Klosiewski, Patricia

From:

Biernat, Karen

Sent:

Monday, June 6, 2022 12:59 PM

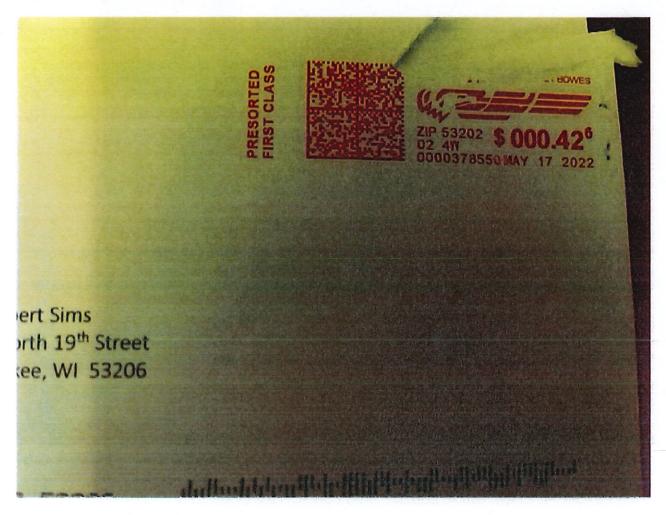
To: Subject: DPWOpenRecords FW: Attn: Baren Babier

From: Robert Sims <sims7@sbcglobal.net>
Sent: Monday, June 6, 2022 12:51 PM
To: Biernat, Karen <kabier@milwaukee.gov>

Subject: Attn: Baren Babier

[You don't often get email from sims7@sbcglobal.net. Learn why this is important at https://aka.ms/LearnAboutSenderIdentification]

Copy of envelope dated May 17, 2022



Sent from my iPhone

ATTN:COMMISSIONER OF PUBLIC WORKS

May 23, 22 Commissioner of Public Works 841 N. Broadway Street Rm 501 Milwaukee, Wi 53202

Dear Commissioner of Public Works,

On February 6, 2022 and February 7, 2022 Milwaukee Sewer Maintenance crews responded to my call of a sewer back-up at my home located at 3726 N. 19th St. I am requesting the records of those two calls for personal records. Please send to my home address 3726 N. 19th St. Milwaukee Wi. 53206.

Thank you for your co-operation.

You may contact me at phone/ text 414-507-1578 Email: sims7@sbcglobal.net

Robert L. Sims

Page 2-copy of letter's envelope postmark May 17, 2022

TEARMAN SPENCER City Attorney

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ODALO J. OHIKU ROBIN A. PEDERSON YOLANDA Y. MCGOWAN TODD FARRIS Deputy City Attorneys



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Milwaukee City Hall Suite 800 > 200 East Wells Street • Milwaukee, Wisconsin 53202-3551 Telephone: 414.286.2601 • TDD: 414.286.2025 > Fax: 414.286.8550

April 28, 2022

Mr. Robert Sims 3726 North 19th Street Milwaukee, WI 53206 Mailed 5.17-2022

RE:

Communication from Robert Sims C.I. File No. 1029-2022-280

Dear Mr. Sims:

We are in receipt of your claim for \$940.00 relating to plumbing charges you incurred to resolve a sewer back-up at your residence located at 3726 North 19th Street on February 6, 2022 and February 7, 2022.

Our investigation revealed that a City of Milwaukee Sewer Maintenance investigator responded to a call regarding sewer back-up at 3726 North 19th Street on February 6, 2022. The sewer investigator followed proper procedures checking the upstream and downstream manholes for the eight-inch sanitary sewer that serves this address, and found it was functioning. The backwater was considered to be an internal problem, and the homeowner was advised to hire a licensed plumber.

Sewer Maintenance was called back to this address on February 7, 2022 regarding a backwater concern. The same procedures were followed regarding the investigation, however this time a clog of heavy grease was found. A jet-vac cleaning crew was immediately called to unclog the City sewer.

It is our view that the City Sewer Maintenance Department followed proper procedures in this case, and were not negligent regarding their investigation. In addition, it is likely that the grease clog originated from the owner's lateral as no other homeowner's in the area reported a problem. As such, we cannot accept liability in this case and we are denying your claim.



Mr. Robert Sims April 28, 2022 Page Two

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,

TEARMAN SPENCER

City Attorney

PATRICIA KLOSIEWSKI

Investigator/Adjuster

PK/cdr

1029-2022-280/280024