

CITY OF MILWAUKEE  
RECEIVED

2010 OCT -7 PM 2:54

vetter  
denk

October 1, 2010

City Hall  
Attn: Claims  
200 E. Wells Street  
Room 205  
Milwaukee, WI 53202

OFFICE OF  
CITY ATTORNEY

Re: 931 E. Reservoir  
Milwaukee, WI

This letter serves as our formal claim for \$8,278.81 for reimbursement for the cost of repairs for a broken sewer lateral installed by the City of Milwaukee at 931 E. Reservoir.

Below is a recap of the sequence of events:

- On August 27, 2010 a resident took occupancy of our brand new Park Terrace Bluff Home located at 931 E. Reservoir. Prior to that date, the unit had never been occupied.
- On August 29, 2010 the tenant reported sewage back up in the basement.
- On August 30, 2010 we hired Rooter Man to determine the cause of the back up. Using a scope, the cause was determined to be a crushed sewer lateral that had been installed by the City of Milwaukee.
- We contacted the City of Milwaukee Sewer Maintenance Department to advise them of the problem. Representatives from that department went to the site assess the situation. They, too, agreed that the problem was caused by a crushed sewer lateral. They instructed us to repair the lateral and file a claim with the City. A copy of the report is attached.
- Joe De Belak Plumbing was contracted by us to fix the sewer lateral and it was repaired prior to midnight on August 30<sup>th</sup>.
- To date, we are awaiting corrective action through the City for the repair of the street, curb and lawn.

For your information, attached please find the following documentation:

- Invoices totaling \$8,278.81 from Demo Boys, Rooter Man, Joe De Belak Plumbing. These contractors were hired by us to diagnose and repair the problem.
- Report from the City of Milwaukee Infrastructure Services Division
- A CD with photos illustrating the sewage back up and the damaged lateral
- A copy of our August 30, 2010 letter to Attorney Smokowicz informing him of our intent to file a claim with the City

Please note that in December 2008 we experienced a similar situation with our property at 913 E. Reservoir. At that time, we incurred almost \$12,000 in expenses to repair another damaged sewer lateral installed by the City.

It is apparent that the broken sewer lateral at 931 E. Reservoir was not an isolated incident and we should not be liable for expenses caused by the City of Milwaukee's negligence. Therefore, we request immediate and full compensation in the amount of \$8,278.81.

Thank you in advance for your attention to this matter. If you have any questions, please call me at 414.223.3388.

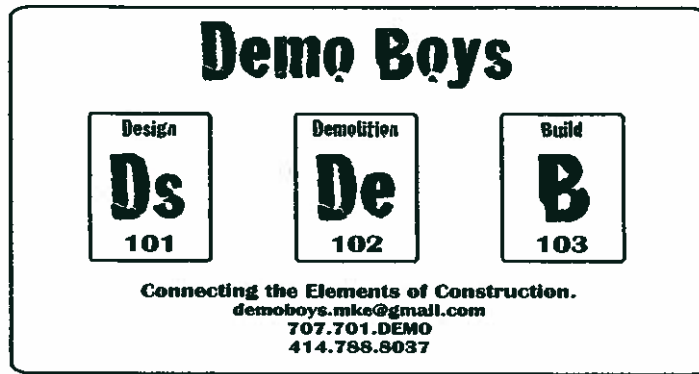
Sincerely,



Beth Jensen  
Park Terrace, LLC

Cc: Atty. Jan Smokowicz, City of Milwaukee  
Robert Brooks, City of Milwaukee Infrastructure Services Division)  
Todd Sarauer, Property Manager, Hunt Management

RONALD D. LUCAS  
CITY CLERK  
2010 OCT -6 PM 2:29



Invoice  
Sewer repair at 931 E Reservoir St

Invoice total:

-\$495.00: 11 hours @ \$45 per hour

pd w  
full  
8/30/2010



Accounting Office  
P.O. Box 44055  
West Allis, WI 53214

Service (414) 328-4221

INVOICE: 6810

DATE: 8/30/10

SERVICE REP: KEITH

JOB LOCATION  
NAME: 9  
ADDRESS: 931 E. RESERVOIR AV  
CITY: mil STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_  
HOME PHONE: \_\_\_\_\_ WORK PHONE: \_\_\_\_\_

BILL TO  
NAME: PAUL TERRACE LLC  
ADDRESS: 161 S. FIRST ST.  
CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_  
HOME PHONE: \_\_\_\_\_ WORK PHONE: \_\_\_\_\_

