

①

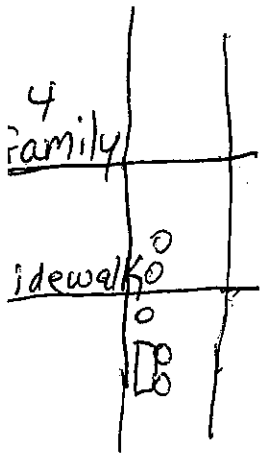
Aug-9-10

Dear, city officials

I Susan Fink am Filing a  
claim, for being Injured

CITY OF MILWAUKEE  
10 AUG-09 PM 1:05  
RONALD J. LEONHART  
CITY CLERK

on April 10<sup>th</sup>-10, I Had  
parked across the street from  
a 4 Family Apartment that I  
was going to see.



I got out of my vehicle and  
walked toward the Back of it.  
walking toward the sidewalk  
before the intersection.

Right before the, I could get  
over there, I had walked right  
into a open drain hole, the first  
one, out of the three that are there  
it was the only one not covered.

It has caused me to have  
some very, very painful  
Injuries.

whiplash and the R. Knee  
was disfunctional, severe pain

②

Aug 9-10

1. I have pictures, and have reported this.
  2. St. Lukes Emergency Room - x rays
  3. Family Doctor - pain medication
  4. chiropractor - neck + back realigned
  5. orthopedic Doctor - Internal Injury
- 

⑥

Doctor reports, + Fees

⑦

we need to determine a fair amount, for pain + suffering

The orthopedic Doctor  
Said it would take 2 to 3  
months for the R knee  
to heal up.

It is now 4 months, and I still  
can't kneel on hard surfaces

③

Aug 9-10

1. Injury site: The Intersection of 32<sup>nd</sup> and cy/Bourn.

On April 10<sup>th</sup>, during the day

② my phone no. (414) 514-2405  
anytime

③. Itemized receipts. 

		owed to me
pain medication	9.65 <sup>00</sup>	insurance
chiropractor -	35.00	56.35
DR. Ratour -	12.38	you add it
Emergency Room -	43.90	246.00
		958.75

I will have to call for ~~other~~  
Insurance, ~~other~~

The orthopedic Doctor's fees

④. I am asking for: 5,000<sup>00</sup>

For pain and Suffering!

or to Be agreed upon  
if not what you feel!

Susan Fink  
General Delivery  
Franklin, NH. 53233

Susan F. Fink

## STATEMENT OF HOSPITAL SERVICES



Aurora Health Care®

PO BOX 341100  
MILWAUKEE, WI 53234-1100Responsible Party  
MS SUSAN J FINKStatement Date  
07/29/2010Your balance is due by:  
08/19/2010Amount  
\$1,169.30ACCOUNT NUMBER  
100981462

#H11009814625#

660

MS SUSAN J FINK

2528 W WELLS ST APT 106  
MILWAUKEE, WI 53233-1852

Make checks payable to:

AURORA HEALTH CARE METRO  
PO BOX 341100  
MILWAUKEE, WI 53234-1100PAYMENT, ADDRESS AND INSURANCE INFORMATION LOCATED ON BACK  
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. SHOW ADDRESS ABOVE THROUGH WINDOW.

DATE OF SERVICE	VISIT NUMBER	DESCRIPTION	INSURANCE PENDING	PATIENT RESPONSIBILITY
04/16/2010	100981462-0106	FINK, SUSAN J Emergency Room Visit - Aurora St Lukes Medical Center  Charges from 04/16/2010 MEDICARE PART B Payment for Charges from 04/16/2010 MEDICARE PART B Adjustments from 04/16/2010 UNITEDHEALTHCARE CHOICE P Payment for Charges from 04/16/2010  Balance due		958.75 -142.94 -771.91 0.00  43.90
06/05/2010	100981462-0106	FINK, SUSAN J Emergency Room Visit - Aurora St Lukes Medical Center  Charges from 06/05/2010 MEDICARE PART B Payment for Charges from 06/05/2010 MEDICARE PART B Adjustments from 06/05/2010 CLAIM SENT TO UNITED HEALTH CARE on 07/16/2010  Balance due		
06/12/2010	100981462-0106	FINK, SUSAN J Emergency Room Visit - Aurora St Lukes Medical Center  Charges from 06/12/2010 MEDICARE PART B Payment for Charges from 06/12/2010 MEDICARE PART B Adjustments from 06/12/2010 CLAIM SENT TO UNITED HEALTH CARE on 07/21/2010  Balance due		
TOTAL PATIENT RESPONSIBILITY →				\$43.90

Page 1 of 2

A portion, or all, of your account is past due.  
Please mail payment in full or call Customer  
Service today to set up payment arrangements.AURORA HEALTH CARE METRO  
PO BOX 341100  
MILWAUKEE, WI 53234-1100  
Tax Id: 39-0806181

Responsible Party	Account No	Statement Date	Insurance Amount Due	Amount Due By: 08/19/2010
MS SUSAN J FINK	100981462	07/29/2010	\$1,169.30	\$43.90

For billing questions or payment arrangement, please call 800-958-6202.

Para preguntas relacionadas con su estado de cuenta o para arreglos de pagos, favor de llamar al 866-305-8165.

Contact us via e-mail at [customerservice@aurora.org](mailto:customerservice@aurora.org).Comuníquese por correo electrónico a [customerservice@aurora.org](mailto:customerservice@aurora.org).Contact us via the web at [www.aurora.org/billing](http://www.aurora.org/billing).Comuníquese por Internet a [www.aurora.org/billing](http://www.aurora.org/billing).

