

CITY OF MILWAUKEE OFFICE OF THE CITY CLERK

Friday, February 03, 2023

COMMITTEE MEETING NOTICE

AD 09

RAJABALI, Asif, Agent Good Hope Wings Inc 5005 NEWPORT DR #501 Rolling Meadows, IL 60008

You are requested to attend a hearing which is to be held in Room 301-B, Third Floor, City Hall or you may attend virtually using the link below.

Tuesday, February 14, 2023 at 11:30 AM

The access code is <u>https://meet.goto.com/260379253</u>. If you wish to call in: <u>+1 (872) 240-3311</u> and use Access Code: 260-379-253. Please see the enclosed best practices document for further instructions.

Regarding:

Your Food Dealer License Renewal Application as agent for "Good Hope Wings Inc" for "Wingstop" at 7335 W GOOD HOPE Rd.

There is a possibility that your application may be denied for one or more of the following reasons: The recommendation of the committee regarding the application shall be based on evidence presented at the hearing. Per MCO 85-4-4, unless otherwise specified in the code, probative evidence concerning non-renewal, suspension or revocation may include evidence of the following: failure of the applicant to meet municipal qualifications, pending charges against or the conviction of any felony, misdemeanor, municipal offense or other offense, the circumstances of which substantially relate to the circumstances of the particular licensed or permitted activity, by the applicant or by any employee or other agent of the applicant. If the activities of the applicant involve a licensed premises, whether the premises tends to facilitate a public or private nuisance or has been the source of congregations of persons which have resulted in any of the following: disturbance of the peace; illegal drug activity; public drunkenness; drinking in public; harassment of passers-by; gambling; prostitution; sale of stolen goods; public urination; theft; assaults; battery; acts of vandalism including graffiti, excessive littering, loitering, illegal parking, loud noise at times when the licensed premise is open for business; traffic violations; curfew violations; lewd conduct; display of materials harmful to minors, pursuant to s. 106-9.6; or any other factor which reasonably relates to the public health, safety and welfare, or failure to comply with the approved plan of operation. See attached police report or correspondence.

Notice for applicants with
warrants or unpaid fines:Proof of warrant satisfaction or payment of fines must be submitted at the hearing on the
above date and time. Failure to comply with this requirement may result in a delay of the
granting/denial of your application.

Failure to appear at this meeting may result in the denial of your license. Individual applicants must appear only in person or by an attorney. Corporate or Limited Liability applicants must appear only by the agent designated on the application or by an attorney. Partnership applicants must appear by a partner listed on the application or by an attorney. If you wish to do so and at your own expense, you may be accompanied by an attorney of your choosing to represent you at this hearing.

You will be given an opportunity to speak on behalf of the application and to respond and challenge any charges or reasons given for the denial. No petitions can be accepted by the committee, unless the people who signed the petition are present at the committee hearing and willing to testify. You may present witnesses under oath and you may also confront and cross-examine opposing witnesses under oath. If you have difficulty with the English language, you should bring an interpreter with you, at your expense, so that you can answer questions and participate in your hearing.

You may examine the application file at this office during regular business hours prior to the hearing date. Inquiries regarding this matter may be directed to the person whose signature appears below.

Limited parking for persons attending meetings in City Hall is available at reduced rates (5 hour limit) at the Milwaukee Center on the southwest corner of East Kilbourn and North Water Street. Parking tickets must be validated in the first floor information booth in City Hall.

PLEASE NOTE: Upon reasonable notice, efforts will be made to accommodate the needs of disabled individuals through sign language interpreters or other auxiliary aids. For additional information or to request this service, contact the Council Services Division ADA Coordinator at (414) 286-2998, Fax - (414) 286-3456, TDD - (414) 286-2025.

JIM OWCZARSKI, CITY CLERK

BY:

Jim Cooney License Division Manager

If you have questions regarding this notice, please contact the License Division at (414) 286-2238.

