

CITY OF MILWAUKEE  
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2015 SEP -4 PM 2:56

OFFICE OF  
CITY ATTORNEY

August 28, 2015

Grant F. Langley  
210 E Wells St  
Milwaukee WI, 53202

RE: C.I. File No. 1029-2015-1858  
Communication to Grant F. Langley

Dear Mr. Grant Langley;

I would like to appeal this decision of you denying the claim. I'm requesting a hearing, due to me wanting to further explanation. Also, it was the city main sewer that had blockage, not mine. SO, it should be the city's responsible to pay back the claim amount.

Thank you.

*Chauhan*

OFFICE OF MILWAUKEE  
2015 SEP -3 P 1:40  
CITY CLERK'S OFFICE

**CITY OF MILWAUKEE**  
Office of the City Attorney  
OFFICE OF THE CITY ATTORNEY  
800 City Hall  
200 East Wells Street  
Milwaukee, Wisconsin 53202-3551

U.S. POSTAGE >> PITNEY BOWES  
ZIP 53202 \$ 000.39 1  
02 1W  
0001396581 AUG 19 2015



PRESORTED  
FIRST CLASS

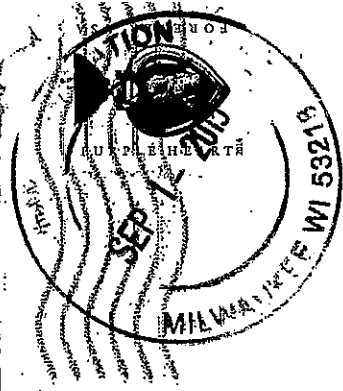
Mr. Chai Kao Xiong  
5627 West Custer Avenue  
Milwaukee, WI 53218



F2D-55B 53218



Chai Kao RECEIVED  
5627 - W. CUST. DIVISION  
MILWAUKEE, WI OFFICE OF  
CITY ATTORNEY



MILWAUKEE WI 53218  
SEP 1 2013

Grant F Langley  
200 E Wells St  
Milwaukee, WI 53202

53202351500

1 On the 19th of May, the residence at  
 2 5627 W Custer Avenue, experienced a drain  
 3 blockage. This caused the basement to severely  
 4 flood and forced a water shutoff to prevent further  
 5 flooding.

6 The homeowner, Chai Kuo Xiong, rented two  
 7 different drain cleaners in multiple attempts to  
 8 clear an blockage in the drain. The first attempt  
 9 was with a 50ft drain cleaner then a 100ft  
 10 drain cleaner. Both attempts failed to clear and  
 11 lower the water.

12 Chai called the company, Roto-Rooter, to come  
 13 clear the drain. After multiple attempts, the worker  
 14 checked the city manhole to find it full. He  
 15 then called the city to come clear the main drain.  
 16 When the main was cleared, the flooding at the  
 17 residence then proceeded to drain.

18  
 19 Chai Kuo Xiong is seeking compensation from the  
 20 city of Milwaukee in the sum of \$953.23 to  
 21 cover the cost of renting the drain cleaners and  
 22 hiring of the company Roto-Rooter.

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 CITY OF MILWAUKEE  
 2015 JUL 20 P 4:15  
 CITY CLERK'S OFFICE

(07/14/2015)

23  
 24  
 25  
 26  
 27  
 28 Phone Contact: (414) 366-6555



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4155 NORTH PORT WASHINGTON ROAD  
MILWAUKEE, WI 53212 (414)263-1291

4912 00026 16928 05/19/15 09:20 PM  
CASHIER DAVID - DWU1U1

CUSTOMER AGREEMENT # 244493  
RECALL AMOUNT 60.50

SUBTOTAL 60.50

SALES TAX 3.39

TOTAL \$63.89

E-DEPOSIT 125.00

MASTERCARD -61.11

TA

XXXXXXXXXXXX8865  
AUTH CODE 77777/5265315

DEPOSIT NO# 49121505190261682244493925



4912 26 16928 05/19/2015 4567

THE HOME DEPOT RESERVES THE RIGHT TO  
LIMIT / DENY RETURNS. PLEASE SEE THE  
RETURN POLICY SIGN IN STORES FOR  
DETAILS.

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\*\*\*\*\*

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COMPARTA SU OPINION EN UNA BREVE  
ENCUESTA PARA LA OPORTUNIDAD DE GANAR.

User ID:  
BZMV 39057 34171

Password:  
15269 34145

Entries must be entered by 06/18/2015.  
Entrants must be 18 or older to enter.  
See complete rules on website. No  
purchase necessary.

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4155 NORTH PORT WASHINGTON ROAD  
MILWAUKEE, WI 53212 (414)263-1291

4912 00026 17074 05/20/15 08:42 AM  
CASHIER DAVID - DWU1U1

CUSTOMER AGREEMENT # 244497	
RECALL AMOUNT	70.40
SUBTOTAL	70.40
SALES TAX	3.94
TOTAL	\$74.34
E-DEPOSIT	125.00
XXXXXXXXXXXX8865 MASTERCARD	-50.66
AUTH CODE 77777/4260006	TA

DEPOSIT NO# 49121505190261694244497947



4912 26 17074 05/20/2015 7122

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User ID:  
BZMV 39349 34463

Password:  
15270 34437

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Entrants must be 18 or older to enter.  
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purchase necessary.

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CITY ATTORNEY



www.getroto.net

**INVOICE**

Milwaukee: (414) 541-4477  
 Waukesha: (262) 548-3660  
 Ozaukee: (262) 375-5576  
 Washington: (262) 255-3031

**214290**

11030 W. Lincoln Ave. • Milwaukee, WI 53227

INVOICE DATE <b>5-20-15</b>	PHONE <b>973-2819</b>	PO. #	START TIME <b>1147 AM</b>
CUSTOMER NAME <b>CHAI XIONG</b>		FINISH TIME <b>100 PM</b>	
JOB ADDRESS (STREET, ZIP) <b>5627 W. CUSTER AVE.</b>			
BILLING ADDRESS (IF DIFFERENT) (STREET, CITY, ZIP)			
SERVICE PERFORMED			PRICE
<b>Worked on sewer from cleanout in floor out to manhole connection, sewer did not open.</b>			<b>275.00</b>
<b>checked city man manhole full. called city for OWNER</b>			
PARTS/PRODUCTS			
TRUCK # <b>4</b>		SUBTOTAL \$	
SERVICE REPRESENTATIVE <b>DS</b>		TAX \$	
WARRANTY (IF APPLICABLE) <b>N/A</b>		TOTAL \$ <b>275.00</b>	

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**JUL 20 2015**  
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 CITY ATTORNEY

RETAIN RECEIPT FOR WARRANTY PURPOSES.  
 \$30.00 CHARGE FOR RETURNED CHECKS. PAYMENT IS DUE  
 WITHIN 30 DAYS. SERVICE CHARGE OF 1 1/2% PER MONTH  
 (18% APR) ON ALL INVOICES OVER 30 DAYS OLD.  
 LOCATION MARKS NOT GUARANTEED.

- VISA/MAST/DISCOVER
- CHECK # **1147**
- CASH
- CHARGE

Date: **5-20-15** Signature: *[Signature]*

I agree to the terms and conditions on the reverse side.