SUSAN TEMPLIN

N97W14984 Burning Bush Ct. Germantown, W1 53022

City of Milwaukee Clerk Jim Owczarski Attn: CLAIMS 200 East Wells St. Room 205 Milwaukee, WI 53202-3567

Re: Claim for damages to vehicle

Mr. Owczarski:

On July 29,2023, my car was legally parked on the east side of North Dousman Street between East Clark Street and East Wright Street, at about 2550. My son has the use of my car and has an overnight parking permit number 598413AN20W.

During a storm on the above stated date, a tree located on the west side of the street, on city property, fell and landed on a car parked on the west side of the street and my car parked on the east side of the street. City crews cleaned up the tree before we discovered the incident. They left instructions on how to place a claim on my car.

I am enclosing photos of the damage the falling tree caused to my car. Also enclosed are copies of the two estimates for the repair of my car. At this time, I am willing to settle my claim for the total amount listed on the Ernest Auto Body quote, i.e. \$11,090.93

My address is as stated in the above letterhead. Additional contact information is as follows: Phone: 414-617-3157. Email: sstemplin@gmail.com

Please let me know if you will need any additional information in order to process this claim.

Sincerely,

Susan S. Templin

cc: Atty. Douglas A. Blegen, SC 1001 W. Glen Oaks Lane, Suite 209

Mequon, WI 53092-3367

ERNEST AUTO BODY

Nº 1049

W203 N10466 Appleton Avenue Germantown, WI 53022

NAME	Si	15an Tem Plin	33 DAT	F S	eltem	he	- 12 :	202
ADDRE	ess A	179 W14984 Burning Bush Ct.	PHO		414			
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	(Germantown, WI 53022			HONE	017		
					IONL _			
-	AKE OF CAI		D SERIAL NO	9123	31		MILEAGE	
REPAIR	REPLACE	DESCRIPTION OF REPAIRS OR MATERIALS	PARTS MATER	AND	LABO HRS.	R MIN.	REFINISI & SUBL	
X		R+I Front Bumper Cover			1.	8		
X_		ROI C/Front HeadlamP ASSY				2		
X		4/Fender damage & ROI Wheel house Liner			6.	0	2.	5
		RAI WHAShield Sublet	250	00	IN	E-1000 F-10		
	×	Left " Pillar	213	07	2.	5	1.	2
X		Front Roof Panel			8.	5	3	0
X		Center " "			10.	0	3.	0
	X	Rear Window	1015	coo.	3.	0		
	X	" " Roof Panel	1574		5.	0	3.	0
×		Tree Bark/Saw dust/Broken glass/Remove			2.	5		
		Left Door Dissasembly for Tint-Bland			1.	3	2.	5
X		Right 11 Pamage (Blend inside Panel)			4.	0	2.	5
×		" " Dissasembly for refinishing			1.	3		
		Left 14 Damage			6.	0	2.	5
×		R 14 11 & Paint gas Cap Door			5.	5	2.	5
		Trunk LiD Damage + RAI MLD + Trim			6.	5	ລ.	0
		ROI Year Cover & TAILLAMPS			1.	8		
	X	Left Side 14 glass Weatherstrip M.D.	86.	50	,	6		
	X	All Painted Pinstripe Damuse Sublet	240	G 3	INC			
X		Cover rest of Car for overspray	6.	00		2		
	X	sust Proofing as Necessary	12	00	,	4		
	X	PNT/Clear Coat/materials	1086	80				
X		Wet Sand / Rubt Polish refinished Panels			2.	4		
		7						
						/	1	
E-Bridge Control		PNT Gode TBD			69.5		24-1	
	required a	nate is based on a visual inspection and does not cover additional parts or labor which may be after the work has begun, as worn or damaged parts which were not evident on first inspection	4483	93	4448	00	1,580	80
	may be u	ncovered. Therefore this estimate does not cover such situations. Parts prices subject to ithout notice. This estimate is good for a period of 10 days.					10512	73
	I hereby a you and/o	authorize the above repair work to be done along with the necessary material, and hereby grant or your employees permission to operate the car or truck herein described on streets, highways			SALES		578	20
		ere for the purpose of testing and/or inspection.				CAND	11090	2. 93



CALIBER - GERMANTOWN

RESTORING THE RHYTHM OF YOUR LIFE W189 N11027 Kleinmann Drive, Germantown, WI

53022

Phone: (262) 255-1900 FAX: (262) 255-1927

Preliminary Estimate

Customer: TEMPLIN, SUSI

Written By: Andy Banaszak

Insured:

TEMPLIN, SUSI

Type of Loss:

