

September 22, 2003

To the Honorable Common Council
Of the City of Milwaukee
Room 205 – City Hall

Re: Communication from Ann L. Parsons
C.I. File No. 03-L-92

Dear Council Members:

We return the enclosed document which has been filed with the City Clerk and ask that it be introduced and referred to the Committee on Judiciary & Legislation with the following recommendation.

Claimant, Ann L. Parsons, 2609 North 45th Street, Milwaukee, WI 53210, alleges that due to allegations of a possibly delinquent property tax bill she has been threatened with loss of her property due to possible foreclosure. She claims damages in the amount of \$60,000.00.

Our investigation reveals that the Milwaukee Water Works issued a no-access notice to Ms. Parsons on March 10, 1997 after they were unable to obtain access to her home to install an automated water meter. They subsequently issued 6 additional notices and were finally granted access on March 15, 2002. The meter reading at the time of exchange showed that they had underestimated water consumption for the non-access period by 1,243 ccf. Since the account was more than two quarters in arrears at tax roll time, they transferred the entire account balance of \$1,655.67, plus a 10% service charge, to the tax roll on October 1, 2002.

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The Milwaukee Water Works has handled the billing of Ms. Parsons' account, including all applicable adjustments, in accordance with PSC and Utility rules and regulations. As such, the City would not be liable. Accordingly, we recommend that this claim be denied.

Very truly yours,

GRANT F. LANGLEY
City Attorney

MICHAEL G. TOBIN
Assistant City Attorney

MGT:beg
Enclosure
1048-2003-2451:72132