June 23, 2011

CITY OF MILWAUKE

2011 JUN 24 PM 1: 25

RONALD D. LEONHARD!

City of Milwaukee

200 East Wells Street

Milwaukee WI 53202

Attn: Milwaukee City Clerk, room 205

We received your decision to deny our claims, C.I. File Nos. 11-S-90 and 11-S-90-1, in the amount of \$790.6 and \$461.49, relating to damage sustained to our vehicles on March 11, 2011 when our cars collided with a pothole along Loomis Road near South Point Terrace.

We wish to appeal your decision and request a hearing.

According to the size of the pothole we believe that it existed for some period of time and it was neglected. Also, the pothole was not repaired immediately, only 2-3 days after we reported the incident.

Sincerely,

**Dzmitry Ramaniuk and** 

Katsiaryna Kantarovich

6829 Crocus Court, Apt 1

Greendale, WI 53129

JATY ATTORNEY

RECEIVED

From: Katsiaryna Kantarovich

Dzmitry Ramaniuk 6829 Crocus Ct., apt #1 Greendale, WI, 53129

To: City Of Milwaukee

Per your request on my claim to cover expenses for cars' repair I'm sending you four estimates (two per car). Also I'm enclosing pictures of the area where the accident occurred. I reported incident to Milwaukee police, so the call record is available.

Details of accident as follow: Around 7:00 pm on March 11 2011 I drove in the large pothole on Loomis road (Loomis rd and 27<sup>th</sup> street intersection area). The pothole area was not enclosed with any warnings to drivers and I did not notice it in the dark. As the result, my car was damaged. I called my boyfriend for help. He arrived shortly and drove in the same pothole. I did not see my boyfriend arriving so I could not warn him. My boyfriend's car was damaged also.

For any questions or additional information you can reach me at 414-364-2560.

Katsiaryna Kantarovich

Dzmitry Ramaniuk

2011 APR -4 PM 3: 06

RONALD B. LESS



Customer ID: 0 Name: Address: Address 2: City, State, Zip/Postal Code: , , Home Phone: () -Work Phone: () -Other Phone: () -Tax Exempt #:

Year: Make: Model:

VIN:

Color:

HYUNDAI

SONATA

Lic No:

L4-2351cc 2.4L

Engine: Mileage In: Mileage Out: 0 Date/Time:

03/31/11 00:00:00

Estimate #: 37722

Involce #: Key Tag: PO Number: Email Address: Fleet/Wholesaie: N

Unit Number:

Service comments:

Qty.	Part #	RFR Loc Descript	on	List	Labor	Total * WORK AUTHORIZATION *
<u>~</u>			-		-	This Estimate of Repairs is based upon our inspec
EXHA	UST					tion at this time and does not cover additional
1	EX LABOR	USED RI TOTAL EXHAUST:	M AND TIRE 350.00	330.00	20.00	350.00 parts and/or labor which may be required after the work has been started. After the work has been
	TOTAL	WITHOUT SUGGESTED:	350.00			started, wom or damaged parts which are not evide nt on first inspection may be discovered. This Est
ALIGN	IMENT					Imate of Repairs cannot cover such contingencies.
1	ALIGN	FRONT / TOTAL ALIGNMENT:	ALIGNMENT 79.99	0.00	79.99	79.99 In cases where additional work is deemed necessary customer authorization will be secured prior to co
	TOTAL	WITHOUT SUGGESTED:	79.99			mmencement of that additional work. This Estimate of Repairs expires 15 days from date.
SHOP	SUPPLIES					71. A.
1	SHOP SUP	PLY SUPPLY TOTAL SHOP SUPPLIES:	CHARGE 28.83	28.83	0.00	28.83 This shop is not responsible for unavailability of parts or delays in parts shipments beyond its
	TOTAL	WITHOUT SUGGESTED:	28.83			control nor for loss or damange to vehicle or to articles left in vehicle in case of fire, theft,
*** 0	oto-ou Milioba	o To Discord Old Parts ***				or any other cause beyond our control. I hereby authorize the repairs shown on this
*** Customer Wishes To Discard Old Parts ***						estimate to be done along with the necessary material and hereby grant you and/or your
						employees permission to operate the vehicle herein described in streets, highways, or elsewhere for
						the purpose of testing and/or inspection. An express mechanics lien Is hereby granted on
						above vehicle to secure the amount of repairs
3						thereto. I also acknowledge receipt of a copy of this work authorization and estimate of repairs.
						i Do Do Not request the return of parts replaced, excluding warranty
						the return of parts replaced, excluding warranty

Any Questions please Cail General Manager Carlos Contreras @ 414-517-3339 Email @ cemacorp1@yahoo.com

and exchange parts.

