

CTC SUPPLIES INC

3845 N. Bremen St.
Milwaukee, WI 53212
P: (414) 332-3401 F: (414) 332-3402
www.ctcsupplies.com

September 3, 2025

To: City Clerk
Attn: CLAIMS
200 E. Wells, Room 205
Milwaukee, WI 53202-3567

Claimant: CTC Supplies, Inc.
3845 N. Bremen St.
Milwaukee, WI 53212
414-332-3401
CEO: Sandra Woycke
sw@ctcsupplies.com

Total Damages: \$15,728.64

We first noticed a problem on 2/16/25 when the sewer drain in our warehouse backed up. We called Cliff Bergin, our normal plumber. Please see their invoice and their recommendation to find a company with a jetter if this would happen again. Our cost for this was \$927.94 to Cliff Bergin & Associates.

On 5/5/25 the problem occurred once again. We contacted Roto-Rooter who jetted out 285 feet and found it was blocked. Their recommendation was to contact the city of Milwaukee and a plumber. Please see their report and invoice. This cost was \$1,498.56, Invoice 364115 from Roto-Rooter.

On 5/6/25 we contacted Subterranean who came in and determined that more work was needed to find the problem. See Invoices from Subterranean. Invoice 279 for \$1217.15. Invoice 280 for \$749.91. Invoice 281 for \$658.58.

On 5/7/25 we did contact the city. Please see attachments from our contact with the city. This did not resolve anything as only the water main was checked. Confirmation for this case is 17014441. Jason from the city of Milwaukee later became our contact at the sewer department, 414-286-5187. Rob from Subterranean spoke with him.

On 6/11/25 we contracted with Subterranean to complete the search for the blockage. See Subterranean Invoice 199 for \$6,900.00.

CITY OF MILWAUKEE
2025 SEP - 3 AM 11:12
CITY CLERK'S OFFICE



05 SEP 25 2025
CITY CLERK'S OFFICE
CITY OF MILWAUKEE
2025 SEP - 3 AM 11:12

CTC SUPPLIES, INC

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Here is the explanation from Subterranean:

"After locating the spot that we could not get past with the camera about 30ft from the building we excavated and found masses of backed up material. We then jetted down stream again and located what would be the second excavation spot just feet upstream of the yard fence. After digging this up we found loads of sludge and both the auger and jetter would come back with clay on it. We located the blockage in the street about 10-13ft from the manhole. Rob called Jason with the city and was told that the connection is supposed to be at the manhole. There is no connections in the manhole and Subterranean sent their camera down 45ft each direction down the main to confirm there is no other connections."

See Subterranean Invoice 238 for \$3,776.50.

During the week of 7/14/25 the city came out and dug up the street and found that there was no connection of our sewer pipe to the city's new sewer line on Vienna. The city workers then proceeded to attach our sewer line to the city's new main sewer line. We have pictures and videos of this work showing there was no connection.

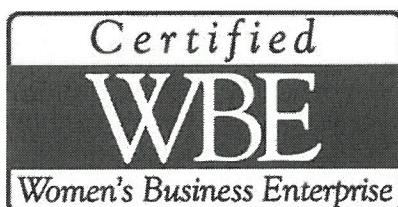
The whole problem was created because our sewer pipe was never connected to the new main city sewer during the construction on Vienna Ave. in 2023. The city and it's contractor should have known that failure to connect this pipe would cause future problems. The expenses that we incurred were a direct result of their actions. This was all caused because of this negligence.

We spent \$15,728.64.

Sincerely,

Sandra Woycke, CEO

Signature: Sandra Woycke, CEO





6300 W. Donges Bay Rd.
Mequon, WI. 53092

Work Order #: 71348

Phone: (262) 242-2456
info@cbergin.com
www.cbergin.com

Invoice #: i61140

Terms: C.O.D. OR NET 10
DAYS

Transaction Date: 2/17/2025

Assigned Tech: NATHAN S.

