

Perminder Rehal
410 S 87th Street
Milwaukee, WI 53214
414-305-3793

7/30/2020

City Clerks
Attn: Clerks
200 E Wells St., Room 205
Milwaukee, WI 53202-3567

Date of Incident: 1/19/2020 & 1/20/2020
Place: 8625 W Alder St., Milwaukee, WI 53214 (side by side duplex)

RE: C.I. File #: 1029-2020-708

I would like to file an appeal pertaining to your decision from 7/1/2020. Attached is a copy of the postmarked date of the envelope.

Sincerely,



Perminder Rehal
homeowner

CITY OF MILWAUKEE
2020 AUG - 4 P 1:45
CITY CLERK'S OFFICE

OFFICE OF CITY ATTORNEY
05 AUG 20 PM 12:20

Perminder Rehal
410 S 87th St
Milwaukee, WI 53214
414-305-3793

RECEIVED
OFFICE OF CITY ATTORNEY

MAR 13 2020
3:10 A.M./P.M.

CITY OF MILWAUKEE
2020 MAR 12 PM 3:08
CITY CLERK'S OFFICE

City Clerks
Attn: Claims
200 E Wells St., Room 205
Milwaukee, WI 53202-3567

Date of Incident: 1/19/2020 & 1/20/2020
Place: 8625 W Adler St., Milwaukee, WI 53214 (side by side duplex)

Description:

On Sunday, Jan 19, 2020, my tenants noticed sewer water being filled on their side of the basement. Sewage water was coming in through the basement floor drain (Images attached). We purchased a pump from Home Depot to pump some of the water out since the level of the water continued to get higher.

On Monday, Jan 20, 2020, I called ABC Sewer out to see if the issue is a clogged drain. After looking, the plumber indicated there is nothing he can do since the drainage on my side of the basement was clear and there was no blockage. He indicated I should call the City of Milwaukee Sewer Dept to look at the sewer lines.

I left a message with the City of Milwaukee Sewer Dept help line. Waiting for them to call me back, we were able to get two employees from the City of Milwaukee Dept of Public Works to look at the flooded basement. They indicated there has to be a blockage in the sewer line. Eventually the Sewer Dept was able to come out (I did not see anyone come out on my block to check the manholes on my block and they did not come into my basement to see the water pouring in). They called me to let me know it is not a sewer line issue and it is an internal issue within the plumbing in my house. They indicated I need to call a plumber.

I ended up calling Plugged Pipes, Inc. They came out and noticed both of my basement drains were filled with water. Then they went out to Adler Street in front of my house and noticed the manholes were filled with water. They confirmed that the issue was a blockage in the sewer line. The plumber was able to talk to an employee who works for the City of Milwaukee Sewage Dept to confirm what the plumber is seeing. I was charged \$132 (receipt #1 attached). The Sewer Dept employee said they'll come back out and double check the manholes again.

The City of Milwaukee Sewage Dept came back out and confirmed the issue is a blockage in the sewer line. It took them about 5hrs to clear the line and water eventually drained from my basement. Images of the residue attached.

On Tuesday, Jan 21, 2020, I called numerous cleaning restoration companies to provide a quote since it was unsafe for me to clean it. Then on Wednesday, Jan 22, 2020, I hired Restoration 1 of Watertown to complete the sewage cleanup of my basement. Attached is the work they did along with the paid receipt (receipt #2 attached).

Itemized/Expense Report:

Home Depot Pump: \$349.99

Plugged Pipes Inc charge: \$132.00

Restoration 1 of Watertown: \$1,537.50

Tenants' Damaged Items in the basement:

Basketball hoop (image attached): \$129.99

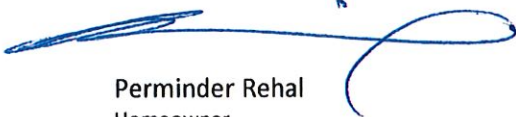
Sports balls (image attached): \$60

Total Expense: \$2209.48

During all this time, my tenants were required to find another place to stay due to the dangerous of the sewage water. It was inconvenient for everyone.

I would like a full reimbursement of **\$2209.48** from the City of Milwaukee. Attached are my credit card statements indicating the companies were paid in full along with the receipts and images.

Sincerely,

A handwritten signature in blue ink, appearing to read "Perminder Rehal", with a long horizontal flourish extending to the left and a loop at the end.

