

# City of Milwaukee Racial Equity Assessment Report

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Finance and Personnel Committee Meeting  
July 26, 2022

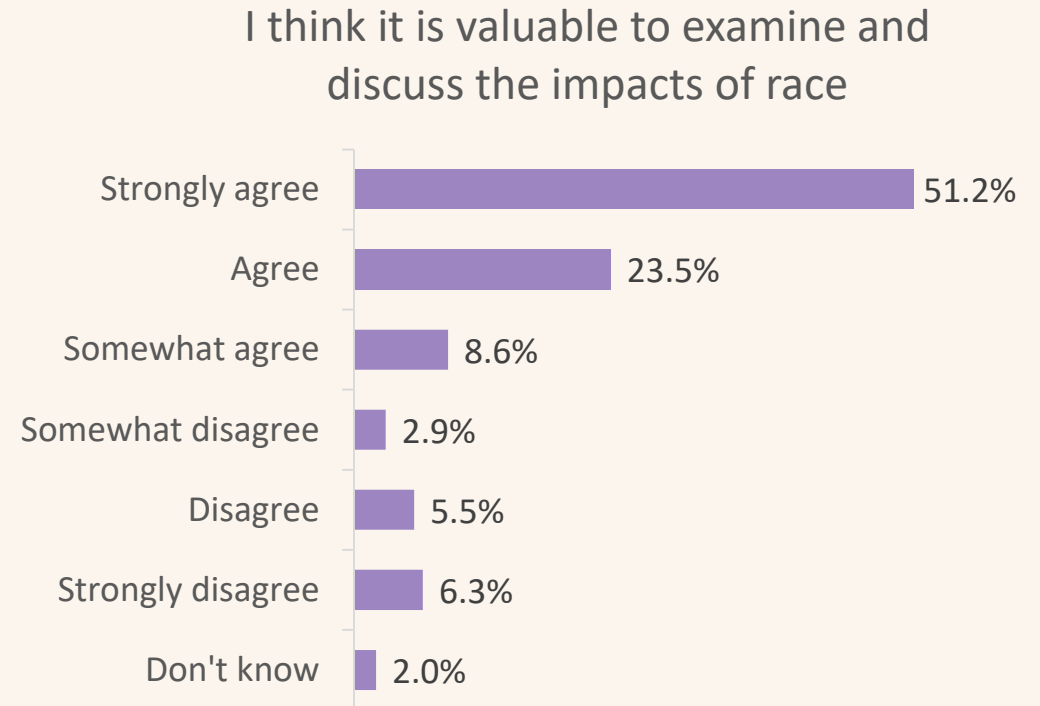


# Value of racial equity work

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- The majority of city employees strongly agree that it is valuable to examine and discuss the impacts of race
- Only 15% of employees surveyed either somewhat disagree, disagree, or strongly disagree that it is valuable to examine and discuss the impacts of race

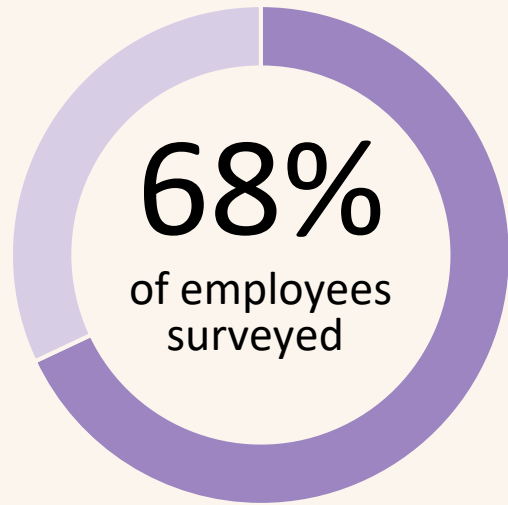
## *Employee survey*



# Commitment: words vs. action

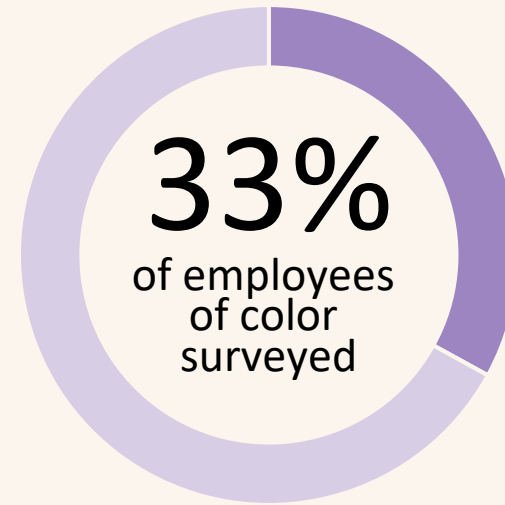
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*Employee survey*



agree that their department is committed to racial equity

*Region of choice study*



agree that leaders visibly support diversity and inclusion through their actions and not just words

