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September 9, 2025

To the Honorable Common Council
of the City of Milwaukee
Room 205 – City Hall

RE: Communications from The Claims Center, LLC on behalf of
VERIZON BUSINESS
C.I. File No. 1048-2025-1357
TCC Claim No. 2MN310093

Dear Council Members:

The Claim Center, LLC (“TCC LLC”) for Verizon Business submitted a claim for damages to Verizon Business underground facilities for \$54,760.98, located at 7600 W. Stark Street.

This notice of claim was filed on July 22, 2025, regarding damages that occurred on or about September 24, 2024. Wis. Stat. § 893.80(1d)(a) requires that a notice of circumstances of the claim be served within 120 days after happening of the event given rise to the claim.

We have completed our investigation into this matter with Milwaukee Water Works (MWW) that revealed the utility submitted a Diggers Hotline request on September 17, 2024, to locate and mark underground facilities within a 50ft radius of a damaged fire hydrant. The investigation determined that (MWW) crew excavated at the proper distance from the orange cable markings, however, subsequent damage occurred during the course of work because of improper markings of the underground utilities.



To the Honorable Common Council
of the City of Milwaukee
September 9, 2025

It is our position the City is not liable for damages due to mismarking of the utility. Because TCC, LLC failed to meet the 120-day statutory timeline, and underground utilities were mismarked outside of the standard minimum requirement of more than 18 inches from the drilling excavation site, we recommend the claim be denied.

Very truly yours,

A handwritten signature in black ink, appearing to read "Evan C. Goyke", with a long horizontal flourish extending to the right.

EVAN C. GOYKE
City Attorney

A handwritten signature in blue ink, appearing to read "Naomi E. Sanders", with a stylized, wavy horizontal line.

NAOMI E. SANDERS
Deputy City Attorney

ECG/NES/cdr

Enclosures

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