Perminder Rehal
Homeowner



Restoration 1 of Watertown 1303 ALLERMANN DR
1303 ALLERMANN DRIVE, WATERTOWN, WI 53094-5140 United States

Invoice #000027

We sincerely appreciate your business.

Bill To

Perminder Rehal
perminder77@hotmail.com
414-305-3793
8625 W ADLER ST
MILWAUKEE, WI 53214

Invoice Details

PDF created March 12, 2020
\$1,537.50

Payment

Due January 22, 2020
\$1,537.50

Item	Quantity	Price	Amount
CAT3 - Sewage clean up	1	\$1,500.00	\$1,500.00
credit card transaction fee	1	\$37.50	\$37.50
Subtotal			\$1,537.50

Total Paid

\$1,537.50

Payments

Jan 23, 2020 (VISA 0056)

\$1,537.50



View online

To view your invoice go to <https://gosq.me/u/KY2yzpi8>

Or open your camera on your mobile device, and place the code on the left within the camera's view.

Favorites

Sent Items

Add favorite

Folders

Inbox

Junk Email 156

Drafts

Sent Items

Deleted Items 526

Archive

Notes

Conversation Hist...

Unwanted 326

New folder

Groups

New group

Sewage clean up

You replied on Tue 1/21/2020 4:08 PM

Ben Schattschneider <ben.schattschneider@restoration1.com>

Reply icons

Tue 1/21/2020 2:35 PM

8625 W Adler St
Milwaukee, WI 53214

Re:
Lower basement sewage clean up

- We will remove all residual waste from the floor
 - we will scrub the walls 12" up from water line to ensure contaminated areas are cleaned
 - we will demo and remove all baseboards, drywall, door and stairs that were contaminated
 - we will remove faces of the hot water heat registers and clean
 - we will clean fins and baseboard heat components
 - we will treat all effected areas with anti microbial spray
 - we will run (2)air scrubbers. (1) in the affected areas and (1) in the main living space.
 - we will final clean the area
- Total cost.....\$1500.00

Ben Schattschneider
Business Development Mgr
Restoration 1

Upgrade to Office 365 with premium Outlook features

Accrual of Interest and How to Avoid Paying Interest on Purchases.

On Purchases, interest begins to accrue as of the transaction date. However, you can avoid paying interest on Purchases in any given billing cycle if you pay your Statement Balance in full by the Payment Due Date. For Balance Transfers, interest will accrue from the transaction date which generally will be the day we send the Balance Transfer to the payee. For Checks, interest will accrue from the transaction date which generally will be the day the payee accepts the Check. For Cash Advances, interest will accrue from the transaction date which generally will be the day you take the Cash Advance. If you are charged interest in a billing cycle, we will charge a Minimum Interest Charge (or "Minimum Charge") on your Account if the total interest charge in that billing cycle is less than the amount of the Minimum Interest Charge that is disclosed in the Account Summary Table.

If you have a promotional APR offer(s) on your Account, you can avoid paying interest on non-promotional Purchases if you pay, by the Payment Due Date, the amount that equals your Easy Pay Payment Amount(s) plus your Statement Balance, minus any promotional Balance Transfer balance or special category Purchase (such as an Easy Pay Balance) with a reduced APR, and minus any Deferred Financing Purchase during all but the last billing period of the promotional period. If one or more of the balances on your Account is subject to one of these promotional APR offers, this will be more fully explained on your monthly Statement.

Payment Allocation.

Subject to any mandatory provisions of applicable law, in most instances, we will allocate any amount over your minimum payment to the highest APR balances first. Payments up to the minimum payment will be applied at our discretion, including to lower APR balances first. If you have any Easy Pay Balances on your Account, that portion of your minimum payment attributable to your monthly Easy Pay Payment Amount will be applied first to your Easy Pay Balances.

