

CRISIS INTERVENTION TEAM

- The Crisis Intervention Team is a community-based collaboration between law enforcement, the National Alliance for the Mentally Ill, mental health consumers, and mental health providers.
- The primary purpose of CIT is to provide law enforcement with the skills needed to safely de-escalate situations involving people with mental illness who are in crisis.
- All new recruit officers receive 40-hours of CIT training to provide them with tools to handle incidents involving people in mental crisis.
- All current members of the department who did not receive this training during the Police Academy have now since received this 40-hour training.

CRISIS ASSESSMENT RESPONSE TEAM (CART)

- Each Crisis Assessment Response Team (CART) consists of a crisis team clinician from the Milwaukee County Psychiatric Crisis Service/Admission Center and an MPD officer.
- CART responds to mental health crisis calls in the community with the goal of reducing the number of individuals who are taken into custody under an emergency detention.
- There are currently 3 officers assigned to CART
 - 2 officers are assigned to Early Power
 - 1 officer is assigned to Early Shift

MENTAL HEALTH VOLUNTARY OPTIONS

- MPD members have several options when an emergency detention may not be appropriate and a more appropriate course of action may include using one or more of the following options:
 - Crisis Assessment Response Team
 - Voluntary psychiatric evaluation at nearest emergency medical treatment facility or Psychiatric Crisis Service / Admission Center
 - Contacting the Crisis Intervention Services Mobile Team or Children's Mobile Crisis Team from the Psychiatric Crisis Service / Admission Center to perform an assessment
 - Have the individual in crisis contact their mental health professional to evaluate their need for treatment if they have a provider
 - Crisis Resource Centers (3 in City of Milwaukee)
 - Must be 18 years of age or older, be a Milwaukee County resident, and have the ability for independent self-care

SOP 160 – PERSONS WITH MENTAL ILLNESS

SOP 160.20 Voluntary Options states:

To protect personal liberties, no person who can be treated adequately outside of a hospital institution or other inpatient facility may be involuntarily treated in such a facility. Wis. Stat. § 51.15(1) states that a law enforcement officer may take a person into custody for emergency detention if there is "substantial probability of physical harm." However, if a subject does not appear to be acutely mentally ill, and exhibits an ability and willingness to cooperate with voluntary treatment, a "substantial probability of physical harm" may not exist and an emergency detention may not be necessary. In these circumstances a more appropriate course of action may be one of the following:

B. CRISIS ASSESSMENT RESPONSE TEAM (CART)

The Crisis Assessment Response Team is a collaborative effort between the Milwaukee Police Department and PCS. The team is comprised of crisis team clinicians and police officers. CART will respond to situations when police intervention may be needed. The schedule for CART officers is available on the Crisis Intervention Team SharePoint site. The site also includes contact phone numbers for CART officers.

1. CART can only conduct psychiatric evaluations on individuals 18 years of age or older. If assistance is needed on a call for service involving a juvenile, officers may contact the Children's Mobile Crisis Team.
2. CART focuses on the utilization of voluntary options, stabilization on scene, referrals to other mental health resources, and mental health assessments and Criminal Justice Facility clearance for prisoners in custody.
3. CART cannot provide psychiatric clearance for someone who is in need of medical clearance (e.g., intentional overdose).

CITYWIDE MENTAL HEALTH CALLS FOR SERVICE

Citywide Mental Health Calls for Service						
District	2017	2018	2019	2020	2021	20-21 % Change
District 1	603	700	771	615	688	12%
District 2	960	866	863	705	847	20%
District 3	1,587	1,433	1,493	1,359	1,408	4%
District 4	1,089	1,141	1,149	987	1,101	12%
District 5	1,298	1,236	1,304	1,284	1,209	-6%
District 6	1,072	1,009	976	843	917	9%
District 7	1,711	1,701	1,675	1,537	1,600	4%
Unknown	17	18	17	14	17	21%
Total	8,337	8,104	8,248	7,344	7,787	6%

Calls for service data was retrieved from the Computer-Aided Dispatched (CAD) system and counts distinct calls for service for the time period of January 1-December 31, 2017-2021. Excludes training units and training calls, Priority 5, misdials, cancelled calls, proactive activity and calls with a disposition type of MFD, MCSO, and DRU.

MENTAL HEALTH CALLS FOR SERVICE

Mental Health Calls for Service					
Dispatched Units	2017	2018	2019	2020	2021
CART Dispatched Calls	482	806	764	765	928
% OF DISPATCHED CALLS TO CART	6%	10%	9%	10%	12%
Citywide Dispatched Calls	8,337	8,104	8,248	7,344	7,787

Calls for service data was retrieved from the Computer-Aided Dispatched (CAD) system and counts distinct calls for service for the time period of January 1-December 31, 2017-2021. Excludes training units and training calls, Priority 5, misdials, cancelled calls, proactive activity and calls with a disposition type of MFD, MCSO, and DRU.