PA-33AE Rev 5/12

MILWAUKEE POLICE DEPARTMENT LICENSING

CRIMINAL RECORD/ORDINANCE VIOLATION/INCIDENTS SYNOPSIS

DATE: 01/09/23 LICENSE TYPE: FOOD NEW: RENEWAL:

No. 346734 Application Date: 01/09/23

License Location: 7335 W Good Hope Rd **Business Name:** Wingstop

Licensee/Applicant: RAJABALI, Asif (Last Name, First Name, MI) Date of Birth: 12/08/1987

Home Address: 815 Glenwood Lane City: Glenview Home Phone: 847-571-1163

State: IL Zip Code: 60025

This report is written by Police Officer Corstan D. COURT, assigned to the License Investigation Unit, Days.

The Milwaukee Police Department's investigation regarding this application revealed the following:

- On 10/22/2021 at 7:46pm officers were dispatched to a Subject with Gun at Wingstop, 7335
 W. Good Hope Rd. The officers spoke with the victim, who stated an employee of the
 restaurant pointed a gun at him while threatening to shoot him. The officers arrested the
 employee but did not locate a firearm. On 10/29/2021 the officers went to the store to view
 video of the incident. The video showed the customer in an argument with the victim. The
 employee is seen with a gun in his hand but did not appear to point it at the victim. The staff
 was cooperative with the investigation.
- 2. On 03/07/22 at 6:18pm, Milwaukee Police were dispatched to 7335 W. Good Hope Road for a call for police compliant. Investigation revealed that two employees got into a verbal altercation with a customer and had to be physically restrained by two managers in order to keep them from physically fighting the customer. The customer left before police arrival and the employees were asked to leave the store due to the physical altercation they were attempting to engage in with a customer.

749 W. State Street Milwaukee, WI 53233 414-933-4444

| Case #:220660154 | OtherEvent #: 22-LP-0253 | | | | |
|--|-----------------------------------|--|--|--|--|
| Incident | | | | | |
| 7335 W GOOD HOPE RD MILWAUKEE, WISCONSIN 53223 | | | | | |
| Incident Date/Time:: | 03/07/2022 18:18:00 | | | | |
| CAD Number:: | 220661424 | | | | |
| District:: | 4 | | | | |
| Beat:: | 440 | | | | |
| Reporting Area:: | 217 | | | | |
| Business Agent (1) | | | | | |
| RAJABALI, ASIF | | | | | |
| Person Involvement: (Must choose AGENT from drop down): | Agent | | | | |
| DOB:: | 12/08/1987 | | | | |
| Sex:: | MALE | | | | |
| Race:: | AMERICAN INDIAN OR ALASKAN NATIVE | | | | |
| Address:: | 815 GLENWOOD LA | | | | |
| City:: | GLENVIEW | | | | |
| State:: | ILLINOIS | | | | |
| Zip Code:: | 60025 | | | | |
| Licensed Persons Involved (4) | | | | | |
| MOSBY, BRIANNA D | | | | | |
| Person Involvement:: | Employee | | | | |
| DOB:: | 02/23/2005 | | | | |
| Sex:: | FEMALE | | | | |
| Race:: | BLACK/AFRICAN AMERICAN | | | | |
| Phone 1 Number:: | 4143344383 | | | | |
| Phone 1 Type:: | CELL | | | | |
| | | | | | |

Address::

Zip Code::

SEMONS, MAHAGINEY J Person Involvement::

City::

State::

DOB::

Sex::

Race::

City::

State::

Zip Code::

Phone 1 Number::

Apartment or Suite::