DATE OF SERVICE	VISIT NUMBER	DESCRIPTION	INSURANCE PENDING	PATIENT RESPONSIBILITY
06/21/2010	100981462-0172	FINK, SUSAN J Inpatient Visit - Aurora Sinai Medical Center		
		Charges from 06/21/2010	98,042.05	
		MEDICARE PART A Adjustments from 06/21/2010	-85,688.55	
		MEDICARE PART A Payment for Charges from 06/21/2010	-11,189.55	
		MEDICARE PART A Adjustments from 06/21/2010	10.05	
		MEDICARE PRO COMP Payment for Charges from 06/24/2010	-7.12	
		MEDICARE PRO COMP Payment for Charges from 06/24/2010	-7.12	
		MEDICARE PRO COMP Adjustments from 06/24/2010	-28.10	
		MEDICARE PRO COMP Adjustments from 06/24/2010	-28.10	
		CLAIM SENT TO UNITED HEALTH CARE on 07/27/2010		
		Balance due	1,103.56	
PLEASE PAY THIS AMOUNT ->				1,103.56

Wheaton Franciscan Medical Group

WFMG VISIT NOTE

10, 312

NAME: Fink, Susan Jane  
DOB: 09/30/1959  
PROVIDER: RAJENDRA RATHOUR, MD

VISIT DATE: 03/30/2010  
MRN: 442785

PLAN: I have given her Vicodin for the pain. I gave her a refill of lorazepam and phentermine. I asked her to take vitamin D 2 capsules twice daily, and omega-3 fatty acids 4 capsules daily. She will return in 1-2 months for followup.

\*\*\* THIS IS AN ELECTRONICALLY VERIFIED REPORT \*\*\*

4/1/2010 12:09 PM: Rajendra Rathour, MD

RAJENDRA RATHOUR, MD  
Adult Internal Medicine

D: RAJENDRA RATHOUR, MD: TSI  
DD: 03/30/2010 04:00 pm DT: 04/01/2010 04:29 am  
Document ID: 5639278 Voice ID: 38857



CC:

NAME: Fink, Susan Jane  
DOB: 09/30/1959  
PROVIDER: RAJENDRA RATHOUR, MD

VISIT DATE: 03/30/2010  
MRN: 442785

WFMG VISIT NOTE  
Original

PAGE 2 of 2

# Progress Note (Lined)

Date of Visit 4-12-10 Age 50 Wt. 163 Ht. 5 T    P    R    BP 180/110

BMI    Pulse Ox    Other   

Review and update allergies and medications.

Have you ever used tobacco?	<input checked="" type="radio"/> Y <input type="radio"/> N	Do you have pain now? scale of 1 - 10	<input type="radio"/> Y <input type="radio"/> N	During the past month, have you often been bothered by feeling down, depressed or hopeless?	<input type="radio"/> Y <input type="radio"/> N
Do you smoke now?	<input type="radio"/> Y <input type="radio"/> N	Have you had pain in the last 2-4 weeks that has affected your ability to function?	<input type="radio"/> Y <input type="radio"/> N	During the past month, have you often been bothered by little interest or pleasure in doing things?	<input type="radio"/> Y <input type="radio"/> N
If yes, counseling/information offered	<input type="radio"/> Y <input type="radio"/> N	Have you been threatened, hit, shoved, or made to feel afraid?	<input type="radio"/> Y <input type="radio"/> N		
Do you drink alcohol?	<input type="radio"/> Y <input checked="" type="radio"/> N				
How often?	<u>  </u>				
Do you use recreational drugs?	<input type="radio"/> Y <input checked="" type="radio"/> N				

Reason for Visit Foot twisted in a hole on street AK

MA/RN/LPN Signature

C/o Body ache - full everything hurts  
Balance c/o pain @ knee, back, neck on Saturday  
last fall yesterday  
BP - 180/110, Wt - 163

Continue E abram in wfm doc

E

off

@ knee continue  
Ac - Prob pain

the  
St. John  
Cyber 3



Progress Note (Lined)  
File: Office Notes  
Page 1 of 2(D)  
53849 07/2009 R2

Name	FINK	J
	SUSAN	
	10312	
Date of	DOB: 09/30/1959	
	APPT: 04/12/10	
Chart ID		

## ACCOUNT ACTIVITY

SUMMARY	DESCRIPTION	ACTIVITY DATE	CHARGES	PATIENT DUE
Date of Service: 02/25/10	Filed With Medicare	02/26/10		
Account Number: 66592-7	Filed With Uhc-mgap	04/02/10		
Patient Name: Susan Fink	Office Visit		\$185.00	
Provider: Bradley D	Disallow - Medicare	04/01/10	-\$92.12	
	Payment - Medicare	04/01/10	-\$74.30	
	No Response From Insurance - Please Call Ins			
	<b>Patient Responsible</b>			\$18.58
Date of Service: 03/01/10	Filed With Medicare	03/02/10		
Account Number: 66592-7	Filed With Uhc-mgap	04/02/10		
Patient Name: Susan Fink	Office Visit		\$123.00	
Provider: Aune, Md C	Disallow - Medicare	04/01/10	-\$61.09	
	Payment - Medicare	04/01/10	-\$49.53	
	<b>Patient Responsible</b>	06/04/10		\$12.38
Date of Service: 03/30/10	Filed With Medicare	04/01/10		
Account Number: 66592-7	Office Visit		\$123.00	
Patient Name: Susan Fink	Disallow - Medicare	04/16/10	-\$61.09	
Provider: Rathour, M	Payment - Medicare	04/16/10	-\$49.53	
	No Response From Insurance - Please Call Ins			
	<b>Patient Responsible</b>			\$12.38
Date of Service: 04/02/10	Filed With Medicare	04/14/10		
Account Number: 66592-7	Filed With Uhc-mgap	05/26/10		
Patient Name: Susan Fink	Office Visit		\$123.00	
Provider: Aune, Md C	Disallow - Medicare	05/22/10	-\$61.09	
	Payment - Medicare	05/22/10	-\$49.53	
	Coinsurance Amount - Please Pay Promptly			
	<b>Patient Responsible</b>			\$12.38
Date of Service: 04/12/10	Filed With Medicare	04/14/10		
Account Number: 66592-7	Office Visit		\$123.00	
Patient Name: Susan Fink	Disallow - Medicare	04/29/10	-\$61.09	
Provider: Rathour, M	Payment - Medicare	04/29/10	-\$49.53	
	<b>Patient Responsible</b>	06/04/10		\$12.38
Date of Service: 04/23/10	Filed With Medicare	04/26/10		
Account Number: 66592-7	Filed With Uhc-mgap	06/02/10		
Patient Name: Susan Fink	Office Visit		\$185.00	
Provider: Aune, Md C	Disallow - Medicare	05/27/10	-\$92.12	
	Payment - Medicare	05/27/10	-\$74.30	
	Coinsurance Amount - Please Pay Promptly			
	<b>Patient Responsible</b>			\$18.58

