

1661 North Water Street, Suite 205 Milwaukee, Wisconsin 53202 (414): 271-5050

March 22, 2023

License Division Manager 200 E Wells St, Room 105 City Hall Milwaukee, WI 53202

RE: "ALDRIDGE, INC." for "George Webb Restaurant" at 6181 S Howell Av

Dear License Division Manager:

In anticipation of attendance at the hearing referenced per the attached notice, I submit the following information and exhibits.

RE: ITEM #1 - 2007 DISORDERLY CONDUCT

In 2007, as part of a very contentious divorce, my wife made a false accusation. On advise of my attorney and for the sake of my young daughter, I accepted a city ordinance ticket of disorderly conduct in order to put the matter to an end rather than to enter into a prolonged court battle. The incident she alleged never actually occurred, and there has been no further incident.

RE: ITEM #2 - 2016 WARRANT

See exhibits numbered 1-8, and most specifically, items 7 & 8 in which a letter rescinding a warning letter was issued because I submitted the following evidence that the warrant was issued by mistake of the ADA.

Specifically:

I was assaulted and I defended myself. An onlooker reported that the parties were fighting. I plead "Not Guilty". The Mequon ADA spoke with witnesses who clarified the occurrence and the violation was dismissed. However, the ADA self admittedly made a mistake in court which is explained below.

Exhibit 1): 03-13-17 Ltr from ADA to Court Explaining His Mistake Defaulting the Case leading to Warrant

Exhibit 2): 03-15-17 Court Record showing Warrant Canceled (but No Contest Guilty noted - another mistake)

Exhibit 3): 04-06-16 Ltr to Judge asking that the entry on the Court Record be corrected

Exhibit 4): 04-04-16 Court Record showing Warrant Canceled and Case Dismissed

Exhibit 5): 04-07-17 Another Court Record showing Not Guilty-Dismiss with details that warrant was canceled

Exhibit 6): L6): 03-04-17 Ltr from City that applicant has a Warrant and Ltrs from City of Mequon and Attorney explaining the mistakes the ADA made

Exhibit 7): 04-18-17 Ltr that Licence was granted with Warning Ltr

Exhibit 8): 05-09-17 Ltr that Warning Ltr Rescinded

RE: ITEM #3 - 10/29/22 INCIDENT ON LICENSED PREMISES

Exhibits 9 & 10): The customer behavior was inappropriate. The employee escalated the situation in violation of our Customer Disturbance Handling "Non-escalation Policy" (Exhibit 9), and was therefore discharged on 11/02/2022, see Termination Notice (Exhibit 10).

RE: ITEM #4 - 11/05/22 INCIDENT ON LICENSED PREMISES

The employee was victim of a money scam by the perpetrator repeatedly asking for varying amounts of change causing confusion. The perpetrator left his wallet at the premises, and then attempted to enter the employee-only area to retrieve it. The employee ordered him not to and called the police to make a report.

Sincerely,

ALDRIDGE, INC.

Thomas L Aldridge

Thomas 7 aldridge

President

Wesolowski, Reidenbach & Sajdak, S.C. Attorneys at Law 11402 West Church Street Franklin, Wisconsin 53132

TELEPHONE (414) 529-8900

FACSIMILE (414) 529-2121

Jesse A. Wesolowski Frederick E. Reidenbach 1919-2002 Brian C. Sajdak Christopher R. Smith

Jane C. Kassis, Legal Secretary

March 13, 2017

RE: City of Mequon v. Thomas Aldridge Citation Number: #S817BZLWF

Dear Judge Cain:

Please accept this letter behalf of the City of Mequon as a request to re-open and dismiss this matter without costs. The reason is that the City inadvertently defaulted this case even though defense counsel pre-tried the case by phone before the May 2016 pretrial date. At that time, the City offered a hold open for six months, with a condition that the defendant commit no new violations, which he has completed.

Unfortunately, because Mr. Aldridge's case was not in the section of the calendar for defendants with counsel, and because Attorney Loeb's name was not listed, I did not recall our prior conversation and defaulted the defendant, who I mistakenly believed was pro se and did not appear. I understand from speaking to the clerk that the reason it was not listed was because the clerk's office received a notice of retainer after the docket was already completed.

