11515 W Orchard Ct Apt H West Allis, WI 53214-5525 (920) 287-4554 nick crneckiy@hotmail.com CITY OF MILWAUKEE

2025 FEB 24 P 12: 35/20/2025

CITY CLERK'S OFFICE

City Clerk ATTN: CLAIMS 200 E. Wells St Room 205 Milwaukee, WI 53202-3567

On Sunday, February 16, 2025, at approximately 4:45PM, we were traveling southbound on N 91st St in the 7900 block, just south of the railroad tracks, when we struck a very large pothole. With the size of the pothole and its location, I was unable to move left to miss it and could not move to the right due to another vehicle being alongside me. After striking the pothole, the passenger front tire went flat immediately. For safety, I pulled into the business parking lot located on the northeast corner of N 91st St and W Calumet Rd. Roadside Assistance through State Farm Insurance was contacted and our vehicle was towed to Heiser Chevrolet, 10200 W. Arthur Ave, West Allis, WI.

After a full inspection, it was noted that the tire had a tear in the sidewall due to striking the pothole and the tire was unrepairable and needed to be replaced.

The necessary repairs were made and the following costs were incurred and we are seeking full reimbursement for such.

Tow Fee - \$15.00 Repair Cost - \$146.93 Total Reimbursement being requested - \$161.93

Enclosed is a copy of my receipt from the tow company as well as a copy of the repair order from Heiser Chevrolet. I have also included photos of both the pothole as well as the damage to the tire.

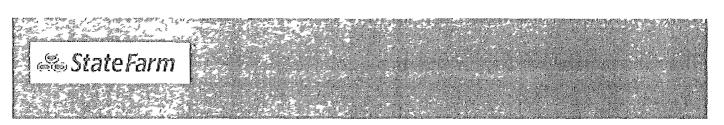
As a side note, I did report the potnole on the MKE Mobile Action App, assigned request number #16529388

My contact information is at the top of this letter. Please feel free to contact me with any questions or if further information is needed.

Nick Crneckiy

nul SS

OFFICE OF CITY ATTORNEY 25 FEB '25 AM 10:40



Thank you for being a valued customer of State Farm! This is a receipt including the amount you were charged for the service

Service Summary

85468517	Tow
7657 North 91st Street, Milwaukee, WI 53224	10200 West Arthur Avenue, West Allis. WI, 53227
Mon, Feb 17th. 2025	Nick Cmeckiy
Kia	Forte
2020	3KPF24AD8LE179123
PartiallyCovered	2

Receipt Summary

Payment Total \$15 00

Card Charged visa ending in 8190

This charge will appear on your bank statement as AGERO ROADSIDE ASSIST

If you have any questions, call us at +1(055) 473-3241

Agero Proprietary and Confidential C-2025 Agero Inc





Heiser Chevrolet, Inc. 10200 West Arthur Ave, West Allis, Wisconsin 53227 Phone: (414)327-2300 • www.heiserchevrolet.com

SO# 05-520999

CUSTOMER COPY

02/17/2025 4:45:32 PM

CUSTOMER COPY

User

Ire

Page

Customer No

Printed

119155

Advisor Lucas England Shop EX 5

Promised 02/17/2025 5:00 PM 02/17/2025 9:09 AM Opened

Tag# Location PO#

226

Nicholas Crneckiy

11515 W Orchard Ct Apt H West Allis, WI 53214-5525

Home Cell

(920) 287-4554 Bus (920) 287-4554 Today

NICK CRNECKIY@HOTMAIL.COM Email

Term Cash

License Odom In AHF8703 33306

Odom Out 33308

In Service Date 01/01/2020

Stock No

Year Make

Priority

Model **FORTE**

Model Number

Color

2020 KIA Vehicle ID No

Selling Dealer

Cashiered

Extended Warranty

BLUE **Delivery Date**

3KPF24AD8LE179123

Engine 2.0_LITER_DOHC Fleet #

01/01/2020

Request MISC

Description CUSTOMER STATES THEY HIT A POTHOLE AND NOW THE FRONT PASSENGER SIDE TIRE IS FLAT. PLEASE CHECK AND ADVISE. CHECK TIRE AND SUSPENSION FOR DAMAGE.

Job

CSR 8067

Status Original

Labor

Amount

MISC

CUSTOMER STATES THEY HIT A POTHOLE AND NOW THE FRONT PASSENGER SIDE TIRE IS FLAT. PLEASE CHECK

AND ADVISE, CHECK TIRE AND SUSPENSION FOR DAMAGE.

0.00

Technician

Correction

Cause

UPON INSPECTION. FOUND THERE IS A CRACK INTHE TIRES SIDEWALL THAT IS NEAR THE RIM AND BEAD OF THE TIRE. THIS IS NOT REPAIRABLE AND ADVISE TIRE NEEDS TO BE REPLACED, TIRE WILL NOT HOLD AIR.

RECOMMEND AND ADVISE REPLACING PASSENGER FRONT TIRE DUE TO POT HOLE DAMAGE. ADVISED AND RECOMMENDED REPLACEMENT AT

THIS TIME.

