

11515 W Orchard Ct Apt H
West Allis, WI 53214-5525
(920) 287-4554
nick_crneckiy@hotmail.com

CITY OF MILWAUKEE
2025 FEB 24 P 12:35/20/2025
CITY CLERK'S OFFICE

City Clerk
ATTN: CLAIMS
200 E. Wells St Room 205
Milwaukee, WI 53202-3567

On Sunday, February 16, 2025, at approximately 4:45PM, we were traveling southbound on N 91st St in the 7900 block, just south of the railroad tracks, when we struck a very large pothole. With the size of the pothole and its location, I was unable to move left to miss it and could not move to the right due to another vehicle being alongside me. After striking the pothole, the passenger front tire went flat immediately. For safety, I pulled into the business parking lot located on the northeast corner of N 91st St and W Calumet Rd. Roadside Assistance through State Farm Insurance was contacted and our vehicle was towed to Heiser Chevrolet, 10200 W. Arthur Ave, West Allis, WI.

After a full inspection, it was noted that the tire had a tear in the sidewall due to striking the pothole and the tire was unrepairable and needed to be replaced.

The necessary repairs were made and the following costs were incurred and we are seeking full reimbursement for such.

Tow Fee - \$15.00
Repair Cost - \$146.93
Total Reimbursement being requested - \$161.93

Enclosed is a copy of my receipt from the tow company as well as a copy of the repair order from Heiser Chevrolet. I have also included photos of both the pothole as well as the damage to the tire.

As a side note, I did report the pothole on the MKE Mobile Action App, assigned request number #16529388

My contact information is at the top of this letter. Please feel free to contact me with any questions or if further information is needed.



Nick Crneckiy

OFFICE OF CITY ATTORNEY
25 FEB '25 AM 10:40



Thank you for being a valued customer of State Farm! This is a receipt including the amount you were charged for the service

Service Summary

85468517

Tow

7657 North 91st Street, Milwaukee, WI
53224

10200 West Arthur Avenue, West Allis, WI,
53227

Mon, Feb 17th, 2025

Nick Cinekciy

Kia

Forte

2020

3KPF24AD8LE179123

Partially Covered

2

FP49

Receipt Summary

Payment Total

\$15.00

Card Charged

visa ending in 8190

This charge will appear on your bank statement as AGERO ROADSIDE ASSIST

If you have any questions, call us at +1(855) 473-3241

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SO# 05-520999

CUSTOMER COPY CUSTOMER COPY



Printed 02/17/2025 4:45:32 PM

User lre Page 1

Customer No 119155		Advisor Lucas England	Promised 02/17/2025 5:00 PM	Tag# 226
Nicholas Crneckiy 11515 W Orchard Ct Apt H West Allis, WI 53214-5525		Shop EX	Opened 02/17/2025 9:09 AM	Location
		Priority 5	Cashiered	PO #

License AHF8703	Odom In 33306	Odom Out 33308	In Service Date 01/01/2020	Stock No
Year 2020	Make KIA	Model FORTE	Model Number	Color BLUE
Vehicle ID No 3KPF24AD8LE179123	Selling Dealer	Extended Warranty	Delivery Date 01/01/2020	
Engine 2.0_LITER_DOHC	Fleet #			

Home	(920) 287-4554	Bus
Cell	(920) 287-4554	Today
Email	NICK_CRNECKIY@HOTMAIL.COM	
Term Cash		