Transactions

Transaction Date	Posting Date	Description	Points	Amount
Payments				
Feb 12	Feb 13	Payment Received T C F BANK WI	N/A	-\$50.00
Total payments for this period			N/A	-\$50.00
Purchase Activity for PERMINDER REHAL card ending 0056				
Jan 20	Jan 21	PAW*PLUGGED PIPES LLC CALEDONIA WI	264	\$132.00
Jan 22	Jan 23	MARCUS RIDGE CINE BOX NEW BERLIN WI	48	\$24.18
Jan 23	Jan 24	SQ *RESTORATION 1 OF WATEgosq.com WI	3,075	\$1,537.50
Feb 06	Feb 07	WM SUPERCENTER #1394 GREENFIELD WI	23	\$11.57
Feb 09	Feb 10	Netflix.com netflix.com CA	34	\$16.81
Total purchase activity for this period			3,444	\$1,722.06

To see activity after this statement period, visit pricelinerewardsvisa.com

priceline rewards Visa Signature® Statement

PERMINDER REHAL

| Account Ending 0056

| Statement Period 01/18/20-02/17/20

Page 5 of 10

Effective on or after March 28, 2020 we are increasing the Late Payment Fee and on April 15, 2020 increasing the Returned Payment Fee on your Account. On each of these respective dates, we are substituting the below for the corresponding sections in the Account Fees Section your Cardmember Agreement:

Late Payment Fee - If we do not receive a payment from you in at least the amount of your Minimum Payment Due by the Payment Due Date shown on your monthly statement, we may charge you a Late Payment Fee. The amount of the Late Payment Fee will be determined in accordance with applicable law. Thus, the fee generally will not exceed the amount of the applicable Minimum Payment Due. In addition, this fee will not exceed \$40. If you have not been assessed a late fee in the 6 preceding billing cycles, this fee will not exceed \$29.

Returned Payment Fee - If your bank does not honor a check or direct debit you deliver to us, or we must return a check because it is not signed or is otherwise irregular, we may charge you a Returned Payment Fee. The amount of the Returned Payment Fee will be determined in accordance with applicable law. Thus, the fee generally will not exceed the amount of the applicable Minimum Payment Due. In addition, this fee will not exceed \$40. If you have not been assessed a returned payment fee in the 6 preceding billing cycles, this fee will not exceed \$29.

Effective on or after March 28, 2020 we are substituting the below for the corresponding sections in your Cardmember Agreement:
Your Minimum Payment Each Month.

Each billing cycle, you must pay at least the Minimum Payment Due shown on your monthly statement by its Payment Due Date. We will calculate it as follows:

- (1) If the Statement Balance is less than \$29, the Minimum Payment Due equals the Statement Balance shown on your monthly statement.
- (2) If the Statement Balance is \$29 or more, the Minimum Payment Due equals the greater of \$29 or the total of:
 - 1% of the Principal Balance (defined below),
 - Any interest charges billed on the monthly statement (excluding any interest charges that accrued during prior billing cycles on a deferred interest balance that ended during the billing cycle covered by the statement),
 - Any Minimum Interest Charge,
 - Any Returned Payment Fee, and
 - Any Late Payment Fee.

In addition, if your Account has one or more Easy Pay Balance(s), your Minimum Payment Due will include:

- Any Easy Pay Payment Amount(s) for that cycle, and
- Any past due Easy Pay Payment Amount(s).

The "Principal Balance" equals the Statement Balance on your monthly statement minus any Easy Pay Balances and minus any interest charges, Minimum Interest Charge, Returned Payment Fee, and Late Payment Fee that is incurred during the current billing cycle.

If we so elect, your Minimum Payment Due may also include any amount that, at the time of billing, is past due and/or over your credit line. In certain instances, your Minimum Payment Due may be less than the total fees and interest assessed that billing cycle. At any time, you may pay more than the Minimum Payment Due up to the full amount you owe us. However, you cannot "pay ahead". This means that if you pay more than the required Minimum Payment Due in any billing cycle or if you make more than one payment in a billing cycle, you will still need to pay the next month's required Minimum Payment Due by your next Payment Due Date.





