Melendez, Yadira

From: Cooney, Jim

Sent: Friday, September 23, 2022 10:28 AM

To: Melendez, Yadira

Subject: FW: Meeting at St. Catherine's

Please add.

Jim Cooney License Division Manager City Clerk-License Division 200 E Wells St #105 414-286-2238 www.milwaukee.gov/license



From: Bauman, Robert <rjbauma@milwaukee.gov> Sent: Thursday, September 22, 2022 6:23 PM

To: Cooney, Jim <Jim.Cooney@milwaukee.gov>; DeLessio-Parson, Ax <Axdp@milwaukee.gov>

Subject: Fwd: Meeting at St. Catherine's

Please add to file.

Sent from my iPhone

Begin forwarded message:

From: Jennifer Kelly < fairytailjen@hotmail.com Date: September 22, 2022 at 6:00:07 PM CDT To: "Bauman, Robert" < rjbauma@milwaukee.gov

Subject: Meeting at St. Catherine's

Good afternoon Alderman Bauman,

I'm emailing you because the two residents living at St. Catherine's are concerned about repercussions from the staff. Today a mandatory meeting was held for all residents. Questions like why is there no license was answered we thought there was. What training does the security staff have was not really answered. They introduced the staff which consists of two case managers. Lawanda Redmond was a prison guard which requires a high school diploma or a GED and 6 weeks of training. The other case manager is 18 years old and is in charge of all the homeless families on the 2nd floor. I have included Hope House's job requirement for this position. At 18 years of age it's not possible.

As far as the security guards go. Training must not be important because the current cleaning lady takes over 2nd shift and I know she has no training in security. Both the guard and the resident that had sexual relations are still there. Apparently that's okay even though men are not allowed above the 2nd floor. Now my friend Valerie Zak is being evicted for saving a cat from an unmedicated schizophrenic resident who was going to kill the cat. Because she didn't have paperwork that is a lease violation. If my attorney had not passed away from a heart attack I would of asked him to take this case pro bono. The worst part is how the staff is treating her when she is in the public areas. They taunt her or laugh at her. These are suppose to be professional people. She has not been given an exit date. She has no idea where she will go. I have offered to pay for a storage unit. Today she attended the meeting and Lawanda stood behind like a prison guard. When she went to ask Wendy Wexler about why she didn't return her phone calls she was again treated like a inmate. The final comment at the meeting made by Wendy Wexler after being asked when the next licensing meeting was she gave the date and I quote "Hopefully Alderman Bauman is in a better mood" and then she laughed. Nice way to end a meeting.

To my friend who is facing eviction and a shelter and to my 90 year old friend who feels so used and lied to by these people it not funny and nothing to laugh at.

I received the request to attend the meeting on September 27th by video and I will be attending. The only positive thing that came out of the meeting was the unanimous applause for Mark the maintenance man who deserves that and so much more.

Respectfully,

Jennifer Kelly 414-899-9583

Wendy Wexler comment regarding you is recorded.



Hope House of Milwaukee

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Overview: Hope House is seeking Housing First minded Case Manager to work with families who are Homeless and aid them in retaining housing while putting in place the services needed for sustained success.

Personal Qualifications: Bachelor's Degree or Associates Degree and 2 years experience working with a homeless population; excellent communication skills, working vehicle, and insurance; effective problem-solving and negotiation skills; ability to remain calm and focused in situations where clients may be angry or anxious, basic math skills; attention to detail in follow-up and case notes; ability to interact respectfully with people of diverse ages, races, and household composition.

Preferred: Experience with housing, valid drivers license, household budgeting and knowledge of mainstream benefits. Bilingual Spanish/English preferred.

Duties: provide housing search assistance, maintain ongoing home visits and case management relationship with homeless families; assess and verify tenancy problems, income, and needs; help individuals connect with employment services and/or obtain financial assistance from government or private sources; assist them in obtaining mainstream resources; with household, develop a service plan with goals for successful case closing; implement plan; provide information to individuals regarding additional community resources they may need and want; and maintain required data on all cases.

Compensation: Based on experience

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