

My car was stolen on 10/14 in the early morning. I went to the police station to file a police report. I was finished by 11:10 am. Due to the police officer's negligence, the report wasn't filed until 4:24pm. During this time, the vehicle was towed by an independent tow company at 12:10pm which caused me to pay \$658.78 due to the fact the police report wasn't filed completely. I went back to District 7 and they confirmed this story as accurate and stated I would have to contact the city attorney to get a reimbursed for these expenses.

Thank you,

Manquenda McLaughlin

Manquenda McLaughlin

(414) 364-5724

Manquenda-marshall@yahoo.com

CITY OF MILWAUKEE
2022 NOV -7 PM 12:31
CITY CLERK'S OFF

OFFICE OF CITY ATTORNEY
08 NOV 22 PM 01:17

(important)

Car was
↓

* Causing my car to be towed!

Also, was never notified

Reported 11:10

Entered 16:24

Towed 12:10

PV-17 (Rev. 07/20)

CRIME VICTIM RESOURCES

MILWAUKEE POLICE DEPARTMENT

Entered very late!

Contact Officer: F. Galloway
 Case Number: 22-288-0060 Incident Date: 10-14-2022
 District / Division: 7 Shift Hours: 8A-4P
 Phone Number: 414 935-7272 Email Address: fgallo@milwaukee.gov

The Contact Officer is your primary source for general information regarding the investigation as well as arrests and the status of property in police custody.

IMPORTANT REMINDERS FOR VICTIMS OF CRIME

- If the District Attorney's Office issues charges in this case you will have the right to attend all court proceedings and, upon request, to be heard in court when your rights as a victim are implicated. Contact the Victim Witness Program for information about your rights and about charges, the next court hearing and to provide your input regarding potential protective bail conditions that may be ordered by the court.
- If you are threatened or intimidated by anyone because of your cooperation with law enforcement and prosecution in connection with this crime, you should report that to the investigating agency. If you feel you are in immediate danger, call 9-1-1.
- It is very important that you keep agencies informed of any changes to your address, phone number, or email.
- You may be eligible to receive reimbursement for certain expenses related to the crime. It may be helpful to you to keep records of the crime-related expenses such as lost wages, repairs or medical bills because you may be required to provide this information to support your claim. Restitution may be ordered if someone is convicted of the crime against you, or you may be eligible for crime victim compensation even if no one is arrested or convicted. For more information contact the Wisconsin Department of Justice at 1-800-446-6564 or P.O. Box 7951, Madison, WI 53707-7951 or online at: www.doj.state.wi.us/ocvs.
- WI-VINE services allow you to register for notification about changes in custody status for offenders who are in a county jail. Find more information at www.vinelink.com or call 1-888-944-8463.

WISCONSIN LAW PROVIDES VICTIMS OF CRIMES WITH SPECIFIC RIGHTS

The Wisconsin Constitution (Article I, Section 9m) and Wis. Stat. Chapter 950 give special rights to victims of crime. Some rights are automatic while others must be requested. The Wisconsin Department of Justice Victim Resource Center can provide you with information about victims' rights as well as victim services in your area. call 1-800-446-6564 or access a directory online <http://www.doj.state.wi.us/ocvs>.

Please note that it is not always clear to whom victims' rights apply at different stages of a case. Use the information on this form to discuss and clarify your rights with the agencies you are in contact with about the case and to make your interests known.

3700 W WELLS STREET, MILWAUKEE WI 53208
Phone: (414) 933-7666

#22-1024-58069

Printed 10/24/2022

Payments can be made online by visiting twbk.co/xgVGcL

Invoice #	22-1024-58069	Authorized by	IMPOUND TOW OUT
Purchase Order Number	CARD		3700 W WELLS STREET, MILWAUKEE WI
Call #	58069	Tow From	3700 W WELLS STREET, MILWAUKEE WI
Tow Reason	(other)	Tow To	3745 W Wells St, Milwaukee, WI 53208, USA
Truck	32		
Date/Time Requested	10/24/2022 @ 2:14 PM		
Contact	Manquenda Marshall		

Year	Make	Model	Color	VIN	Plate	Odometer
2014	Hyundai	Elantra	Blue	5NPDH4AE7EH532996	297YDY WI	-

Charge Description	Quantity	Price	Line Total
IMPOUND TOW OUT	1	\$50.00	\$50.00
		Subtotal	\$50.00
		Milwaukee - 5.5% Tax	\$2.75
		Grand Total	\$52.75
		Amount Due:	\$0.00

