City of Milwaukee ATTN: Milwaukee City Clerk 200 East Wells St. Rm 205 Milwaukee, WI. 53202-3567

Re: C.I. File No. 1029-2017-301

Communication from City Attorney

Dear Milwaukee City Clerk:

I Shirley Nation, recently submitted a claim to the City of Milwaukee for damages that were made to the right rear wheel of my Kia Sorento due to a pot hole on one of Milwaukee's City Streets. Presently I have been denied reimbursement on this claim in the amount \$466.40. At this time I wish to appeal this decision that was made and request a hearing on this matter.

As a citizen and taxpayer of Milwaukee I reported the pothole the very next day to the Department of Public Works. As a result of me doing some research on my own of this matter I recently contacted the Dept. of Public Works, where I spoke with Kathy at the Commissioner's office on January 31, 2017. She spoke with Jeff Delleman over the phone who works in the streets department, he did state he saw the report in the system on January 17, 2017, which was the day I called in to report it. There were also other calls reported into the system for crosswalk on December 23, 2016, and June of 2016, where he said, "both had been patched after the calls were made", also I have requested a copy of this report from the City Engineer's office ... for this reason I am requesting a hearing on the reason for denying my claim. My contact information is 4120 N. 14TH St

Yours truly,

Shirley Nation



Ms. Shirley Nation 4120 North 14th Street Milwaukee, WI 53209

RZE-858 53209





RECEIVED FEB 1 - 2017

OFFICE OF CITY ATTORNEY

AAA 4010 S. 148th St. Omaha, NE 68137-5562

(800) AAA-HELP (800) 222-4357

January 20, 2017

SHIRLEY NATION 4120 N 14TH ST MILWAUKEE, WI 532096907

Dear SHIRLEY NATION,

This letter is to acknowledge your recent request for information regarding your call for Emergency Road Service. Club records reflect we received the following call for service under your membership:

Date: January 16, 2017

Call #: 66516

Station: CLUB ASSIST

Time: 5:51PM

Problem: L101 Flat Tire w/spare - PS rear - unsure if spare avail

Vehicle: 2016 KIA SORENTO

Address of Breakdown: W BROWN STREET / MILWAUKEE, WI

Tow Destination: N/A

We value your membership and look forward to meeting your service needs in the future. If further discussion is needed, please feel free to contact us at 866-514-8273.

Sincerely,

ERS Member Relations 1-866-514-8273



January 19, 2017

The Auto Club Group 1 Auto Club Drive Dearborn, Michigan 48126-2694

Ms. Shirley Nation 4120 N. 14Th. St. Milwaukee, WI 53209

RECEIVED

FEB 1 - 2017

OFFICE OF CITY ATTORNEY

Ms. Nation

This letter is in response to your recent request for information, regarding your call for Emergency Road Service. Club records reflect that we received the following call for service under your membership:

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Sincerely, ERS Member Relations 866-222-2273



RUSS DARROW KIA OF WAUWATOSA
1901 N. Mayfair Rd. Wauwatosa, WI 53226
Phone (414) 778-5700 Fax (414) 479-2080

THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR THE PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF

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FEB 1 - 2017

OFFICE OF CITY ATTORNEY

City Clerk ATTN: CLAIMS 200 E. Wells St. Room 205 Milwaukee, WI. 53202-3567

To Whom It May Concern:

I Shirley Nation, living in the city of Milwaukee at 4120 N. 14TH Street Milwaukee, WI. 53209, am seeking reimbursement of \$466.40 for damages made to the right rear wheel of my 2016 KIA SORENTO due to a pothole on one of Milwaukee city's streets.

On January 16, 2017, at about 5:15 p.m., I was traveling east bound on Walnut Street and as I approached the intersection of Walnut and Sixth Street to make a left turn off of Walnut Street on to Sixth Street I heard a loud noise underneath my vehicle sounding like an explosion. Then as I got out to investigate the noise I discovered my tire was starting to deflate. Unaware of the seriousness of the incident, not knowing if I would make it home or not, I drifted up a ways from the point of the accident to a more safe lighted area near Six and Brown. This is where AAA was able to assist the emergency that I had on the night of January 16, 2017. After the service call and seeing the type of damage made to the Wheel/Rim, I then went back to where I traveled down Walnut to find out the reason to why my tire went flat. That's when I discovered a hole in the ground, commonly known as a pothole.

As this is a major setback financially for me, I am diligently seeking reimbursement through the city of Milwaukee in the amount of \$466.40 for this unexpected cost that occurred. I can be reached at (414)614-4188 or email: nationshirley@att.net.

Sincerely,

Shirley/Nation

CITY OF FRK'S OFFIC

SITY OF MLHAUREL



AAA 4010 S. 148th St. Omaha, NE 68137-5562

(800) AAA-HELP (800) 222-4357

January 20, 2017

SHIRLEY NATION 4120 N 14TH ST MILWAUKEE, WI 532096907

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Station: CLUB ASSIST

Time: 5:51PM

Problem: L101 Flat Tire w/spare - PS rear - unsure if spare avail

Vehicle: 2016 KIA SORENTO

Address of Breakdown: W BROWN STREET / MILWAUKEE, WI

Tow Destination: N/A

We value your membership and look forward to meeting your service needs in the future. If further discussion is needed, please feel free to contact us at 866-514-8273.

Sincerely,

ERS Member Relations 1-866-514-8273



January 19, 2017

The Auto Club Group 1 Auto Club Drive Dearborn, Michigan 48126-2694

Ms. Shirley Nation 4120 N. 14Th. St. Milwaukee, WI 53209

Ms. Nation

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66516	1/16/2017	5:51PM
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Destination:		
NA		

Sincerely, ERS Member Relations 866-222-2273



YOUR ORDER NO

DATE ENTERED

TOYOTA

DATE SHIPPED

RUSS DARROW KIA OF WAUWATOSA 1901 N. Mayfair Rd. Wauwatosa, WI 53226 Phone (414) 778-5700 Fax (414) 479-2080

THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR THE PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF INVOICE DATE

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OFFICE COPY

\$466.40

RUSS DARROW KIA WAUWATOSA 1901 N. Mayfair Rd. Wauwatosa, WI 53226 Phone (414) 778-5700 Fax (414) 479-2080

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