

**GRANT F. LANGLEY**  
City Attorney

**RUDOLPH M. KONRAD**  
**LINDA ULISS BURKE**  
**VINCENT D. MOSCHELLA**  
Deputy City Attorneys



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DANIELLE M. BERGNER  
Assistant City Attorneys

February 3, 2010

Jane Ames  
14365 Regis Street  
Brookfield, WI 53005

RE: Jane Ames  
C.I. File No.: 09-S-368


Dear Ms. Ames:

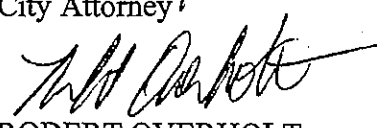
We have received your claim in the amount of \$349.03, relating to damage allegedly sustained to your vehicle on September 27, 2009 when it collided with a pothole along westbound West Capitol Drive at/near North 76<sup>th</sup> Street.

Our investigation reveals that the Infrastructure Services Division reviewed their records and the DPW Call Center records and found that prior to September 27, 2009, the City had no notice of this hazard in the roadway and because of this lack of notice the City would not be liable. Therefore we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

  
GRANT F. LANGLEY  
City Attorney

  
ROBERT OVERHOLT  
Investigator Adjuster

RMO:ms  
1029-2009-2744:154602

OFFICE OF THE CITY ATTORNEY