Debit payment of \$52.75 applied on 10/24/2022

Always Towing & Recovery Inc. provides the following services: towing, unattended towing, recovery, winching, jumpstarts, lockouts, tire changes, and fuel delivery. I, the undersigned, in consideration of Always Towing & Recovery Inc. providing one or more of the services requested above, hereby release, indemnify, and hold harmless Always Towing & Recovery Inc. and its employees, contractors, subcontractors, agents, and affiliates, from all claims, demands, actions, and causes of action of every nature, including those relating to negligent acts, and including, but not limited to, all losses or expenses that may arise and relate in any way to the actions of Always Towing & Recovery Inc. and its employees, contractors, subcontractors, agents, and affiliates pursuant to the companies provision of such services. I understand that such service involves the risk of damage to my vehicle and expressly accept the risk of any and all such damages. Your signature below indicates that Always Towing & Recovery Inc. and its employees, contractors, subcontractors, agents, and affiliates are released from any liability resulting from our attempt to provide services which includes unattended or attended towing, recovery, winching, jumpstarts, lockouts, tire changes, and fuel delivery. Your signature affixed to this document is testimony that you have read and understand this statement and have no questions. IMPORTANT: You are advised that newer model vehicles are designed to make any attempt to unlock the door without the proper key a most difficult task. Always Towing & Recovery Inc. and its employees, contractors, subcontractors, agents, and affiliates have been instructed to assist you by the use of special tools. However, there is no guarantee that access will be gained. Also, there is a chance that damage may occur in the attempt to gain access to your vehicle.

Signature: _____

PAID
OCT 24 2022

3700 W Wells Street , Milwaukee WI 53208
Phone: (414) 933-7666

Printed 10/24/2022

Payments can be made online by visiting twbk.co/cmnFmn

Released To	MANQUENDA MCLAUGHLIN	635 E PRICE AVE MILWAUKEE WI 53207	
Invoice #	22-1015-57495	Reason for Impound	Management Called In
Call #	57495	VIN Number	5NPDH4AE7EH532996
Stock #	12434230	Model	2014 Hyundai Elantra (Blue)
Purchase Order #	2279236	License Plate	297YDY (WI)
Account	Will Call PPI N/A	Keys	No
Date/Time Impounded:	10/15/2022 1:59 PM	Towed from	3635 N 88th St, Milwaukee, WI 53222, USA (3635 North 88th Street)
Truck	47	Stored at	Always Towing- 3700 3700 W Wells St, Milwaukee WI 53208
Date/Time Released:	10/24/2022 2:10 PM	Police Hold	No
Days Held in Impound	10 days		

Release Notes:

Storage charges	Quantity	Price	Line Total
(Storage - Storage Fees) Impounds/Storage: Daily Impound Rate	10	\$25.00	\$250.00
Towing charges	Quantity	Price	Line Total
(Towing) 002-Private Property [MP]- Tow Fee	1	\$150.00	\$150.00
(Towing) 002-Special Equipment/Addtl Process [Removal or Storage] [MP]	1	\$125.00	\$125.00
(Towing) Municipal Recording Fee	1	\$30.00	\$30.00
(Towing) Credit Card Fee 3.5%	1	\$20.50	\$20.50
		Towing Subtotal	\$325.50
		Storage - Storage Fees Subtotal	\$250.00
		Subtotal	\$575.50
		Milwaukee - 5.5% Tax	\$30.53
		Grand Total	\$606.03
		Amount Due:	\$0.00 / Paid

Debit payment of \$606.03 applied on 10/24/2022

Notice to all vehicle owners - Please Read: We understand having your vehicle towed is an inconvenience and we want to make the recovery process of your vehicle as easy as possible. By signing below, you represent, warrant, and covenant to the following: • You have had an opportunity to inspect the recovered vehicle and provide Always Towing written notification of any damage to or missing property from the vehicle and agree to assume full responsibility for the vehicle upon payment of this invoice. • You are the legal and rightful owner of the recovered vehicle and have provided Always Towing with photo identification in the form of a valid driver's license permitting you to drive on Wisconsin's roadways. • You understand that Always Towing has the right to refuse credit card payments from any person who threatens to stop payment, void, or authorize a chargeback. If you are unable to pay the invoice to redeem your vehicle upon pickup due to our refusal to accept your credit card payment, we will agree to hold your vehicle for up to 24 hours without incurring additional storage fees to allow you to return with an accepted payment method. • You give Always Towing permission to release the recovered vehicle to you upon payment of this invoice. • You agree to submit all complaints and disputes to Always Towing in writing to complaints@alwaystowingmilwaukee.com or by certified mail to 3700 W. Wells Street, Milwaukee, WI 53208. All complaints and disputes must contain the following information: (1) your name, address, and a telephone number where we can reach you; (2) the make, model, and license plate number or VIN of the towed vehicle; (3) the tow date; and (4) a detailed description of your complaint. All complaints will be investigated. You hereby waive all claims and damages against Always Towing & Recovery, Inc. arising from the tow of your vehicle, excepting complaints made according to the terms set forth herein within 7 business days of the date set forth below. • You understand that false, misleading, or intentionally disparaging claims made by you to the public regarding Always Towing could subject you to claims for slander and defamation. • You agree to hold harmless and indemnify Always Towing & Recovery, Inc. and its officers, shareholders, directors, employees, and subcontractors (the "Releasees") from any and all third-party claims arising out of (1) your breach of these terms, (2) any false or defamatory statements that you make to the press or public concerning the Releasees, and (3) your negligent, willful, and illegal acts.