Bill to
CTC SUPPLIES INC.
3845 N. BREMEN ST.
MILWAUKEE, WI 53212

Service Address
CTC SUPPLIES INC.
3845 N. BREMEN ST.
MILWAUKEE, WI 53212

Phone Number: (414) 332-3401

Item	Description	Quantity	Price	Amount
Service Call		1	\$65.00	\$65.00
Labor- Regular	#83 2-17-25 Basement floor drain not draining. Augered from the greywater croc outlet upstream to the floor drain to clear the obstruction. Catch basin in warehouse backing up. Augered from the outlet cleanout 120ft to clear the drain. Recommended a jetter be used if issue occurs again.	4.5	\$160.00	\$720.00
SML	SEWER MACHINE CHARGE (LARGE) WITH MISC. SEWER SUPPLIES - GLOVES, RAGS TARPS, ETC.	1	\$75.00	\$75.00
				Subtotal: \$860.00
				Tax: \$67.94
				Total: \$927.94
				Payments: \$0.00
				Balance Due: \$927.94

TERMS AND CONDITIONS

COD or NET 10 Days / Service Charge of 1.5% on all invoices past due

Cliff Bergin & Associates, Inc. last furnished labor & materials for improvement on your land as invoiced, and dated above, intends to file a construction lien claim pursuant to Section 288.06, Wisconsin Statutes, on a date no later than six months after the date of last furnishing labor or materials, or service and no earlier than thirty days after you receive this notice, unless you pay and satisfy the lien claim prior to such filing of a lien claim.

Labor Warranty: The labor charge as recorded above, relative to the equipment serviced is guaranteed for (30) days.

Parts Warranty: All parts as recorded above are warranted for (1) year in accordance with manufacturer's specific warranty.

Privacy Policy / Customer E-mail Addresses: We collect customer e-mails for the purpose of sending invoices for work performed or questions on account balances. We will not sell or rent this information to anyone, nor will we share your information with any third party outside of our organization. Unless you ask us not to, we may contact you via e-mail in the future to tell you about specials, new products or services, or changes to this privacy policy.



Roto-Rooter
11030 W. Lincoln Ave.
West Allis, WI 53227
414-541-4477
www.getroto.net

Invoice 364115
Invoice Date 5/7/2025
Completed Date
Technicians Alan Staniszewski
Rich Paulick
Customer PO
Payment Term 30 days

Billing Address

CTC Supply
3845 North Bremen Street
Milwaukee, WI 53212 USA

Job Address

CTC Supply
3845 North Bremen Street
Milwaukee, WI 53212 USA

Description of Work

Worked on sewer from floor cleanout by south east loading dock doors approximately 285' cable hits hard did not get threw did not get stuck, camera locate from cleanout for direction to see where sewer leaves building along south wall did not find main cleanout with all the pallets in the way no charge for camera.
Water jet sewer from floor cleanout jetter hits same hard spot did not get threw did not get stuck.
Don't know how close 295' is to city main owner needs to consult city and possibly a plumber to expose pipe.
Owners were told prior to any work no liabilities and no guarantees.

Task #	Description	Quantity	Your Price	Your Total
CS	Commercial Sewer Service	1.00	\$345.00	\$345.00
CR	Commercial Extra Hour	1.00	\$160.00	\$160.00
C2C	Commercial Extra Cable	2.00	\$160.00	\$320.00
CJ	Commercial Water Jetting Service	1.00	\$625.00	\$625.00

Materials

Material	Description	Quantity	Your Price	Your Total
BC05-M	Brass Cleanout Plug, 5 inch	1.00	\$45.00	\$45.00

Paid On	Type	Memo	Amount
5/7/2025	Visa	09790g	\$1,498.56
			Sub-Total \$1,495.00
			Material Tax \$3.56
			Total Due \$1,498.56
			Payment \$1,498.56
			Balance Due \$0.00

Please remit any payment due to Roto-Rooter Sewer/Drain Service 11030 W Lincoln Ave, West Allis WI 53227.
We appreciate your business.

By signing I agree to the Company's Terms and Conditions and authorize Rich Paulick to perform the service. This quote is an estimate based on time and material and includes up to 1 hour of labor, 1 drain and up to 100' of sewer cable on a main line. Additional hours, services, parts or products will be added to invoices. Location marks are not guaranteed. No warranty honored on main line without televising line to check condition of pipe. Mitigation services are not offered or implied and fall on the responsibility of the property owner. \$30.00 Charge for returned checks. Service Charge of 1 1/2% Per Month (18% APR) on invoices over 30 days old.

5/7/2025
Job is completed.

