

Department of Public Works Administration

Jerrel Kruschke, P.E. Commissioner of Public Works

Dan Thomas, M.P.A., J.D. Director of Administrative Services

April 4, 2024

City Service Commission Department of Employee Relations City Hall, Room 706

Re: Extension of Temporary Appointment Request: Deau, Tammy – First Extension Request

Dear City Service Commissioners:

The Department of Public Works (DPW) respectfully requests permission and approval to extend the temporary appointment of Ms. Tammy Deau as DPW Business Operations Manager, beginning April 28, 2024 through July 27, 2024. This is the first extension request for Ms. Deau following the original temporary appointment approved for 1/22/2024 through 4/27/2024.

Ms. Deau's temporary appointment expires on 4/27/2024. As a result of a retirement in December 2023, and several changes being administered, including but not limited to the 2% wage increase, DPW Water Works requires extensive training from the DPW Administrative Services Payroll trainer. This is to include auditing payroll using Peoplesoft Financials (FMIS), creating entries in Peoplesoft's HRMS, administering the FMLA benefit, and tracking absences using Citytime's Absences Tab and the reports. Our trainer also going to be training both the new Water Payroll Specialist and Payroll Specialist 3.

Ms. Deau has filled critical Administrative roles for many years with the City and is uniquely qualified to fill this role. She has a comprehensive understanding of the Payroll system and all associated software programs. She has served as a Management Accountant - Senior since 2018 and she is the training supervisor for all the Payroll Assistants in DPW Administrative Services.

Ms. Deau has been a great asset to this department. She has been able to utilize her previous experiences, including all of those gained with DPW Administration. Therefore, we are respectfully requesting to extend Ms. Deau's appointment.

If you have any questions regarding this request, please contact me directly at 414-286-3307.

Sincerely,

DocuSigned by:

-6F37AF6F79B14BB

Dan Thomas M.P.A., J.D.
DPW Administrative Services Director



Department of Employee Relations 200 E. Wells Street, Room 706 Milwaukee, WI 53202-3554



NOTICE OF TEMPORARY APPOINTMENT

Rule IX, Section 2 of the Civil Service Rules allows a department to appoint a person to a position on a temporary basis. A temporary appointment may be appropriate when services are for a limited period, or during the leave of absence of an employee who plans to return to the service of the city. Therefore a temporary appointment is limited to a period of 90 days, unless an extension is authorized by the City Service Commission.

When making an employment offer for a temporary appointment, the appointing officer must submit this completed form to DER no later than the close of the pay period in which the temporary appointment has been made. All temporary appointees must meet the minimum requirements established for the position to which the individual is appointed.