Signature: _____

PAID
OCT 24 2022

WISCONSIN CERTIFICATE OF TITLE

Vehicle Identification Number 5NPDH4AE7EH532996		Year 2014	Make HYUNDAI		
Title Number T1348TA29004-5	Issue Date 12/14/2021	Chassis Type AUTO	Odometer Reading 43885	Odometer Status ACTUAL	Odometer Date 02/23/2016
Product Number 67277160545	Body Style SEDAN	Color PURPLE	Fleet No.		

Titled Owner(s)
 MCLAUGHLIN MANQUENDA
 635 E PRICE AVE
 MILWAUKEE, WI 53207-5214

The person, firm or corporation named on this Title is the lawful owner of the vehicle described, subject to any Security Interest (liens) shown. The order in which the Lien Holders appear on this Title does not necessarily represent their priority. The Wisconsin Department of Transportation will not be responsible for false or fraudulent odometer statements made in the assignment of the Certificate of Title or for errors in reporting mileage, brand disclosures or the history of the vehicle. The department has no actual knowledge about the history of the vehicle and makes no warranty that the title brands or mileage disclosures on prior titles have been carried forward onto this document.

5NPDH4AE7EH532996

Lien Holder(s)
 NONE,

Additional Vehicle Detail
 PREVIOUSLY TITLED BY: TN

SELLER: When the vehicle is sold, complete the ASSIGNMENT OF CERTIFICATE OF TITLE on the top back of this title and deliver the title to the purchaser with the vehicle. You may wish to retain a copy of this title with the purchaser's information and signature as proof of sale for your records.

PURCHASER: Apply for a new title with the Wisconsin Division of Motor Vehicles immediately. To legally operate this vehicle, you are required to register it with the Division of Motor Vehicles.



MAIL ADDRESS:
 Wisconsin Department of Transportation
 PO Box 7949, Madison, WI 53707-7949
 55834

T055S 8/2015
20-3-4151937

QUESTIONS:
 Contact the Division of Motor Vehicles at:
 414-266-1000, 808-264-7447
 wisconsin.dmv.gov

Any alteration, correction, fluid, or erasure voids this title.

KEEP IN SAFE PLACE

DO NOT KEEP IN VEHICLE



Always Towing & Recovery Inc
 3700 W. Wells St.
 Milwaukee, WI 53208(414) 933-7666

Mailing Address
 PO Box 69
 Menomonee Falls, WI 53052

10/20/2022

CERTIFIED MAIL RECEIPT

Owner(s)

Lienholder(s)

CERT 7021 0950 0000 6427 8658
 MCLAUGHLIN MANQUENDA
 635 E PRRICE AVE
 MILWAUKEE WI 53207

Re: 2014 Hyundai Elantra 297YDY VIN 5NPDH4AE7EH532996

Impound Date	10/15/2022	Invoice #	22-1015-57	Amount Paid	
Towed From	3635 N 88th St, Milwaukee, WI 53222, USA	Call #	57495	Balance	453.65
Towed To	3700 W Wells St, Milwaukee, WI 53208				

Please be advised, as the vehicle owner, you are responsible for any and all accrued towing and storage charges from the time the vehicle enters our lot. If you have sold this vehicle to another party you are receiving this letter because you are still listed as the owner.

Our storage rate is: \$25.00 for the first day, \$25.00 per day thereafter. As the vehicle owner, your options are as follows, with ID, proof of ownership, and proof of insurance (if no insurance can be presented, the vehicle can be towed by our company or another licensed and insured towing company.)The vehicle may be reclaimed from the address listed above, between the hours of 9:00 a.m. and 5:00 p.m. on Monday thru Friday, and on Saturday and Sunday from 8:00 am to 12:00 p.m. The amount above may not include total charges accumulated on this vehicle.

Pay with cash, credit or debit (credit/debit cards are only accepted from the registered owner of the vehicle), all accrued towing and storage charges and remove the vehicle from our storage lot. No personal checks or money orders will be accepted.

Do nothing, and the vehicle will be sold with the accrued towing and storage charges (minus sale/salvage price) remaining your responsibility. This is in accordance with Wisconsin State Statute S779.415 if this vehicle is not claimed and the outstanding charges have not been paid within 30 days or a written agreement has been entered into with the towing company in possession of the vehicle, the above-listed vehicle will be sold or junked. Wisconsin State Statute 349.13 (dr)

Sincerely,

MCLAUGHLIN
635 E. PRICE
MILWAUKEE, WI 53207

MILWAUKEE WI 530

3 NOV 2022 PM 3 L



ATTN CLAIMS
OFFICE OF CITY CLERK
200 E. WELLS STREET
Room 205
MILWAUKEE, WI 53202

OFFICE OF CITY ATTORNEY
08 NOV 22 PM 01:18

CITY OF MILWAUKEE
2022 NOV - 7 PM 12:30
CITY CLERK'S OFFICE

53202-357099