Request Description

RECOMMEND AND REPLACE PASSENGER FRONT TIRE / MOUNT AND BALANCE 1 TIRE

(PASSENGER FRONT TIRE HAS NON REPAIRABLE DAMAGE TO THE SIDEWALL WHERE THE

BEAD MEETS THE RIM)

RECOMMENDATIONS.

Labor

1MB

1MB

Description

* MOUNT AND BALANCE 1 TIRE (pass front tire damaged)

Amount 34.95

Job

2

Part NPN Description

SL

Shp

Bin SO

Price 96.59

CSR

Amount 96.59

Status

8067 Approved

PU US AUTO

Technician 1272 -

RECOMMEND AND REPLACE PASSENGER FRONT TIRE PER TECHS

2270282 KUHMO SOLUS TA31

RECOMMENDATIONS AND FINDINGS, MOUNT AND BALANCE 1 TIRE.

PASSENGER FRONT TIRE PER TECHS FINDINGS AND

Parts Total Labor Total

Request Sub-total

96.59 34.95 131.54

Correction

Cause

RECOMMENDED AND REPLACED PASSENGER FRONT TIRE PER TECHS RECOMMENDATIONS AND FINDINGS. VEHICLE NOW LOOKS OKAY AT THIS

TIME.

Any warranties on the products sold hereby are those made by the manufacturer. The seller, HEISER AUTO GROUP, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products

The dealer is not a party to any manufacturer's warranty on parts or service contained herein. The dealer hereby expressly disclaims all warranties expressed or implied, including any implied warranty or merchantability or fitness for a particular purpose with respect to any parts, labor or diagnostic services furnished under this order.

I am giving HEISER AUTO GROUP my cellphone number and authorize permission to contact me by text or call. I understand and accept that standard rates may apply. Please sign below for the release of vehicle to your care.

Customer Signature

Date

Thank you for your business!

Motor vehicle repair trade practices are regulated by chapter ATCP 132, WIs. Add. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madlson, Wisconsin 53708-8911





Heiser Chevrolet, Inc 10200 West Arthur Ave, West Allis, Wisconsin 53227 Phone: (414)327-2300 • www.heiserchevrolet.com

SO# 05-520999

CUSTOMER COPY CUSTOMER COPY

Lucas England



Page

2

Printed

02/17/2025 4:45:32 PM

User

Customer No

119155

Advisor Shop **Priority**

Engine

Promised Opened Cashiered

02/17/2025 5:00 PM 02/17/2025 9:09 AM

Tag# Location

Ire

PO#

226

Nicholas Crneckiv

11515 W Orchard Ct Apt H West Allis, WI 53214-5525

Home Cell

(920) 287-4554 Bus (920) 287-4554 Today

Email

NICK CRNECKIY@HOTMAIL.COM

Term Cash

License AHF8703 Odom In 33306

2.0_LITER_DOHC

Odom Out 33308

In Service Date 01/01/2020 Model Number

Stock No Color

Year Make Model 2020 KIA Vehicle ID No

3KPF24AD8LE179123

EX

FORTE Selling Dealer **Extended Warranty**

BLUE **Delivery Date** 01/01/2020

Fleet #

Labor 34.95 **Parts** 96.59 Supplies 2.80 Sub-Total 134.34 STATE TAX 6.72 **COUNTY TAX** 1.21

Total Invoice 142.27

Additional Work Authorization

Date / Time 02/17/2025 3:30:20 PM Contact Nicholas Crneckiy **Phone Number** (920) 287-4554

Comments

Amount \$134.34

Any warranties on the products sold hereby are those made by the manufacturer. The seller, HEISER AUTO GROUP, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

The dealer is not a party to any manufacturer's warranty on parts or service contained herein. The dealer hereby expressly disclaims all warranties expressed or implied, including any implied warranty or merchantability or fitness for a particular purpose with respect to any parts, labor or diagnostic services furnished under this order.

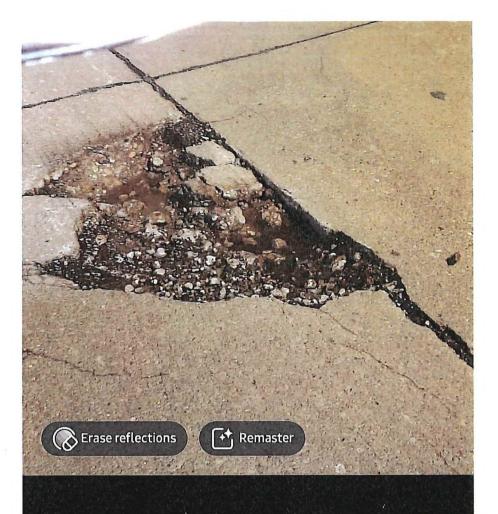
I am giving HEISER AUTO GROUP my cellphone number and authorize permission to contact me by text or call. I understand and accept that standard rates may apply. Please sign below for the release of vehicle to your care.

Customer Signature

Date

Thank you for your business!

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Sunday, February 16, 2025 · 6:11 PM

Edit

20250216_181124.jpg /Internal storage/DCIM/Camera

Samsung SM-S901U

Location

9 7901 N 91st St, Milwaukee, WI 53224, USA

Add tag

