

HACM Operations

RECOVERY PLAN MONTHLY UPDATE

	<u>Apr. 2023</u>	<u>May 2023</u>	<u>Change</u>	<u>Change</u> <u>Since</u> <u>Start</u>
Occupancy Rate	95.64 %	96.71%	^ 1.07%	^ 5.23%
Average Days Vacant	49 days	51 days	∧ 2 days	∨206 days
Move Outs	18	36	^ 18	1072 total
Move Ins	24	38	۸ 14	1178 total
Current Pending Evictions	9	12	^ 3	148 total*
Move Outs from Evictions	1	5	۸4	42 total*

*Since December 2022

Narrative:

Our occupancy numbers are on the rise and our average days to reoccupy a unit is down. The team has recommitted to doing the following:

- Once we receive a notice to vacate, we will schedule a pre-move out inspection with the current resident to determine the level of work need in the unit
- Turn team will start the process of making repairs within 3-5 days
- Intake will provide us with five applicants per vacancy
- We will ask residents that are moving out to complete a resident survey