TECH:

**SUB TOTAL** SALES TAX **GRAND TOTAL** 

458.82 25.69 484.51



Customer ID: 0 Name: Address: Address 2: City, State, Zip/Postal Code: , , Home Phone: () -Work Phone: () -Other Phone: () -Tax Exempt #:

Year: Make: Model: LIc No:

VIN:

VOLVO S40

Color: Engine:

L4-1948cc 1.9L

Mileage In:

Date/Time: Estimate #: 03/31/11 16:57:20

37724

Invoice #: Key Tag: PO Number: Email Address: Fleet/Wholesale: N

Unit Number:

Mileage Out: 0

Service comments:

Qty.	Part #	R <b>FR</b>	Loc	Description		List	Labor	Total	
EXHA	UST	-							This Estimate of Repairs is based upon our inspection at this time and does not cover additional
1	EX LABOR			USED RIM A		700.00	20.00	720.00	parts and/or labor which may be required after the
		TO:	TAL EX	(HAUST:	720.00				work has been started. After the work has been
	TOTAL W	/ITHOUT	SUGG	SESTED:	720.00				started, wom or damaged parts which are not evide
									nt on first inspection may be discovered. This Est
SHOP	SUPPLIES								imate of Repairs cannot cover such contingencies.
1	SHOP SUPP	LY		SUPPLY CH	ARGE	28.83	0.00	28.83	In cases where additional work is deemed necessary
	TO	DTAL SH	IOP SU	PPLIES:	28.83				customer authorization will be secured prior to co
	TOTAL W	/ITHOUT	SUGG	SESTEO:	28.83				mmencement of that additional work. This Estimate
									of Repairs expires 15 days from date.
- (									

\*\*\* Customer Wishes To Discard Old Parts \*\*\*

This shop is not responsible for unavailablility of parts or delays in parts shipments beyond its control nor for loss or damange to vehicle or to articles left in vehicle in case of fire, theft, or any other cause beyond our control. I hereby authorize the repairs shown on this estimate to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle herein described In streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanics lien is hereby granted on above vehicle to secure the amount of repairs thereto. I also acknowledge receipt of a copy of this work authorization and estimate of repairs. l \_\_\_\_ Do \_\_\_\_ Do Not request the return of parts replaced, excluding warranty and exchange parts.

Any Questions please Call General Manager Carlos Contreras @ 414-517-3339 Emall @ cemacorp1@yahoo.com

TECH:

SUB TOTAL SALES TAX **GRAND TOTAL**  748.83 41.93 790.76

## RICHLONN'S

S78 W18755 Janesville Rd. Muskego, WI 53150-9388 (262) 679-5877 4440 South 108th Street Greenfield, Wi 53228-2505 (414) 425-7100 5131 South 76th Street Greendale, WI 53129-1113 (414) 421-5350 5418 Washington Avenue Racine, WI 53406-4231 (262) 632-6161 2480 West Sunset Drive Waukesha, WI 53189-6325 (262) 542-9799 RICHLONN'S MISSION
"To make our
customers purchase
an enjoyable
buying experience"



CUSTOMER NAME: KATSIHRYNA	KANTAROVICH	DATE: 3	31-11
INVOICE NUMBER: TEC	CHNICIAN NUMBER:	ENG	AINE SIZE:
VEHICLE YEAR & TYPE: 04 VGLVC			
WHILE WORKING ON YOUR VEHICLE \	WE NOTICED THE FOLL	OWING ITEMS THA	AT NEED ATTENTION.
NEXT SCHEDULED MAINTENANCE SERVICE	E:		TOTAL C CATEGORY
WORK DESCRIPTION	PARTS COS	LABOH	1711
work DESCRIPTION  1. 205/50716 2eon	, 2LS \$ 170	<u> </u>	\$ 1/9
2. FeA			69"
3. Wheal	540°		540
4			
5.			
G. 271 0	My		
7			
8			
9			
10			
11			<u> </u>
SHOP	P SUPPLIES	_	779"
Continues Authorization to Omegad With I	Banalia	TAX	\$ 43.67
Customer Authorization to Proceed With F	repairs	TOTAL	. 823,65
Date Approved	Time Approved	IES FOR RECOMMENDED S	FRVICE
	CAIEGON	IES FOR RECOMMENDED S	

ESTIMATE VALID FOR 30 DAYS.

Phone Number

Parts / System Failure -

Service/replacement is required now.

Preventative Maintenance -Service/replacement is suggested. Improved System Performance - Service/replacement is suggested.

Diagnostic Procedures - Determines condition / performance of parts / system - Service is suggested.

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2480 West Sunset Drive Waukesha, WI 53189-6325 (262) 542-9799

"To make our customers purchase an enjoyable buying experience"

7

Improved System Performance -

Service/replacement is suggested.

Diagnostic Procedures - Determines condition / performance of parts / system - Service is suggested.



JSTOMER NAME: Dzmit	LY RAMAN	nuk	DATE:	5-51-11	
VOICE NUMBER:	✓ TECHNICIAN	NUMBER:	EN	GINE SIZE: 2.4	<del></del>
EHICLE YEAR & TYPE:	50301	<u></u>	_ PHONE: _		
HILE WORKING ON YOUR VEH	ICLE WE NOTIC	ED THE FOLLOW	ING ITEMS TH	IAT NEED ATTEN	TION.
EXT SCHEDULED MAINTENANCE S	SERVICE:	4939 912			
	ON COLO	PARTS	LABOR	TOTAL	CATEGORY
] 1. 205-60 RIG	0 C1700	14/1/8	20	\$ 1767	
] 2. WHEEL 15".		195,53		19553	
<b>3</b>		-C-T24			
J 4. FER				6495	
5					
6					
<b>]</b> 7					
<b>]</b> 8					
9					
<u> </u>					
<u></u>					
	SHOP SUPPLIES			437,02	
Customer Authorization to Proc	reed With Repairs		TAX	\$ 29.47	7
Date Approved	Time Approved	<del></del>	TOTAL	\$461,49	,
oate Approved	Time Approved	CATEGORIES FO	OR RECOMMENDED S	ERVICE	

Parts / System Failure -Service/replacement is required now.

Service/replacement is suggested.

Preventative Maintenance -

STIMATE VALID FOR 30 DAYS.

Phone Number