SERVICE CONTRACT

3520 W. Seven Mile Road
 Caledonia, WI 53108
 Ph. 414-588-9110
 Fax 414-982-3707
www.pluggedpipes.com

JOB ADDRESS: 8625 Adler

 Phone: _____

INVOICE # _____
 DATE: 1-20-2020

Service _____
 Prev. Maint. _____
 Estimate _____
 Owner _____
 Tenant _____
 Residential _____
 Commercial _____
 PO _____

BILLING ADDRESS:

 Phone: _____

TASK # DESCRIPTION OF PRODUCTS/SERVICES EST Cust. Initial

Initial work requested:

TASK #	DESCRIPTION OF PRODUCTS/SERVICES	EST	Cust. Initial
	Diagnostic Fee	\$50	
	<u>Man</u>		
	<u>-manhole full of water must get city</u>		

Additional work requested:

	<u>City</u>		
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SERVICE AUTHORIZATION: I agree that initial price quoted prior to the start of work does not include any additional or unforeseen tasks, or materials which may be found to be necessary to complete repairs or replacements. I also agree to hold Plugged Pipes, Inc. or its assigns harmless for parts deemed corroded, unusable, or unreliable for completion of stated work to be done. I hereby authorize Plugged Pipes, Inc. to perform proposed work and agree to all agreement conditions as displayed on the face and reverse sides of this document and further acknowledge that this invoice is due upon receipt, unless otherwise stated. Plugged Pipes, Inc. assumes no responsibility for: LEAKS OR DAMAGE TO PIPES OR FITTINGS CAUSED BY EQUIPMENT, CLOGS INSIDE TOILET, DAMAGE TO DRAINS THAT ARE BOWED OR RUNNING UP HILL, DAMAGE TO TRAP ARMS THAT ARE TOO HIGH, SEWERS THAT ARE CRACKED, CLEAN-OUTS THAT ARE LESS THAN 3 INCHES, SCREWS THAT BREAK WHEN REMOVING GRATES AND COVERS, PIPES OR FITTINGS THAT BREAK WHEN REMOVING CLEAN-OUT PLUGS, AND DAMAGE CAUSED BY WALKING ON ROOF DUE TO OLD ROOF.

AUTHORIZED SIGNATURE: _____

SUBTOTAL \$ 125.00
 TAX \$ 7.00
 TOTAL \$ 132.00

ACCEPTANCE OF WORK PERFORMED: I find the service and materials performed and installed have been completed in accordance with this agreement. I agree to pay reasonable attorney fees, collection fees and court costs in the event of legal action pursuant to collection of amount due.

Paid in full cash Will pay within 15 days

CUSTOMER SIGNATURE: _____ DATE: 1/20/2020

Thank you for choosing Plugged Pipes, Inc.!



Live Chat

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Wacker 1/2 HP 2 in. Electric Submersible Utility Pump with Float

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\$349⁹⁹

OR

\$59⁰⁰ per month* suggested payments with 6 months* financing on this \$349.99 purchase*. [Apply for a Home Depot Consumer Card](#)

