

Benefits of Parking Citations Delivered Via Mail (USPS) & E-Mail

Enhancing safety for city employees and the public



Parking Citations by Mail (USPS)

Details and Benefits

- Public to be notified prior to program launch
 - DPW web site
 - City E-notify
 - DPW text alert (26K+)
 - Media outlets
 - Other suggestions/ideas about public outreach
- Plan – To be used for Food Truck and Night Parking Permit violations, as well as any safety-related violations
- Safety – Citations will be issued without enforcement staff leaving their vehicle
- Photos – Citations will include images of the infraction
- Accuracy – Citation and images thoroughly reviewed before approval and issuance

Actual Citation Mailed or E-mailed to Violators

3811 West Lincoln Avenue
Milwaukee, WI 53215
RETURN SERVICE REQUESTED



MILWAUKEE VIOLATIONS BUREAU
PO BOX 346
Milwaukee, WI 53201
Phone (414) 344-0840

MAIL ALL PAYMENTS TO:
Envíe todos los pagos por correo a:

CITY OF MILWAUKEE VIOLATIONS BUREAU
PO Box 346
Milwaukee, WI 53201-0346



Date/Fecha: 7/7/2023
Detail Listing/Lista de Detalles
Citation/Citación: 135239016
Plate/State / Placa/Estado: AGM0514/WI
Amount Due/Cantidad Debidá: \$20.00

MILWA 04546851000011 002000



CONSCIENTIOUS CITIZEN
841 N. Broadway, Room 614
Milwaukee, WI 53202

MILWAUKEE PARKING SERVICES NOTICE OF VIOLATION AVISO DE INFRACCIÓN DE LOS SERVICIOS DE ESTACIONAMIENTO DE MILWAUKEE

Citation Number Nº de Cita	Date Fecha	Time A las(s)	Violation Location Ubicación de Infracción	Plate Nº de Licencia	State Estado	Make Marca	
135239016	07/07/2023	05:20 AM	2754 N. FREDERIC	AGM0514	WI		
Violation Description Infracción:	Fine Multa:	If paid after: Si paga después del:	8/3/2023	If paid after: Si paga después del:	8/17/2023	If paid after: Si paga después del:	9/1/2023
600M - NIGHT PARKING - MAIL	\$20.00	\$25.00		\$35.00		\$50.00	
TOTAL DUE NOW MONTO A PAGAR AHORA						\$20.00	



The vehicle referenced above was identified in violation of Milwaukee's parking ordinance within Milwaukee Code of Ordinances (MCO) 101. A paper citation was not placed on the vehicle.

This letter shall serve as notification that you, as the registered vehicle owner, are responsible for this citation per MCO 101-34.

INSTRUCTIONS: HOW TO PAY, HOW TO APPEAL, INFORMATION AND GENERAL QUESTIONS:

For questions or information call the automated payment and information system at (414) 344-0840. Live agents are available from 8:00AM – 5:00PM, Monday through Friday.

Information about Milwaukee parking regulations can be obtained from the Department of Public Works website milwaukee.gov/parking

802CSPRCP20333P004_483909178

El vehículo al que se hace referencia anteriormente se identificó en violación de la ordenanza de estacionamiento de Milwaukee bajo el Código de Ordenanzas de Milwaukee (MCO) 101. No se colocó una citación impresa en el vehículo.

Esta carta servirá como notificación de que Ud., como propietario registrado del vehículo, es responsable de esta citación según MCO 101-34.

INSTRUCCIONES: CÓMO PAGAR, CÓMO APELAR, INFORMACIÓN Y PREGUNTAS GENERALES:

Para preguntas o información llame al sistema de pago e información automatizado al (414) 344-0840. Los agentes en vivo están disponibles de 8:00 a.m. a 5:00 p.m., de lunes a viernes.

