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November 29, 2010

Ryan Hayes 8322 West Howard Avenue Milwaukee, WI 53220

RE:

Ryan Hayes

C.I. File No.: 10-S-380

Dear Mr. Hayes:

We have received your claim in the amount of \$1,179.00, relating to damages allegedly sustained to your vehicle when it struck a pothole on September 7, 2010 at South 87th Street and West Warnimont Avenue.

Our investigation reveals that the Infrastructure Services Division reviewed their records and the records of the DPW Call Center and found prior to September 7, 2010, the City had no notice of this hazard in the roadway and because of this lack of notice the City would not be liable. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

RÓBERT OVERHOLT Investigator Adjuster

RMO:ms

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