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Quantity - 1 +

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March 20 - March 24

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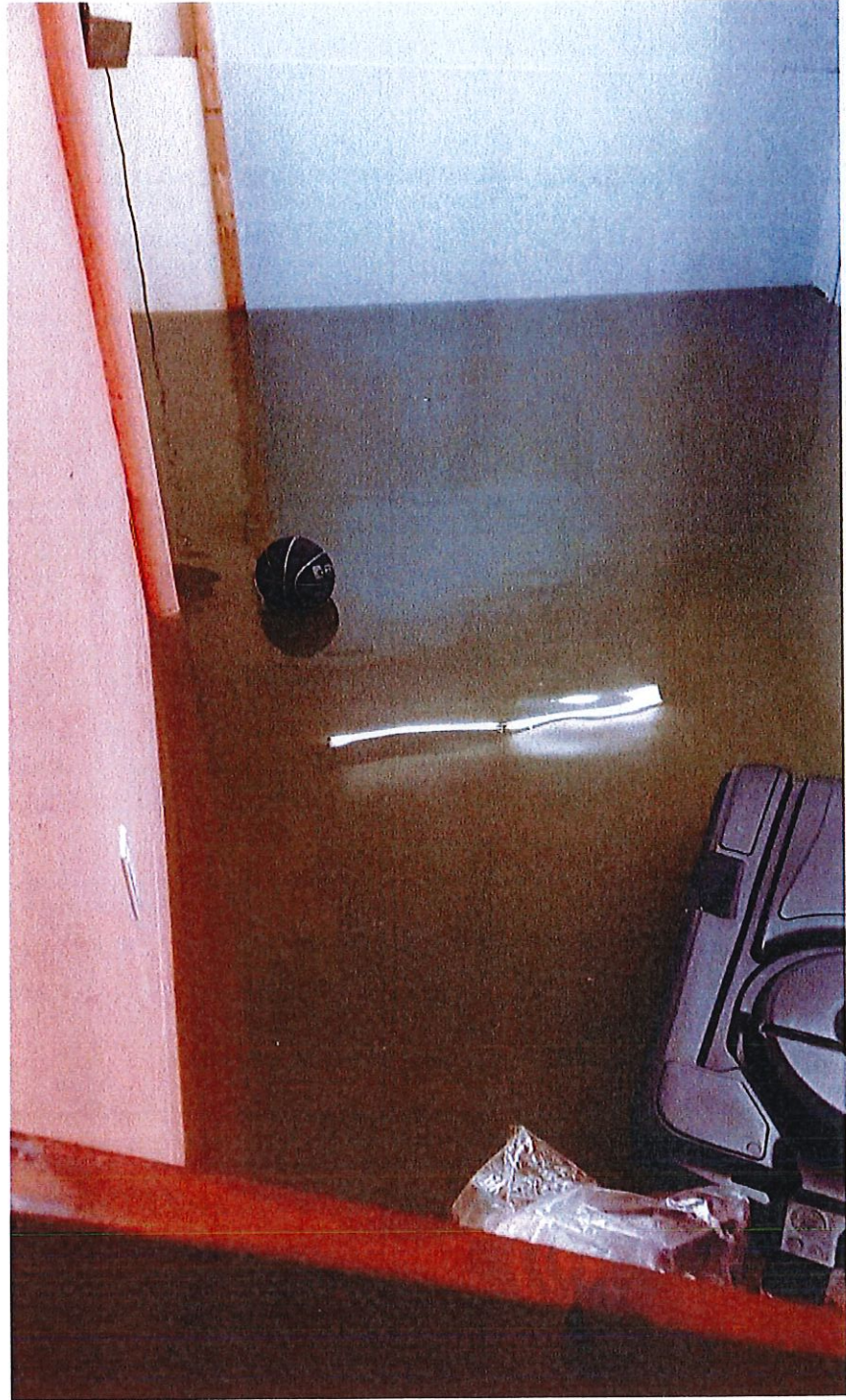