WORK DESCRIPTION: ROD LINE TO NO  
GO POSSIBLE BROKEN LINE

#### WORK ORDER AUTHORIZATION

I authorize Rooter-Man to perform the above described services and I agree to pay the amount indicated. I understand that Rooter-Man is not responsible for broken, settled, rusted, or lead pipes, fixtures, or clean outs and any damage resulting from cleaning or repairing such lines.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

#### WARRANTY ON LABOR PERFORMED:

☐ None ☐ 30 Days ☐ 90 Days ☐ 6 Months ☐ 1 Year

REASON FOR NO WARRANTY \_\_\_\_\_

#### CONTRACTOR WAIVER OF RIGHT TO CANCEL

I have initiated a contract with emergency repairs or service, for the immediate protection of persons or real and personal property with Rooter-Man. Waiting three days to have repairs or service would place an undue, unwanted burden upon myself. I hereby state that the following emergency situation exists, requiring immediate attention.

I acknowledge and hereby waive all rights to cancel this transaction within three business days. I understand that regardless of whether work has started or not after I waive all rights to cancel this transaction I may not subsequently exercise this waived right.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

#### ASK ABOUT OUR MEMBERSHIP WARRANTY PROGRAM!

CASH \$ \_\_\_\_\_ CHECK # 5023 NET 30 \_\_\_\_\_



CARD NUMBER \_\_\_\_\_ EXP. DATE \_\_\_\_\_

AUTHORIZED CARDHOLDER SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

LABOR \$ 165.00

MATERIAL \$ \_\_\_\_\_

SALES TAX \$ \_\_\_\_\_

\_\_\_\_\_ \$ \_\_\_\_\_

\_\_\_\_\_ \$ \_\_\_\_\_

TOTAL \$ \_\_\_\_\_

TIME DISPATCHED \_\_\_\_\_

TIME START DATE \_\_\_\_\_

TIME \_\_\_\_\_

JOB COMPLETE DATE \_\_\_\_\_

TIME \_\_\_\_\_

This is to acknowledge completion of the above described work which has been done to my complete satisfaction.

DATE \_\_\_\_\_

CUSTOMER SIGNATURE \_\_\_\_\_



Accounting Office  
P.O. Box 44055  
West Allis, WI 53214  
Service (414) 328-4221

INVOICE: 6811

DATE: 8/30/10

SERVICE REP: KEITH

JOB LOCATION	NAME:	NAME: PARK VERRACE LLC
	ADDRESS:	ADDRESS:
	CITY: MIL STATE: ZIP:	CITY: STATE: ZIP:
	HOME PHONE: WORK PHONE:	HOME PHONE: WORK PHONE:

WORK DESCRIPTION:

CAMERA / LOCATE  
SERVICES TO LOCATE  
BROKEN SEWER

pdw pull by  
Park Verrace  
LLC check #  
5024

WORK ORDER AUTHORIZATION

I authorize Rooter-Man to perform the above described services and I agree to pay the amount indicated. I understand that Rooter-Man is not responsible for broken, settled, rusted, or lead pipes, fixtures, or clean outs and any damage resulting from cleaning or repairing such lines.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

WARRANTY ON LABOR PERFORMED:

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REASON FOR NO WARRANTY \_\_\_\_\_

CONTRACTOR WAIVER OF RIGHT TO CANCEL

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SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

ASK ABOUT OUR MEMBERSHIP WARRANTY PROGRAM!

CASH \$ \_\_\_\_\_ CHECK # \_\_\_\_\_ NET 30 \_\_\_\_\_



CARD NUMBER \_\_\_\_\_ EXP. DATE \_\_\_\_\_

AUTHORIZED CARDHOLDER SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

LABOR	\$ 35000
MATERIAL	\$
SALES TAX	\$
	\$
	\$
TOTAL	\$

EMPLOYEE ID: \_\_\_\_\_ JOB START DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

This is to acknowledge completion of the above described work which has been done to my complete satisfaction.