Se puede obtener información sobre las normas de estacionamiento de Milwaukee en el sitio web del Departamento de Obras Públicas milwaukee.gov/parking

TO PAY THIS PARKING CITATION

To avoid increased fines, pay this citation immediately. Late fee schedule is included on the front of this notice.

BY INTERNET Visit Milwaukee.gov/parking and click the "Pay Citation" link. Pay with MasterCard, VISA or Discover 24/7. Convenience fees apply.

BY PHONE Call 414-344-0840. Pay with MasterCard, VISA or Discover 24/7 using the automated payment and information system. Convenience fees apply.

AUTOMATED KIOSKS Pay at automated kiosks 24/7 at any Police District Station or during business hours at the Tow Lot. Convenience fees apply.

IN PERSON During business hours at one of the three violations bureau locations with cash, check, MasterCard, VISA or Discover.

North Side: 6223 N. Teutonia Avenue
Downtown: 951 N. James Lovell Street (2nd Floor)
South Side: 2980 S. Chase Ave.

BY MAIL Make check or money order payable to: **City of Milwaukee**

Write the citation number and plate number of the cited vehicle on your check or money order.

Mail the citation or notice and your payment to: **City of Milwaukee Violations Bureau, P.O. Box 346, Milwaukee, WI 53201. Do not send cash or credit card information through the mail.**

TO DISPUTE THIS CITATION

Citations must be disputed within 65 days of issuance. Citations can be appealed online at Milwaukee.gov/parking and clicking on the "citations" link.

For questions or information on how to dispute this citation, call (414) 344-0840 from 8:00AM – 5:00PM, Monday through Friday.

****IMPORTANT**:** Any person to whom a citation has been issued for a nonmoving traffic violation in this section who fails to either stipulate to the forfeiture or schedule an appearance in municipal court to answer the charges within 65 days of the issuance of the citation may have a default judgment entered against that person for the forfeiture, plus appropriate fees, costs and surcharges as allowed under Sec. 101-34 of the Milwaukee Code of Ordinances.

Failure to pay this parking citation within 65 days from the date of issuance may result in the registration suspension of all your vehicles by the Wisconsin Department of Transportation.

If this citation remains unpaid and you park illegally, your vehicle may be towed, and you will be responsible for all impound/towing related fees.

Further, failure to pay your parking fines may result in your Wisconsin state income tax refund being withheld for the unpaid amount.

PARA PAGAR ESTA CITA DE ESTACIONAMIENTO

Para evitar el aumento de las multas, pague esta citación de inmediato. El programa de cargos por pagos atrasados se incluye en el frente de este aviso.

POR INTERNET Visite Milwaukee.gov/parking y haga clic en el enlace "Pay Citation." Pague con MasterCard, VISA o Discover 24/7. Se aplican tarifas de conveniencia.

POR TELEFONO Llame al 414-344-0840. Pague con MasterCard, VISA o Discover 24/7 utilizando el sistema de pago e información automatizado. Se aplican tarifas de conveniencia.

QUIOSCOS AUTOMÁTICOS Pague en quioscos automáticos las 24/7 en cualquier estación de policía del distrito o durante el horario comercial en la grúa. Se aplican tarifas de conveniencia.

EN PERSONA Durante el horario comercial en una de las tres oficinas de infracciones con efectivo, cheque, MasterCard, VISA o Discover.

Lado Norte: 6223 N. Teutonia Avenue
El Centro: 951 N. James Lovell Street (2nd Floor)
Lado Sur: 2980 S. Chase Ave.

POR CORREO Haga el cheque o giro postal a nombre de: **City of Milwaukee**

Escriba el número de citación y el número de placa del vehículo citado en su cheque o giro postal. Envíe por correo la citación o aviso y su pago a: **City of Milwaukee Violations Bureau, P.O. Box 346, Milwaukee, WI 53201. No envíe dinero en efectivo ni información de tarjetas de crédito por correo.**

PARA DISPUTAR ESTA CITACIÓN

Las citaciones deben disputarse dentro de los 65 días posteriores a su emisión. Las citaciones se pueden apelar en línea en Milwaukee.gov/parking al hacer clic en el enlace "citaciones".