Ultimately it was my mistake, and I offer the above as an explanation not an excuse. I apologize for any inconvenience to the court or the defendant.

Sincerely,

Chris Smith

Assistant City Attorney

Mid-Moraine Municipal Court 962 W. Paradise Drive

West Bend, WI 53095 262-334-5700

Defendant Court Record

03/15/201710:30AM

Page:

3S817BZLWF

Citation No: Department:

City Of Mequon

Mequon, WI 53092

Aldridge, Thomas L

10411 N Riverlake Dτ

Original Violation:

947.01(1)

Disorderly Conduct (Fighting)

Amended Violation;

Violation Date: 02/12/2016

Status: Due Date

Status Date: 03/31/2017

Plea:

No Contest

Due: \$

439.00

Violation Due Date: 03/31/2017

Finding;

Guilty Default

Finding Date: 05/04/2016

Paid:

\$ 0.00

439.00 Balance

PROCEEDINGS

Туре	Date	Time	Status	Attorney
Initial	04/06/2016	1:30 pm	Pretrial Notice	Mr. Basil M Loeb, Attorney at Law, 949 Glenview Av, Wauwatosa, WI 53213
Pretrial	05/04/2016	10:00 am	Stip Filed	wauwatosa, w1 33213
Other	03/13/2017		Info Only	Mr. Basil M Loeb, Attorney at Law, 949 Glenview Av, Wauwatosa, WI 53213

ENFORCEMENT

Туре	Issue Date	Status	Status Date	Note
Tax Intercept	07/19/2016	Active	07/20/2016	(Batch) Debt #:00001 Balance = \$439.00
Warrant	08/03/2016	Cancelled	03/13/2017	MQPD/Chelsea 4:07pm (case to be reopend by 03/31/



Schmidlkofer, Toth, Loeb & Drosen, LLC

Scott A. Schmidlkofer

ATTORNEYS AT LAW

Demetra Christopoulos

Mark R. Toth

Grete A. Engel

Basil M. Loeb

Amber M. Ragonese

Christopher M. Drosen

April 6, 2017

The Honorable Steven M. Cain Municipal Court Judge Mid-Moraine Municipal Court 1625 E. Washington Street, Suite 100 West Bend, Wisconsin 53095

SENT VIA FACSIMILE ONLY

RE:

City of Mequon v. Thomas L. Aldridge

Citation No.: 3S817BZLWF

File No.: 16120297

Request to Amend Court Record

Dear Judge Cain:

Please note that I represent Mr. Aldridge in the above-referenced matter.

I have received a copy of the Defendant Court Record in the matter. I sent the record to Mr. Aldridge and he has a request to amend the record. Next to "Plea", the entry should be "Not Guilty" as opposed to "No Contest". The status and finding of the case (dismissal) is correct, but the plea portion of the Court Record should be changed to Not Guilty so that it is clear that Mr. Aldridge did not plead No Contest to the charge listed on the citation.

Thank you very much for your attention to this matter.

Sincerely

Basil M. Loeb Attorney At Law

c:

Thomas L. Aldridge (via email)

Christopher R. Smith (via facsimile only)

Mid-Moraine Municipal Court 962 W. Paradise Drive West Bend, WI 53095 262-334-5700

04/04/2017 2:16PM

Page:

Defendant Court Record

Aldridge, Thomas L 10411 N Riverlake Dr Mequon, WI 53092

Citation No: 3S817BZLWF

Department City Of Mequon

Original Violation: 947.01(1)

Disorderly Conduct (Fighting)

Amended Violation:

Violation Date: 02/12/2016

Status: Dismissed Status Date: 03/20/2017

Plea:

No Contest

Due: \$ Violation Due Date: 03/31/2017

Finding: Dismiss

Finding Date: 03/20/2017

\$ Paid: 0.00

0.00

Balance \$ 0.00

PROCEEDINGS

Турс	Date	Time	Status	Altorney
Initial	04/06/2016	1:30 pm	Pretrial Notice	Mr. Basil M Loeb, Attorney at Law, 949 Glenview Av, Wauwatosa, WI 53213
Pretrial	05/04/2016	10:00 am	Stip Filed	
Other	03/13/2017		Info Only	Mr. Basil M Loeb, Attorney at Law, 949 Glenview Av, Wauwatosa, WI 53213
Reopen Filed	03/20/2017	•	Received	Mr. Basil M Loeb, Attorney at Law, 949 Glenview Av, Wauwatosa, WI 53213