Request	Description	Job	CSR	Status
MISC	CUSTOMER STATES THEY HIT A POTHOLE AND NOW THE FRONT PASSENGER SIDE TIRE IS FLAT. PLEASE CHECK AND ADVISE. CHECK TIRE AND SUSPENSION FOR DAMAGE.	1	8067	Original
Labor	Description			Amount
MISC	CUSTOMER STATES THEY HIT A POTHOLE AND NOW THE FRONT PASSENGER SIDE TIRE IS FLAT. PLEASE CHECK AND ADVISE. CHECK TIRE AND SUSPENSION FOR DAMAGE.			0.00
Technician	1272 -			
Cause	UPON INSPECTION, FOUND THERE IS A CRACK I NTHE TIRES SIDEWALL THAT IS NEAR THE RIM AND BEAD OF THE TIRE. THIS IS NOT REPAIRABLE AND ADVISE TIRE NEEDS TO BE REPLACED, TIRE WILL NOT HOLD AIR.			
Correction	RECOMMEND AND ADVISE REPLACING PASSENGER FRONT TIRE DUE TO POT HOLE DAMAGE. ADVISED AND RECOMMENDED REPLACEMENT AT THIS TIME.			

Request	Description	Job	CSR	Status		
1MB	RECOMMEND AND REPLACE PASSENGER FRONT TIRE / MOUNT AND BALANCE 1 TIRE (PASSENGER FRONT TIRE HAS NON REPAIRABLE DAMAGE TO THE SIDEWALL WHERE THE BEAD MEETS THE RIM)	2	8067	Approved		
Labor	Description			Amount		
1MB	* MOUNT AND BALANCE 1 TIRE (pass front tire damaged)			34.95		
Part	Description	Shp	SL	Bin	Price	Amount
NPN	2270282 KUHMO SOLUS TA31	1		SO	96.59	96.59
PU US AUTO						
Technician	1272 -					
Cause	RECOMMEND AND REPLACE PASSENGER FRONT TIRE PER TECHS RECOMMENDATIONS AND FINDINGS.MOUNT AND BALANCE 1 TIRE, PASSENGER FRONT TIRE PER TECHS FINDINGS AND RECOMMENDATIONS.					
Correction	RECOMMENDED AND REPLACED PASSENGER FRONT TIRE PER TECHS RECOMMENDATIONS AND FINDINGS. VEHICLE NOW LOOKS OKAY AT THIS TIME.					

Parts Total	96.59
Labor Total	34.95
Request Sub-total	131.54

Any warranties on the products sold hereby are those made by the manufacturer. The seller, HEISER AUTO GROUP, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products."

The dealer is not a party to any manufacturer's warranty on parts or service contained herein. The dealer hereby expressly disclaims all warranties expressed or implied, including any implied warranty or merchantability or fitness for a particular purpose with respect to any parts, labor or diagnostic services furnished under this order.

I am giving HEISER AUTO GROUP my cellphone number and authorize permission to contact me by text or call. I understand and accept that standard rates may apply. Please sign below for the release of vehicle to your care.

X _____
Customer Signature Date

Thank you for your business!



Heiser Chevrolet, Inc
10200 West Arthur Ave, West Allis, Wisconsin 53227
Phone: (414)327-2300 • www.heiserchevrolet.com

SO# 05-520999

CUSTOMER COPY
CUSTOMER COPY



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User lre Page 2

Customer No 119155 Nicholas Crneckiy 11515 W Orchard Ct Apt H West Allis, WI 53214-5525 Home (920) 287-4554 Bus Cell (920) 287-4554 Today Email NICK_CRNECKIY@HOTMAIL.COM Term Cash	Advisor Lucas England Shop EX Priority 5 Promised 02/17/2025 5:00 PM Opened 02/17/2025 9:09 AM Cashiered Tag# 226 Location PO # License AHF8703 Odom In 33306 Odom Out 33308 In Service Date 01/01/2020 Stock No Year 2020 Make KIA Model FORTE Model Number Color BLUE Vehicle ID No 3KPF24AD8LE179123 Selling Dealer Extended Warranty Delivery Date 01/01/2020 Engine 2.0_LITER_DOHC Fleet #
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Labor	34.95
Parts	96.59
Supplies	2.80
Sub-Total	134.34
STATE TAX	6.72
COUNTY TAX	1.21
Total Invoice	142.27

