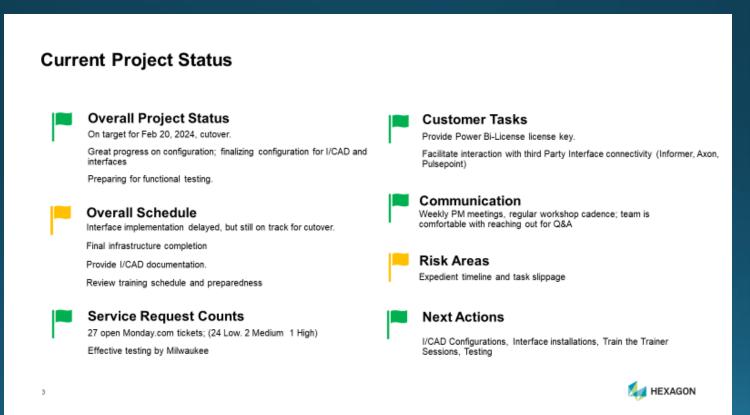


- The City's evaluation of Hexagon's I/CAD 9.4 system started in March 2023
- The I/CAD evaluation process included:
 - Most recent I/CAD RFP response Santa Clara County, CA (2020)
 - Review of I/CAD technical and functional documentation and training material
 - Onsite meetings and observation sessions with an I/CAD 9.4 user Waukesha County
 - Reference checks with El Paso County, TX; Fairfax, VA; San Jose, CA;
 Richmond, VA; and Washington, DC
 - Hexagon four-day scripted demonstration process
 - Hexagon project management presentation for a February 2024 cutover
- I/CAD supports the operations of more than 2,500 agencies in 28 countries
- I/CAD features include integrated capabilities for call handling and dispatching, intelligent mapping, field communications, data reporting and analysis, and application integration. I/CAD enhances the quality and availability of critical information, providing a common operating picture for intelligent response

- After accepting the I/CAD system as an interim solution, the City began working on the I/CAD Contract Amendment, Statement of Work, and Project Schedule
- Contract amendment highlights include:
 - Hexagon providing the I/CAD system at no additional cost to the City
 - Hexagon agreeing to an expedited project schedule to achieve a February 20, 2024 cutover
 - Liquidated damages if Hexagon does not successfully achieve a cutover by March 19, 2024
 - The option for the City to transition to Hexagon's next generation OnCall system within 48 months of the I/CAD cutover date at a cost of \$400,000
- The City and Hexagon reached an agreement in principle by June 2023.
 This allowed the City and Hexagon to begin work on the I/CAD system while the specifics of the contract amendment were being negotiated
- The contract amendment was signed and fully executed on August 7, 2023

- The I/CAD Project is on schedule for a February 20, 2024 cutover
- The Executive Steering Committee (ESC) receives weekly updates regarding I/CAD project status
- The ESC has completed two Hexagon Executive Review sessions in which Hexagon leadership is onsite and provides direct information to the ESC.



- Next steps for I/CAD Project include
 - Complete the I/CAD infrastructure
 - Complete I/CAD configuration
 - Complete interface installation
 - Testing process

November 1, 2023

November 1, 2023

November 1, 2023

November 2 – 17, 2023