Subterranean

3021 North Pierce Street | Milwaukee, Wisconsin 53212
414-937-0971 | dig@subterraneanpro.com | Subterraneanpro.com

RECIPIENT:

CTC Supplies

3845 North Bremen Street
Milwaukee, Wisconsin 53212

Invoice #279

Issued	Aug 20, 2025
Due	Sep 04, 2025
Total	\$1,217.15
Account Balance	\$2,625.64

Camera Eval / Jetting and Auger

Product/Service	Description	Qty.	Unit Price	Total
Hydro Jetting	Hydro jet sewer lateral to remove roots and sludge or blockage. Up to 1.5 hr on site.	1	\$600.00	\$600.00
Camera Evaluation	Use camera to diagnose sewer problem and locate with locator any blockages. Up to 45min on site and does not include video (extra \$100) Does include location and marking services.	1	\$300.00	\$300.00*
Drain Cleaning - Auger	Clean clogged drains and ensure proper water flow	1	\$250.00	\$250.00

* Non-taxable

We put the camera down the most up stream opening before the office at the north end of the building. We got about 120ft before we could not go past any more bends. We tried again in a cleanout near the loading doors and could not get past a few feet. We then tried the jetter and had some of the same problems. Lastly we tried the snake or Auger. This was a 1.25 inch flexshaft. It had trouble going past about 125ft as it seemed the bends were causing problems. At this point we could not figure out why it was backed up.

We left for the weekend and planned to come back early the next week to problem solve further.

Thank you for your business. Please contact us with any questions regarding this invoice.

Subtotal	\$1,150.00
WI-Milwaukee (7.9%)	\$67.15
Total	\$1,217.15
Account balance	\$2,625.64

Pay Now

Subterranean

3021 North Pierce Street | Milwaukee, Wisconsin 53212
414-937-0971 | dig@subterraneanpro.com | Subterraneanpro.com

RECIPIENT:

CTC Supplies

3845 North Bremen Street
Milwaukee, Wisconsin 53212

Invoice #280

Issued	Aug 20, 2025
Due	Sep 04, 2025
Total	\$749.91
Account Balance	\$2,625.64

Camera Eval - 200ft camera - Locating and Troubleshooting - May 15th

Product/Service	Description	Qty.	Unit Price	Total
Camera Eval - 200'		1	\$450.00	\$450.00
Camera - Knight Plumbing				
2person locating / energizing water line and over time charge		1	\$245.00	\$245.00

May 15th

We brought in a larger camera and another company to help troubleshoot. We went down the cleanout by the back loading doors and this time got to about 30ft from the s. side of the building. We also ran the camera and located other cleanouts to rule out any other situations.

We decided to excavate at the spot about 30ft from the building.

Thank you for your business. Please contact us with any questions regarding this invoice.

Subtotal	\$695.00
WI-Milwaukee (7.9%)	\$54.91
Total	\$749.91
Account balance	\$2,625.64

Pay Now

Subterranean

3021 North Pierce Street | Milwaukee, Wisconsin 53212
414-937-0971 | dig@subterraneanpro.com | Subterraneanpro.com

RECIPIENT:

CTC Supplies

3845 North Bremen Street
Milwaukee, Wisconsin 53212

Invoice #281

Issued	Aug 20, 2025
Due	Sep 04, 2025
Total	\$658.58
Account Balance	\$2,625.64

Auger and Camera Eval - MAt 6th

Product/Service	Description	Qty.	Unit Price	Total
Camera Evaluation	Use camera to diagnose sewer problem and locate with locator any blockages. Up to 45min on site and does not include video (extra \$100) Does include location and marking services.	1	\$200.00	\$200.00*
Drain Cleaning - Auger	Clean clogged drains and ensure proper water flow	1	\$250.00	\$250.00
Over time / 2 person camera and locate		1	\$175.00	\$175.00

* Non-taxable

We put the camera down more cleanouts and tried to further locate other cleanouts inside the building.

Thank you for your business. Please contact us with any questions regarding this invoice.

Subtotal	\$625.00
WI-Milwaukee (7.9%)	\$33.58
Total	\$658.58
Account balance	\$2,625.64

Pay Now

Subterranean

3021 North Pierce Street | Milwaukee, Wisconsin 53212
414-937-0971 | dig@subterraneanpro.com | Subterraneanpro.com

Paid
(6/19/25)

RECIPIENT:

CTC Supplies

3845 North Bremen Street
Milwaukee, Wisconsin 53212

Invoice #199

Issued	Jun 19, 2025
Due	Jul 03, 2025
Paid	Jun 19, 2025
Total	\$6,900.00
Account Balance	\$0.00

Sewer Work

Product/Service	Description	Qty.	Unit Price	Total
Jun 11, 2025				
Exterior excavation to access the sewer up to 8ft deep and 8ft long.	Cut the asphalt, excavate, remove spoils, access the pipe, then make the repair or install a cleanout. Backfill with proper material and lay asphalt. Cleanout installation will be additional for parts. Estimated at \$650 Double cleanout would be over \$1000 extra.	1	\$6,900.00	\$6,900.00
	This price is pretty discounted from what we would normally charge. Normally I would bid somewhere in the 8,000s for an excavation with asphalt restoration.			