SEND COMPLETED FORM AND SUPPORTING DOCUMENTATION TO DER, CITY HALL, ROOM 706 OR DERCERTIFICATION@MILWAUKEE.GOV

TEMPORARY APPOINTMENT / APPOINTEE	DETAILS					
DEPARTMENT/DIVISION	LAST NAME			FIRST NAME		INITIAL
Public Works / Admin	Deau			Tammy		
AUTHORIZED POSITION TITLE	PAY RAI	NGE	F&P COMMIT	TEE APPROVAL DATE	REQUISITION #	l
Business Operations Manager	1HX	9	N/A		N/A	
UNDERFILL TITLE (IF APPLICABLE)	PAY RAN	NGE	WAS THE IN	 DIVIDUAL HIRED FROM A	N ELIGIBLE LIST?	
	* .		☐ Yes [No If yes, Refer	ral#	
REASON FOR TEMPORARY APPOINTMENT	, , , , , , , , , , , , , , , , , , , 	EFFECTIVE DATE	ANTIC	PATED EXPIRATION DATE	T.A. RATE OF P	AV
☐ During Leave of Absence of an emplo	oyee who is expected to return	4/28/2024				AI
☑ To perform services of a temporary r	nature and for a limited period	4/20/2024	1121	/2024	3,420.40	
ATTACH A COPY OF THE CURRENT JOB DES			TING THE INFO	ORMATION BELOW		
PROVIDE AN EXPLANATION OF WHY THE T						
First Extension Request - As a result increase, DPW- Water Works requi	Ilt of a retirement in Decem	iber and sever	al changes	being administered s Sanjicas Payroll ttrai	uch as the 2%	wage
payroll using Peoplesoft Financials						
				and account of the process of the contract		
EXPLAIN HOW THE INDIVIDUAL WAS SELECTIVE INDIVIDUAL WAS IDENTIFIED AS A PO	CTED FOR THE APPOINTMENT, IN TENTIAL TEMPORARY APPOINTI	ICLUDING THE SEL EE:	ECTION PROCE	SS USED AND IF NOT FRO	M AN ELIGIBLE LIST	r, HOW
Ms. Deau has filled critical Adminis						
comprehensive understanding of the	ne Payroll system and all a	ssociated soft	ware progra	ms. She has served	as a Managem	ient
Accountant - Senior since 2018 and	d sne is the training superv	isor for all the	Payroll Ass	istants in DPVV- Adm	inistrative Serv	ices.
PROVIDE INFORMATION TO DEMONSTRAT	TE HOW THE INDIVIDUAL MEETS	THE MINIMUM	REQUIREMENT	rs:		
TRAINING AND EDUCATION:	WORK EXPERIENCE:				MENTS (i.e. LICENS	SES)
Please see resume	Please see resume			Please see re	•	
,				1,00000000		
, ,						
	S, CURRENT DEPARTMENT:	CURRENT	POSITION TIT	LE:	EMPLOYEE ID NU	JMBER:
CITY OF MILWAUKEE EMPLOYEE? DPV	W ADMIN SERVICES	Manac	anagement Accountant Senior 01			
IS THE INDIVIDUAL BEING GIVEN THIS TEN	3					OE THE
APPOINTING BOARD OR BODY, DIRECT SU						
✓ No Yes – Explain Relationship)					
THIS TEMPORARY APPOINTMENT IS MAD	E IN ACCORDANCE WITH RULE IX	K, SECTION 2 OF 1	HE CITY SERV	CE COMMISSION AND IS	LIMITED TO A PER	RIOD OF 90
DAYS UNLESS AN EXTENSION IS APPROVE		1				
REPORTING OFFICER	SIGNATURE	Le	TITLE	Camilaaa Mananan	DAT	
Shannon Goodwin	red by			Services Manager		1/2024
	SIGNATURE		TITLE		DATI	E
APPROVING OFFICER	tiomas		A 1	0 ! D' '	4.1	1/0001
Dan Thomas Van T	tiomas 7981488		Admin	Services Director	4/4	1/2024
Dan Thomas		R DER REVIEW	Admin	Services Director	4/4	4/2024
Dan Thomas **Dan Thomas** **	F79B14BB	R DER REVIEW	Admin	Services Director	4/4 DATE	



APPLICANT NAME (last, first, middle)

Department of Employee Relations 200 E. Wells Street, Room 706 Milwaukee, WI 53202-3554



DATE

TEMPORARY APPOINTEE STATEMENT OF UNDERSTANDING

Rule IX, Section 2 of the Civil Service Rules allows a hiring authority to appoint a person to a position on a temporary basis. A temporary appointment may be appropriate when services are for a limited period, or during the leave of absence of an employee who plans to return to the service of the city. Therefore a temporary appointment is limited to a period of 90 days, unless an extension is authorized by the City Service Commission.

SECTION I. TO BE COMPLETED BY HIRING AUTHORITY - PLEASE TYPE OR PRINT LEGIBLY

Deau, Tammy		4/4/2024
POSITION TITLE	PAY RANGE	RATE OF PAY
Business Operations Manager	- IHX	3,420.40
SECTION II. TEMPORARY APPOINTEE STATEMENT OF UNDERSTAN	DING	
I understand that if I am appointed to the position described above position. I further understand that this temporary appointment may an extension at the request of the hiring authority is approved by the	y expire at any time and is limited to	o a period of 90 days, unless
I understand that as a temporary appointee I am ineligible for paid he this temporary appointment, and that this temporary appointment (Note: A current City of Milwaukee employee who accepts a tempo benefits and civil service status).	shall not confer upon me any privile	ege of regular appointment.
I understand that if I wish to be considered for regular employment and must pass the examination with a grade which shall place me as to interview for regular appointment to the position.		
I understand that acceptance of a temporary appointment will not a any position for which I am currently on an eligible list for.	affect my rights to certification for p	ermanent appointment to
In accordance with Civil Service Rule VIII, Section 10, concerning neg through marriage, to the appointing officer or to any member of the elective or appointive City official. (This includes relative of both wh first cousins when the relationship is by blood, or more closely relat and includes the cases of husbands of sisters-in-law and wives of bro	e appointive board or body or to an hole and half blood, and extends to red than first cousins when the relat	y direct superior or to any persons as closely related as
A Rule IX, Section 2, temporary appointee who is on an eligible list nappointee ranks among the certifiable highest eligible on the list, or		r appointment when the
Hammy Deau	4/	4/24
Temporary Appointment Applicant Signature		Date Signed
Joshua Stratton	Joshua Startor	, , , , , , , , , , , , , , , , , , ,
Witness Name (Print)	Witness Signature	