ENFORCEMENT

Туре	Issue Date	Status	Status Date	Note
Warrant	08/03/2016	Cancelled	03/13/2017	MQPD/Chelsea 4:07pm (case to be reopend by 03/31/
Tax Intercept	07/19/2016	DOR Satisfied	03/21/2017	(Batch) Debt #:00001 Balance = \$0.00

çrCit version 1.7

Mid-Moraine Municipal Court

962 W. Paradise Drive West Bend, WI 53095 262-334-5700

04/07/2017

8:12AM

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Page:

Citation Court Record

Department;

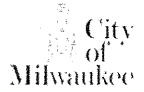
City Of Mequon

Citation No: 3S817BZLWF

Name:

Aldridge, Thomas L

Type	Violation	Offense Description					Viol. Date	Status		Status Date
ORIG	947.01(1)	Disorderly Conduct (Fighting)					02/12/2016	Dismiss	ed	03/20/2017
Plea:	Not Guilty	_			p	ue:	\$0.00	Viol Du	e Date:	03/31/2017
Finding:	Dismiss	Finding Date:		03/20/2017	P	aid:	\$0.00	Last Pa	id Date:	
					Ē	alance:	\$0.00	-		
roccedings										
Type INIT	Date 04/06/2016	Time 1:30 pm	Status PRET	Attorney Mr. Basil	M Loeb, A	attorney	at Law, 949 (Henview A	Av, Wauwat	osa, WI 5321:
Note	s: MKS03/1	7/16				_				,
PRET	05/04/2016	10:00 am	STIP							
Note	s: Default M	JH Atty 05/13	3/16							
ONLY	03/13/2017		INFO	Mr. Basil	M Loeb, /	ttomey	at Law, 949 (Glenview A	Av, Wauwat	osa, Wi 5 321.
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Office of the City Clerk License Division Jim Owczarski City Clerk

License Division Manager

March 3, 2017

ALDRIDGE, Thomas L 1661 N Water St #205 205 MILWAUKEE, WI 53202

Dear License Applicant:

Your police report shows you have the following past due fines and/or outstanding warrants.

Entity: ALDRIDGE INC

Warrant Type

Comments

Satisfied/Paid

1. The applicant has a warrant with Mequon Police for Disorderly Conduct (warrant # 2016000361, date 08/03/2016).

Proof that the fines/warrants have been satisfied should be submitted to our office immediately. If you have a fine/warrant in the City of Milwaukee, you can contact (414) 286-3800 for payment information. If you dispute the fine/warrant information, contact the Dicense Investigation Unit at (414) 935-7430.

Renewal Applicants: Failure to do so will result in you being scheduled to appear before the Licenses Committee, and a possible denial of the renewal or lapse in your license.

New Applicants: Failure to do so will result in no further action being taken regarding your application. If you wish to pursue the license in the future and it has been over one year since the application was filed, you will be required to file a new application.

Sincerely,

Wesolowski, Reidenbach & Sajdak, S.C. Attorneys at Law 11402 West Church Street Franklin, Wisconsin 53132

Jesse A. Wesolowski Frederick E. Reidenbach 1919-2002 Brian C. Sajdak Christopher R. Smith TELEPHONE (414) 529-8900 FACSIMILE (414) 529-2121

Jane C. Kassis, Legal Secretary

March 13, 2017

RE: City of Mequon v. Thomas Aldridge Citation Number: #S817BZLWF

Dear Judge Cain:

Please accept this letter behalf of the City of Mequon as a request to re-open and dismiss this matter without costs. The reason is that the City inadvertently defaulted this case even though defense counsel pre-tried the case by phone before the May 2016 pretrial date. At that time, the City offered a hold open for six months, with a condition that the defendant commit no new violations, which he has completed.