Continued on next page



0203





Susan Fink  
4/19/2010

**HISTORY OF PRESENT ILLNESS:** Ms. Fink is seen today for evaluation in regards to her right knee. She reports that on April 10, she was walking on the street, she stepped in a drain hole and fell on her knees. She was seen by Dr. Rathour on April 12, and then went to an Emergency Room at St. Luke's on April 16. She reports that she was told she had normal x-rays while at St. Luke's.

**PHYSICAL EXAMINATION:** Today, she has 0 to 120 degrees of flexion of her right knee. No medial or lateral laxity, and negative Lachman. She does have some tenderness to palpation about the patella.

**PLAN:** I explained to Ms. Fink that I think her symptoms are related to patellar bruise from falling. I recommended that she had observation only. She was requesting pain medication but I explained she should get from Dr. Rathour.

She also complains of pain in the left elbow but has a full range of motion and no swelling and no ecchymosis. I explained to Ms. Fink that I think she just had some contusion secondary to the fall and would recommend observation only at this time.

Dictated by Jeffrey Butler, M.D.

Susan Fink  
DOB: 9/30/1959  
Account Number: 239603

4/28/2010

Ms. Fink returns today. She had been seen in the office on April 19, 2010. She reports that she had stepped in an open drain and was suing the city, and needed an evaluation. At that time, I told her that she really had quite normal examination and normal x-rays, and that her knee pain should resolve over a period of time. She reports now that she missed court on Thursday, and is demanding that I write her a note stating she missed court, because she was physically abused. I explained to her that I do not do that kind of work, she did state that she has already gone to the emergency room and had a report filed, and that she is seeing Dr. Rathour and he has done a report, but I need to write a report that she was physically abused. I explained to Ms. Fink that matters of abuse do get handled by specially trained physicians in the emergency room, and she should obtain the report from them. She became very angry and stated that she would report me to the Department of Licensing and Regulation, because I would not give her a report to take to court. I did give her a copy of our office note from April 19, 2010.

Dictated by Jeffrey Butler, M.D.

Healthwise Chiropractic  
10731 W. Forest Home Ave  
Hales Corners, WI 53130  
Phone: (414) 529-4600 Fax: (414) 529-4689

## Patient Statement

Statement Date: Wednesday, August 04, 2010

For Activity: 04/12/2010 thru 08/04/2010

Susan Fink  
General Delivery  
Franklin, WI 53132

Cell: (414) 699-2209

Patient Balance: (\$43.59)

Susan Fink				Account:		876-MC	
Date	Type	Code	Description	Debit	Credit	Adjust	Balance
04/11/2010	MPBF		Balance Forward		\$60.97		(\$60.97)
04/12/2010	CPT	E0210	Ice Pack-Small <i>For knee</i>	\$5.00		\$0.00	(\$55.97)
04/12/2010	CSV	98940	98940 Spinal Medicare 1-2	\$4.67			(\$51.30)
04/12/2010	PCS		Payment-Cash		\$5.00		(\$56.30)
04/20/2010	CPT	E0210	Ice Pack-Small	\$5.00		\$0.00	(\$51.30)
04/20/2010	CSV	98941	98941 Spinal Manipulation 3-4	\$6.49			(\$44.81)
04/20/2010	PCS		Payment-Cash		\$10.00		(\$54.81)
04/21/2010	PCS		Payment-Cash		\$5.00		(\$59.81)
04/22/2010	CSV	98941	98941 Spinal Medicare 3-4	\$6.49			(\$53.32)
04/23/2010	PCS		Payment-Cash		\$5.00		(\$58.32)
04/27/2010	CSV	98941	98941 Spinal Medicare 3-4	\$6.49			(\$51.83)
05/06/2010	CSV	98941	98941 Spinal Medicare 3-4	\$0.00			(\$51.83)
05/06/2010	PCS		Payment-Cash		\$5.00		(\$56.83)
05/18/2010	CSV	98941	98941 Spinal Medicare 3-4	\$0.00			(\$56.83)
05/21/2010	CSV	98941	98941 Spinal Medicare 3-4	\$6.62			(\$50.21)
05/24/2010	CSV	98941	98941 Spinal Medicare 3-4	\$0.00			(\$50.21)
05/26/2010	CSV	98941	98941 Spinal Medicare 3-4	\$6.62			(\$43.59)
				Balance:			(\$43.59)

Current	31 - 60 Days	61 - 90 Days	91 - 120 Days	121 + Days
(\$43.59)	\$0.00	\$0.00	\$0.00	\$0.00

851.41

908.75

Please Double  
check amount

Please cut along the line and enclose this portion with your payment.

Susan Fink  
General Delivery  
Franklin, WI 53132

Account: 876-MC  
Patient Balance: (\$43.59)

Credit balance. No payment is due.

Healthwise Chiropractic  
10731 W. Forest Home Ave  
Hales Corners, WI 53130

If you have any questions regarding your statment, please direct them  
to the billing office.

## Change of Condition Report

If you have experienced a sudden change in your physical condition, we would like to know about it because we want your treatment to be the best possible for your present state. Your complete recounting of any discomfort you have felt, and any accidents or injuries you have had recently, even if you experienced no apparent reaction, will help us help you more. Please provide us with the information requested below.