City of Milwaukee CS-25, Rev. 11/14

JOB DESCRIPTION

FOR DI	ED LICE ONLY
FUR DI	ER USE ONLY
Vacancy No.	
City Service	Finance
Commission:	Committee:
Fire & Police	Common
Commission:	Council:

<u>Instructions</u>: Complete all sections. Refer to the *Guidelines for Preparing Job Descriptions* for instructions on completing specific items.

1. Date Prepared/ Revised:	2. Present Incumbent:			Is incumbent underfilling position?			
3/30/2022 3. Date Filled:	Arlanda Freeman 4. Previous Incumbent: Lindsey O'Connor			YES ☐ NO ☑ If YES, indicate Underfill Title in box 10.			
5. Department: Public Works, Dept. of		Bureau: Division: Administrative Services		Unit: , Section: Payroll			
6. Work Location: 841 N Broadway		Telephone: Email:		Work Schedule: Hours: 7:00am-3:30pm / Days: Mon-Fri			
7. Represented by a Union? Yes No		8. Bargaining Unit: Non-Mgmt/Non-Rep If in District Council 48, which local?			9. FL	.SA Status (d	check one): on-Exempt
10. Official Title:				Pay R	ange	Job Code	EEO Code
Business Operation Manager				1⊦	IX	4886	102
Underfill Title (if applied							
Requested 1 applie	Fitle (if cable):						*
Recommended Title (DER Use Only):			Approved by:				
		ı	Date:				

11. BASIC FUNCTION OF POSITION:

This position is responsible for managing payroll operations for approximately 1800 DPW employees, including serving as functional lead for PeopleSoft and CityTime; acting as liaison between DPW and other City departments; and working with Information Systems staff to design, test and implement new applications.

12. DESCRIPTION OF JOB (Check if description applies to Official Title ☒ or Underfill Title ☒):

A. ESSENTIAL FUNCTIONS/Duties and Responsibilities: (Refer to the "Guidelines for Preparing Job Descriptions" for instructions on determining Essential Functions.)

% of Time	ESSENTIAL FUNCTION
50	Manage all Payroll Section Operations including staff training and supervision.
,	Provide management, guidance, direction and/or oversight for all DPW personnel/payroll functions,
	including personnel and pay transactions, payroll and benefits adjustments.
	 Provide guidance and counsel to supervisors regarding work rules, policies and procedures.
	Administer the Sick Leave Incentive programs and Sick Leave review.
100	Oversee probationary periods, salary increases and benefits accruals.
	Generate and submit biweekly corrections of salary defaults.
	Audit salaries, HRMS entries and CityTime entries.
20	Serve as Functional Lead for various Databases
2	 Oversee the design and maintenance of various CityTime applications such as e-Ticket, discipline and
	absences. Set up security access for users of these databases.
	 Create reports and produce statistics using DPW applications and PeopleSoft.
2	Assist CityTime users in response to ITMD RITS submittals.
	Participate in PeopleSoft upgrades.

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

% of Time	ESSENTIAL FUNCTION		
15	 Administer Leave. Review non-FMLA leave requests for eligibility. Oversee Absence database. Prepare appropriate paperwork for leaves. Monitor and communicate absence issues to Safety, Human Resources and Worker's Compensation. 		
 Provide information and guidance on personnel and payroll matters. Provide employment information and documentation to Worker's Compensation an unemployment regarding absences and separations; compile information and documentation for hearings and app Provide personnel and payroll reports per request by managers for use in salaries budgeting, discipations, and vacation scheduling and manpower issues. Retrieve driving record abstracts from the DOT and notify supervisors of issues. 			
	•		
9	•		
	•		

B. PERIPHERAL DUTIES:

	ILIVIE DOTTEO
% of Time	PERIPHERAL DUTY
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	•
	•
	•
	•
14	
	•

C. NAME AND TITLE OF **IMMEDIATE** SUPERVISOR:

Dan Thomas, Administrative Services Director

D. SUPERVISION RECEIVED: (Describe the extent to which work assignments and methods are outlined, reviewed, and approved by this position's supervisor.)