Phone 1 Type:: Address:: 8014 W FOND DU LAC AV

BLACK/AFRICAN AMERICAN

8927 W MONROVIA AV

MILWAUKEE

WISCONSIN

53218

Employee

FEMALE

1

11/12/2004

4144168025 CELL

Milwaukee

53225

WISCONSIN

749 W. State Street Milwaukee, WI 53233 414-933-4444

DENE

| Case #:220660154 | OtherEvent #: 22-LP-0253 | | |
|---------------------------|--------------------------|--|--|
| DETLOFF, MATTHEW T | | | |
| Person Involvement:: | Manager | | |
| DOB:: | 01/18/1988 | | |
| Sex:: | MALE | | |
| Race:: | WHITE | | |
| Phone 1 Number:: | 2623390933 | | |
| Phone 1 Type:: | CELL | | |
| Address:: | 1620 PINE COVE CT | | |
| City:: | SLINGER | | |
| State:: | WISCONSIN | | |
| Zip Code:: | 53086 | | |
| LAVENDER, WANDA J | | | |
| Person Involvement:: | Manager | | |
| DOB:: | 08/22/1981 | | |
| Sex:: | FEMALE | | |
| Race:: | BLACK/AFRICAN AMERICAN | | |
| Phone 1 Number:: | 414-7663813 | | |
| Phone 1 Type:: | PHONE | | |
| Address:: | 3071 N 5TH ST | | |
| City:: | MILWAUKEE | | |
| State:: | WISCONSIN | | |
| Zip Code:: | 53212 | | |
| Licensed Promise Data (1) | | | |

Licensed Premise Data (1)

WING STOP

| Phone 1 Number:: | (414)-352-5555 | |
|---|---------------------|--|
| Phone 1 Type:: | Phone | |
| Address:: | 7335 W GOOD HOPE RD | |
| City:: | MILWAUKEE | |
| State:: | WISCONSIN | |
| Zip Code:: | 53223 | |
| License Type:: | Food Dealer | |
| Licensee Notification Was Made:: | No | |
| Business Was Cited For Violation:: | No | |
| Licensee was cooperative: (If not explain in narrative): | Yes | |
| Licensee or Manager was on premises at time of violation/incident:: | Yes | |
| | | |

Narrative (1)

LICENSE PREMISE REPORT

Becker, Kevin L 029188

03/07/2022

749 W. State Street Milwaukee, WI 53233 414-933-4444

Case #:220660154

OtherEvent #: 22-LP-0253

This report is submitted by Officer Kevin Becker assigned to District Four, Early Shift.

On Monday, March 7th, 2022, I, Officer Kevin Becker and Officer Jose Ramirez were assigned to Squad 4240 in full duty uniform, a marked Milwaukee police squad and affixed with AXON worn body cameras. At approximately 6:59 PM we were dispatched to a "Call for Police" at the address of 7335 W. Good Hope Rd. which is located in the City and County of Milwaukee. This location is a "Wing Stop" restaurant which is affixed with interior and exterior surveillance cameras.

Upon arrival we were greeted inside the restaurant by the two parties involved. One of which was identified verbally as Brianna D. MOSBY (F/B 02/23/2005), including many of her family members, and Mahaginey J. SEMONS (F/B 11/12/2004) also accompanied by her family members. Both parties informed me that a customer earlier had entered the restaurant and ordered food from MOSBY (who was acting cashier). The customers inquired about the amount of time spent to cook the food and the wait time. A verbal argument ensued between the customer and MOSBY after the customer "snatched" the food from MOSBY's hand. SEMONS and MOSBY continued the argument and were being physically held back from fighting by the two supervisors that were inside the restaurant. One of which was still on scene and identified as Wanda J. LAVENDER (F/B 08/22/1981). LAVENDER was holding SEMONS back while another manager (not on scene) held back MOSBY. At some point during this incident, MOSBY stated she started to push and shove the manager holding her back away out of frustration and may have been pushing his chest area according to MOSBY. MOSBY admitted to striking a nearby picture frame shattering the glass. MOSBY refused medical regarding but was icing her fist. After striking the picture frame, both SEMONS and MOSBY were requested to leave the store due to the physical altercation they were attempting to engage in with the customer. Officers would arrive shortly after with MOSBY and SEMONS both inside the store.