Name Susan Fink Date 7-12-10

List any falls, accidents, or other injuries you have had since your last visit: Fall, sprain knee

twisted whole body neck

Date of injury: 7-10-10 Time pm

Where did it happen? walking on street

What happened? walked in a uncovered  
Drain Hole

List any out-of-the-ordinary pains, discomforts, or other symptoms you have experienced as a result of this injury or since your last visit:

neck to lower back  
Sprained Knee

What have you done to try to relieve your symptoms?

pain med, ice pack  
+ rest

Have you received any other care for this injury?

If so, where and what?

From primary physician

## Chart Notes

Susan Fink

Phone: (414) 529-4600  
Fax : (414) 529-4689

Patient: Fink, Susan

Ins Co WI Physicians Service MCARE

Pol # None

Insured 3027024744

Date 04/12/2010

Provider Dr. Robert Carpenter, D.C.

### Subjective:

Susan sought treatment today complaining of discomfort and or paresthesia in the following areas; right cervical dorsal area.

### Objective:

Multiple subluxations with spasm, hypomobility and end point tenderness were found and adjusted at the following levels; occiput, atlas and axis. Active trigger points were discovered in the suboccipital and cervical musculature regions.

The part of a muscle fiber that actually does the contracting is a microscopic unit called a sarcomere. Contraction occurs in a sarcomere when its two parts come together and interlock like fingers. Millions of sarcomeres have to contract in your muscles to make even the smallest movement. A trigger point exists when over stimulated sarcomeres are chemically prevented from releasing from their interlocked state. Normally, when a muscle is working, its sarcomeres act like tiny pumps, contracting and relaxing to circulate blood through the capillaries that supply their metabolic needs. When sarcomeres in a trigger point hold their contraction, blood flow essentially stops in the immediate area. The resulting oxygen starvation and accumulation of the waste products of metabolism irritates the trigger point. The trigger point responds to this emergency by sending out pain signals. An increase in pain was noted in the following cervical or lumbodorsal planes of motion; right lateral cervical flexion and left cervical rotation. Palpation of the muscles revealed hypertonicity in the following areas; occipital region (headache), right TMJ and cervical region.

### Assessment:

Susan has had an exacerbation. These are episodic marked deterioration of the patient's condition due to acute flareups of the presenting conditions. It is probably from the allergy peak of the season..

### Plan:

Today's treatment included the following; 1-2 region manipulation, trigger point work and percussor therapy. Our goals of continued treatment include the following; relief care.

**Diagnosis** 739.0: Occipital/cervical segment dysfunction  
723.2: Cervicoranal syndrome

## Chart Notes

Susan Fink

Phone: (414) 529-4600

Fax : (414) 529-4689

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Patient: Fink, Susan

Ins Co WI Physicians Service MCARE

Pol # None

Insured [REDACTED]

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Date 04/20/2010

Provider Dr. Michael Rottiger DC

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### Subjective:

Susan said that she stepped in a missing manhole cover and twisted and fell almost two weeks ago. From that she is sore "all over". Her low back is tender especially on the left side. Muscle spasm is found on the left gluteal. Both sides of her neck are sore with the left side more spasmed than the. She also said that her knee is sore from when she twisted and landed on it. She saw an orthopedic for that problem earlier this week.

### Objective:

Multiple subluxations with spasm, hypomobility and end point tenderness were found and adjusted at the following levels; atlas, axis, C5, T1, T2, L1, L3, L4, sacrum, right pelvis and left pelvis. Palpation of the muscles revealed spasm in the following areas; left cervical dorsal area and left pelvic area. Palpation of the muscles revealed hypertonicity in the following areas; cervical region and lumbosacral region.

### Assessment:

Susan's condition has worsened since the last treatment from the fall she took from stepping on a missing manhole cover. We will continue to treat Susan as per the examination findings and continue the existing treatment plan. It is recommended that she return twice a week.

### Plan:

Today's treatment included the following; 3-4 region manipulation. Our goals of continued treatment include the following; relief of symptoms, decrease pain, decrease swelling and inflammation, decrease segmental dysfunction and decrease muscle spasms.

**Diagnosis** 739.0: Occipital/cervical segment dysfunction  
723.2: Cervicocranial syndrome  
739.4: Sacroiliac segment dysfunction  
847.3: Sacral sprain/strain

## Chart Notes

Susan Fink

Phone: (414) 529-4600  
Fax : (414) 529-4689

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Patient: Fink, Susan

Ins Co WI Physicians Service MCARE

Pol # None

Insured

Date 04/22/2010

Provider Dr. Michael Rottiger DC

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### Subjective:

Susan said that she was pushed down by the maintance man her her apartment building and landed on her wrist and knee. she is quite shook up from teh experience. She does have a spasm in her left trapezius. The left side of her neck is better than her last appointment. The right side of teh neck is still very tight and tender to the touch.

### Objective:

Multiple subluxations with spasm, hypomobility and end point tenderness were found and adjusted at the following levels; occiput, atlas, C5, T1, T2, T6, sacrum, right pelvis and left pelvis.

### Assessment:

Susan's condition is the same since the last treatment. We will continue to treat Susan as per the examination findings and continue the existing treatment plan. It is recommended that she return twice a week.

### Plan:

Todays treatment included the following; 3-4 region manipulation. Our goals of continued treatment include the following; relief of symptoms, decrease pain, decrease segmental dysfunction and decrease muscle spasms.