Para preguntas o información sobre cómo disputar esta citación, llame al (414) 344-0840 de 8:00 a.m. a 5:00 p.m., de lunes a viernes.

****IMPORTANTE**:** Cualquier persona a quien se le haya emitido una citación por una infracción de tránsito sin movimiento en esta sección que no estipule la confiscación ni programe una comparecencia en el tribunal municipal para responder a los cargos dentro de los 65 días posteriores a la emisión de la citación puede hacer que se dicte un fallo en rebeldía contra esa persona por el decomiso, más los honorarios, costos y recargos apropiados según lo permite la Sec. 101-34 del Código de Ordenanzas de Milwaukee.

Si no paga esta multa de estacionamiento dentro de los 65 días a partir de la fecha de emisión puede resultar en la suspensión del registro de todos sus vehículos por parte del Departamento de Transporte de Wisconsin.

Si no paga esta multa y se estaciona ilegalmente, es posible que su vehículo sea remolcado y Ud. será responsable de todos los cargos relacionados con la incautación/remolque.

Además, la falta de pagar sus multas de estacionamiento puede resultar en la retención de su reembolso de impuestos sobre los ingresos del estado de Wisconsin por el monto impago.

Parking Citations by E-Mail

Details and Benefits

- The same citations sent via Mail (USPS) may also be e-mailed
- Plan – To be used for Food Truck and Night Parking Permit violations, as well as any safety-related violations
- Safety – Citations will be issued without enforcement staff leaving their vehicle
- Photos – Citation will include images of the infraction
- Accuracy – Citation and image data thoroughly reviewed before approval and issuance
- Citizen questions: Milwaukee Violations Bureau Call center staff to assist with citizen inquiries

Parking Citation by E-Mail

- 97% of citizens have e-mail addresses
- E-mail addresses obtained from parking system and service providers
- Message is encrypted and password protected
- If message is undelivered or unopened, a hard copy notice will be sent via first class US Mail

From: City of Milwaukee <enotice@duncansolutions.com>
Sent: Tuesday, October 17, 2023 10:03 AM
To: Conscientious Citizen <ccitizen@gmail.com>
Subject: Personal and Confidential Communication

--- External Email---

Your eDocument is best viewed using the latest version of the Adobe Reader - get it [here](#)

Welcome to eNotice - Please review this email carefully.



Authenticate Your Details:

Guest: Conscientious Citizen
Email Address: ccitizen@gmail.com



Your eDocument is Secure

This eDocument is encrypted for your protection. To view the document enter your five digit zip code in the password field of the attached PDF.



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You'll need the Adobe Reader to view your secure eDocument. [Get it now.](#)

Dear CONSCIENTIOUS CITIZEN

This message serves as notification that a vehicle registered to you has been issued a parking citation by the City of Milwaukee. Your citation document is attached. The document can be opened with Adobe Reader.

The password needed to open this document is the 5-digit zip code listed on your vehicle registration.

Please do not respond to this email address. For inquiries, please call:

(414) 344-0840 Monday through Friday between 8am and 5pm.

For additional information about Milwaukee parking violations and regulations, please visit:

www.Milwaukee.gov/parking

Sincerely,
Milwaukee Violations Bureau

You may contact us at:

Citation Delivery: US Mail - Timeline

- Citation Issued: Day 1
- Owner Identified: Day 3-5
- Citation Delivered: Day 6-11

Citation Delivery: E-mail- Timeline

- Citation Issued: Day 1
- Owner Identified: Day 3-5
- Citation Delivered: Day 5

Parking Citation by Mail / E-mail Activity Timing

- Event timing shown for citations sent via US Mail (Actual test performed this past summer)
- Faster delivery via e-mail: no printing and mailing required
- Extending application of fine increases by 14 days (to 28 days for the initial fine increase and 42 days for the second)
- During testing this past summer, the longest time between citation issuance and delivery was 11 days
- Ongoing testing has confirmed the maximum time to delivery does not exceed 14 days