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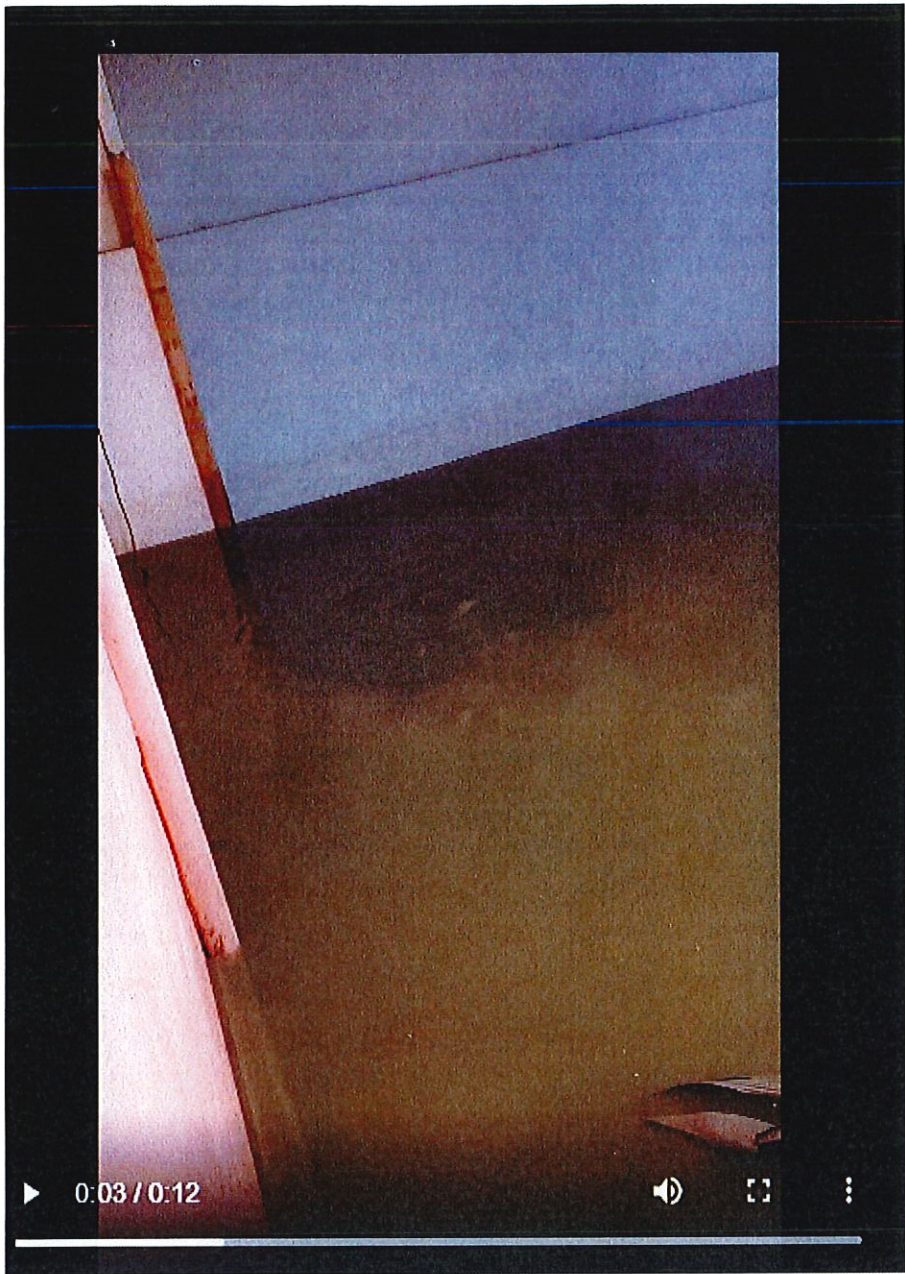
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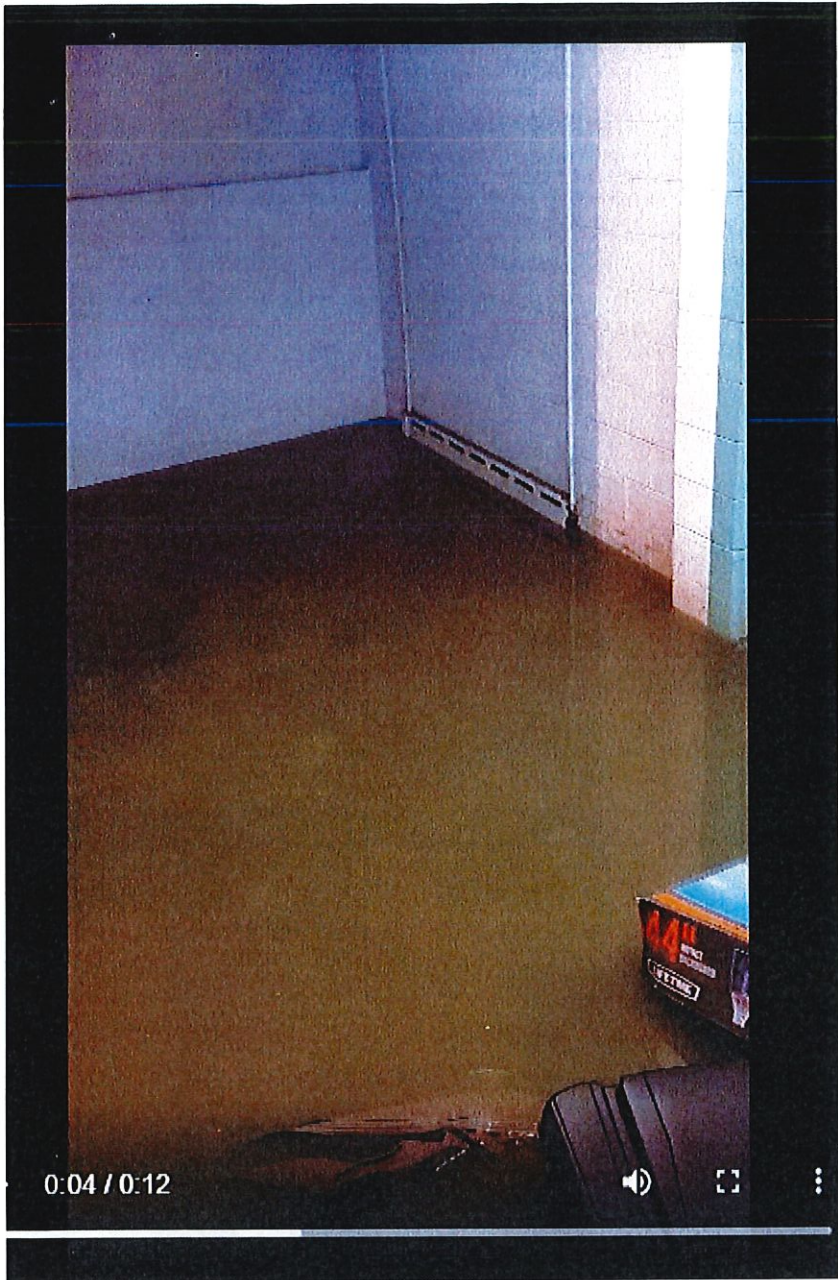
[↗ Full screen](#)