The Administrative Services Director would be involved in any decision which requires department head approval.

E. SUPERVISION EXERCISED:

Total number of employees for whom responsible, either directly or indirectly = $\underline{11}$.

<u>Direct Supervision:</u> List the number and titles of personnel directly supervised. Specify the kind and extent of supervision exercised by indicating one or more of the following:

a. Assign d	uties	e.	
b. Outline r		f.	Make hiring recommendations
c. Direct we	ork in progress	g.	Prepare performance appraisals
d. Check o	r inspect completed work	h.	Take disciplinary action or effectively recommend such
Number			Extent of Supervision Exercised
Supervised	Job Title		(Select those that apply from list above, a - h)
1	Management Accountant-Senior		a, e, f, g, h
1	Human Resources Assistant		a, b, c, d, e, f, g, h
9	Personnel Payroll Assistant III		a, b, c, d, e, f, g, h
			*
			v.*
	3		

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

		Job Title		Extent of Supervision Exercised (Select those that apply from list above, a -h)		
d. Check or inspect completed work Number		h.	Take disciplinary action or effectively recommend such			
		ork in progress	g.	Prepare performance appraisals		
b.	Outline m	nethods	f.	Make hiring recommendations		
a.	Assign di		e.	Sign or approve work		

- F. MINIMIMUM QUALIFICATIONS REQUIRED: (Indicate the MINIMUM qualifications required to enter the job.)
 - i. Education and Experience:

Bachelor's Degree in Business Administration, Public Administration, Human Resources, Accounting, Finance, or a related field. At least four (4) years experience in a payroll or personnel environment with a focus on Peoplesoft HRMS and FMIS, including reporting skills. At least 1 year of supervisory experience.

ii. Knowledge, Skills and Abilities:

Organizational, mathematical and analytical skills. Ability to interpret policies, ordinances and rules. Strong communication and customer service skills.

- ill. Certifications, Licenses, Registrations:
- iv. Other Requirements:

13. PHYSICAL AND ENVIRONMENTAL DEMANDS: TOOLS AND EQUIPMENT USED

The Americans with Disabilities Act (ADA) of 1990, as amended by the Americans with Disabilities Act Amendments Act (ADAAA) of 2008 requires job descriptions to provide detailed information regarding the physical demands required to perform the essential functions of a job; the conditions under which the job is performed; and the tools and equipment the employee will be required to use on the job. Reasonable accommodations may be made to enable qualified individuals to perform the essential duties and responsibilities of the job for each of the categories listed below.

G. PHYSICAL ACTIVITY OF THE POSITION: (List the physical activities that are representative of those that must be met to successfully perform the essential functions of the job).

CHECK ALL THAT APPLY: Climbing: Ascending or descending ladders, stairs, scaffolding, ramps, poles, and the like; using feet and legs and/or hands and arms. Body agility is emphasized. Check only if the amount and kind of climbing required exceeds that required for ordinary locomotion. Balancing: Maintaining body equilibrium to prevent falling when walking, standing or crouching on narrow, slippery or erratically moving surfaces. Check only if the amount and kind of balancing exceeds that needed for ordinary locomotion and maintenance of body equilibrium. Stooping: Bending body downward and forward by bending spine at the waist. Check only if it occurs to a considerable degree and requires full use of the lower extremities and back muscles. **Kneeling:** Bending legs at knee to come to a rest on knee or knees. Crouching: Bending the body downward and forward by bending leg and spine. Crawling: Moving about on hands and knees or hands and feet. Reaching: Extending Hand(s) and arm(s) in any direction. Standing: Particularly for sustained periods of time. Walking: Moving about on foot to accomplish tasks, particularly for long distances. Pushing: Using upper extremities to exert force in order to draw, press against something with steady force in order to thrust forward, downward or outward. Pulling: Using upper extremities to exert force in order to draw, drag, haul or tug objects in a sustained motion.

