 66.01
LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	56.00	5.2	0.4	313.60
2-MECH/ELEC	98.00			
3-FRAME	60.00			
4-REFINISH 5-PAINT MATERIAL	56.00	8.7		487.20
LABOR TOTAL	38.00			000 00
TAX ON LABOR		@	E COO.	800.80
SUBLET REPAIRS		G	5.600%	44.84 101.25
TAX ON SUBLET		@	5.600%	5.67
TOWING		Č	3.0000	5.07
STORAGE				
GROSS TOTAL				2,197.26
				4,131.40
אביי ייטיאד.				0 107 06

NET TOTAL 2,197.26 SHOPLINK U2834 ES CD LOG 32091-1 DATE 04/22/13 03:31:23PM R6.37 CD 04/13 PXN: Y/00/00/00/00 CUM 00/00/00/00 GEOCODE 53218

HOST LOG

2008 HONDA CIVIC EX 4DOOR SEDAN CD LOG NO 32091-1

SIGNATURE

- (C) 1998 2008 AUDATEX NORTH AMERICA, INC.
- 2.1 HRS WERE ADDED TO THIS EST: BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.

THIS ESTIMATE HAS BEEN PREPARED BASED ON A VISUAL INSPECTION. ACTUAL REPAIRS MAY REQUIRE ADDITIONAL PARTS AND LABOR DUE TO HIDDEN DAMAGE. THEREFORE WE CANNOT GUARANTEE A FINAL PRICE PRIOR TO COMPLETION NOR A FINAL COMPLETION TIME. YOU WILL BE NOTIFIED OF ADDITIONAL COST. ESTIMATE VALID FOR 30 DAYS. PARTS PRICES SUBJECT TO CHANGE WITHOUT NOTICE FROM MFG. YOU ARE RESPONSIBLE FOR FULL PAYMENT UPON COMPLETION. STORAGE FEES ARE \$35/DAY. NO PERSONAL CHECKS ACCEPTED. NON OEM PARTS ARE IDENTIFIED AS "ECONOMY" OR "QUALITY REPLACEMENT PART".

PAW NOT RESPONSIBLE FOR PERSONAL PROPERTY LOST OR DAMAGED DURING REPAIRS. I HAVE READ, UNDERSTAND, AND RECEIVED A COPY OF THIS ESTIMATE AND AUTHORIZE REPAIRS, INCLUDING SUBLET.

 DATE













OFFICE OF THE CITY CLERK Milwaukee, Wisconsin

INSTRUCTIONS FOR FILING A CLAIM AGAINST THE CITY OF MILWAUKEE

To file a claim against the City a claimant must comply with Section 893.80(1), Wis. Stats., a copy of which is printed at the bottom of this instruction sheet. Generally the statute requires the claimant to submit to the City Clerk:

- A document stating the circumstances of the claim which must be signed by the claimant, or his/her agent or attorney. This document should be filed within 120 days of the event.
- A document stating the address of the claimant and a statement of the relief sought. If money damages are sought, a specific sum must be stated.

(The above information may be combined in a single document.)

The following information should also be submitted to allow the City to promptly act on your claim:

- 1. Proof of the amount of the claim by means of either itemized receipts or two itemized estimates.
- A phone number where the claimant can be reached during business hours as well as the claimant's e-mail address, if any.
- 3. As detailed a description of the incident as possible, including the date, time and place.

All information should be submitted to:

City Clerk ATTN: CLAIMS 200 E. Wells St., Room 205 Milwaukee, WI 53202-3567

ADDITIONAL INFORMATION

Before you can file a lawsuit against the City of Milwaukee for reimbursement, State law requires that you first follow the claim procedures established by the City Clerk.

Filing a claim against the City does not automatically guarantee reimbursement from the City. However, the City examines each claim on an individual basis in determining if reimbursement is legally required.

In order to obtain reimbursement for a claim against the City, you must prove that the City or its employees acted unlawfully or negligently.

Only the City Attorney or the Common Council and the Mayor can authorize payment of a claim against the City. Any other representations made by City employees are not legally binding on the City.

893.80 Claims against governmental bodies or officers, agents or employees; notice of injury; limitation of damages and suits. (1) Except as provided in subs. (1g), (1m), (1p) and (8), no action may be brought or maintained against any volunteer fire company organized under ch. 213, political corporation, governmental subdivision or agency thereof nor against any officer, official, agent or employee of the corporation, subdivision or agency for acts done in their official capacity or in the course of their agency or employment upon a claim or cause of action unless:

- (a) Within 120 days after the happening of the event giving rise to the claim, written notice of the circumstances of the claim signed by the party, agent or attorney is served on the volunteer fire company, political corporation, governmental subdivision or agency and on the officer, official, agent or employee under s. 801.11. Failure to give the requisite notice shall not bar action on the claim if the fire company, corporation, subdivision or agency had actual notice of the claim and the claimant shows to the satisfaction of the court that the delay or failure to give the requisite notice has not been prejudicial to the defendant fire company, corporation, subdivision or agency or to the defendant officer, official, agent or employee; and
- (b) A claim containing the address of the claimant and an itemized statement of the relief sought is presented to the appropriate clerk or person who performs the duties of a clerk or secretary for the defendant fire company, corporation, subdivision or agency and the claim is disallowed.