**Diagnosis** 739.0: Occipital/cervical segment dysfunction  
723.2: Cervicoranal syndrome  
739.4: Sacroiliac segment dysfunction  
847.3: Sacral sprain/strain

## Chart Notes

Susan Fink

Phone: (414) 529-4600  
Fax : (414) 529-4689

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Patient: Fink, Susan

Ins Co WI Physicians Service MCARE

Pol # None

Insured ~~XXXXXXXXXX~~

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Date 04/27/2010

Provider Dr. Michael Rottiger DC

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### Subjective:

Susan said that she was feeling slightly better than last week. The left side is less spasmed and less tender. The right side of the neck is still pretty tight and still quite tender at the right upper. Her right TMJ was off also. Mid back and low back were much better as compared to last week.

### Objective:

Multiple subluxations with spasm, hypomobility and end point tenderness were found and adjusted at the following levels; occiput, atlas, axis, C7, T1 and sacrum. An extremity subluxation was discovered and adjusted in the right TMJ. Palpation of the muscles revealed spasm in the following areas; occipital region (headache), right cervical dorsal area, right upper thoracic area and left upper thoracic area.

### Assessment:

Susan's condition is showing improvement. We will continue to treat Susan as per the examination findings and continue the existing treatment plan. It is recommended that she return twice a week.

### Plan:

Today's treatment included the following; 3-4 region manipulation and extremity adjustments. Our goals of continued treatment include the following; relief of symptoms, decrease pain, decrease segmental dysfunction and decrease muscle spasms.

**Diagnosis** 739.0: Occipital/cervical segment dysfunction  
723.2: Cervicoranal syndrome  
739.4: Sacroiliac segment dysfunction  
847.3: Sacral sprain/strain



## Chart Notes

Susan Fink

Phone: (414) 529-4600  
Fax : (414) 529-4689

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Patient: Fink, Susan

Ins Co WI Physicians Service MCARE

Poi # None

Insured 3 [REDACTED]

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Date 05/06/2010

Provider Dr. Michael Rottiger DC

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**Subjective:**

Susan is improving, but her neck is still tighter than normal. The right side is still tighter than the left, but the left was tighter than last week. Her mid back and low back were much improved compared to last week.

**Objective:**

Multiple subluxations with spasm, hypomobility and end point tenderness were found and adjusted at the following levels; occiput, atlas, axis, C6, C7 and T1. Palpation of the muscles revealed spasm in the following areas; cervical region.

**Assessment:**

Susan's condition is showing improvement. We will continue to treat Susan as per the examination findings and continue the existing treatment plan. It is recommended that she return in one week.

**Plan:**

Today's treatment included the following; 3-4 region manipulation. Our goals of continued treatment include the following; relief of symptoms, decrease pain, decrease swelling and inflammation, decrease segmental dysfunction and decrease muscle spasms.

**Diagnosis** 739.0: Occipital/cervical segment dysfunction  
723.2: Cervicoranal syndrome  
739.4: Sacroiliac segment dysfunction  
847.3: Sacral sprain/strain

## Chart Notes

Susan Fink

Phone: (414) 529-4600  
Fax : (414) 529-4689

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Patient: Fink, Susan

Ins Co WI Physicians Service MCARE

Pol # None

Insured

Date 05/18/2010

Provider Dr. Michael Rottiger DC

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**Subjective:**

Susan entered the office with sharp right cervical pain. She seems to be more agitated and stressed today. she said that she is not sleeping well. She was very tight in the neck and upper back. Spasms were from the occipital area down the right side of the neck.

**Objective:**

Multiple subluxations with spasm, hypomobility and end point tenderness were found and adjusted at the following levels; occiput, atlas, axis, C7, T1, T6, T10, L5, sacrum, right pelvis and left pelvis. Palpation of the muscles revealed spasm in the following areas; occipital region (headache), right cervical dorsal area and left upper thoracic area.

**Assessment:**

Susan's condition is the same since the last treatment if not a little worse today. We will continue to treat Susan as per the examination findings and continue the existing treatment plan. It is recommended that she return in one week.

**Plan:**

Today's treatment included the following; 3-4 region manipulation. Our goals of continued treatment include the following; relief of symptoms, decrease pain, decrease swelling and inflammation, decrease segmental dysfunction and decrease muscle spasms.

**Diagnosis** 739.0: Occipital/cervical segment dysfunction  
723.2: Cervicoranal syndrome  
739.4: Sacroiliac segment dysfunction  
847.3: Sacral sprain/strain

## Chart Notes

Susan Fink

Phone: (414) 529-4600  
Fax : (414) 529-4689

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Patient: Fink, Susan

Ins Co WI Physicians Service MCARE

Pol # None

Insured ~~XXXXXXXXXX~~

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Date 05/21/2010

Provider Dr. Robert Carpenter, D.C.

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### Subjective:

Susan sought treatment today complaining of discomfort and or paresthesia in the following areas; occipital region (headache), right TMJ, cervical region, right cervical dorsal area and lumbar region.

### Objective:

An increase in pain was noted in the following cervical or lumbodorsal planes of motion; cervical extension, right lateral cervical flexion, left lateral cervical flexion and left cervical rotation. Palpation of the muscles revealed spasm in the following areas; cervical region and right cervical dorsal area. Active trigger points were discovered in the cervical musculature and scapular regions.

The part of a muscle fiber that actually does the contracting is a microscopic unit called a sarcomere.

Contraction occurs in a sarcomere when its two parts come together and interlock like fingers. Millions of sarcomeres have to contract in your muscles to make even the smallest movement. A trigger point exists when over stimulated sarcomeres are chemically prevented from releasing from their interlocked state.

Normally, when a muscle is working, its sarcomeres act like tiny pumps, contracting and relaxing to circulate blood through the capillaries that supply their metabolic needs. When sarcomeres in a trigger point hold their contraction, blood flow essentially stops in the immediate area. The resulting oxygen starvation and accumulation of the waste products of metabolism irritates the trigger point. The trigger point responds to this emergency by sending out pain signals.

### Assessment:

Susan's condition has worsened since the last treatment due to a very strong allergy season and this is the second day that I have seen a number of patients that are suffering with a very strong reaction to whatever is blooming.

