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November 17, 2009

Joseph Hren
13745 West Graham Street
New Berlin, WI 53151

RE: Joseph Hren
C.I. File No.: 09-S-348

Dear Mr. Hren:


We have received your claim relating to damage allegedly sustained to your vehicle during the tow process.

Our investigation reveals that your 1999 Chevrolet was towed to the City of Milwaukee Tow Lot on September 18, 2009 for being Parked In A Tow Away Zone. The tow lot intake and exit forms indicated your truck had damage on it. The vehicle was released to you on September 18, 2009 without incident. The tow lot records further noted you came back to the tow lot on September 21, 2009 and completed a complaint form. Since your vehicle had pre-existing damage upon arrival at the tow lot and there is no evidence your alleged loss occurred at the tow lot, the City cannot accept liability and we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney


ROBERT OVERHOLT
Investigator Adjuster

RMO:ms
1044-2009-2563:151934

09-S-348
DENIAL SENT
TO CLMT ON
11-18-09

OFFICE OF THE CITY ATTORNEY