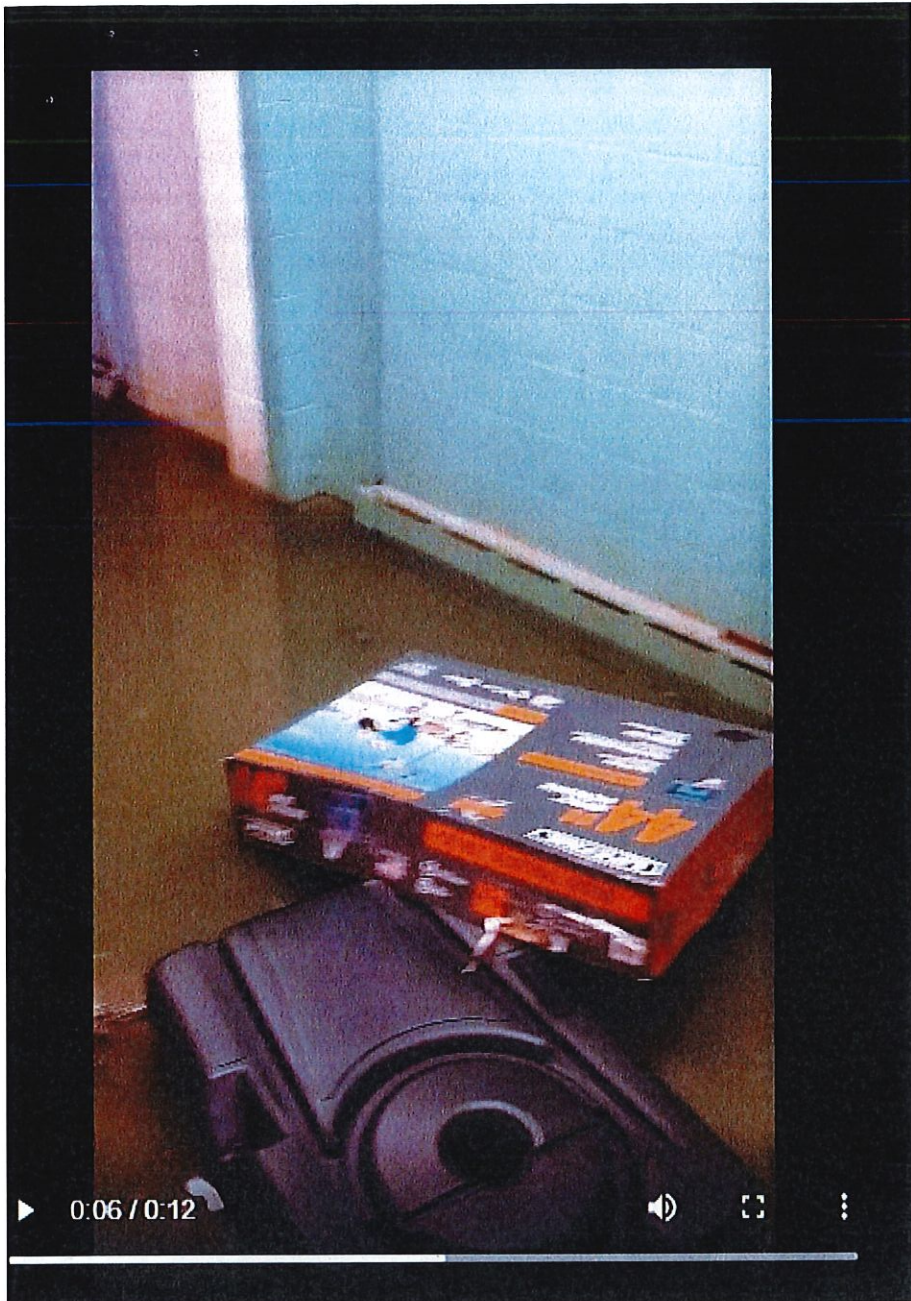
[🖨 Print](#)

