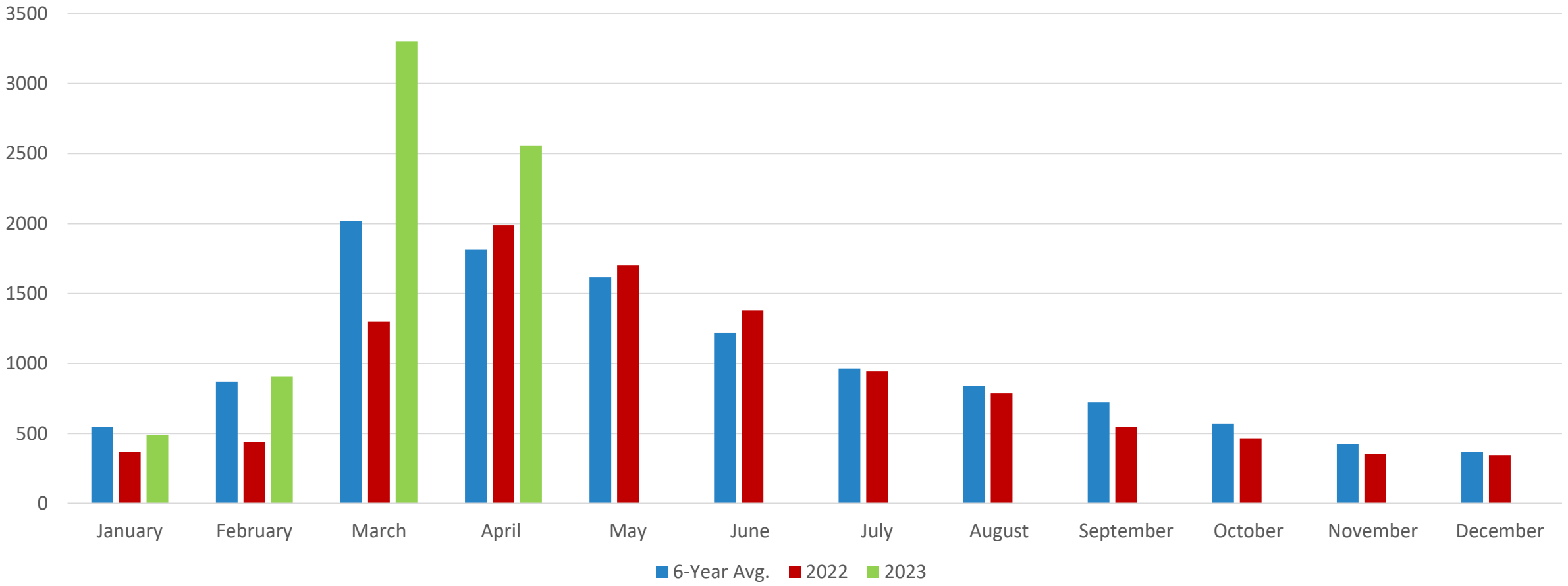
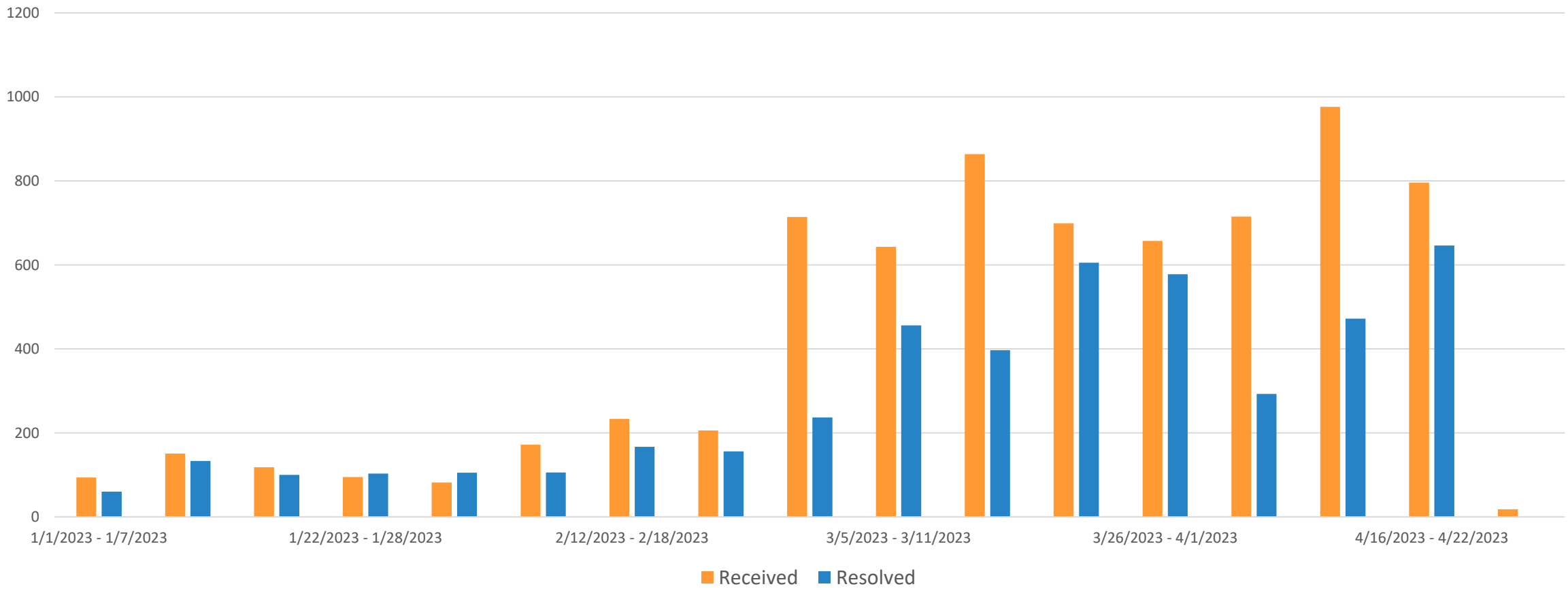
DPW – Street Maintenance