Unfortunately, because Mr. Aldridge's case was not in the section of the calendar for defendants with counsel, and because Attorney Loeb's name was not listed, I did not recall our prior conversation and defaulted the defendant, who I mistakenly believed was pro se and did not appear. I understand from speaking to the clerk that the reason it was not listed was because the clerk's office received a notice of retainer after the docket was already completed.

Ultimately it was my mistake, and I offer the above as an explanation not an excuse. I apologize for any inconvenience to the court or the defendant.

Sincerely,

Chris Smith

Assistant City Attorney



Schmidlkofer, Toth, Loeb & Drosen, LLC

Scott A. Schmidlkofer

ATTORNEYS AT LAW

Demetra Christopoulos

Mark R. Toth

Grete A. Engel

Amber M. Ragonese

Basil M. Loeb
Christopher M. Drosen

March 14, 2017

City of Milwaukee City Hall
Office of the City Clerk- License Division
200 East Wells Street, Room 105
Milwaukee, WI 53202-35700
SENT VIA FACSIMILE (414) 286-3057

Re: City of Mequon v. Thomas L. Aldridge

Citation No.: 3S817BZLWF Warrant No.: 2016000361

Dear Clerk:

Please note that I represent Mr. Aldridge in the above-referenced matter and in connection with the March 3, 2017 correspondence from the City. I have enclosed a copy of this correspondence.

This correspondence serves to inform you that the above-referenced warrant issued by mistake. The Court issued the warrant for Mr. Aldridge for failure to attend a pretrial conference, but was unaware that Mr. Aldridge, through his Attorney, had conducted the pretrial by telephone.

I have enclosed a copy of correspondence from Assistant City Attorney Chris Smith stating his mistake for requesting the default judgment. Because of this, the court has quashed the warrant. I kindly ask you proceed with processing Mr. Aldridge's License Application since there is no longer a warrant with the Mequon Police Department.

If you should have any questions, please do not hesitate to contact our office. Thank you for your attention to this matter.

Sincerely,

Basil M. Loeb Attorney at Law

Enclosure

c: Thomas Aldridge (w/enclosure & via e-mail)



Office of the City Clerk License Division Jim Owczarski City Clerk jowcza@milwaukee.gov

Jason Schunk License Division Manager jason.schunk@milwaukee.gov

April 18, 2017

Thomas L Aldridge, Agent Aldridge Inc 1661 N Water St #205 Milwaukee, WI 53207

Re: Notice of Granting of License with Warning Letter

Dear Mr. Aldridge:

On April 18, 2017, the Common Council adopted the recommendation of the License Committee on April 5, 2017 to grant your license with a warning letter, based on the attached report from the Milwaukee Police Department.

In lieu of any other adverse action relating to your license application, this warning letter has been issued with the expectation of the Common Council that the appropriate actions will be taken by you in order to ensure that matters contained in your police report do not reoccur.

In addition, please be advised that your license may be suspended, non-renewed or revoked if you are charged with or convicted of any felony, misdemeanor, municipal offense or other offense, the circumstances of which substantially relate to the licensed activity.

Sincerely,

Jim Cooney

License Specialist III



MILWAUKEE POLICE DEPARTMENT LICENSE INVESTIGATION UNIT

CRIMINAL RECORD/ORDINANCE VIOLATION/INCIDENTS SYNOPSIS

DATE: 03/01/2017

LICENSE TYPE: 24 HRS

No. 248764

NEW:

Application Date: 03/01/2017

RENEWAL: X

Expiration Date:

License Location: 6181 S Howell Ave

Aldermanic District:

Business Name: Aldridge, Inc.

Licensee/Applicant: ALDRIDGE, Thomas L.

(Last Name, First Name, MI)

Date of Birth: 04/24/56

Male: X

Female:

Home Address: 10411 N. Riverlake Dr.

City: Mequon

State: WI

Zip Code: 53092

Home Phone: (262) 893-1124

This report is written by Police Officer David NOVAK, assigned to the License Investigation Unit, Days.

