

August 31, 2007

City of Milwaukee
Office of the City Attorney
800 City Hall
200 E. Wells Street
Milwaukee, WI 52302-3551

RE: C.I. File No: 07-S-249

Dear City Attorney:

I would like to appeal the decision you made for the repairs for my 2005 STS Cadillac. Everyday I drive to work I usually take 20th street from Melvina to State, however during that month of June, 20th street past North Ave was closed due to road construction. I had to find an alternate route. On June 20th 2007, I decided to take 27th street all the way to State to get to work. When I arrived at Center street I was driving in the right hand lane behind a car. I saw his car dip, but it was to late for me to stop before I actually saw the "man-made hole" and drove in it. This was not a "pothole" as you put it. I got a tape measure and that hole was approximately 3ft by 6ft and about 6in deep. There were no barricades or cones blocking the hole. It appears to me that hole was made to accommodate that new Condo being built. But by me not traveling that route I don't know when the hole was made. However, I do know when I went back to 27th & Center on June 21st @ 4:00 pm to take pictures of the hole, the hole was filled. I didn't take my picture. I did go back a week later and took a picture of the filled hole to show it was a hole there. The damages to my car are \$943.42. The City of Milwaukee is negligent. I have my receipt for the work that was done to my car and I also have the damaged rim. Your investigation shows the Infrastructure Services Division-Field Operations records proved they were out on June 21st and asphalted the "man-made hole". As I noted prior it was not a "pothole". The day the incident happened I called the City to report the "man-made hole" and was told to file a claim with the City and that the City knows of the "man-made hole at 27th & Center. However, she never took my name and I was told no complaints are taken over the phone. I was never told I needed to call the DPW Call Center to file a complaint with them.

Thank you
Veronica Junior
2208 West Melvina Street
Milwaukee, WI 53206

Veronica Junior
2208 West Melvina Street
Milwaukee WI 53206
414-773-7530 wk# 8a-5p
414-447-9450 hm#5p-9p

Dear Office of City Clerk,

On June 20th 2007 at 07:45am, I was driving to work, going south on 27th street, on Center before the cross-walk intersection there was a man made hole on the right hand side of the street, larger than 4ft by 6ft. I did not see the hole until it was too late and drove in the hole. There were no cones, signs or barricades blocking the hole in street. I continued on to work. Once there I notice damage underneath my car and a rim bent. I returned to 27th & Center on Thurs June 21st to take pictures of the hole, it was filled already, within a 24 hour period. I will like the City of Milwaukee to pay for the damages to my 2005 STS Cadillac. Enclosed is a copy of the bill for repairs that was made to my car. I am requesting \$943.42 reimbursement. A picture of the filled-in hole is also enclosed.

The City of Milwaukee was negligent by not having something blocking man-made hole.

Thank you, Veronica Junior

CITY OF MILWAUKEE

2007 JUL 11 AM 11:33

RONALD D. LEONHARDI
CITY CLERK

CITY OF MILWAUKEE
RECEIVED

2007 JUL 11 PM 3:17

OFFICE OF
CITY ATTORNEY

Date: 06/26/2007 11:29 AM
 Estimate ID: 07-1222444-01
 Estimate Version: 1
 Supplement: 1 (F) 06/26/2007 11:29:13 AM
 Profile ID: CSC5.6:allexceptamsm

PROGRESSIVE

3442 S. 103RD ST., GREENFIELD, WI 53227

Damage Assessed By: ROB SCHIRES
 Supplemented By: ROB SCHIRES

Claim Rep: JESSICA SLAIKEU
 (715) 381-4877

* Product Type: Auto
 * Date of Loss: 06/20/2007
 * Deductible: 500.00
 Policy No: 16080142
 * Claim Number: 07-1222444-01

Insured: VERONICA JUNIOR
 Claimant: VERONICA JUNIOR
 Address: 2208 W MELVINA ST, MILWAUKEE, WI 53206
 Telephone: Work Phone: (414) 773-7530 Home Phone: (414) 447-9450
 Owner: VERONICA JUNIOR
 Address: 2208 W MELVINA ST, MILWAUKEE, WI 53206
 Telephone: Work Phone: (414) 773-7530 Home Phone: (414) 447-9450

Mitchell Service: 910241

Description: 2005 Cadillac STS
 Body Style: 4D Sed
 VIN: 1G6DW677950147224
 Mileage: 12,703
 OEM/ALT: A
 Color: RED
 Options: ANTI-LOCK BRAKE SYS. (ABS), ALUM/ALLOY WHEELS, AIR CONDITIONING, POWER STEERING
 POWER WINDOWS, POWER DOOR LOCKS, TILT STEERING WHEEL, CRUISE CONTROL
 ELECTRIC DEFOGGER, LEATHER SEATS, POWER SUNROOF, AUTOMATIC TRANSMISSION
 HEATED SEATS, PREMIUM SOUND SYS., CD PLAYER (MULTI)
 AM-FM STEREO/CDPLAYER(SINGLE), HEATED MIRROR, FOG LIGHTS, CENTER CONSOLE
 TELESCOPIC WHEEL, PASSENGER-FRONT AIR BAG, POWER REMOTE MIRROR
 4 WHEEL DISC BRAKES, DRIVER-FRONT AIR BAG, DRIVER-SIDE AIR BAG
 LEFT-CURTAIN AIR BAG, RIGHT-CURTAIN AIR BAG, PASSENGER-SIDE AIR BAG, POWER SEATS

Vehicle Production Date: 10/04
 Drive Train: 3.6L Inj 6 Cyl 5A RWD
 License: PHOXY 1 WI
 Search Code: BROOKFIEL2

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
<u>FRONT BUMPER</u>							
1	000020	BDY	REMOVE/REPLACE	FRT LWR BUMPER AIR DEFLECTOR	25748633 GM PART	88.40	0.3
<u>COOLING</u>							
2	000113	BDY	REMOVE/REPLACE	FRT COOLING AIR DEFLECTOR	25768932 GM PART	66.58	0.3
<u>WHEEL</u>							
S1 3	000333	BDY	REMOVE/REPLACE	FRT ALLOY WHEEL	9594373 GM PART	599.46	0.3
<u>MANUAL ENTRIES</u>							
4	900500	MCH*	ADD'L LABOR OP	MOUNT & BALANCE, VALVE STEM & DISP FEE	Sublet	12.00 *	INC*
5				Check Lt Rear Wheel For Damage			
6	900500	MCH*	ADD'L LABOR OP	MOUNT & BALANCE, VALVE STEM & DISP FEE	Sublet	12.00 *	INC*
7	900500	BDY *	REMOVE/REPLACE	4 WHEEL ALIGNMENT	Sublet	69.95 *	0.0*

* - Judgment Item

This estimate has been re-calculated with a modified profile.

ESTIMATE RECALL NUMBER: 06/25/2007 15:46:17 07-1222444-01

Mitchell Data Version: MAY_07_A
 UltraMate Version: 6.0.023

UltraMate is a Trademark of Mitchell International
 Copyright (C) 1994 - 2005 Mitchell International
 All Rights Reserved



Picture

Taken: June 28th

Location: 27th 3rd Center

Hole was filled June 21st 2007

Veronica Junior

2208 W. Melvina

Milwaukee 53206

414-447-9450 SP-9P

414-773-7530 SA 4³⁰P