Additional Work Authorization

Date / Time	Contact	Phone Number	Comments	Amount
02/17/2025 3:30:20 PM	Nicholas Crneckiy	(920) 287-4554		\$134.34

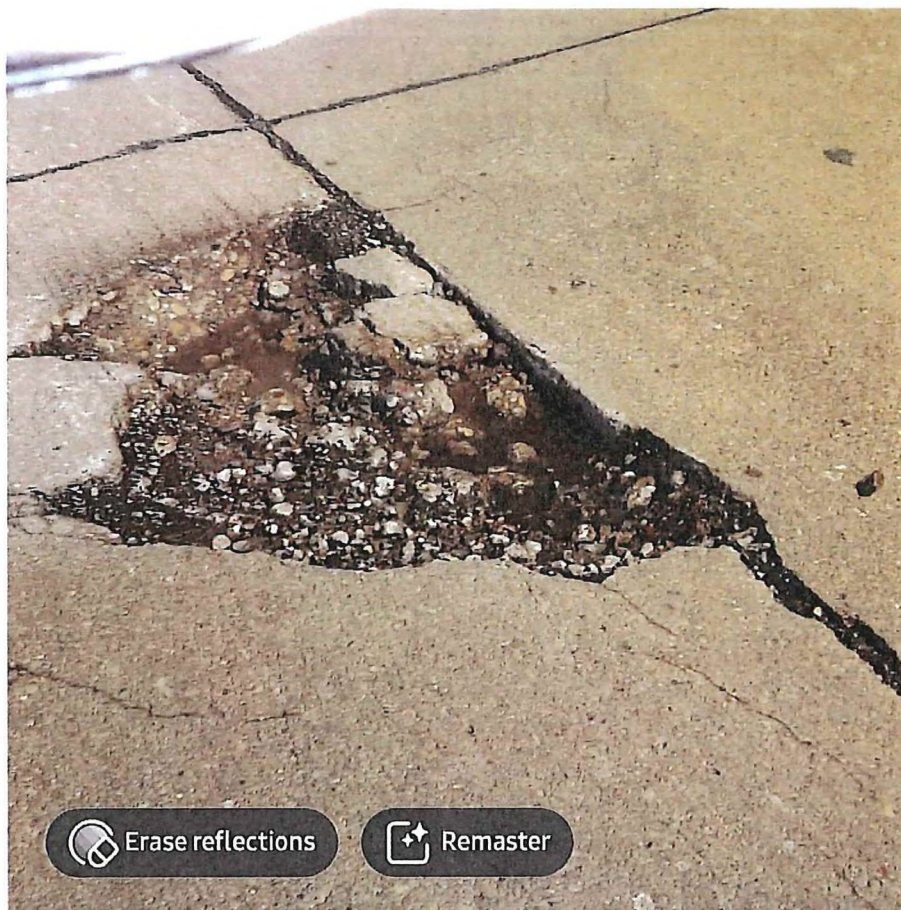
Any warranties on the products sold hereby are those made by the manufacturer. The seller, HEISER AUTO GROUP, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products."

The dealer is not a party to any manufacturer's warranty on parts or service contained herein. The dealer hereby expressly disclaims all warranties expressed or implied, including any implied warranty or merchantability or fitness for a particular purpose with respect to any parts, labor or diagnostic services furnished under this order.

I am giving HEISER AUTO GROUP my cellphone number and authorize permission to contact me by text or call. I understand and accept that standard rates may apply. Please sign below for the release of vehicle to your care.

X _____
Customer Signature Date *Thank you for your business!*

Motor vehicle repair trade practices are regulated by chapter ATCP 132, Wis. Add. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911



Sunday, February 16, 2025 · 6:11 PM

Edit

20250216_181124.jpg

/Internal storage/DCIM/Camera

Samsung SM-S901U

2.42 MB 4000x1848 7MP

ISO 250 23mm 0.0ev F1.8 1/10 s Flash used

Location

📍 7901 N 91st St, Milwaukee, WI 53224, USA



Add tag