2023 POTHOLE REQUESTS/RESPONSES

Pothole Service Requests by Month



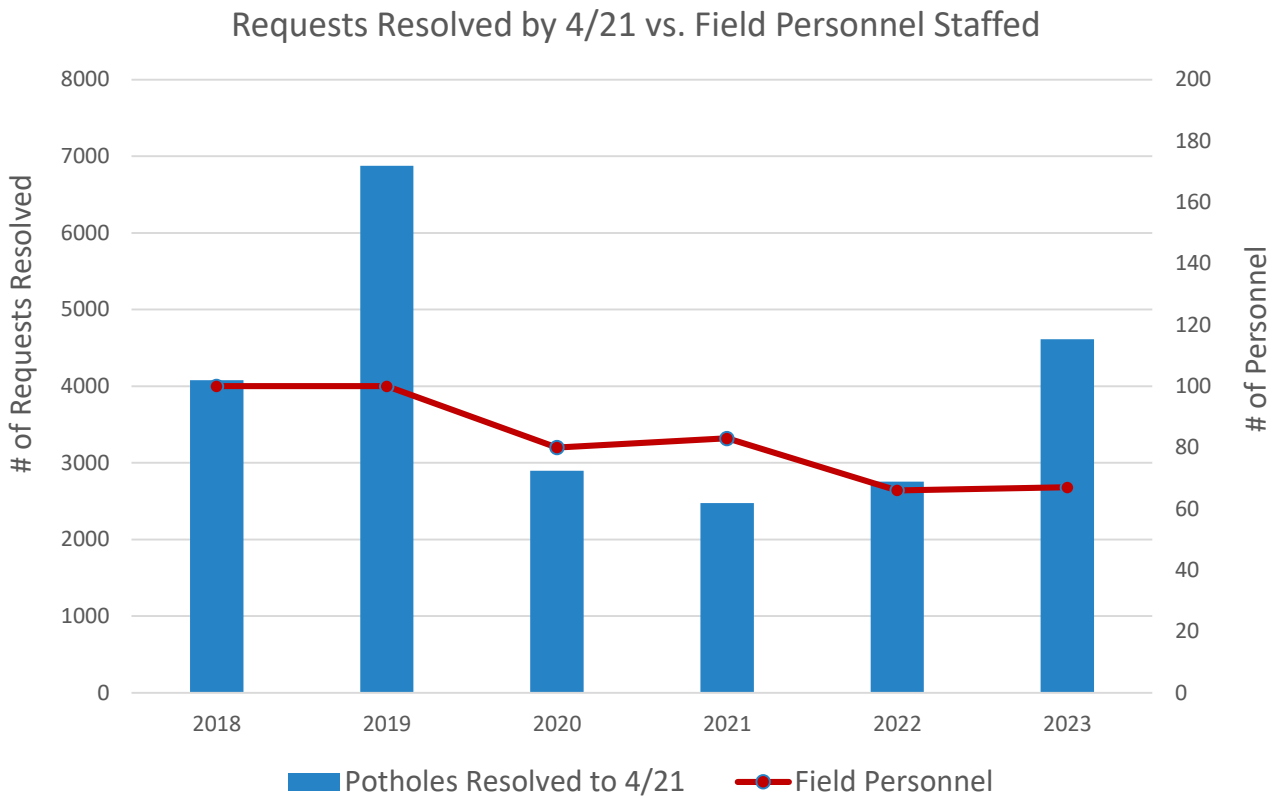
Weekly Pothole Requests Received vs. Resolved, 2023