CITYWIDE DISPOSITION OF MENTAL HEALTH CALLS

Citywide Disposition of Mental Health Calls for Service

Disposition	2017	2018	2019	2020	2021
C10 (Advised)	2,132	2,305	2,285	2,287	2,829
C7 (Emergency Detention)	2,435	2,250	2,504	2,174	2,053
C18 (Assignment Completed)	1,519	1,612	1,720	1,461	1,426
C15 (Unable to Locate Complainant)	717	644	671	507	610
C9 (Baseless)	989	800	652	576	521
C8 (Filed)	404	365	299	265	239
C1 (Arrest, 18 years and older)	63	65	51	34	36
C3 (Not Cleared, Pending)	38	33	28	17	21
C12 (City Citation Issued)	24	13	26	9	19
C20 (Domestic Violence)	4	9	7	4	20
C2 (Arrest, 17 years and younger)	9	2	2	1	2
Other	3	6	3	9	11
Total	8,337	8,104	8,248	7,344	7,787

Calls for service data was retrieved from the Computer-Aided Dispatched (CAD) system and counts distinct calls for service for the time period of January 1-December 31, 2017-2021. Excludes training units and training calls, Priority 5, misdials, cancelled calls, proactive activity and calls with a disposition type of MFD, MCSO, and DRU. Other category includes disposition codes AD, OUT, D2, D3, D4, D5, D6, D7.

CART DISPOSITION OF MENTAL HEALTH CALLS

CART Disposition of Mental Health Calls for Service					
Disposition	2017	2018	2019	2020	2021
C10 (Advised)	187	353	308	327	520
C18 (Assignment Completed)	48	130	189	162	136
C7 (Emergency Detention)	58	101	116	177	147
C8 (Filed)	146	134	46	28	24
C15 (Unable to locate complainant)	18	47	55	23	54
C9 (Unfounded, baseless)	16	24	35	40	32
C3 (Not cleared, pending)	6	11	7	0	2
C1 (Arrest, 18 years and older)	2	5	6	5	4
C20 (Domestic Violence)	0	1	0	1	6
C12 (City citation issued)	1	0	1	2	2
Other	0	0	1	0	1
MPD CART Total	482	806	764	765	928
Citywide Total	8,337	8,104	8,248	7,344	7,787

Calls for service data was retrieved from the Computer-Aided Dispatched (CAD) system and counts distinct calls for service for the time period of January 1-December 31, 2017-2021. Excludes training units and training calls, Priority 5, misdials, cancelled calls, proactive activity and calls with a disposition type of MFD, MCSO, and DRU. Other category includes disposition codes D4, D5.

MEDIAN TIME ON SCENE MENTAL HEALTH CALLS FOR SERVICE

Median Time On Scene Mental Health Calls					
Disposition	2017	2018	2019	2020	2021
Citywide	00:59:25	01:00:22	01:01:05	00:54:40	00:49:41
CART	01:41:44	01:15:45	01:03:34	00:55:44	00:47:35

Data was obtained from the Computer Aided Dispatch (CAD) and reflects the median time spent on scene to dispatched calls for service based on the on scene date for the time period of January 1-December 31, 2017-2021. Excludes proactive activity, training units and training calls, calls where a primary unit was not assigned, Priority 5, misdials, cancelled calls, DPR, calls with a negative time spent on scene, calls with a time spent on scene of > 24 hours, and calls with a disposition type of MFD, LIU, MCSO, and DRU.

CART CALLS FOR SERVICE

CART Calls for Service						
Call Type	2017	2018	2019	2020	2021	20-21 % Change
MENTAL HEALTH OBSERVATION	482	806	764	765	928	21%
WELFARE CITIZEN	82	214	272	221	284	29%
SUICIDE ATTEMPT	38	71	71	52	60	15%
TROUBLE WITH SUBJECT	53	52	61	47	56	19%
SUBJECT WITH WEAPON	19	31	29	37	57	54%
INJURED PERSON/SICK	19	35	30	27	27	0%
PROPERTY PICKUP	41	14	23	22	22	0%
BATTERY	9	19	22	25	32	28%
BATTERY DV	21	25	14	14	29	107%
MISSING CRITICAL	8	12	21	27	16	-41%
OTHER	174	171	168	126	171	36%
Total	946	1,450	1,475	1,363	1,682	23%

Call data was retrieved from the Computer-Aided Dispatched (CAD) system and counts distinct calls for the time period of January 1-December 31, 2017-2021. Excludes training units and training calls, Priority 5, misdials, cancelled calls, proactive activity and calls with a disposition type of MFD, MCSO, and DRU. Call type final is sorted by the cumulative total.