

February 13, 2017

City of Milwaukee  
ATTN: Milwaukee City Clerk  
200 East Wells St. Rm 205  
Milwaukee, WI. 53202-3567

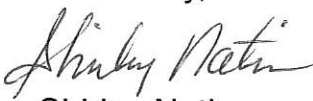
Re: C.I. File No. 1029-2017-301  
Communication from City Attorney

Dear Milwaukee City Clerk:

I Shirley Nation, recently submitted a claim to the City of Milwaukee for damages that were made to the right rear wheel of my Kia Sorento due to a pot hole on one of Milwaukee's City Streets. Presently I have been denied reimbursement on this claim in the amount \$466.40. At this time I wish to appeal this decision that was made and request a hearing on this matter.

As a citizen and taxpayer of Milwaukee I reported the pothole the very next day to the Department of Public Works. As a result of me doing some research on my own of this matter I recently contacted the Dept. of Public Works, where I spoke with Kathy at the Commissioner's office on January 31, 2017. She spoke with Jeff Delleman over the phone who works in the streets department, he did state he saw the report in the system on January 17, 2017, which was the day I called in to report it. There were also other calls reported into the system for crosswalk on December 23, 2016, and June of 2016, where he said, "both had been patched after the calls were made", also I have requested a copy of this report from the City Engineer's office ... for this reason I am requesting a hearing on the reason for denying my claim. My contact information is 4120 N. 14TH St Milwaukee, WI. 53209, phone #(414)614.4188, or email: [nationshirley@att.net](mailto:nationshirley@att.net)

Yours truly,

  
Shirley Nation

CITY OF MILWAUKEE  
CITY CLERK'S OFFICE  
2017 FEB 13 AM 11:51

**CITY OF MILWAUKEE**  
Office of the City Attorney  
OFFICE OF THE CITY ATTORNEY

800 City Hall  
200 East Wells Street  
Milwaukee, Wisconsin 53202-3551

Ms. Shirley Nation  
4120 North 14th Street  
Milwaukee, WI 53209

REGISTERED  
FIRST CLASS



0000371



AZE-55B 53209





RECEIVED

FEB 1 - 2017

OFFICE OF  
CITY ATTORNEY

AAA  
4010 S. 148th St.  
Omaha, NE 68137-5562

(800) AAA-HELP  
(800) 222-4357

January 20, 2017

SHIRLEY NATION  
4120 N 14TH ST  
MILWAUKEE, WI 532096907

Dear SHIRLEY NATION,

This letter is to acknowledge your recent request for information regarding your call for Emergency Road Service. Club records reflect we received the following call for service under your membership:

Date: January 16, 2017  
Call #: 66516  
Station: CLUB ASSIST  
Time: 5:51PM  
Problem: L101 Flat Tire w/spare - PS rear - unsure if spare avail  
Vehicle: 2016 KIA SORENTO

Address of Breakdown: W BROWN STREET / MILWAUKEE, WI  
Tow Destination: N/A

We value your membership and look forward to meeting your service needs in the future. If further discussion is needed, please feel free to contact us at 866-514-8273.

Sincerely,

ERS Member Relations  
1-866-514-8273



January 19, 2017

The Auto Club Group  
1 Auto Club Drive  
Dearborn, Michigan 48126-2694

Ms. Shirley Nation  
4120 N. 14Th. St.  
Milwaukee, WI 53209

RECEIVED

FEB 1 - 2017

OFFICE OF  
CITY ATTORNEY

Ms. Nation

This letter is in response to your recent request for information, regarding your call for Emergency Road Service. Club records reflect that we received the following call for service under your membership:

Call #	Date	Time
66546	1/16/2017	5:51 PM
Phone	Service Required	Station
(414) 634-4188	Flat tire w/ spare	Club Assist
Vehicle:		
2016 Kia Sorrento- White		
Breakdown Location:		
W. Brown / N. 6th St, Milwaukee, WI		
Destination:		
NA		

Sincerely,  
ERS Member Relations  
866-222-2273



**RUSS DARROW KIA OF WAUWATOSA**  
 1901 N. Mayfair Rd. Wauwatosa, WI 53226  
 Phone (414) 778-5700 Fax (414) 479-2080

THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR THE PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PARTS.