Thank you for your business. Please contact us with any questions regarding this invoice.

Subtotal	\$6,900.00
Total	\$6,900.00
Deposit collected	– \$1,000.00
Paid	– \$5,900.00
Invoice balance	\$0.00
Account balance	\$0.00

Subterranean

3021 North Pierce Street | Milwaukee, Wisconsin 53212
414-937-0971 | dig@subterraneanpro.com | Subterraneanpro.com

RECIPIENT:

CTC Supplies

3845 North Bremen Street
Milwaukee, Wisconsin 53212

Invoice #238

Issued	Jul 14, 2025
Due	Jul 29, 2025
Total	\$3,776.50
Account Balance	\$3,776.50

Second Trench Downstream

Product/Service	Description	Qty.	Unit Price	Total
Jun 11, 2025				
7x3x7ft excavation	7x3x7ft excavation downstream of the trench to remove blockage and broken pipe and to access the rest of the pipe	1	\$3,500.00	\$3,500.00

Thank you for your business. Please contact us with any questions regarding this invoice.

Subtotal	\$3,500.00
WI-Milwaukee (7.9%)	\$276.50
Total	\$3,776.50
Account balance	\$3,776.50

Pay Now

EMAILS WITH THE CITY OF MILWAUKEE

Printed by: Bob Woycke

Tags: Inbox

Date: Wednesday, May 7th 2025, 02:33:32 PM -05:00 CDT

Subject: MKE Sewer Map for 3845 N Bremen St

From: Maslowski, Candice <cmaslo@milwaukee.gov>

To: <sw@ctcsupplies.com>

Good Afternoon Sandy,

I am sending you 2 different maps as one is from 2006 (for reference) and the laterals along W Vienna are different than what is shown in ESRI. The ESRI Sewer System Viewer Map (color) should be newer as it appears that a sewer lateral was installed in 2008 along N Bremen St.

The RED is 8" Sanitary sewer.

The BLUE is 30" STORM and as it head EAST, it becomes a 36" STORM and continues as a 36" as heads straight North past E Abert Pl.

The sewer lateral numbers are listed as NUMBER #/YEAR (installed). This is not your Water Lateral and is not shown on these maps.

If you have any troubles opening the files or have questions regarding this information, please let me know.