The Milwaukee Police Department's investigation regarding this application revealed the following:

1. On 05/24/07 the applicant was cited by the Meguon Police Department for Disorderly Conduct.

Charge: Disorderly Conduct

Finding: Guilty, Ozaukee County Circuit Court

Sentence: \$186.00 fine

Date -- :- 06/12/07 --

Case

: 2007FO000332

2. The applicant has a warrant with Meguon Police for Disorderly Conduct (warrant # 2016000361, date 08/03/2016).



Office of the City Clerk License Division Jim Owczarski City Clerk jowcza@milwaukee.gov

Jason Schunk License Division Manager jason.schunk@milwaukee.gov

May 9, 2017

Thomas L Aldridge, Agent Aldridge Inc. 1661 N Water St #205 Milwaukee, WI 53207

RE: Warning Letter Rescinded

On April 18, 2017, your Food Dealer and Extended Hours licenses were issued with a warning letter which referenced an item on your police report.

It has since been determined that the item was erroneously reported and your background check actually reveals no items. Therefore, please consider this letter official notification of the warning letter being rescinded from your record.

Sincerely,

Jim Cooney License Specialist III

Churcherery





Customer Disturbance Handling

President's Message

My primary concern is the safety of our employees and customers. The purpose of this document is to prepare employees to effectively handle typical customer disturbance situations and situations in which safety is jeopardized, as well the proper utilization of police resources.

Equal Public Accommodation

Employees will provide service to all individuals regardless of disability, age, race, religion, creed, color, sex, sexual orientation, disability, marital status, national origin, and will not discriminate under any unlawful basis. No employee will bar from entry, refuse to provide service, make derogatory remarks, or treat customers differently based on their race, color, religion, sex, sexual orientation, marital status, national origin, physical or mental disability or age.

Non-Escalation Policy

A positive outcome for any interaction with a disruptive customer is what we want. It is therefore vital that you do not "engage verbally" or react to disruptive customers in a way that might escalate the "situation". Remain calm, do not argue, and never engage physically.

Your Initial Approach

Your initial approach will have a tremendous impact on every interaction. **Be friendly! Smile!** Greet your customer with a genuine **"how can I help you" attitude**. A sourpuss restaurant worker is not starting out on the right foot.

Identifying Disruptive Behavior

On occasion, there are individuals whose behavior becomes a detriment to building a steady clientele of regular customers. Some examples of such behavior:

- Odor: Individuals whose odor is such that it is a disruption to others
- Panhandling: Individuals who beg for food or money from customers or employees
- Vagrants: Individuals who wander from place to place, appear to live on the street, attempt to enter our premises to beg for a
 meal or just to hang out because they have no other place to go or to get warm.



Notice of Termination of Employment

To: Kimberly Gee
Date: November 2, 2022

Kim.

I have carefully considered the events that occurred on Saturday October 29, 2022 at approximately 1 pm and have decided to terminate your employment effective immediately. <u>Do not report for work tomorrow.</u>

As you know, a situation occurred between you and a customer. While it appears that the customer was the physical aggressor before you were, you initially made inappropriate remarks to the customer about the high chair and your "job description".

While those remarks do not justify the customer becoming physical with you, such remarks alone were inappropriate, and given some past complaints and at least one warning issued about your demeanor at the workplace, the remarks alone are sufficient to cause termination.

However, then after the customer became aggressive, you escalated it by picking up another customer's glass and throwing it; then grabbed a coffee pot and threw that; and then went into the kitchen and got a bacon press that had to be taken from you.

You had better options. 1) Make no remark to begin about the high chair and what your job description entails; 2) after the customer became aggressive, remove yourself from the situation by going into the back room; 3) remove yourself from the situation by leaving the workplace altogether; 3) remain calm and call the police. We have specific language in our handbook and training materials about not escalating such a situation.

IMPORTANT:

You must refrain from any retaliation. Make no contact or threats to coworkers, management, or others at the George Webb workplace. Do not enter or visit the restaurant for at least the next 30 days, and then if you decide to visit, it must only be as a customer that makes no scene of any kind.

ALDRIDGE, INC.

Thomas Aldridge President

Your Response If Desired

Kim, if you would like to respond with your viewpoints of this decision you are welcome to below, however the decision is final.

Name (required):		
Your first and last name		
Email Address (required):		
Your email address		
Response (required):		

CLICK HERE TO SUBMIT