DATE ENTERED 18 JAN 17	YOUR ORDER NO.	DATE SHIPPED 18 JAN 17	INVOICE DATE 18 JAN 17	INVOICE NUMBER 79437
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ACCOUNT NO. 116161

SHIRLEY A NATION  
4120 N 14TH ST  
MILWAUKEE, WI 53209-6907

\*\*\* D U P L I C A T E I N V O I C E \*\*\* \*\*PREPAID\*\*

NATION, SHIRLEY A  
4120 N 14TH ST  
MILWAUKEE, WI 53209-6907

PAGE 1 OF 1

SHIP VIA PICK UP	SLSM. 59	B/L NO.	TERMS CASH	F.O.B. WAUWATOSA, WI				
ORD	SHIP	B.O.	PART NUMBER	DESCRIPTION	LIST	NET	AMOUNT	
1	1	0	52910-C5230	SOP WHEEL ASSY	441.67	441.67	441.67	PARTS & SERVICE HOURS
*** ABOVE PART IS PREPAID *** *** D U P L I C A T E I N V O I C E ***								
**YOUR SINGLE SOURCE FOR KIA PARTS** ***NO RETURNS WITHOUT THIS INVOICE*** ***NO RETURNS ON ELECTRICAL OR*** *****SPECIAL ORDER PARTS***** *PARTS SUBJECT TO 20% RESTOCKING FEE*								
							PARTS	441.67
							SUBLET	
							FREIGHT	0.00
							SALES TAX	24.73
							TOTAL	\$466.40

*Thank You!*

**"GET THE DARROW DIFFERENCE."**

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CUSTOMER SIGNATURE

OFFICE COPY

X

\$466.40

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MILWAUKEE, WI 53209-6907

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RECEIVED  
 FEB 1 - 2017  
 OFFICE OF  
 CITY ATTORNEY





January 31, 2017

City Clerk  
ATTN: CLAIMS  
200 E. Wells St. Room 205  
Milwaukee, WI. 53202-3567

RECEIVED

FEB 1 - 2017

OFFICE OF  
CITY ATTORNEY

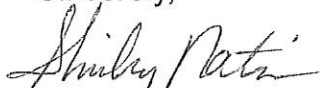
To Whom It May Concern:

I Shirley Nation, living in the city of Milwaukee at 4120 N. 14TH Street Milwaukee, WI. 53209, am seeking reimbursement of \$466.40 for damages made to the right rear wheel of my 2016 KIA SORENTO due to a pothole on one of Milwaukee city's streets.

On January 16, 2017, at about 5:15 p.m., I was traveling east bound on Walnut Street and as I approached the intersection of Walnut and Sixth Street to make a left turn off of Walnut Street on to Sixth Street I heard a loud noise underneath my vehicle sounding like an explosion. Then as I got out to investigate the noise I discovered my tire was starting to deflate. Unaware of the seriousness of the incident, not knowing if I would make it home or not, I drifted up a ways from the point of the accident to a more safe lighted area near Six and Brown. This is where AAA was able to assist the emergency that I had on the night of January 16, 2017. After the service call and seeing the type of damage made to the Wheel/Rim, I then went back to where I traveled down Walnut to find out the reason to why my tire went flat. That's when I discovered a hole in the ground, commonly known as a pothole.

As this is a major setback financially for me, I am diligently seeking reimbursement through the city of Milwaukee in the amount of \$466.40 for this unexpected cost that occurred. I can be reached at (414)614-4188 or email: [nationshirley@att.net](mailto:nationshirley@att.net).

Sincerely,

  
Shirley Nation

CITY OF MILWAUKEE  
2017 JAN 31 PM 2:13  
CITY CLERK'S OFFICE





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AAA  
4010 S. 148th St.  
Omaha, NE 68137-5562

(800) AAA-HELP  
(800) 222-4357

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Phone	Service Required	Station
(414)614-4188	Flat tire w/ spare	Club Assist
<b>Vehicle:</b>		
2016-Kia Sorrento- White		
<b>Breakdown Location:</b>		
W Brown/ N. 6th St, Milwaukee, WI		
<b>Destination:</b>		
NA		

Sincerely,  
ERS Member Relations  
866-222-2273



**RUSS DARROW KIA OF WAUWATOSA**  
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SOLD TO: SHIRLEY A NATION  
 4120 N 14TH ST  
 MILWAUKEE, WI 53209-6907

SHIP TO: NATION, SHIRLEY A  
 4120 N 14TH ST  
 MILWAUKEE, WI 53209-6907

ACCOUNT NO. 116161

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MONDAY - FRIDAY  
 7:00 A.M. - 6:00 P.M.

SATURDAY  
 8:00 A.M. - 5:00 P.M.

*Thank You!*

**"GET THE DARROW DIFFERENCE."**

\*\*\*YOUR SINGLE SOURCE FOR KIA PARTS\*\*  
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 \*PARTS SUBJECT TO 20% RESTOCKING FEE\*

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 MILWAUKEE, WI 53209-6907

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