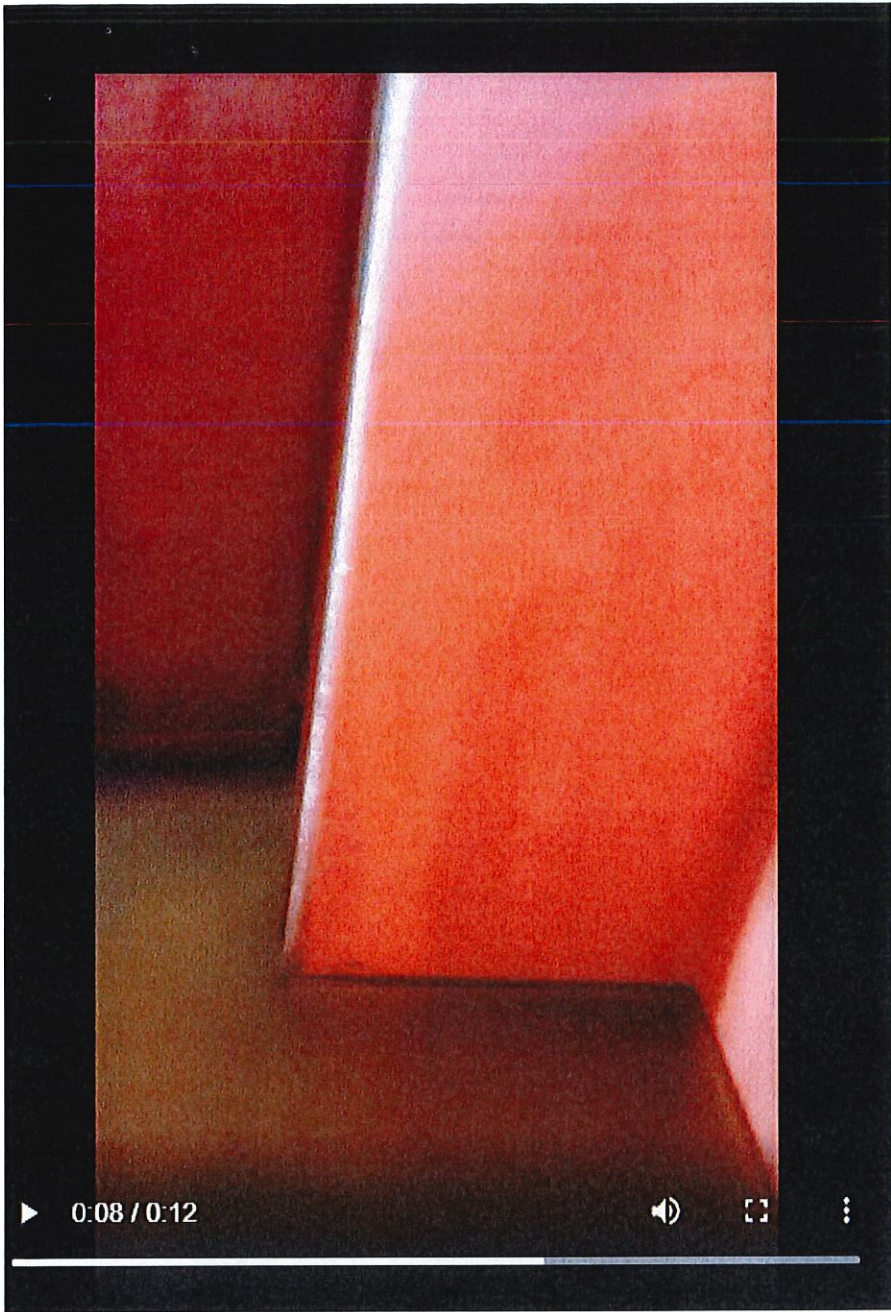
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Level of how high the water rassed

