

POLICE RECORDS SPECIALIST I

Recruitment #2403-2333PD-001

List Type	Original
Requesting Department	Milwaukee Police Department
Open Date	3/22/2024 09:00:00 AM
Filing Deadline	4/12/2024 11:59:00 PM
HR Analyst	Kathy Verfurth

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INTRODUCTION

Located on the western shore of Lake Michigan, Milwaukee is an urban hub bursting with energy. Milwaukee provides a casual sophistication – big city appeal without the big city hassles. We are accessible and affordable, and our residents are welcoming. Milwaukee has evolved through the years, bringing together its unsurpassed charm with top-flight arts and cultural attractions, professional sports, lakefront festivals, recreational opportunities, and great restaurants.

The City of Milwaukee is proud to employ a diverse workforce that is committed to providing exemplary service to the City's residents. If you have a passion for being a part of an inclusive team of public servants, please consider the following opportunity.

PURPOSE

The Police Records Specialist I serves as a key subject matter expert in the classification and coding of crime reports processed by the Milwaukee Police Department (MPD) and reported to the State of Wisconsin and the Federal Bureau of Investigation (FBI).

ESSENTIAL FUNCTIONS

CLASSIFICATION AND CODING OF CRIME REPORTS

- Provide quality assurance by classifying and coding complex crime reports entered into the MPD records management system software prior to submission to the State of Wisconsin and the FBI.

- Review initial and supplemental crime reports prepared by law enforcement personnel to ensure elements of crimes are documented in accordance with Wisconsin Statutes.
- Select the correct National Incident-Based Reporting System (NIBRS) codes to match the crimes.
- Ensure that all required data is included in reports and meets quality control standards for appropriate formats and accuracy.
- Match arrest information in crime reports with the arrest charge(s) in the Corrections Management System (CMS), and make any necessary corrections.
- Perform NIBRS incident control validation to check for reporting errors.
- Interpret any error-based messages and make the appropriate corrections.

IN-HOUSE SUPPORT AND TRAINING

- Research and resolve discrepancies within the system.
- Notify law enforcement personnel of any adjustments and/or corrections made to any reports.
- Resolve any reporting disputes with law enforcement personnel.
- Collaborate with team members to resolve questions regarding unusual reports and/or circumstances.
- Provide support to police officers regarding their reporting questions and concerns.
- Provide training to MPD personnel, and participate in FBI certification training.
- Maintain strict confidentiality regarding all work-related information.

We welcome qualified individuals with disabilities who are interested in employment and will make reasonable accommodations during the hiring process in accordance with the Americans with Disabilities Act (ADA) of 1990, as amended by the Americans with Disabilities Act Amendments Act (ADAAA) of 2008.

CONDITIONS OF EMPLOYMENT

To be hired by the Milwaukee Police Department, candidates must pass an MPD background investigation before hire. Your application will be rejected if you have been convicted of a felony.

MINIMUM REQUIREMENTS

1. One year of experience working with an automated records management system, performing duties closely related to this position.
2. Certification to use the Wisconsin Department of Justice, Training and Standards Bureau's Transaction Information for Management Enforcement (TIME) System within one month of appointment and throughout employment.

Equivalent combinations of education and experience may be considered.

NOTICE: Please do not attach your academic transcripts to your employment application. The hiring department will verify candidates' education as part of the background screening process prior to extending any job offers.

DESIRABLE QUALIFICATIONS

- Administrative experience working in the public sector and/or for a law enforcement entity.
- Experience researching municipal ordinances, Wisconsin Statutes, and/or federal laws, codes and regulations.

KNOWLEDGE, SKILLS, ABILITIES & OTHER CHARACTERISTICS

TECHNICAL

- Ability to use automated law enforcement records management systems and standard computer applications such as spreadsheets, word processing, databases, and email.
- Ability to read, understand, interpret, and apply information in work-related documents, including Wisconsin Statutes related to this position, as well as written directions, policies, and procedures.
- Ability to learn data collection procedures and become certified in law enforcement records management through training offered by the FBI and the Wisconsin Department of Justice.

COMMUNICATION AND INTERPERSONAL

- Ability to follow verbal and written instructions from supervisors.
- Verbal communication skills to be able to clearly explain information to colleagues.
- Written communication skills to be able to write correspondence and procedures and document crime codes with perfect accuracy.
- Able to work effectively with supervisors, sworn personnel, and peers in a quasi-military environment.
- Ability to work cooperatively within a team with people whose backgrounds may differ from one's own.
- Customer service skills to be able to provide support to MPD personnel relative to crime reports.
- Ability to learn to provide training to internal personnel regarding the classification and coding of crime reports.

PROFESSIONALISM

- Attention to detail and accuracy when performing routine tasks.
- Ability to proofread and detect errors in reports.
- Ability to exercise independent judgment and seek guidance from supervisors when unsure.
- Organizational and time management skills.
- Willingness and ability to adapt to changing protocols and shifting priorities in a fast-paced setting.
- Ability to maintain the utmost confidentiality regarding privileged information.
- Ability to remain professional regarding highly sensitive topics.

CURRENT SALARY

The current starting salary (PAY RANGE 6GN) is \$44,909 annually, and the resident incentive starting salary for City of Milwaukee residents is \$46,256 annually. *Appointment will be made in accordance with the provisions of the salary ordinance.*

The City of Milwaukee provides a comprehensive benefit program that includes the following:

- Defined Benefit Pension Plan
- 457 Deferred Compensation Plan
- Health and Dental Insurance
- Paid Parental Leave
- Comprehensive Wellness Program
- Onsite Clinic Services
- Onsite Employee Assistance Program
- Alternative Work Schedules
- Long Term Disability Insurance
- Group Life Insurance
- Tuition Benefits
- Paid Vacation
- 12 Paid Holidays
- Paid Sick Leave and other paid leaves
- Flexible Spending Arrangement
- Commuter Value Pass

For full details of the benefits offered by the City of Milwaukee, please visit <http://city.milwaukee.gov/Benefits>.

SELECTION PROCESS

THE SELECTION PROCESS will be job related and will consist of one or more of the following: an evaluation of education, experience and/or responses to supplemental questions; a written or performance test, a structured interview or other assessment methods. The Department of Employee Relations reserves the right to call only the most qualified candidates to structured interview and performance examinations. Structured interviews may include written exercises. Selection process component weights will be determined by further analysis of the job.

INITIAL FILING DATE - The examination will be held as soon as practical after the application deadline listed above. Receipt of applications may be discontinued at any time after this date without prior notice. However, recruitment may continue until the needs of the City have been met. Qualified applicants will be notified of the date, time, and place of the examination. Unless otherwise required by law, the City of Milwaukee will not provide alternative test administration. The applicant is responsible for attending all phases of the job selection process at the time and place designated by the City of Milwaukee.

The written exam will be tentatively held the week of May 6, 2024 (subject to change).

ADDITIONAL INFORMATION

- **APPLICATIONS** and further information can be accessed by visiting www.jobapscloud.com/MIL.
- If you would like assistance completing an application, please contact the Department of Employee Relations at (414) 286-3751 or staffinginfo@milwaukee.gov.
- The Department of Employee Relations is in City Hall, 200 E Wells St, Room 706, Milwaukee, WI 53202.

CONCLUSION

EEO 603

The City of Milwaukee values and encourages diversity and is an equal opportunity employer