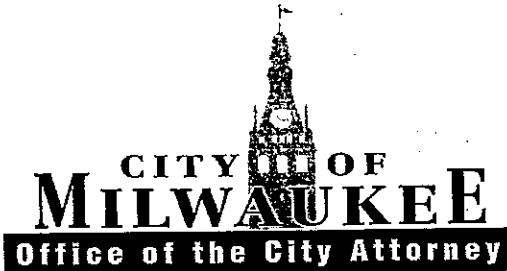


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October 7, 2011

Shannon McDonald
2560 North 65th Street
Wauwatosa, WI 53213

RE: Shannon McDonald
C.I. File No.: 11-L-46

Dear Mr. McDonald:


We have received your claim in the amount of \$4,664.14, relating to damage to your vehicle's passenger side rear corner, blinker system and rear quarter panel that allegedly occurred during the towing of the vehicle to the City of Milwaukee Tow Lot.

Our investigation reveals that your 2001 Land Rover-Ranger was towed to the tow lot for illegal parking-unpaid citations. The PT-27 form that was completed prior to this tow indicated no damage to the vehicle. The intake video and the tow lot intake and exit forms also do not show any of this alleged damage. The tow lot manager spoke with the lot attendant who released your vehicle. He recalled checking the vehicle just prior to its release to you, and he states that he did not observe any of the alleged damage. Therefore, the City cannot accept liability and we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney


ROBERT OVERHOLT
Investigator Adjuster

RMO:ms
1044-2011-1641:173889

OFFICE OF THE CITY ATTORNEY

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