Have a GREAT day! ☺

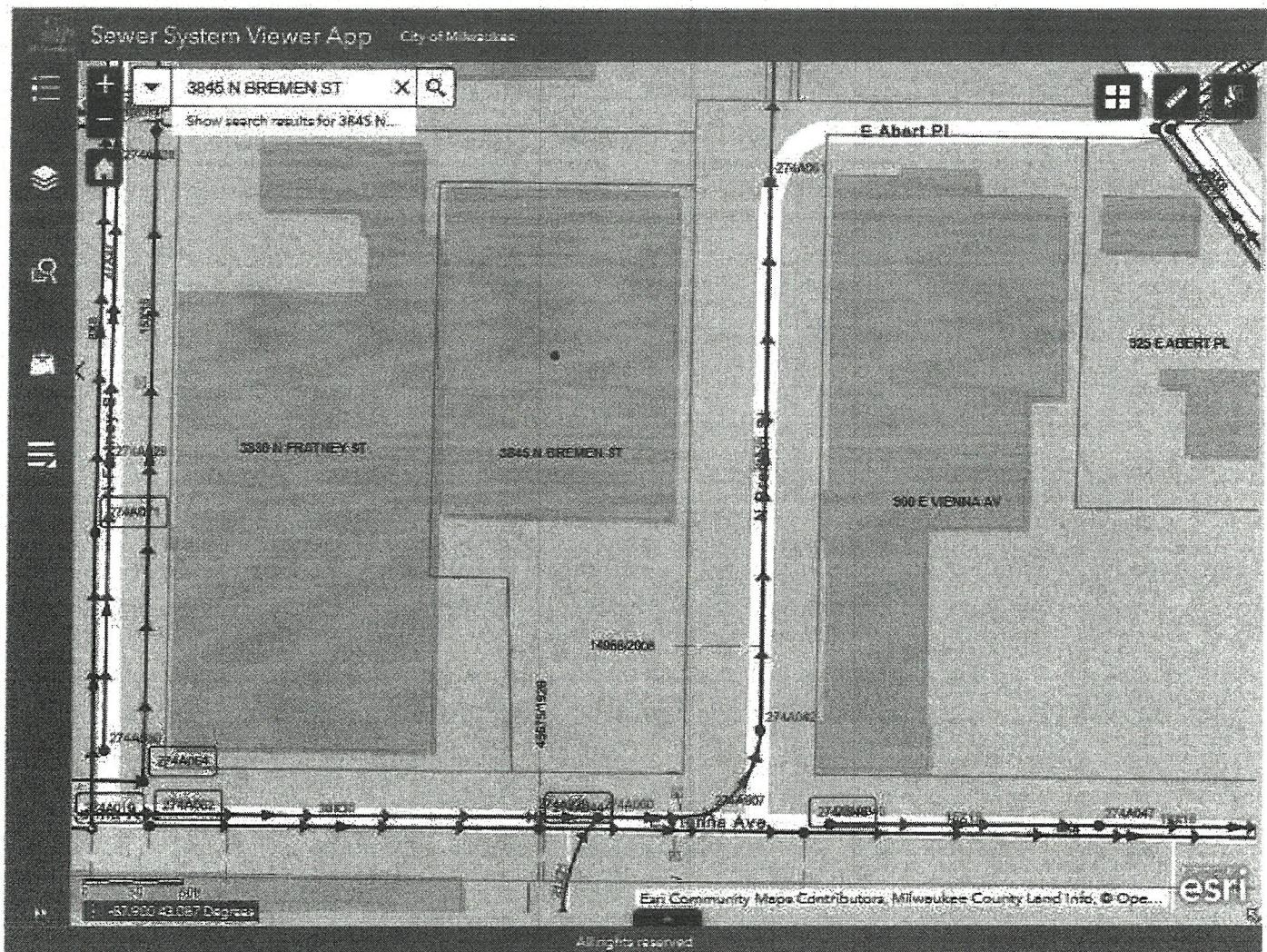
Candy Maslowski

CADD & GIS Technician 3

City of Milwaukee | Environmental Engineering

Office: (414) 286-2055

The City of Milwaukee is subject to Wisconsin Statutes related to public records. Unless otherwise exempted from the public records law, senders and receivers of City of Milwaukee e-mail should presume that e-mail is subject to release upon request, and is subject to state records retention requirements.



Date: Wednesday, May 7th 2025, 02:57:13 PM -05:00 CDT
 Subject: Re: MKE Sewer Map for 3845 N Bremen St
 From: Sandy Woycke via sw@ctcsupplies.com <sw@ctcsupplies.com>
 To: Maslowski, Candice <cmaslo@milwaukee.gov>

Hi Candy-

Thank you very much for sending these maps.

I am a little confused though. We are concerned about the lines on Vienna. In 2024 the street and sidewalk were totally ripped out and I thought that new sewer lines were put in also.

Also, where does it show the lateral lines to where it connects to our building on Vienna?

Thank you again for all your help!

Regards,
 Sandy

Sandy Woycke
CTC Supplies, Inc. – a certified Woman Owned Business Enterprise
Milwaukee Textile Recycling
 Wiping Rags Janitorial Textile Recycling Salon & Spa
 3845 N. Bremen St.

Milwaukee, WI 53212

T: (414) 332-3401 - Ext. 205 | F: (414) 332-3402

E: sw@ctcsupplies.com

[Website](#) | [Catalog](#) | [MTR Website](#) | [Social](#)