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this Job, They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

		Lifting: Raising objects from a lower to a higher position or moving objects horizontally from position-to-position. Check only if it occurs to a considerable degree and requires substantial use of the upper extremities and back muscles.
		Fingering: Picking, pinching, typing or otherwise working primarily with fingers rather than with the whole hand or arm, as in handling.
	П	Grasping: Applying pressure to an object with fingers and palm.
		Feeling: Perceiving attributes of objects such as size, shape, temperature or texture by touching with the skin, particularly that of the fingertips.
		Talking: Expressing or exchanging ideas by means of the spoken word. Those activities which demand detailed or important instructions spoken to other workers accurately, loudly or quickly.
* *		Hearing: Perceiving the nature of sounds with no less than a 40 db loss. Ability to receive oral communication and make fine discriminations in sound.
,	\boxtimes	Repetitive Motions: Substantial movements (motions) of the wrist, hands, and/or fingers.
	Ī	Driving: Minimum standards required by State Law (including license).
Н.		YSICAL REQUIREMENTS OF THE POSITION: (List the physical requirements that are essential stions of the job.)
	CHE	ECK ONE:
		Sedentary Work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force frequently or constantly to lift, carry, push, pull or otherwise move objects. Sedentary work involves sitting most of the time. Jobs are sedentary if walking and standing are required only occasionally and all other sedentary criteria are met.
		Light Work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force constantly to move objects. If the use of arm and/or leg controls requires exertion of forces greater than that for sedentary work and the worker sits most of the time, the job is rated for Light Work.
		Medium Work: Exerting up to 50 pounds of force occasionally and/or up to 20 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects.
		Heavy Work: Exerting up to 100 pounds of force occasionally, and/or up to 50 pounds of force frequently, and/or up to 20 pounds of force constantly to move objects.
		Very Heavy Work: Exerting in excess of 100 pounds of force occasionally, and/or in excess of 50 pounds of force frequently, and/or in excess of 20 pounds of force constantly to move objects.
l	VIS	UAL ACUITY REQUIREMENTS: (List the visual acuity requirements that are essential functions of the
	job.	
	,	
	CH	ECK ONE:
		Operators (Electronic Equipment), Inspection, Close Assembly, Clerical, Administrative: This is a minimum standard for use with those whose job requires work done at close visual range (i.e. preparing and analyzing data and figures, accounting, transcription, computer terminal, extensive reading, visual inspection involving small parts, operation of machines, using measurement devices, assembly or fabrication of parts).
,		Machine Operators, Mechanics, Skilled Tradespeople: This is a minimum standard for use with those whose work deals with machines where the seeing job is at or within arm's reach. This also includes mechanics and skilled tradespeople and those who do work of a non-repetitive nature such as carpenters, technicians, service
	-	people, plumbers, painters, mechanics, etc. (If the machine operator also inspects, check the "Operators" box.) Mobile Equipment Operators: This is a minimum standard for use with those who operate cars, trucks, forklifts,
		cranes, and high lift equipment.
		Other: This is a minimum standard based on the criteria of accuracy and neatness of work for janitors, sweepers, etc.
J.	THI	E CONDITIONS THE WORKER WILL BE SUBJECT TO IN THIS POSITION:
		the environmental/working conditions to which the employee may be exposed while performing the
	CIO	ential functions of the job. Include scheduling considerations such as on-call for emergencies, rotating
	shif	t, etc. Approximate Percentage of time performing field work:%
	СН	ECK ALL THAT APPLY:
		None: The worker is not substantially exposed to adverse environmental conditions (such as typical office or administrative work).
		The worker is subject to inside environmental conditions: Protection from weather conditions but not necessarily from temperature changes (i.e. warehouses, covered loading docks, garages, etc.)
		The worker is subject to outside environmental conditions: No effective protection from weather.
		The worker is subject to extreme cold: Temperatures below 32 degrees for period of more than one hour.
		The worker is subject to extreme heat: Temperatures above 100 degrees for periods of more than one hour.