Point of Impact: 13 Rollover

Owner:

TEMPLIN, SUSI N97W14984 BURNING BUSH CT GERMANTOWN, WI 53022 (414) 617-3157 Day

Policy #:

Date of Loss:

Claim #:

Days to Repair: 0

Workfile ID:

Federal EPA:

State EPA:

Federal ID:

State ID:

Inspection Location:

CALIBER - GERMANTOWN W189 N11027 Kleinmann Drive Germantown, WI 53022

Repair Facility

(262) 255-1900 Business

Insurance Company:

CUSTOMER PAY

VEHICLE

2010 VOLV C70 Automatic 2D CNVT 5-2.5L Turbocharged Gasoline - TBD - Ice Blue

VIN:

YV1672MC5AJ091231

424-TUA

License:

WI State:

Interior Color:

Exterior Color: Production Date: Ice Blue

6/2009

164,929 Mileage In:

Mileage Out:

Condition:

Job #:

Vehicle Out:

TRANSMISSION

Automatic Transmission

Overdrive

POWER

Power Steering Power Brakes

Power Windows Power Locks

Power Mirrors

Heated Mirrors

Power Driver Seat Power Passenger Seat

Memory Package

DECOR

Dual Mirrors

Body Side Moldings

Tinted Glass

Console/Storage

CONVENIENCE

Air Conditioning

Intermittent Wipers

Tilt Wheel

Cruise Control

Rear Defogger Keyless Entry

Alarm

Message Center

Steering Wheel Touch Controls

Telescopic Wheel Climate Control

RADIO

AM Radio

FM Radio

Stereo Search/Seek

CD Player

Auxiliary Audio Connection

SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

Front Side Impact Air Bags

Head/Curtain Air Bags

Hands Free Device

Roll Bar

ROOF

Power Convertible Roof

SEATS

Bucket Seats

Leather Seats

WHEELS

Aluminum/Alloy Wheels

4e4b44ce

N/A

N/A

N/A

33-0730794

PAINT

Clear Coat Paint

OTHER

Fog Lamps

Traction Control Stability Control

Signal Integrated Mirrors

Power Trunk/Liftgate

Customer: TEMPLIN, SUSI

2010 VOLV C70 Automatic 2D CNVT 5-2.5L Turbocharged Gasoline - TBD - Ice Blue

Line		Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	FRONT BUMP	PER & G	RILLE					
2			O/H front bumper				2.2	
3	*	R&I	Bumper cover w/o headlamp washers primed				<u>Incl.</u>	
4	FRONT LAMP	S						
5		R&I	LT R&I headlamp assy				0.2	
6	FENDER							
7	*	Rpr	LT Fender to CH# 106999				<u>5.0</u>	1.8
8			Add for Clear Coat					0.7
9		R&I	LT Fender liner				0.3	
10	WINDSHIEL	D						
11		R&I	Windshield Volvo w/o rain snsor				3.0	
12	#	Repl	Urethane Kit - Stock/Aftermarket		1	36.00 T		
13	RETRACTABL	LE TOP	Control of					
14		Repl	Front roof phl	39856750	1	1,574.56	4.1	3.2
15			Add for Clear Coat					0.6
16		Repl	Center roof pnl	39852891	1	1,574.56	3.2	2.8
17			Add for Clear Coat					0.6
18		Repl	Rear roof pnl	39850191	1	1,574.56	5.3	3.4
19	*		Add for Clear Coat					0.7
20		Repl	Back glass Volvo	31256895	1	1,013.24	2.7	
21	PILLARS, RO	CKER &	FLOOR					
22		Repl	LT W'shield pillar (HSS)	31283385	1	213.07	2.5	1.4
23	*		Add for Clear Coat					0.3
24	DOOR							
25	*	Rpr	RT Outer panel				<u>4.0</u>	2.0
26			Overlap Major Non-Adj. Panel					-0.2
27	*		Add for Clear Coat					0.4
28		Blnd	LT Outer panel					1.0
29	*	R&I	RT Body side mldg				<u>0.3</u>	
30	*	R&I	LT Body side mldg				<u>0.3</u>	
31		R&I	RT Belt molding				0.3	
32		R&I	LT Belt molding				0.3	
33		R&I	RT R&I mirror				0.4	
34		R&I	RT Handle, outside w/o keyless				0.3	
35		R&I	LT Handle, outside w/o keyless				0.3	
36		R&I	RT R&I trim panel				0.5	
37		R&I	LT R&I trim panel	and the second second second second second		**************************************	0.5	
38	QUARTER P	ANEL		A MARK TO STATE OF THE STATE OF				
39	*	Rpr	RT Quarter panel				<u>6.0</u>	2.2
40			Overlap Major Adj. Panel					-0.4
41	*		Add for Clear Coat					0.4
42		Blnd	Fuel door					0.2