### Plan:

Our goals of continued treatment include the following; relief care. Today's treatment included the following; 3-4 region manipulation, extremity adjustments, trigger point work, myofascial release, percussor therapy and laser therapy.

**Diagnosis** 739.0: Occipital/cervical segment dysfunction  
723.2: Cervicoranal syndrome  
739.4: Sacroiliac segment dysfunction  
847.3: Sacral sprain/strain

## Chart Notes

Susan Fink

Phone: (414) 529-4600  
Fax : (414) 529-4689

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Patient: Fink, Susan

Ins Co WI Physicians Service MCARE

Pol # None

Insured ~~XXXXXXXXXX~~

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Date 05/24/2010

Provider Dr. Robert Carpenter, D.C.

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### Subjective:

Susan sought treatment today complaining of discomfort and or paresthesia in the following areas; occipital region (headache), right TMJ, right cervical dorsal area, right mid thoracic area and lumbar region.

### Objective:

An increase in pain was noted in the following cervical or lumbodorsal planes of motion; left lateral cervical flexion, right lateral cervical flexion and left lateral lumbar flexion. An increase in pain was noted in the following cervical or lumbodorsal planes of motion; cervical extension, right lateral cervical flexion, left lateral cervical flexion and left cervical rotation. Palpation of the muscles revealed spasm in the following areas; cervical region and right cervical dorsal area. Active trigger points were discovered in the cervical musculature and scapular regions.

The part of a muscle fiber that actually does the contracting is a microscopic unit called a sarcomere.

Contraction occurs in a sarcomere when its two parts come together and interlock like fingers. Millions of sarcomeres have to contract in your muscles to make even the smallest movement. A trigger point exists when over stimulated sarcomeres are chemically prevented from releasing from their interlocked state.

Normally, when a muscle is working, its sarcomeres act like tiny pumps, contracting and relaxing to circulate blood through the capillaries that supply their metabolic needs. When sarcomeres in a trigger point hold their contraction, blood flow essentially stops in the immediate area. The resulting oxygen starvation and accumulation of the waste products of metabolism irritates the trigger point. The trigger point responds to this emergency by sending out pain signals.

### Assessment:

Susan's condition has worsened since the last treatment due to a very strong allergy season and this is the second day that I have seen a number of patients that are suffering with a very strong reaction to whatever is blooming.

### Plan:

Our goals of continued treatment include the following; relief care. Today's treatment included the following; 3-4 region manipulation, extremity adjustments, trigger point work, myofascial release, percussor therapy and laser therapy.

**Diagnosis** 739.0: Occipital/cervical segment dysfunction  
723.2: Cervicocranial syndrome  
739.4: Sacroiliac segment dysfunction  
847.3: Sacral sprain/strain

## Chart Notes

Susan Fink

Phone: (414) 529-4600  
Fax : (414) 529-4689

Patient: Fink, Susan

Ins Co WI Physicians Service MCARE

Pol # None

Insured

Date 05/26/2010

Provider: Dr. Robert Carpenter, D.C.

### Subjective:

Susan sought treatment today complaining of discomfort and or paresthesia in the following areas; cervical region, thoracic region and lumbar region. She stated that the pain in her right neck is only a 3 now and has stopped stabbing her as of yesterday.

### Objective:

Multiple subluxations with spasm, hypomobility and end point tenderness were found and adjusted at the following levels; T8, T12 and L1. An increase in pain was noted in the following cervical or lumbodorsal planes of motion; cervical extension, right lateral cervical flexion, left lateral cervical flexion and left cervical rotation. Palpation of the muscles revealed spasm in the following areas; cervical region and right cervical dorsal area. Active trigger points were discovered in the cervical musculature and scapular regions.

The part of a muscle fiber that actually does the contracting is a microscopic unit called a sarcomere. Contraction occurs in a sarcomere when its two parts come together and interlock like fingers. Millions of sarcomeres have to contract in your muscles to make even the smallest movement. A trigger point exists when over stimulated sarcomeres are chemically prevented from releasing from their interlocked state. Normally, when a muscle is working, its sarcomeres act like tiny pumps, contracting and relaxing to circulate blood through the capillaries that supply their metabolic needs. When sarcomeres in a trigger point hold their contraction, blood flow essentially stops in the immediate area. The resulting oxygen starvation and accumulation of the waste products of metabolism irritates the trigger point. The trigger point responds to this emergency by sending out pain signals.

### Assessment:

Susan's condition is showing improvement. Susan reported feeling better after the treatment. Susan's condition is well controlled at this time.

### Plan:

Today's treatment included the following; 3-4 region manipulation and trigger point work. Today's treatment included the following; . Our goals of continued treatment include the following; relief care.

**Diagnosis** 739.0: Occipital/cervical segment dysfunction  
723.2: Cervicocranial syndrome  
739.4: Sacroiliac segment dysfunction  
847.3: Sacral sprain/strain

**JEROME DRUGS-MUSKEGO**

S.75 W.17301 JANESVILLE RD

MUSKEGO, WI 53150

Phone: (262) 679-1800 Fax: (262) 679-5766

**Patient Medical Expenses**

From: 04/10/2010 To: 08/05/2010

**SUSAN J. FINK**

8360 S.100 TH.#2

FRANKLIN, WI 53132-

Date of Birth: 09/30/1959

MRN:

Product NDC Prescriber Plan	Rx / Fill / Pharmacy Sig	Qty	Days Supply	RPh	Fill Date	Triplicate	DAW
Subscriber	Adj Auth Id	Amt Billed	Pat Pay				
X Acetaminophen-Codeine #3 Tablet 3l *00406-0484-01 R. RATHOUR PAID (MEDCO)	1244218 / 0 / 100 Take one (1) tablet orally (by mouth) every 4 hours as needed	30.00	5	JJ	04/12/2010		
	811230525	SXC3CNK	11.30				<u>2.38</u>
LORazepam Tablet 1 MG *00591-0241-05 R. RATHOUR PAID (MEDCO)	1243107 / 0 / 100 Take one (1) tablet orally (by mouth) twice daily as needed	60.00	30	MM	04/16/2010		
	811230525	YL3HRQQ	17.25				3.05
Omeprazole Capsule DR 20 MG 55111-0158-10 R. RATHOUR PAID (MEDCO)	1240117 / 1 / 100 Take one (1) capsule orally (by mouth) daily	30.00	30	MM	04/17/2010		
	811230525	YL3TNW3	14.00				2.68
X Hydrocodone-Acetaminophen Tablet *00603-3881-28 R. RATHOUR PAID (MEDCO)	1244972 / 0 / 100 Take one (1) tablet every 6 hours as needed	15.00	4	KK	04/20/2010		
	811230525	YMCKNE1	7.55				<u>1.32</u>
Oxybutynin Chloride Tablet 5 MG 00603-4975-32 R. RATHOUR PAID (MEDCO)	1229502 / 0 / 100 Take one (1) tablet orally (by mouth) three times daily	90.00	30	KK	04/25/2010		
	811230525	OKMN9CF	11.75				2.94
Acetaminophen-Codeine #3 Tablet 3l *00406-0484-01 CARTER AUNE PAID (MEDCO)	1245522 / 0 / 100 Take one (1) tablet orally (by mouth) twice daily as needed	45.00	20	KK	04/25/2010		
	811230525	9CP3MTM	14.45				3.31
Triamcinolone Acetonide Cream 0.5 % 45802-0065-35 R. RATHOUR PAID (MEDCO)	1240340 / 1 / 100 Apply locally twice daily	30.00	15	KK	04/28/2010		
	811230525	RQ7E7RE	15.35				1.93
X Hydrocodone-Acetaminophen Tablet *53746-0109-05 R. RATHOUR PAID (MEDCO)	1245862 / 0 / 100 Take one (1) tablet orally (by mouth) every 6 hours as needed	30.00	8	KK	04/28/2010		
	811230525	RQ7NRPL	17.25				<u>2.45</u>
Phentermine HCl Tablet 37.5 MG *53489-0406-01 R. RATHOUR Cash	1243106 / 1 / 100 Take one (1) tablet orally (by mouth) daily	30.00	30	JJ	05/01/2010		
			23.25				23.25

I certify that the charges on this form are for prescriptions as shown in my records and that they are accurate to the best of my knowledge and belief.

Pharmacist's Signature : \_\_\_\_\_

Printed: Thursday, August 05, 2010 04:05 PM



**JEROME DRUGS-MUSKEGO**

S.75 W.17301 JANESVILLE RD

MUSKEGO, WI 53150

Phone: (262) 679-1800 Fax: (262) 679-5766

**Patient Medical Expenses**

From: 04/10/2010 To: 08/05/2010

SUSAN J. FINK

8360 S.100 TH.#2

FRANKLIN, WI 53132-

Date of Birth: 09/30/1959

MRN:

Product NDC Prescriber Plan	Rx / Fill / Pharmacy Sig	Qty	Days Supply	RPh	Fill Date	Triplicate	DAW
	Subscriber		Adj Auth Id		Amt Billed		Pat Pay
Premarin Tablet 0.9 MG 00046-1103-81 R. RATHOUR PAID (MEDCO)	1235450 / 4 / 100 Take one (1) tablet orally (by mouth) daily 811230525	30.00	30	JJ	05/01/2010	67.25	13.14
Lisinopril Tablet 20 MG 68180-0515-03 R. RATHOUR PAID (MEDCO)	1246120 / 0 / 100 Take one (1) tablet orally (by mouth) daily 811230525	30.00	30	JJ	05/01/2010	14.00	2.68
LORazepam Tablet 1 MG *00591-0241-05 R. RATHOUR Cash	1243107 / 1 / 100 Take one (1) tablet orally (by mouth) twice daily as needed 811230525	30.00	15	MM	05/04/2010	8.50	8.50
Acetaminophen-Codeine #3 Tablet 3l *00406-0484-01 CARTER AUNE PAID (MEDCO)	1247485 / 0 / 100 Take one (1) tablet every 4 to 6 hours as needed 811230525	45.00	8	JJ	05/14/2010	14.45	3.31
LORazepam Tablet 1 MG *00591-0241-05 CARTER AUNE PAID (MEDCO)	1247486 / 0 / 100 Take one (1) tablet every 4 to 6 hours as needed 811230525	45.00	8	JJ	05/14/2010	14.00	2.41
Omeprazole Capsule DR 20 MG 55111-0158-10 R. RATHOUR PAID (MEDCO)	1240117 / 2 / 100 Take one (1) capsule orally (by mouth) daily 811230525	30.00	30	MM	05/20/2010	14.00	3.43
Phentermine HCl Tablet 37.5 MG *53489-0406-01 R. RATHOUR Cash	1243106 / 2 / 100 Take one (1) tablet orally (by mouth) daily 811230525	30.00	30	MM	05/23/2010	23.25	23.25
LORazepam Tablet 1 MG *00591-0241-05 R. RATHOUR PAID (MEDCO)	1243107 / 2 / 100 Take one (1) tablet orally (by mouth) twice daily as needed 811230525	60.00	30	KK	05/25/2010	17.25	3.05
X Hydrocodone-Acetaminophen Tablet *00406-0358-05 R. RATHOUR PAID (MEDCO)	1248772 / 0 / 100 Take one (1) tablet orally (by mouth) twice daily as needed 811230525	60.00	30	JJ	05/28/2010	20.25	3.50

I certify that the charges on this form are for prescriptions as shown in my records and that they are accurate to the best of my knowledge and belief.