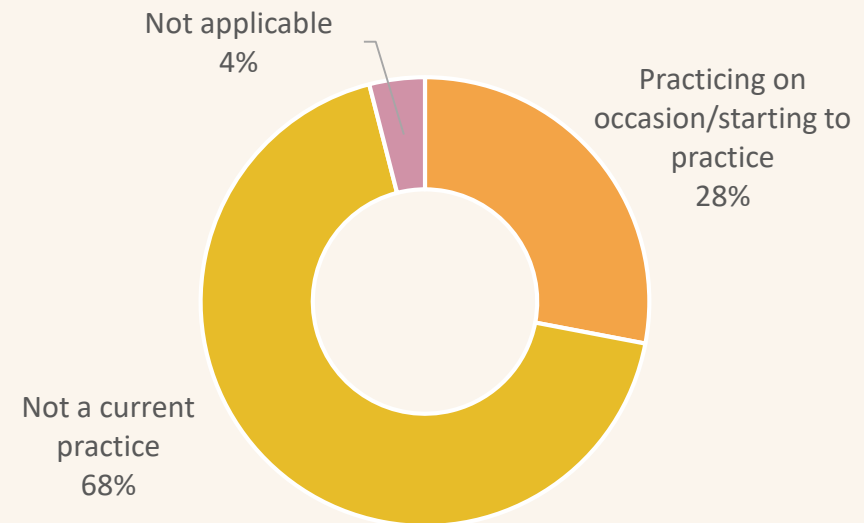
# Racial equity in decision making

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- Several departments have started to consider or begin to use a racial equity tool in their decision-making processes
- However, the majority of departments do not use racial equity tools
- Responses indicate different levels of understanding about racial equity tools and how and when to use them

## *Department assessments*

Leadership have and use a specific equity tool when making significant decisions, such as program planning, budgeting, and staffing decisions.



# Workforce demographics

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- As a whole, city employees represent a larger percentage of white workers and a smaller percentage of Black, Hispanic, and Asian workers, compared to the population of working age Milwaukee residents
- Workforce diversity is one of the most common racial equity priorities identified by departments
- Assessments highlight the key role of DER and the diversity recruiter position in recruitment and hiring processes, particularly for general city departments

# Employee knowledge and skills

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- Racial equity training opportunities for most employees have been limited
- Departments encourage staff to utilize tuition reimbursement and provide notice of opportunities, but note that additional training is needed
- Lack of performance appraisals makes it difficult to assess employee progress on racial equity knowledge, skills, or goals

## *Employee survey*

I would become more active in advancing racial equity in my department if (select all that apply):



# Budgeting and contracting

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## **Budgeting**

- Department responses highlight the challenge of competing demands for staff time and resources
- Budget office has expressed interest in incorporating racial equity into the annual budget process

## **Contracting**

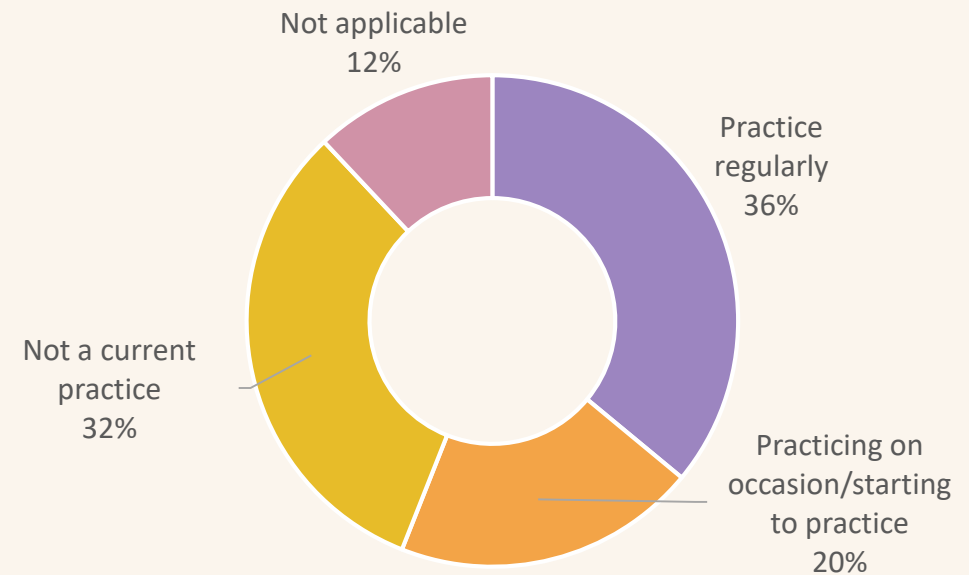
- Bid incentives exist, but do not specifically address race and are not frequently utilized
- Work has been done in recent years to remove participation barriers and increase contracting opportunities to minority owned businesses
- Disparity study in progress

# Community access and engagement

- Language translation services are not standardized across departments
- Many department community engagement activities involve informing or consulting the public, rather than involving or collaborating
- Community groups emphasized a need for consistency, accountability, and follow through from the city regarding its community engagement activities

## *Department assessments*

Representatives from communities of color are participants in the development of programs, policies, or services that impact them.