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

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	The worker is subject to noise: There is sufficient noise to cause the worker to shout in order to be heard above the surrounding noise level.
İ	The worker is subject to vibration: Exposure to oscillating movements of the extremities or whole body.
	The worker is subject to hazards: Includes a variety of physical conditions, such as proximity to moving
	mechanical parts, electrical current, working on scaffolding and high places or exposure to chemicals.
	The worker is subject to atmospheric conditions: One or more of the following conditions that affect the respiratory system or the skin: Fumes, odors, dust, mists, gases or poor ventilation.
	The worker is subject to oil: There is air and/or skin exposure to oils and other cutting fluids.
	The worker is required to wear a respirator.
K.	MACHINE, TOOLS, EQUIPMENT, ELECTRONIC DEVICES, SOFTWARE, ETC. USED BY POSITION: List equipment needed to successfully perform the essential functions of the job. Reasonable accommodations may be made to enable qualified individuals with disabilities to perform the essential functions.)
	CHECK ALL THAT APPLY:
	Camera and photographic equipment Office Equipment (desk, chair, telephone, etc.)
	☐ Cleaning supplies ☐ Office supplies (pens, staplers, pencils, etc.) ☐ Commercial vehicle ☐ Packing materials (boxes, shrink wrap, etc.)
	☑ Data processing equipment ☒ PC equipment (monitor, keyboard, printer, etc.) ☐ Handcart ☒ PC software
	Hand tools (please list):
	☐ Hand tools (prease list). ☐ Office Machines (check all that apply): ☐ Copier ☐ Facsimile ☐ Calculator ☐ Cash register
	Office Machines (Check an that appry). Soopier Shacsimile Sociedator Sociedator
	Other (prease rist).
L.	SUPPLEMENTARY INFORMATION: (Indicate any other information which further explains the importance, difficulty, or uniqueness of the position, such as its scope of responsibility related to finances, equipment, people, information, etc. Also indicate success factors such a personal characteristics that contribute to an individual's ability to perform well in the job, and any other special considerations.)
M.	I believe that the statements made above in describing this job are complete and
	accurate
	Dan Thomas
	Signature of Department Head or Designated Representative

The above statements are intended to summarize the nature and level of work and typical responsibilities and duties being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities, duties, and tasks required of the position.

Tammy J. Deau

Career Objective

Administrative Specialist Sr. with 18+ years of experience in payroll and general human resource tasks. Over 5+ years of supervisorial duties. Aiming to utilize my outstanding written skills, great verbal communication skills, and excellent interpersonal skills. Very detail orientated and self motivated with a BA in both Accounting and Finance.

Core Competencies

- Detailed
- Organized
- Customer Service Orientated
- Self Motivated
- Willingness To Learn
- Team Player

Professional Experience

CITY OF MILWAUKEE, Milwaukee, WI

Management Accountant Sr., February 2018 to present

- Supervisor to 9 Payroll Assistants and 1 Human Resources Assistant
- Audit thousands of entries made by staff in City Time and HRMS
- Main trainer. Create standard operation procedures (SOPs)
- Backup to the Human Resources Assistant
- Backup to Unemployment
- Reply to Worker's Compensation requests
- Auditor of adjustments.
- Process retro payments.

CITY OF MILWAUKEE, Milwaukee, WI

Human Resources Assistant, June 2016 to February 2018

- Efficiently process employment verifications
- Accurately audit absence and discipline databases.
- Backup to payroll duties like entering time and closing payroll
- Work closely with FMLA administrator to ensure pay was coded correctly

CITY OF MILWAUKEE, Milwaukee, WI

Personnel Payroll Assistant III, Apr 2005 to June 2016

- Efficiently enter and verify time entry data for around 150 employees in various positions.
- Promptly respond to emails.
- Use PeopleSoft to maintain personal information for employees such as any address, phone number, or emergency contact changes.
- Print biweekly reports for my areas and review them to ensure the data is correct.
- Maintain personnel and medical files for all of my employees by accurately filing documentation regarding employees in their appropriate folders.
- Participate in staff meetings.
- Courteously answer phone calls and try to assist callers as best as possible by either answering questions or guiding them to someone who can better assist them.
- Quickly respond to special time sensitive requests for information from my supervisor.

CITY OF MILWAUKEE, Milwaukee, WI

Library Circulation Aide, June 1998-Aug 2003

- Efficiently file away various materials such as books, magazines, videos (DVDs), and CDs.
- Pleasantly greet patrons and check materials out to them.
- On occasion, help answer children's questions regarding their homework.
- "Shelf read" (verifying the filing accuracy of materials shelved) to maintain precise filing of materials.
- Travel to other library branches to assist when they are short staffed.
- Quickly scan in returned materials and return them to their appropriate sorting areas.
- With a positive attitude, assist patrons if they ask for help.

Education

UNIVERSITY OF MILWAUKEE - WISCONSIN, Milwaukee, WI

Bachelor of Art in Accounting, December 2003 Bachelor of Art in Finance, December 2003

- GPA: 3.678/4.0
- Magna Cum Laude
- Beta Gamma Sigma member

Additional Skills

- Proficient in Microsoft Office and Excel
- Experienced with PeopleSoft
- Courteous phone manners
- Completed the Professional Management Development facet of the Public Works University. (September 2015 to May 2016)

Awards and Honors

- Several years of perfect attendance
- Favorable Occurrence Commendation June 2009 Mentored Carmen High School interns for the 2007-2008 and 2008-2009 school years