Department of Emergency Communications

2023 Budget Overview

Finance & Personnel Committee

October 10, 2022

Key Performance Measures

| Measure | 2021 Actual | 2022 Planned | 2023 Planned |
|---|----------------|-----------------|-----------------|
| Complete implementation of unified computer aided dispatch system | NA | NA | 90% |
| New hires trained and certified as universal Call Takers (UCT) | NA | NA | 50% |
| Existing staff trained and certified as universal Call Takers | NA | NA | 50% |
| Transition current Police and Fire Call Taker staff to new department | NA | NA | 100% |
| Adopt National Emergency Number Association call answer standards | NA | NA | 90% |
| Improve the retention rate of new hires | NA | NA | 90% |

2023 Budget Summary

| | 2022 Adopted Budget | 2023 Proposed Budget | Amount Change | Percent Change |
|----------------------------|---------------------------|----------------------------|------------------|-------------------|
| FTEs – O&M | 11.75 | 25.20 | 13.45 | 114.5% |
| FTEs - Other | 0.00 | 0.00 | 0.00 | 0.0% |
| Total Positions Authorized | 21.00 | 27.00 | 6.00 | 28.6% |
| | | | | |
| Salaries & Wages | \$851,135 | \$2,821,497 | \$1,970,362 | 231% |
| Fringe Benefits | 391,522 | 1,269,674 | 878,152 | 224.3% |
| Operating Expenditures | 7,972,480 | 14,316,843 | 6,344,363 | 79.6% |
| Equipment | 0 | 0 | 0 | 0.0% |
| Special Funds | 0 | 0 | 0 | 0.0% |
| TOTAL | \$9,215,137 | \$18,408,014 | \$9,192,877 | 99.8% |

2023 Capital Budget

| Project | 2022 Adopted Budget | 2023 Proposed Budget | Amount Change | Percent Change |
|---|---------------------------|----------------------------|------------------|-------------------|
| Data & Communications Center Remodel | \$0 | \$500,000 | \$500,000 | 100.0% |
| Dispatch Software | 0 | 289,000 | 289,000 | 100.0% |
| TOTAL | \$0 | \$789,000 | \$789,000 | 100.0% |

2023 Budget Highlights

- Full year funding
 - Most positions partially funded in 2022
 - Transitioning 911 IT costs from MPD to DEC
- 911 Call takers
 - Increase for wage rate increases
 - Funding for an additional 911 call takers
 - 43 positions funded for half the year (21.5 FTE)
- 6 new civilian supervisor positions