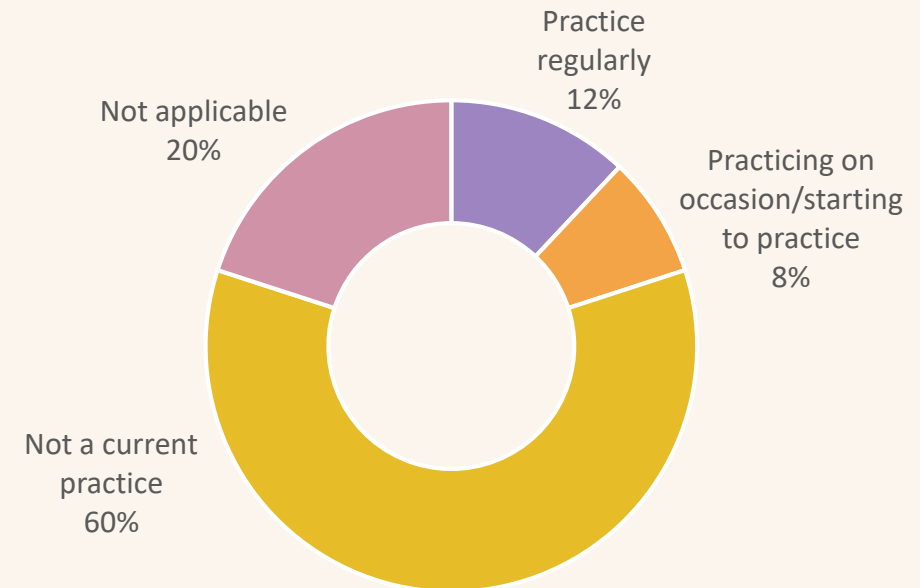
# Data and Evaluation

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- Collection and analysis of disaggregated demographic data varies across departments
- Most departments have not integrated racial equity into performance measures and have not yet developed methods to measure the effectiveness of their racial equity work

## *Department assessments*

Racial equity is integrated into department performance measures

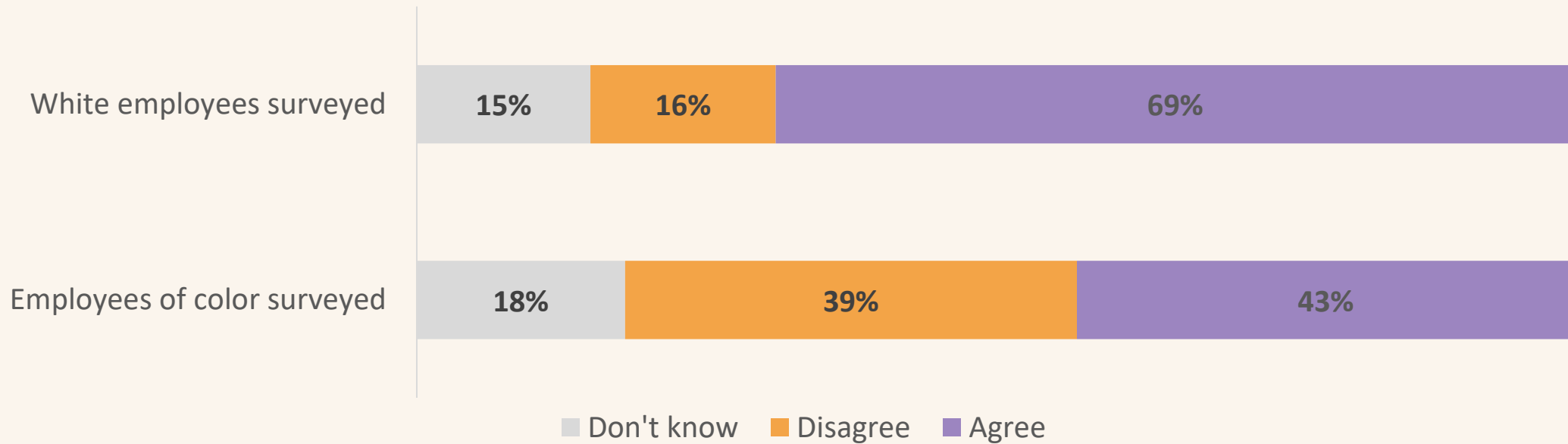


# What does progress look like?

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*Employee survey*

City government is making progress advancing racial equity



# Key findings

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- There is a need for additional direction, guidance, and training on racial equity
- Department experiences with racial equity tools and how to apply them is limited
- Significant demands on staff time and resources impact department efforts to advance racial equity
- Readiness to develop equity action plans varies considerably across departments
- Commitments to advancing racial equity must be accompanied by meaningful action

# Next Steps

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- Update citywide racial equity goals and priorities
- Expand racial equity training and support for city employees
- Continue to build on existing city racial equity efforts