



Office of the City Clerk

Ronald D. Leonhardt
City Clerk

Jim Owczarski
Deputy City Clerk

www.milwaukee.gov

September 23, 2010

Angela Lopez
2038 S. 30th St.
Milwaukee, WI 53215

Dear Ms. Lopez:

I received your letter dated September 20th asking that the Judiciary and Legislation Committee reschedule your hearing from the end of last year.

I have attached a copy of your Nov. 23, 2009 letter requesting a rescheduling of your claim as you did not realize that you could not participate without being physically present. Your hearing was rescheduled for the next meeting, on December 14, 2009. You were not present at that hearing. A letter of denial (a copy of which is attached to this letter) was sent to you at your address and was returned as undeliverable.

If you wish to pursue this matter, you may contact Milwaukee County Circuit Court at 278-4121.

Sincerely,

Linda M. Elmer, Staff Assistant
Judiciary and Legislation Committee

City Hall
200 East wells Street
Room 301-B
Milwaukee, WI 53202

(Re: TOW # 1398682)

Angela M. Lopez
2038 S. 30th street
Milwaukee, WI 53215

September 20, 2010

Dear Judiciary & Legislation Committee,

I am requesting a hearing to dispute the following. I had received a notice from you, on November 6, 2009, that I was invited to hear the committee discuss my claim regarding damage to my car that was towed by FAH Towing during the week of April 2, 2009, which I started the hearing process within 60 days of incident. FAH Towing had taken possession of my car for several days and returned it to me at a public library, not delivered by a tow truck; I discovered damages for which I am seeking fair restitution.

I had gone to the city tow lot and paid the tow fee the same day my car was towed, but they would not return it to me because FAH Towing and Storage kept it, alleging that they accidentally pulled out the wheel axel and were supposed to fix it; then they argued with me about it over the telephone for several days and finally returned my car to me.

They returned it to me at the public library and said they never did damage it, and could not explain what they were doing with it for several days. Then my car had many miles accumulated on it, blown speakers and eventually needed repairs to the swaybar kinks (according the mechanic: characteristic of front end steering and tire pole damage), and uncommon for low mileage, which I had to have fixed on 11/2/09.

I was informed that there was a hearing after I was deployed overseas and I sent the city hall a letter, duly informing that I was unable to attend the date it was scheduled, and requested a reschedule.

For your convenience, this is the original complaint. On 4/2/09-4/5/09 Fah Towing and Storage, had damaged my car and apparently drove it for three days, without my permission, and after arguing with me about where and how to repair it. They drove and returned the car to me at a public library and did not even mark any tow lot numbers on my car (apparently never made it to the city tow lot).

The tow lot employees had taken my keys and would not show me my damaged car because the gate was closed (where they alleged my car was). I asked to see the damages to my car, and they said it was too late. They said "the towing company damaged the axel and wheel pole". My father was present as a witness to this.

Previously, I had asked the city to seek reimbursement for the lesser of two combined estimates, with the least expensive speakers and a refund of the tow, which totals \$606.08; then I reviewed the information regarding the waived ticket and tow, and the amount I was asking, was corrected to be \$551.08, as I am not entitled to a refund of the tow.

The city attorney had waived the parking ticket and advised me to write letters to the city to get reimbursed for the damages as well as missing my car for three days, and did not explain that I was not legally entitled to a refund of the tow (I had requested a refund of the tow in my initial complaint on the grounds that my car did not make it to the tow lot where I had paid \$95.00; instead FAH Towing and Storage had kept my car for three days, and did what ever they wanted to it.

So, within my rights, I had requested reimbursement to replace the blown speakers, to fix the spoiler and for a rental car for three days, a total of \$551.08.

Since the tow, my car has damaged front swaybar kinks (characteristic of front end steering and tire pole damage), and uncommon for low mileage, which I had to have fixed on 11/2/09. Including the additional cost to repair my car, which \$245.26 is itemized on the enclosed receipt, I hereby ask a total amount of \$796.34 to fix the damages caused by FAH Towing. This is the final amount I am asking to remedy the problems.

Please note that I forwarded a copy of the original letter and the subsequent letter to the City Tow Lot, as well; so they could be prepared to check their records and anything caught on camera.

I appreciate your time and effort in resolving this issue and for rescheduling my hearing, while I am present in the country. I hope we can arrive at an immediate solution through my clarification of the circumstances surrounding this claim.

Sincerely yours,



Angela M. Lopez

Angela M. Lopez