Included in the Business Journal's

Top 50 Wisconsin Based Women Owned Businesses

Date: Wednesday, May 7th 2025, 03:32:25 PM -05:00 CDT

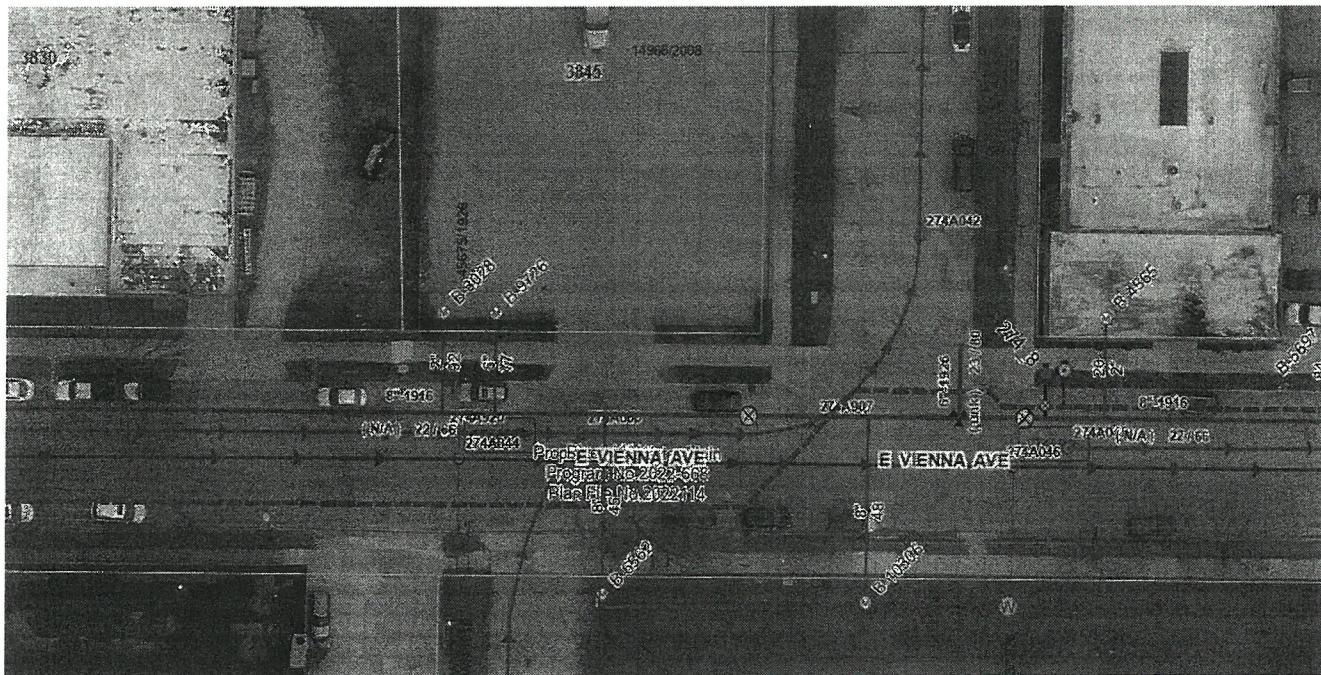
Subject: RE: MKE Sewer Map for 3845 N Bremen St

From: Maslowski, Candice <cmaslo@milwaukee.gov>

To: <sw@ctcsupplies.com>

Hi Sandy,

It appears to me that when I look in the Water & Sewer Viewer, there may have been NEW 8" water main put recently in the ROW of W Vienna Ave. I am including a screenshot as well as a PDF. The Purple DASHED line is the new proposed Water Main. You would need to call and speak with the Water Engineering Dept – Construction to see if this is what your referring to. I don't have access to see if this was to inspection reports to verify if this was completed. I am expecting that it was installed but cannot verify it for you.



I am here tomorrow 7-3:45 if I can further assist you.

