### Department of Administration Purchasing Division

# Finance & Personnel Committee Approval Required For Single Source Contract Contract #E0000018510

Fire and Police Commission		
Diana Herrejon		
Vendor Service Contract for Administrative Investigation Management		
(AIM) Use of Force Consultant Services		
Steven G. Brandl (Fort Myers, FL)		
Three years from $01/01/2022 - 12/31/2024$ , with two (2) options to renew for one (1) year		
Req# 0000018510 Rec'd 09/30/21		
\$74,000.00		
\$0.00		
\$74,000.00		
maintained in the MPD Administrative Investigation Management (AIM) lations for best practices for annual and semi-annular reporting of data, orts in conformity with the purpose, intent, and goals of the Fire and Police Statement.  1) years from January 1, 2022, through December 31, 2024, with two (2) pon mutual consent. The estimated contract value is \$74,000.00.  2) eviously worked with the MPD and studied their data. He is a recognized not procedures and has worked with the data of other police departments. He analyzing the UOF data and recommending best practices for reporting data and services under contracts E0000010562 (09/2010-08/2012), E0000011934 (09/2013-08/2017), and E0000015648 (11/2017-10/2020).		

Date

F&P Approval Presentation Date: 12/08/2021

City Purchasing Director

### Department of Administration Purchasing Division

## Finance & Personnel Committee Approval Required For Sole Source Contract Contract #E0000018527

DPW- Water Works
Diana Herrejon
Vendor Service Contract for PromisePay Payment Plan for Milwaukee Water Works
Promise Network, Inc. (Oakland, CA)
One (1) year from date of award with the option to renew for three (3) additional one (1) year terms
Req# 0000018527 Rec'd 10/04/21
\$55,000.00
\$0.00
\$55,000.00

#### **Purpose of Contract:**

The purpose of the contract with Promise Network, Inc. is to manage the execution of PromisePay Payment Plans for Milwaukee Water Works (MWW) customers. Services include marketing, outreach, administration, and support of the payment plans. The contract term is one (1) year from the date of award with the option to renew for three (3) additional one (1) year terms. The estimated contract total is \$55,000.00.

#### Background:

Promise Network, Inc. specializes in government payment solutions and offers its PromisePay application with a specific focus on payment flexibility. This vendor has worked with several utilities throughout the United States (i.e, Louisville Water Company; Cincinnati Water; City of Richmond) and is recognized as a sole source due to the vendor's particular insight into how to recommend affordable payment arrangements, perform outreach to customer groups who could most benefit from such flexibility and integrate payment arrangements with payment assistance programs, if necessary.

This knowledge and experience makes PromisePay uniquely qualified to provide these services for MWW. Charges related to this contract include an annual payment of \$45,000.00 for software and services in addition to charges related to other marketing services as requested. Promise Network, Inc. will also assess a service fee to customers (\$0.40 per ACH transaction and 1.95% for all credit/debit/Apple/Google Pay/Venmo transactions). These service fees are equal to the bid prices being charged by our online bill payment contractor, Bill2Pay.

City Purchasing Director	Date	
F&P Approval Presentation Date: 12/08/2021		