DATE \_\_\_\_\_ CUSTOMER SIGNATURE \_\_\_\_\_

**JOE DE BELAK PLUMBING  
& HEATING COMPANY INC.**

N90 W14465 COMMERCE DRIVE  
MENOMONEE FALLS, WI 53051-2340  
262-251-2630 (F) 262-251-0801

**INVOICE**

DATE
8/31/2010

INVOICE #
33692

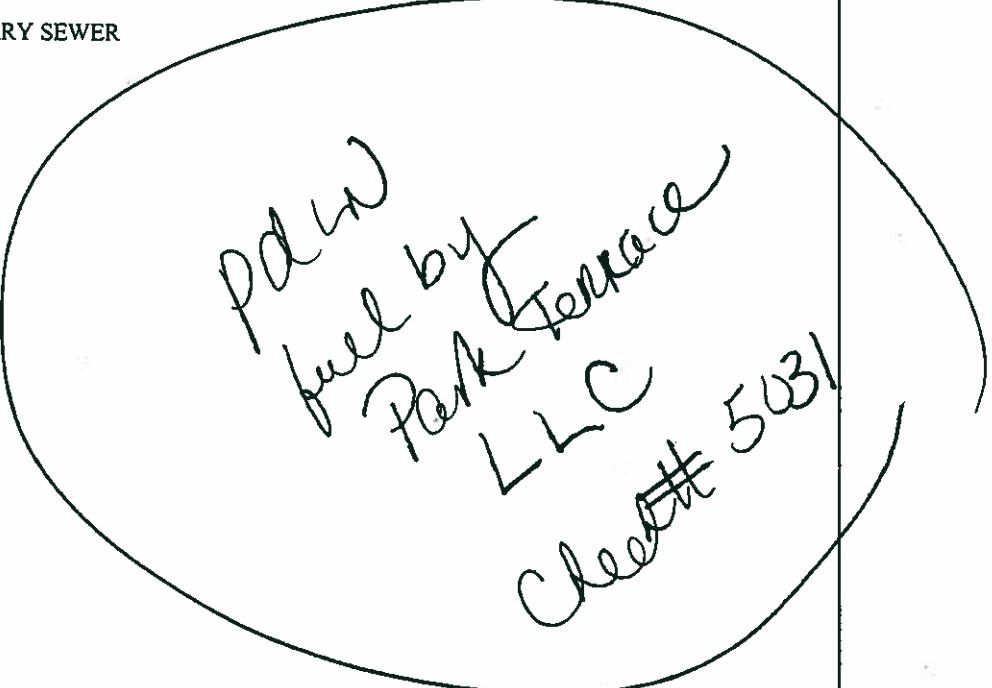
BILL TO
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DENK, VETTER  
161 S. 1ST. STREET  
SUITE 400  
MILWAUKEE, WI 53204

WORK PERFORMED AT:
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931 E. RESERVOIR  
MILWAUKEE

P.O. NO.	TERMS	DUE DATE	CLASS
	10 DAYS	9/10/2010	

DESCRIPTION	AMOUNT
SERVICE CALL, LABOR AND MATERIALS TO REPAIR SANITARY SEWER  	7,268.81

<b>TOTAL</b>	\$7,268.81
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<b>PAYMENTS - CREDITS</b>	\$0.00
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<b>BALANCE DUE</b>	\$7,268.81
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1 - 1/2% INTEREST PER MONTH WILL BE CHARGED ON  
ANY UNPAID BALANCE - THIS INVOICE CONSIDERED  
CORRECT IF NOT NOTIFIED IN 10 DAYS. CREDIT CARDS  
ACCEPTED ONLY IF PAID WITHIN 10 DAYS.



CITY OF MILWAUKEE  
INFRASTRUCTURE  
ENVIRONMENTAL ENGINEERING  
SEWER MAINTENANCE

BACKWATER IN BASEMENT - CODE 1

Dispatched Location: 931 E Reservoir  
Received: (Date): 8/30/10 (Time): 1 P. (From): Hall  
Contact: (Person): Johnathan (Phone #): (414) 788-8037

FIELD INVESTIGATION

Time Arrived: 1 P. Crew #: 002 Field Investigator: Reynolds Assisted by: Bridges  
Sewer Type: San Sewer Size: 8" Sewer Status: OK Flow in Inches: 1"  
Date of Backwater: 8/30/10 City Surcharge: Yes ☒ No ☐ MIS Surcharge: Yes ☒ No ☐  
Highwater Mark from Top of Frame: N/A Lateral Clogged -- Recommend Plumber

Sewer clog: 1. Obtain print when possible 2. Locate obstruction 3. Call proper equipment

Time Found: \_\_\_\_\_ Time Began Cleaning: \_\_\_\_\_ Time Opened: \_\_\_\_\_  
Opened By: \_\_\_\_\_ Time Completed: \_\_\_\_\_  
Location of Clog (note dry & backed-up manholes): \_\_\_\_\_  
Sewage Elevation (from top of manhole): \_\_\_\_\_ Obstruction Due To: \_\_\_\_\_

Final Status & Additional Information: 8" San OK. Recommend

Plumber lateral is Broken down.



























