

February 11, 2010
14365 Regis Street
Brookfield, WI 53005

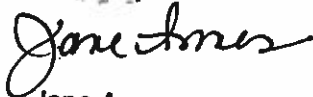
Milwaukee City Clerk
200 East Wells Street, Room 205
Milwaukee, WI 53202

Dear Sir/Madam

This letter is in regards to requesting a hearing for my denied claim # 09-S-368. I would like to officially request a hearing to appeal this decision.

I will look forward to your attention to this matter.

Sincerely



Jane Ames

CITY OF MILWAUKEE

2010 FEB 15 AM 9:48

RONALD D. LEONARD
CITY CLERK

CITY OF MILWAUKEE
RECEIVED

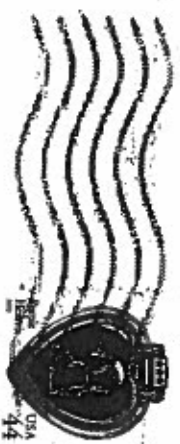
2010 FEB 15 PM 3:10

OFFICE OF
CITY ATTORNEY

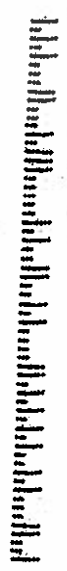
14345 Rye Dr.
Bldg, WI 53005

Off
Dennis
Milwaukee City Clerk
300 East Wells Street, Room 205
Milwaukee, WI 53202

MILWAUKEE WI 530
Q FEB 2010 PM 3 T



53202+2515



14365 Regis Street
Brookfield, WI 53005
Tuesday, October 6, 2009

MILWAUKEE
RECEIVED

2009 OCT -8 PM 2: 00

CITY OF
MILWAUKEE
OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE

2009 OCT -7 PM 12: 57

RONALD D. LEONHARDT
CITY CLERK

City Clerk
Attn: Claims Adjuster
200 E. Wells Street., Room 205
Milwaukee, WI 53202

Dear Sir/Madam:

This claim is in response to an incident I had with my Chrysler Town and Country van on Sunday, September 27, 2009 at 11:45 am. While traveling with my 9 year old daughter west bound on Capitol Drive just feet past 76th street, I started to turn into the south east entrance of the Times Square Shopping Mall parking lot and my tire got caught in a pothole in the shoulder of the road. I lost control of the car and could barely get the car several feet into the parking lot because I could not steer the car. I then got out of the car to examine the problem, only to see that both tires were pointing inward. I thus proceeded to try to right the car and move ahead, out of the way of others who were trying to enter the parking lot, but was unable to because the car would not move. I called Dennis's Towing Service to tow my car because it was not drivable. The tow driver looked underneath the car while hooking it up to lift on the flat bed truck and stated the tie rod broke.

I am officially filing a claim for the towing and repair charges enclosed. This was a very scary and dangerous situation. Being that construction is occurring on 76th street just a few feet north of Capitol Drive, the barricades were out several feet into Capitol Drive. Thus once past the protruding barricades, the Times Square entrance comes up quite quickly thus not allowing one to make a sharper turn and avoid this pothole. I am only thankful that others who were trying to turn into that same lot, as I was blocking 3/4's of the entrance, did not hit my van and cause an accident whereby my daughter or myself or another drive could have been hurt. Please take note of the photos I have enclosed to show you this destructive and dangerous pothole. In addition, as you can see by the photos the entire shoulder is a mess and a danger.

As stated, earlier, I had the car towed to Dennis's Service and they repaired the tie rod and realigned the car on Monday, September 28, 2009.

In conclusion, I am requesting that the City of Milwaukee reimburse my towing and tie rod repair expenses of \$349.03 (please note enclosed receipt) due to the negligence of poor and dangerous street maintenance. All of this could have most certainly been avoided, had there not been this enormous pothole in the shoulder of the road.

Thank you for your time and prompt attention to this claim. I will look forward to hearing from you.

Sincerely,



Jane Ames
262-783-4969

enclosure

Dennis Service
 13990 W Lisbon Ave.
 Brookfield, WI. 53005
 Phone - 262-781-5022 Fax - 262-781-2580

INVOICE

5159

INVOICE

Work Completed Date : 08/28/2009

Print Date : 08/28/2009

2000 Chrysler - Town & Country LX

Ames, Jane

Lic # : CATRAT

Odometer In : 118726

Unit # :

Odometer Out : 118726

Vin # : 1C4GP445GYB619542

Home 262-783-4969

Cust ID : 293

Ref # :

Hat # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
Right Outer Tie Rod End 1	1.00	69.09	69.09	Tow	75.00
Shop Supplies		15.00	15.00	Install outer tie rod end	84.00
				Set toe in	84.00
				Hazardous Materials	5.00

[Technicians : M, Justin; Please Select, Technician]

Org. Estimate \$256.43 Revisions \$0.00 Current Estimate \$ 256.43 Additional Cost Revised Estimate

Labor:	\$248.00
Parts:	\$84.09
Sublet:	\$0.00
Sub:	\$332.09

Tax:	\$16.94
Total:	\$349.03
Bal Due:	\$349.03

[Payments -]

12 month or 12,000 mile warranty on new parts and labor

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm code, administered the Bureau of Consumer Protection, Wisconsin Department of Agriculture, Trade and Consumer Protection, P.O.Box 8911 Madison, wi. 53708-8911.

(When applied shop supplies include-misc. sealants, solvents, cleaners, towels, and protective covers)

SIGNATURE..... Date..... Time.....

SIGNATURE..... Date..... Time.....

①



① This picture shows traveling west bound on Capitol Drive to the Time Square shopping mall. As you can see, the barricades are protruding onto Capitol Drive. Thus making for a quick veer to turn into Time Square.



②

② This picture is a medium shot of the entrance to Time Square which shows the entire shoulder. One would be looking west down Capitol Drive. One can see the pothole in the middle of the street's shoulder.

③



③ In the center of this picture you have a better view of the entire shoulder and the pothole in question.

④



④ This picture is a closer view of the shoulder and the pothole. As can be seen by this picture, the entire shoulder of the street is dilapidated.

⑤



⑤ This is a much closer picture of the pothole. One can get an idea of the size of it by comparing the diet coke can to it. The depth of the pothole is about 5-5½ inches.



6

6 This is a picture looking northwest into the Time Square shopping mall. It shows the shoulder and entrance into Time Square.



⑦ This picture was taken looking east down Capitol Drive. This gives a very good view of the pothole and other potholes in the shoulder of the street. The pothole in question is the middle pothole.