				SUBTOTALS		6,388.99	61.0	23.5
66	#		Post-repair scan		1	80.00 X	0.5	
65	#		Pre-repair scan		1	40.00 X	0.5	
64	VEHICLE DIA	AGNOST						
63	#	Subl	Hazardous Waste Disposal		1	6.00 T		
62	#	Subl	Painted Pinstripes		1	250.00 T		
61	#	•	Cover Car for Overspray		1	12.00 T	0.3	
60	#	Repl	Corrosion Protection / Primer		1	15.00 T	0.3	
5 9	CEPTIC DOUBLE	R&I	R&I bumper cover				1.0	
58	REAR BUMPI			The second section of the second second second second				
57		R&I	LT Lens & housing				0.4	
56	WENT FULLS	R&I	RT Lens & housing				0.4	
55	REAR LAMPS		rigin id ann apper					
54		R&I	Trunk lid trim upper				0.3	
52 53		R&I	Molding assy				0.4	
51 52	•	Rpr R&I	Cover				<u> </u>	
50 51	TRUNK LID *	Dor	Trunk lid				<u>6.0</u>	
49		R&I	LT Side molding				<u>9.9</u>	
48	*	R&I	RT Side molding				<u>0.3</u>	
47		R&I	LT Weatherstrip				0.3	
46		R&I	RT Weatherstrip				0.8	
45	*		Add for Clear Coat				0.8	0.4
44			Overlap Major Non-Adj. Panel					-0.2 0.4
43	*	Rpr	LT Quarter panel				<u>7.0</u>	2.2
2010 V	OLV C70 Automa	tic 2D CN	NVT 5-2.5L Turbocharged Gasoline -	TBD - Ice Blue				0.0
	mer: TEMPL	-						
Cucto	mori TEMPI	TN C	IST				·	

ESTIMATE TOTALS

Basis		Rate	Cost \$
			5,949.99
61.0 hrs	@	\$ 79.00 /hr	4,819.00
23.5 hrs	@	\$ 79.00 /hr	1,856.50
23.5 hrs	@	\$ 55.00 /hr	1,292.50
			439.00
			14,356.99
\$ 14,236.99	@	5.5000 %	783.03
			15,140.02
			0.00
			0.00
			15,140.02
	61.0 hrs 23.5 hrs 23.5 hrs	61.0 hrs @ 23.5 hrs @ 23.5 hrs @	61.0 hrs @ \$ 79.00 /hr 23.5 hrs @ \$ 79.00 /hr 23.5 hrs @ \$ 55.00 /hr

Customer: TEMPLIN, SUSI

2010 VOLV C70 Automatic 2D CNVT 5-2.5L Turbocharged Gasoline - TBD - Ice Blue

City of the contract of the land of a reality collision remain. Cinco day and our highest purpose has been to get

Caliber Collision is the industry leader in quality collision repair. Since day one, our highest purpose has been to get people just like you back on the road as quickly as possible and fully restored to the rhythm of your life. You can be sure we do everything possible to ensure your complete satisfaction including:

Personalized, high quality service from the largest collision repair company in the U.S.

Consistently ranked among the highest customer satisfaction scores in the industry.

Approved by every major insurance company in the U.S.

Expedited car rental and towing services to get you back on the road again in no time.

Repair work backed by a written, lifetime warranty honored at every location.

24/7/365 customer service to answer questions and put your mind at ease.

This is a preliminary estimate based on visible damage. There may be additional repairs needed once the vehicle is taken apart by our I-CAR Gold Class technicians to identify any additional damage.

If an insurance company has written an estimate for you, please provide us with a copy. Properly endorsed insurance company checks are welcome as payment for the repair of your vehicle. Caliber Collision gladly accepts all major credit cards, debit cards, cashier's and traveler's checks. See your Caliber Collision center for details on acceptance of personal checks.

Before leaving your vehicle with us, please remove all important personal and valuable items from your vehicle. Caliber Collision is not responsible for belongings left in your vehicle.

Please let us know how we can be of further assistance, and when we can schedule an appointment for your vehicle to be repaired.

Caliber Collision - Restoring The Rhythm Of Your Life

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

Customer: TEMPLIN, SUSI

2010 VOLV C70 Automatic 2D CNVT 5-2.5L Turbocharged Gasoline - TBD - Ice Blue

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ERN9714, CCC Data Date 08/17/2023, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2023 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Intelligent Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

