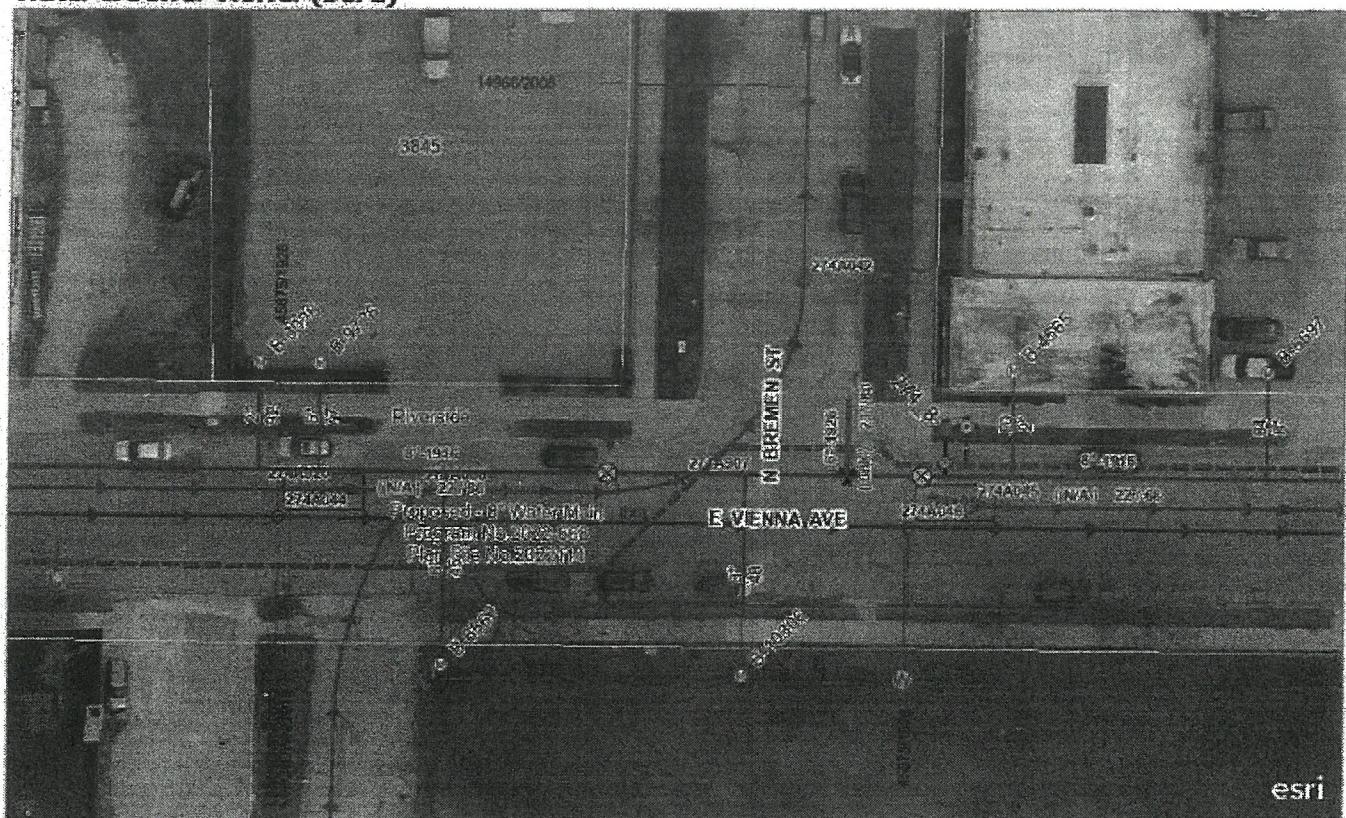
Candy Maslowski

CADD & GIS Technician 3

City of Milwaukee | Environmental Engineering

Office: (414) 286-2055

Water & Sewer Viewer (SCF2)



Created to view both Sewer and Water Information

40ft

Pictometry International, SEWRPC, SWRPC, Maxar, Microsoft | Milwaukee County Land Information Office | City of Milwaukee, Wisconsin | Esri, HERE, Garmin, IPC

Date: Wednesday, May 7th 2025, 06:25:15 PM -05:00 CDT
Subject: Re: MKE Sewer Map for 3845 N Bremen St
From: Sandy Woycke via sw@ctcsupplies.com <sw@ctcsupplies.com>
To: Maslowski, Candice <cmaslo@milwaukee.gov>

Thank you very much.
The plumber will be here tomorrow morning and I will show it to him.
Hoping that he understands it better than me!

Regards,
Sandy

Sandy Woycke
CTC Supplies, Inc. – a certified Woman Owned Business Enterprise
Milwaukee Textile Recycling

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[Website](#) | [Catalog](#) | [MTR Website](#) | [Social](#)
Included in the Business Journal's
Top 50 Wisconsin Based Women Owned Businesses

Date: Thursday, May 8th 2025, 07:24:02 AM -05:00 CDT
Subject: RE: MKE Sewer Map for 3845 N Bremen St
From: Maslowski, Candice <cmaslo@milwaukee.gov>
To: <sw@ctcsupplies.com>

Good Morning Sandy,

I used to work in water engineering updating the maps. I found a phone directory from January this morning.