I then spoke with the manager on scene, LAVENDER who gave the same incident statement however stated they were both good employees but has to abide by her manager (DETLOFF) who wanted them to leave the restaurant. LAVENDER stated that the other manager who was shoved left the store due to having chest pains from MOSBY pushing him. LAVENDER did not have access to the cameras inside the restaurant.

I would notify the District Manager of this situation via telephone (number provided by LAVENDER). The District Manager was identified verbally as Matthew T. DETLOFF (M/W 01/18/1988). I informed DETLOFF of the statements I received from all parties and informed him that all parties were inquiring about a corporate phone number. DETLOFF provided me with the manager above his position which I would later relay to all parties regarding. DETLOFF agreed to meet with the parents the following day to review surveillance cameras. DETLOFF requested at that present time all parties involved leave the restaurant with pending termination for the two employees involved.

Two City of Milwaukee Community Contact Cards were issued to both parties of the employees and were informed of DETLOFF's decision.

DETLOFF made no mention or request for any charges regarding the shattered picture frame and just requested the two employees leave the facility.

749 W. State Street Milwaukee, WI 53233 414-933-4444

Case #:220660154

OtherEvent #: 22-LP-0253

The irate customers were not on scene upon police arrival.

All parties involved in the incident left the scene without incident.

Nothing further to report.

End of report.

| Officer (2) | | | | |
|---------------------------|---------------------------|---------------------------|--|--|
| Reporting Officer: | Becker, Kevin L (029188) | 03/07/2022 19:42:00 | | |
| Section: (Work Location): | 42 | | | |
| Approving Officer: | Velasquez, Guadalupe (018 | 8673) 03/14/2022 08:28:44 | | |
| Section: (Work Location): | 04 | | | |

Jackson, Annette

From: Sent: To: Cc: Subject: License Tuesday, November 15, 2022 3:36 PM Jackson, Annette Martin, Faviola FW: District 2 Wingstop Nightmare during the Day

Please add

From: ______ Sent: Tuesday, November 15, 2022 2:16 AM To: aide02@milwaukee.gov Cc Subject: District 2 Wingstop Nightmare during the Day

You don't often get email from Hi Meg.

1 why this is important

REDACTED RECORD

I got your email wrong the first time I sent this out. Below you will find my email response to the district manager at Wingstop. It has all of the details on the unprofessional service I received. I'm glad that I exercise patience.

Another person may not have walked away after being treated so poorly. As bad of a situation this was, it could have become 100 times worse with less tolerant patron.

Take care and thanks for helping me navigate next steps on this matter.

Sent from Yahoo Mail on Android

From: "<u>MAILER-DAEMON@yahoo.com</u>" <<u>MAILER-DAEMON@yahoo.com</u>> To: Cc: Sent: Tue, Nov 15, 2022 at 2:01 AM Subject: Failure Notice

Sorry, we were unable to deliver your message to the following address.

<alderpersonaide02@milwaukee.gov>:

550: 5.4.1 Recipient address rejected: Access denied. AS(201806281) [DM3GCC02FT042.eop-gcc02.prod.protection.outlook.com]

----- Forwarded message ------

×

Thanks,

02091 - WI-Milwaukee-W. Capitol Dr

Feedback Date : 11/11/22, 6:10 am

Customer Information

Name :

Email : y

Phone .

Additional Info

Follow-Up ID: 1442887

3 Hours to Resolve

Repeat Caller Case

Incident Details

"Guest stated she and other customers had a horrible experience and this was her first visit to a Wingstop. She stated first she witnessed the female cashier, wearing a hat that said 'Blessed' in rhinestones, being rude to the older female customer in front of her. She stated the receipt had 2 names listed, Jasmine and Tina as host. She reiterated she ordered a 6 piece classic combo, but with veggie sticks instead of fries, she did not want fries. She stated the female cashier aggressively and loudlyasked her in a shocked tone if she did not want fries, twice. She stated she asked the female cashier for a refund and she told her they did not give refunds. She stated she would not give her name and was reluctant to provide a receipt. She stated she asked the cashier and another employee who was the manager and they both ignored her. She stated she asked for a phone number, and the cashier told her no. She stated she video recorded part of the experience and had the names of the other customers who were there. She stated all of the customers were angry by the repeated poor customer service. She stated the receipthad 2 names listed, Jasmine and Tina as host. She requested a refund for order 10030. She requested contact from the District Manager only as soon as possible."

