

City Clerk

Attn: Claims

200 E Wells Street Room 205

Milwaukee WI 53202-3567

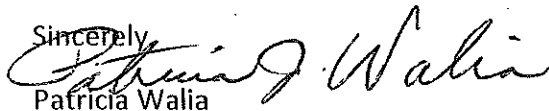
Dear City Clerk:

I have received a letter from the City Attorney's office, stating that they are denning my claim C.I. File No. 1048-2022-524, and I am writing you this letter to file my appeal and request a hearing.

In your denial letter you fail to mention that the water line was in perfect working order until your technician broke it. Therefore, my water meter (before the technician broke it) failed to meet the criteria Ordinance 225-25.5-2a. because it was not leaking.

Your technician broke the water line causing the leak; therefore, it is their liability. I did not break it, it was not leaking before the technician's work, and the technician admitted that he broke the water line, to me, on the day of the scheduled meter change.

Sincerely,


Patricia Walia

923 S. Layton Blvd

Milwaukee WI. 53215

414-385-1085

OFFICE OF CITY ATTORNEY
07 JUL 22 AM 08:45

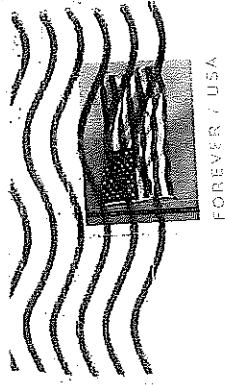
CITY OF MILWAUKEE
2022 JUL -5 PM 12:53
CITY CLERK'S OFFICE

Dr. Patricia J. Walla
923 S. Layton Blvd.
Milwaukee, WI 53215-1630



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MILWAUKEE CITY CLERK'S OFFICE

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MILWAUKEE

OFFICE OF CITY ATTORNEY
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City Clerk

St, Room 205

200 E Wey

Milwaukee WI, 53202 - 3561

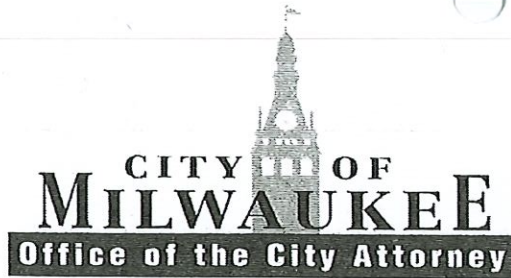
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Attention: Claims



TEARMAN SPENCER
City Attorney

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Deputy City Attorneys



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TYLER M. HELSEL
Assistant City Attorneys

June 21, 2022

Ms. Patricia Walia
923 S. Layton Boulevard
Milwaukee, WI 53215

*Mailed
6-22-22*

RE: Communications from PATRICIA WALIA
C.I. File No. 1048-2022-524

Dear Ms. Walia:

We are in receipt of your claim regarding a meter exchange at 923 S. Layton Boulevard, on March 29, 2022.

Our investigation revealed that on March 8, 2022, Milwaukee Water Works (MWW) reported that a notice was sent to you advising that your water would be turned off in the event your meter could not be exchanged at your location. You contacted MWW to schedule an appointment for the meter exchange.

On March 29, 2022, MWW responded to a meter exchange located at 921-923 S. Layton Boulevard. In preparation to turn water off for the meter exchange, the technician attempted to operate the inlet valve on the meter setting, which then revealed aging and corrosion on the valve that began to leak.

MWW further reports that, because the valve cannot be replaced without disturbing the lead service line, your property was referred to the Lead Service Line Replacement program, and your meter exchange was postponed. The City of Milwaukee Code of Ordinance 225-25.5-2-a., reads "a lead service line must be replaced when a leak or failure has been discovered on either the privately owned or utility owned portion of the service line." There is no language in the ordinance that would allow the owner's portion of the cost be waived.

It is our view that there is no evidence that the City was negligent. As such, we cannot accept liability for your damages, and we are denying your claim.

 **COPY**



Ms. Patricia Walia
June 20, 2022
Page Two

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,



TEARMAN SPENCER
City Attorney



MICHELLE THOMPSON-GRAY
Investigator Adjuster

MG/cdr

1048-2022-524/280639



CITY OF MILWAUKEE

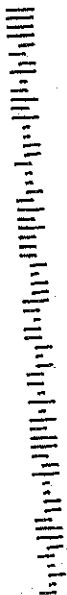
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CITY CLERK'S OFF

CITY OF MILWAUKEE
Office of the City Attorney
OFFICE OF THE CITY ATTORNEY
800 City Hall
200 East Wells Street
Milwaukee, Wisconsin 53202-3551

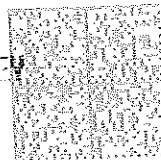
Ms. Patricia Walia
923 S. Layton Boulevard
Milwaukee, WI 53215

EDD-SSB 53215



PRESORTED
FIRST CLASS

OFFICE OF CITY ATTORNEY
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