Here are a few numbers you can try and call for Water:

Water Distribution - General Inquires (414) 286-2870

Meter Services – Non Emergencies (414) 286-8000 (Low Pressure, Meter Issues, New Water Services)

Control Center – Distribution Emergencies (414) 286-3710 (water main breaks)

Customer Service – Billing Questions (414) 286-2830

Here is a link to the City of Milwaukee – Water Works Website: Milwaukee Water Works

Hope this helps and please feel free to reach out via email or call me.

Have a GREAT day!

Candy Maslowski

CADD & GIS Technician 3

City of Milwaukee | Environmental Engineering

Office: (414) 286-2055

Date: Thursday, May 8th 2025, 08:00:21 AM -05:00 CDT
Subject: Re: MKE Sewer Map for 3845 N Bremen St
From: Sandy Woycke via sw@ctcsupplies.com <sw@ctcsupplies.com>
To: Maslowski, Candice <cmaslo@milwaukee.gov>

Good Morning Candy-

Thank you very much for all this information. You have been very helpful and your fast responses have been appreciated.

We have another company coming this morning to try and figure this all out.

This will be the 4th company!

Slowly we are trying to get to the bottom of this and get it fixed. It is not good to have a sewage backup in our warehouse!

Regards,

Sandy

Sandy Woycke

CTC Supplies, Inc. – a certified Woman Owned Business Enterprise

Milwaukee Textile Recycling

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E: sw@ctcsupplies.com

[Website](#) | [Catalog](#) | [MTR Website](#) | [Social](#)

Included in the Business Journal's

Top 50 Wisconsin Based Women Owned Businesses

Date: Thursday, May 8th 2025, 08:28:58 AM -05:00 CDT

Subject: RE: MKE Sewer Map for 3845 N Bremen St

From: Maslowski, Candice <cmaslo@milwaukee.gov>

To: <sw@ctcsupplies.com>

Hi Sandy,

I am so sorry you are experiencing this. I'm sure it is a nightmare and very unpleasant experience.

Unfortunately if it is related to your sewer lateral or water lateral from the curb stop to the building, that is the property owners responsibility. Water from the curb stop to the water main is owned by the city.

I looked at your property permits :

Search Results

Your search for '2749978100' returned the following results.

Explore by Category: [Records\(59\)](#)

Records

[All Records](#) ▾

Showing 1-20 of 59 | [Download results](#)

Date	Record Number	Address	Project Name	Status	Record Type	Related Recs
03/31/2022	PWEU-22-00535	3845 N BREMEN ST, MILWAUKEE, WI 532121345 2749978100	MFC015030-4521976	Complete	ROW Excavation Utility	0
05/21/2021	ADV-21-00574	3845 N BREMEN ST, Milwaukee, 53212 3845 N BREMEN ST, MILWAUKEE, WI 532121345 2749978100	Advisory Order	Advisory Issued	Advisory	2
07/29/2020	PLB-CROSSCON- 20-06150	3845 N BREMEN ST, MILWAUKEE, WI 532121345 2749978100		Active	Plumbing Cross Connect	0

In October of 2016 there was plumbing permit entered for Back Flow Protection

10/01/2016	PLB-CROSS-15-2749978100-H	3845 BREMEN ST N, MILWAUKEE, WI 53212	Back Flow Protection	Active	Cross Connection Periodic
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This is how you find the information. You can go into the tax records and look what Permits have been pulled for your property by clicking on the Permits (highlighted in Yellow):



The screenshot shows a property tax record interface. At the top, there is a navigation bar with links: HOME, SEARCH, SUMMARY, INTERIOR, EXTERIOR, and ABOUT. Below the navigation bar, there are links for Printable Record Card, Previous Assessments, Sale Owner History, and Permits. The main content area displays a property record for 3845 N BREMEN ST. The record includes the Location (3845 N BREMEN ST), Property Account Number (2749978100), and Parcel ID (2749978100). It also shows the Current Property Mailing Address (Owner: ELIMS LLC, Address: 3845 N BREMEN ST), City (MILWAUKEE), State (WI), Zip (53212), and Zoning (IL2). A small circular seal is visible in the top right corner of the main content area.

I hope it gets resolved for you soon!

Candy Maslowski

CADD & GIS Technician 3

City of Milwaukee | Environmental Engineering

Office: (414) 286-2055

Sewer System Viewer App

City of Milwaukee

3845 N BREMEN ST

Show search results for 384E N

10

