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July 19, 2011

Marlon Townsend 6147 West Calumet Road Milwaukee, WI 53223

RE:

Marlon Townsend

C.L File No.: 11-S-76

Dear Mr. Townsend:

We have received your claim in the amount of \$899.87, relating to damage to your vehicle's front end that allegedly occurred during the towing of the vehicle to the City of Milwaukee Tow Lot.

Our investigation reveals that your 2011 Dodge was towed to the tow lot for Prohibited Night Parking. The Profession that was completed prior to the vehicle being towed, noted scratches and dents all over. Since it appears that this damage did not occur during the towing of your vehicle, the City cannot accept liability and we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours.

GRANT F. MANGLEY

ROBERT OVERHOLT Investigator Adjuster

RMO:ms

c: David Lawrence (w/o enclosure)

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