TED REUL

Status: New

3



Friday, February 03, 2023



Notice of Public Hearing

Blank Notice

RAJABALI, Asif, Agent Wingstop at 7335 W GOOD HOPE Rd Food Dealer License Renewal Application

Friday, February 03, 2023 at 11:30 AM

To whom it may concern:

The above application has been made by the above named applicant(s). This requires approval from the Licenses Committee and the Common Council of the City of Milwaukee. The hearing before the Licenses Committee will take place on 2/3/2023 at 11:30 AM in Room 301-B, Third Floor, City Hall. This is a public hearing. Those wishing to view the proceeding are able to do so via the City Channel – Channel 25 on Spectrum Cable – or on the Internet at http://city.milwaukee.gov/citychannel. Those wishing to provide oral testimony via phone or internet are asked to contact the staff assistant, Yadira Melendez at (414) 286-2775 or stasst5@milwaukee.gov for necessary information. Please make such requests no later than one business day prior to the start of the meeting. You are not required to attend the hearing, but please see the information below if you would like to provide testimony. Once the Licenses Committee makes its recommendation, this recommendation is forwarded to the full Common Council for approval at its next regularly scheduled hearing.

Important details for those wishing to provide information for the Licenses Committee to consider when making its recommendation:

1. The license application is scheduled to be heard at the above time. Due to other hearings running longer than scheduled, you may have to wait some time to provide your testimony.

2. You must appear in person and testify as to matters that you have personally experienced or seen. (You cannot provide testimony for your neighbor, parent or anyone else; this is considered hearsay and cannot be considered by the committee.)

3. No letters or petitions can be accepted by the committee (unless the person who wrote the letter or the persons who signed the petition are present at the committee hearing and willing to testify).

4. Persons opposed to the license application are given the opportunity to testify first; supporters may testify after the opponents have finished.

5. When you are called to testify, you will be sworn in and asked to give your name, and address. (If your first and/or last names are uncommon please spell them.)

6. You may then provide testimony.

a. Include only information relating to the above license application.

b. Include only information you have personally witnessed or seen.

c. Provide concise and relevant information detailing how this business has affected or may affect the peaceful enjoyment of your neighborhood.

d. If by the time you have the opportunity to testify, the information you wish to share has already been provided to the committee, you may state that you agree with the previous testimony. Redundant or repetitive testimony will not assist the committee in making its recommendation.

7. After giving your testimony, the members of the Licenses Committee and the licensee may ask questions regarding the testimony you have given or other factors relating to the license application.

8. Business Competition is not a valid basis for denial or non-renewal of a license.

Please Note: If you have submitted an objection to the above application your objection cannot be considered by the committee unless you personally testify at the hearing.