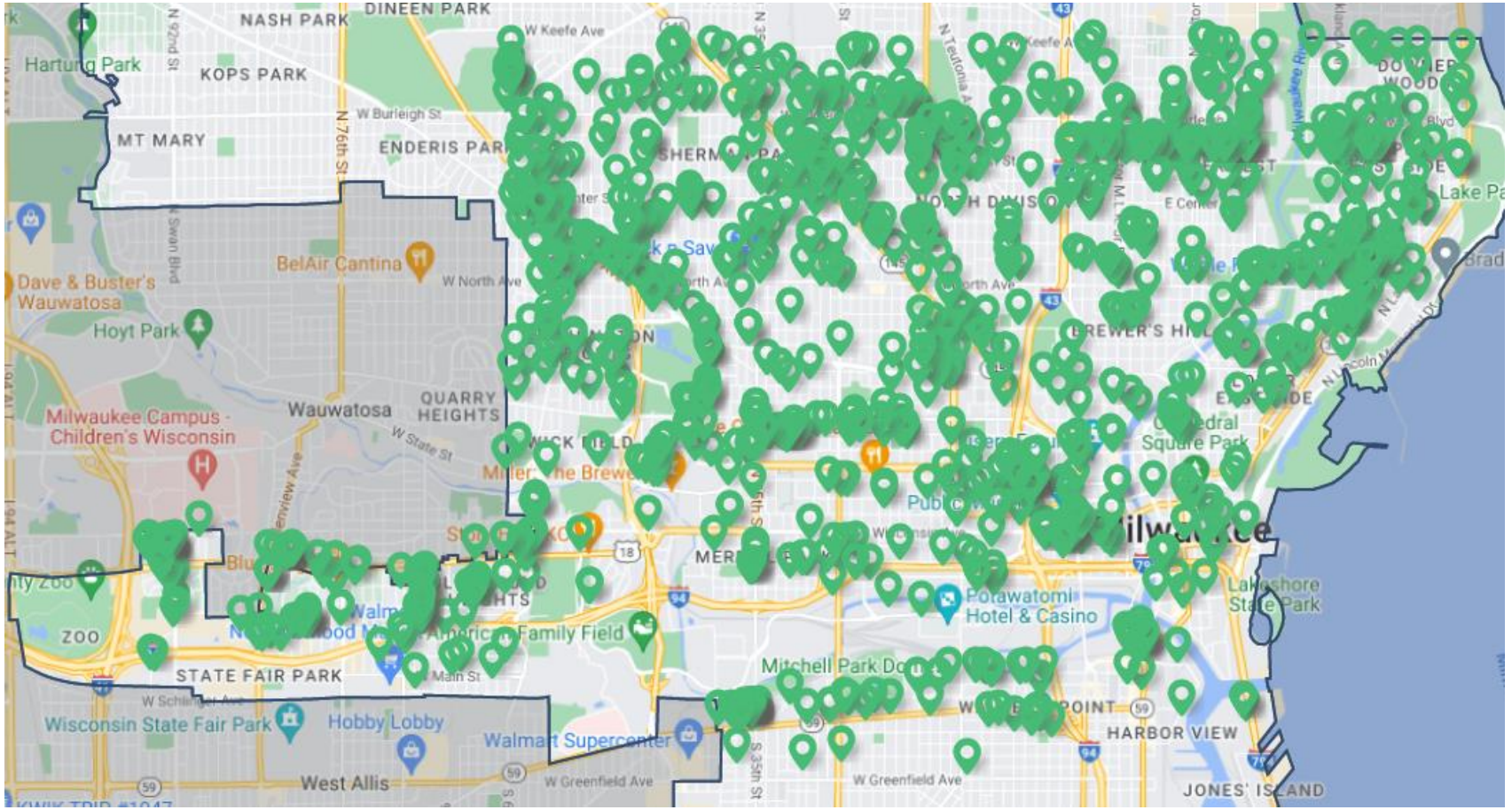


Pothole Requests Resolved

Year	Pothole Requests Resolved by 4/21	Field Personnel	Requests Resolved/Person Staffed
2018	4078	100	41
2019	6877	100	69
2020	2895	80	36
2021	2473	83	30
2022	2756	68	41
2023	4614	67*	69
*85 budgeted in 2023			

- <u>Average Response Time</u>
  - 2022: 8.8 days
  - 2023 to date: 6 days



2023 Potholes Resolved – Central District

- <u>Boundaries</u>
  - Greenfield to Keefe, excluding area west of 60th
- Total pothole requests resolved: 1,291