Pharmacist's Signature : \_\_\_\_\_

Printed: Thursday, August 05, 2010 04:05 PM



**JEROME DRUGS-MUSKEGO**

S.75 W.17301 JANESVILLE RD

MUSKEGO, WI 53150

Phone: (262) 679-1800 Fax: (262) 679-5766

**Patient Medical Expenses**

From: 04/10/2010 To: 08/05/2010

SUSAN J. FINK

8360 S.100 TH.#2

FRANKLIN, WI 53132-

Date of Birth: 09/30/1959

MRN:

Product NDC Prescriber Plan	Rx / Fill / Pharmacy Sig	Qty	Days Supply	RPh	Fill Date	Triplicate	DAW
	Subscriber		Adj Auth Id		Amt Billed		Pat Pay
Lisinopril Tablet 20 MG 68180-0515-03 R. RATHOUR PAID (MEDCO)	1246120 / 1 / 100 Take one (1) tablet orally (by mouth) daily 811230525	30.00	30	JJ	06/05/2010	14.00	2.68
Premarin Tablet 0.9 MG 00046-1103-81 R. RATHOUR PAID (MEDCO)	1235450 / 5 / 100 Take one (1) tablet orally (by mouth) daily 811230525	30.00	30	JJ	06/05/2010	67.25	13.14
Oxybutynin Chloride Tablet 5 MG 00603-4975-32 R. RATHOUR PAID (MEDCO)	1229502 / 1 / 100 Take one (1) tablet orally (by mouth) three times daily 811230525	90.00	30	JJ	06/05/2010	11.75	2.94
Cyclobenzaprine HCl Tablet 10 MG 65162-0541-11 R. RATHOUR PAID (MEDCO)	1249357 / 0 / 100 Take one (1) tablet twice daily as needed 811230525	20.00	10	JJ	06/05/2010	11.00	1.55
Acetaminophen-Codeine #3 Tablet 3l *00406-0484-01 CARTER AUNE PAID (MEDCO)	1249734 / 0 / 100 Take one (1) tablet orally (by mouth) every 4 to 6 hours as needed 811230525	45.00	8	KK	06/09/2010	14.45	3.31
Phentermine HCl Tablet 37.5 MG *53489-0406-01 R. RATHOUR Cash	1249737 / 0 / 100 Take one (1) tablet orally (by mouth) daily	30.00	30	JJ	06/12/2010	23.25	23.25
Omeprazole Capsule DR 20 MG 55111-0158-10 R. RATHOUR PAID (MEDCO)	1240117 / 3 / 100 Take one (1) capsule orally (by mouth) daily 811230525	30.00	30	JJ	06/12/2010	14.00	3.43
LORazepam Tablet 1 MG *00591-0241-05 R. RATHOUR Cash	1243107 / 3 / 100 Take one (1) tablet orally (by mouth) twice daily as needed	30.00	15	JJ	06/14/2010	11.00	11.00
Phentermine HCl Tablet 37.5 MG *53489-0406-01 R. RATHOUR Cash	1249737 / 1 / 100 Take one (1) tablet orally (by mouth) daily	30.00	30	JJ	07/05/2010	23.25	23.25

I certify that the charges on this form are for prescriptions as shown in my records and that they are accurate to the best of my knowledge and belief.

Pharmacist's Signature : \_\_\_\_\_

Printed: Thursday, August 05, 2010 04:05 PM





**JEROME DRUGS-MUSKEGO**

S.75 W.17301 JANESVILLE RD

MUSKEGO, WI 53150

Phone: (262) 679-1800 Fax: (262) 679-5766

**Patient Medical Expenses**

From: 04/10/2010 To: 08/05/2010

SUSAN J. FINK

8360 S.100 TH.#2

FRANKLIN, WI 53132-

Date of Birth: 09/30/1959

MRN:

Product NDC Prescriber Plan	Rx / Fill / Pharmacy Sig	Qty	Days Supply	RPh	Fill Date	Triplicate	DAW
	Subscriber		Adj Auth Id		Amt Billed		Pat Pay
LORazepam Tablet 1 MG *00591-0241-10 CARTER AUNE PAID (MEDCO)	1249735 / 0 / 100 Take one (1) tablet orally (by mouth) twice daily as needed  811230525	45.00	23	JJ	07/05/2010		
			Y1MLTCX		18.75		2.41
Lisinopril Tablet 20 MG 68180-0515-03 R. RATHOUR PAID (MEDCO)	1246120 / 2 / 100 Take one (1) tablet orally (by mouth) daily  811230525	30.00	30	JJ	07/30/2010		
			QHM13NX		14.00		2.68
Phentermine HCl Tablet 37.5 MG *53489-0406-01 R. RATHOUR Cash	1249737 / 2 / 100 Take one (1) tablet orally (by mouth) daily  811230525	30.00	30	JJ	07/30/2010		
					23.25		23.25
Omeprazole Capsule DR 20 MG 55111-0158-10 R. RATHOUR PAID (MEDCO)	1240117 / 4 / 100 Take one (1) capsule orally (by mouth) daily  811230525	30.00	30	JJ	07/30/2010		
			9WA91NE		14.00		3.43
Oxybutynin Chloride Tablet 5 MG 00603-4975-32 R. RATHOUR PAID (MEDCO)	1229502 / 2 / 100 Take one (1) tablet orally (by mouth) three times daily  811230525	90.00	30	JJ	07/30/2010		
			W7TRQNW		11.75		2.94
Premarin Tablet 0.9 MG 00046-1103-81 AYMEN KHOGALI PAID (MEDCO)	1254322 / 0 / 100 Take one (1) tablet orally (by mouth) daily  811230525	30.00	30	JJ	07/30/2010		
			W7TRWCC		67.25		13.64

*Amounts in italics are batch/paper bills that have not been reconciled (Amt. Billed - Copay = Ins Paid).***Patient Pay Total :****239.48**

I certify that the charges on this form are for prescriptions as shown in my records and that they are accurate to the best of my knowledge and belief.

Pharmacist's Signature : \_\_\_\_\_

Printed: Thursday, August 05, 2010 04:05 PM