| OCCUPANT | MAIL ADDRESS | CITY STATE ZIP |
|--------------------------|--------------------------|--------------------------|
| BUSINESS OCCUPANT | 7050 N 76TH ST | MILWAUKEE, WI 53223-5006 |
| BUSINESS OCCUPANT | 7101 W GOOD HOPE RD | MILWAUKEE, WI 53223-4612 |
| BUSINESS OCCUPANT | 7120 W GOOD HOPE RD | MILWAUKEE, WI 53223-4611 |
| BUSINESS OCCUPANT | 7130 N 76TH ST | MILWAUKEE, WI 53223-5008 |
| BUSINESS OCCUPANT | 7132 W GOOD HOPE RD | MILWAUKEE, WI 53223-4611 |
| BUSINESS OCCUPANT | 7140 N 76TH ST | MILWAUKEE, WI 53223-5008 |
| BUSINESS OCCUPANT | 7200 W GOOD HOPE RD | MILWAUKEE, WI 53223-4613 |
| BUSINESS OCCUPANT | 7208 N 76TH ST | MILWAUKEE, WI 53223-4502 |
| BUSINESS OCCUPANT | 7210 N 76TH ST | MILWAUKEE, WI 53223-4502 |
| BUSINESS OCCUPANT | 7240 W GOOD HOPE RD | MILWAUKEE, WI 53223-4613 |
| BUSINESS OCCUPANT | 7320 W GOOD HOPE RD | MILWAUKEE, WI 53223-4615 |
| BUSINESS OCCUPANT | 7334 W GOOD HOPE RD | MILWAUKEE, WI 53223-4615 |
| BUSINESS OCCUPANT | 7335 W GOOD HOPE RD# 100 | MILWAUKEE, WI 53223-4616 |
| BUSINESS OCCUPANT | 7335 W GOOD HOPE RD# 300 | MILWAUKEE, WI 53223-4616 |
| BUSINESS OCCUPANT | 7335 W GOOD HOPE RD# 4 | MILWAUKEE, WI 53223-4616 |
| BUSINESS OCCUPANT | 7335 W GOOD HOPE RD# 500 | MILWAUKEE, WI 53223-4616 |
| BUSINESS OCCUPANT | 7338 W GOOD HOPE RD | MILWAUKEE, WI 53223-4615 |
| BUSINESS OCCUPANT | 7401 W GOOD HOPE RD | MILWAUKEE, WI 53223-4618 |
| BUSINESS OCCUPANT | 7420 W GOOD HOPE RD | MILWAUKEE, WI 53223-4617 |
| BUSINESS OCCUPANT | 7455 W GOOD HOPE RD | MILWAUKEE, WI 53223-4618 |
| BUSINESS OCCUPANT | 7500 W GOOD HOPE RD | MILWAUKEE, WI 53223-4623 |
| BUSINESS OCCUPANT | 7515 W GOOD HOPE RD | MILWAUKEE, WI 53223-4619 |
| Blank Notice | | |

Total Records: 22

Radius 500.0 feet and Center of the Circle: 7335 W Good Hope Rd (all addresses)



FOOD DEALER LICENSE SUPPLEMENTAL RENEWAL APPLICATION

Office of the City Clerk License Division 200 E. Wells St. Room 105, Milwaukee, WI 53202 (414) 286-2238 <u>license@milwaukee.gov</u> <u>www.milwaukee.gov/license</u>

RAJABALI, Asif, Agent Good Hope Wings Inc 5005 NEWPORT DR #501 Rolling Meadows IL 60008

License # FREST 17045 Fee: \$1,250.00

| SECTION 1 – CHANGES TO THE PLAN OF OPERATION? |
|--|
| |
| Are there any changes to the current hours of operation? IN IN IN IN |
| If yes, describe: |
| Your current hours of operation are listed on your current license. Please note: If you will be open earlier or later than the hours listed on your current license for even one event or holiday (for example, St. Patrick's Day, Brewers Opening Day, etc.) during the license period, this must be reported and printed on your license. |
| Are there any changes in your plans to address litter, noise, and/or security? No Yes |
| |
| Are there any changes to your current plan of operation or floor plan*? |
| If yes, describe: |
| *If there are changes to the floor plan, a new floor plan must be submitted with this renewal application. A sample plan can be found online at <u>www.milwaukee.gov/licenses</u> under License Forms and Related Information. However, a "Permanent Extension of Premises Application" is required if you are adding any square footage to the licensed premises. |
| SECTION 2 - ACKNOWLEDGEMENT & SIGNATURE |
| Your current food license includes the following business operations: DHS - MODERATE, Restaurant, Sales \$200,001 - \$2,000,000 |
| Except for any changes listed in Section 1 or 2 above, I confirm that no changes are being made to the business operations for the next renewal period. Signature of Sole Proprietor; a Partner; or if a Corporation or LLC, the Agent must sign |