

June 2, 2022

Mary J. Hinkle
4530 N 109th ST
Wauwatosa, WI 53225

City Clerk
ATTN: CLAIMS
200 E. Wells ST, Room 205
Milwaukee, WI 53202-3567

Dear Sir or Madam,

I am writing to file a claim with the city of Milwaukee regarding a pothole I drove over on Monday, April 18, 2022 at approximately 9:45 A.M. The pothole was located in the street in front of 4404 W. Hampton Ave. 53218 and it completely destroyed my front passenger side tire which resulted in my having to replace the tire at an enormous expense in terms of both cost and time. The cost was outrageous, i.e., \$382.44 and the entire ordeal consumed my entire day.

I have traveled on Hampton Ave. since my difficulty with the pothole experience and I have noticed that the one mentioned above has been repaired. I am grateful for that, however, other potholes of equal severity still exist on Hampton Ave. and hopefully, they will be repaired as well.

I would greatly appreciate it if you would reimburse me for the cost of the tire replacement, i.e., \$382.44 because as a retired senior citizen it is very difficult to have to expend such a large sum of money unexpectedly with no opportunity to plan for it in my budget. In fact, it leaves a gaping hole that will take quite some time to replace.

I have enclosed a copy of the bill from Heiser Toyota as proof of the amount of the claim. If additional information is needed please let me know as soon as possible.

I truly appreciate your attention regarding this matter and I look forward to receiving your reply.

Sincerely yours,


Mary J. Hinkle
414-464-8130
Mhinkle2@wi.rr.com

OFFICE OF CITY ATTORNEY
07 JUN 22 AM 09:04

CITY OF MILWAUKEE
2022 JUN -6 PM 12:33
CITY CLERK'S OFFICE

CUSTOMER #: T8006

525676



HEISER TOYOTA / SCIO

11301 WEST METRO AUTO MAI

MILWAUKEE, WI 53224

(414) 357-2100

INVOICE

PAGE 1

MARY J HINKLE

4530 N 109TH ST

MILWAUKEE, WI 53225-4404

HOME: 414-464-8130 CONT: 414-464-8130

BUS: 262-798-3722 CELL: 414-464-8130

SERVICE ADVISOR: 9388 VINCENT LOR

| COLOR | YEAR | MAKE/MODEL | | VIN | LICENSE | MILEAGE IN / OUT | | TAG |
|-------------|------------|---------------|---------------|--|---------|------------------|-----------|------|
| 01J9/CELES | 19 | TOYOTA AVALON | | 4T1BZ1FB2KU028807 | AGJ7929 | 15119/15119 | | T874 |
| DEL. DATE | PROD. DATE | WARR. EXP. | PROMISED | PO NO. | RATE | PAYMENT | INV. DATE | |
| 18SEP19 DD | | | 17:00 18APR22 | | 0.00 | CASH | 18APR22 | |
| R.O. OPENED | | READY | | OPTIONS: SOLD-STK:T45163 DLR:48036 TRN:A | | | | |

11:59 18APR22 14:19 18APR22

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A CUSTOMER STATES HIT POTHOLE ON THE PASSENGER SIDE FRONT AND PASSENGER FRONT TIRE WENT FLAT. INSPECT PASSENGER FRONT TIRE/RIM FOR LEAKS. PLEASE ADVISE.

CAUSE: FOUND SOAP BUBBLE COMING FROM OUTER SIDE WALL WHERE CUT/TEAR WAS FOUND

1TT INSTALL ONE NEW TIRE ON THE PASSENGER FRONT

121 CP 0.40

1 DT000-00221-BS 235/40R19

340.00

22.50

22.50

340.00

340.00

15119 SOAP BUBBLE LEAKING FROM SMALL CUT/TEAR DUE TO POTHOLE.

REPLACE NEW TIRE ON THE PASSENGER FRONT.

B INSPECTION NOT REQUIRED AT THIS TIME

INR INSPECTION NOT REQUIRED AT THIS TIME

121ISP60 0.00

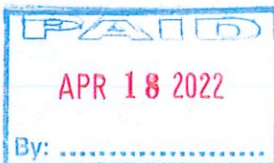
(N/C)

EST: 0.00 18APR22 11:59 SA: 9388

CONTACT:

"HEISER TOYOTA SERVICE HOURS"

Our service department is now open from 7:00am to 6:00pm
Monday-Tuesday-Thursday-Friday
Wednesday from 7:00am to 8:00pm
Saturday from 8:00am to 4:30pm
Thank You for choosing Heiser!!!



SERVICE HOURS

MON., TUES., THURS., FRI.
7:00 A.M. - 6:00 P.M.
WEDNESDAY
7:00 A.M. - 8:00 P.M.
SATURDAY
8:00 A.M. - 4:30 P.M.

FREE SHUTTLE SERVICE

LOW COST RENTAL CARS

24 HOUR TOWING

(414) 476-8697

PARTS HOURS

MON., TUES., THURS., FRI.
7:00 A.M. - 6:00 P.M.
WEDNESDAY
7:00 A.M. - 8:00 P.M.
SATURDAY
8:00 A.M. - 4:30 P.M.

THANK YOU
FOR YOUR BUSINESS

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISC. DEPT. OF TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

* Repair price or additional authorization information may be on a separate form which is linked to the repair order by number or other unique identification

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

CUSTOMER SIGNATURE

| DESCRIPTION | TOTALS |
|------------------------|--------|
| LABOR AMOUNT | 22.50 |
| PARTS AMOUNT | 340.00 |
| GAS, OIL, LUBE | 0.00 |
| SUBLET AMOUNT | 0.00 |
| MISC. / ENVIRONMENTAL | 0.00 |
| TOTAL CHARGES | 362.50 |
| | 0.00 |
| SALES TAX | 19.94 |
| PLEASE PAY THIS AMOUNT | 382.44 |

Thank You!



HEISER TOYOTA

11301 W. METRO AUTO MALL

MILWAUKEE, WI 53224

4143572100

<https://www.heiser.com>

Cashier: JOSETTE S.

Transaction **132338**

Invoice #: 525676

Total **\$382.44**

CREDIT CARD SALE **\$382.44**
MASTERCARD 6155

Retain this copy for statement
validation

18-Apr-2022 2:23:14P

\$382.44 | Method: EMV

MASTERCARD

XXXXXXXXXXXX6155

MARY HINKLE

Reference ID: 210800604699

Auth ID: 09437Z

MID: *****3993

AID: A0000000041010

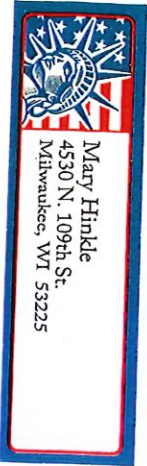
AthNtwkNm: MASTERCARD

SIGNATURE VERIFIED

Payment 36H042TXW5SDJ

Clover Privacy Policy
<https://clover.com/privacy>

CITY OF MILWAUKEE
2022 JUN -6 PM 12:33
CITY CLERK'S OFFICE



MILWAUKEE WI 530
2 JUN 2022 PM 5 L



53202-357039

City Clerk
Attn: Claims
200 E. Wells St, Room 205
Milwaukee, WI

53202-3567

53202-3567