Issue Date	Owner Request Date	Owner Info Returned	Notice Generated	Mail: Print Date	USPS Origin Scan	USPS Carrier Scan	Mail
				E-mail: Send Date			Delivery Days
Wed, Aug 09, 2023	Thu, Aug 10, 2023	Tue, Aug 15, 2023	Wed, Aug 16, 2023	Wed, Aug 16, 2023	Thu, Aug 17, 2023	Fri, Aug 18, 2023	9
Thu, Aug 10, 2023	Fri, Aug 11, 2023	Tue, Aug 15, 2023	Wed, Aug 16, 2023	Wed, Aug 16, 2023	Thu, Aug 17, 2023	Fri, Aug 18, 2023	8
Fri, Aug 11, 2023	Tue, Aug 15, 2023	Thu, Aug 17, 2023	Fri, Aug 18, 2023	Fri, Aug 18, 2023	Mon, Aug 21, 2023	Tue, Aug 22, 2023	11
Sat, Aug 12, 2023	Tue, Aug 15, 2023	Thu, Aug 17, 2023	Fri, Aug 18, 2023	Fri, Aug 18, 2023	Mon, Aug 21, 2023	Tue, Aug 22, 2023	10
Mon, Aug 14, 2023	Tue, Aug 15, 2023	Thu, Aug 17, 2023	Fri, Aug 18, 2023	Fri, Aug 18, 2023	Mon, Aug 21, 2023	Tue, Aug 22, 2023	8
Tue, Aug 15, 2023	Wed, Aug 16, 2023	Fri, Aug 18, 2023	Mon, Aug 21, 2023	Mon, Aug 21, 2023	Tue, Aug 22, 2023	Wed, Aug 23, 2023	8
Wed, Aug 16, 2023	Thu, Aug 17, 2023	Tue, Aug 22, 2023	Wed, Aug 23, 2023	Wed, Aug 23, 2023	Thu, Aug 24, 2023	Fri, Aug 25, 2023	9
Thu, Aug 17, 2023	Fri, Aug 18, 2023	Tue, Aug 22, 2023	Wed, Aug 23, 2023	Wed, Aug 23, 2023	Thu, Aug 24, 2023	Fri, Aug 25, 2023	8
Fri, Aug 18, 2023	Tue, Aug 22, 2023	Thu, Aug 24, 2023	Fri, Aug 25, 2023	Fri, Aug 25, 2023	Mon, Aug 28, 2023	Tue, Aug 29, 2023	11
Sat, Aug 19, 2023	Tue, Aug 22, 2023	Thu, Aug 24, 2023	Fri, Aug 25, 2023	Fri, Aug 25, 2023	Mon, Aug 28, 2023	Tue, Aug 29, 2023	10
Mon, Aug 21, 2023	Tue, Aug 22, 2023	Thu, Aug 24, 2023	Fri, Aug 25, 2023	Fri, Aug 25, 2023	Mon, Aug 28, 2023	Tue, Aug 29, 2023	8
Tue, Aug 22, 2023	Wed, Aug 23, 2023	Fri, Aug 25, 2023	Mon, Aug 28, 2023	Mon, Aug 28, 2023	Tue, Aug 29, 2023	Wed, Aug 30, 2023	8
Wed, Aug 23, 2023	Thu, Aug 24, 2023	Tue, Aug 29, 2023	Wed, Aug 30, 2023	Wed, Aug 30, 2023	Thu, Aug 31, 2023	Fri, Sep 01, 2023	9
Thu, Aug 24, 2023	Fri, Aug 25, 2023	Tue, Aug 29, 2023	Wed, Aug 30, 2023	Wed, Aug 30, 2023	Thu, Aug 31, 2023	Fri, Sep 01, 2023	8